



CHAPTER

15

Configuring Digest Authentication for the SIP Trunk

When you configure digest authentication for SIP trunks, Cisco Unified CallManager challenges the identity of the SIP user agent that connects to the trunk every time that the trunk sends a SIP request to Cisco Unified CallManager. The SIP user agent, in turn, can challenge the identity of Cisco Unified CallManager. For additional information on how digest authentication works for SIP trunks, see the “[Digest Authentication](#)” section on page 1-16.

This chapter contains information on the following topics:

- [SIP Trunk Digest Authentication Configuration Checklist, page 15-1](#)
- [Configuring Digest Authentication Enterprise Parameters, page 15-2](#)
- [Configuring the Digest Credentials in the Application User Configuration Window, page 15-2](#)
- [Application User Digest Credential Configuration Settings, page 15-3](#)
- [Finding a SIP Realm, page 15-3](#)
- [Configuring a SIP Realm, page 15-4](#)
- [SIP Realm Configuration Settings, page 15-5](#)
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SIP Trunk Digest Authentication Configuration Checklist

[Table 15-1](#) describes the tasks to configure digest authentication for SIP trunks.

Table 15-1 SIP Trunk Security Configuration Checklist

Configuration Steps		Related Procedures and Topics
Step 1	Configure the SIP trunk security profiles; make sure that you check the Enable Digest Authentication check box.	Configuring the SIP Trunk Security Profile, page 14-2 Digest Authentication, page 1-16
Step 2	Apply a SIP trunk security profile to the trunk.	Applying a SIP Trunk Security Profile, page 14-7

Table 15-1 SIP Trunk Security Configuration Checklist (continued)

Configuration Steps	Related Procedures and Topics
Step 3 Configure the enterprise parameter, Cluster ID, if not configured. This parameter supports Cisco Unified CallManager as a UAS; that is, Cisco Unified CallManager challenges the identity of the SIP user agent.	Configuring Digest Authentication Enterprise Parameters, page 15-2
Step 4 If Cisco Unified CallManager acts as a user agent server (UAS) for the trunk, configure the digest credentials for the application user in the Application User Configuration window.	<ul style="list-style-type: none"> • Configuring the Digest Credentials in the Application User Configuration Window, page 15-2 • Application User Digest Credential Configuration Settings, page 15-3
Step 5 If Cisco Unified CallManager acts as user agent client (UAC), configure SIP realm. Cisco Unified CallManager acts as a user agent client when the trunk challenges the identity of Cisco Unified CallManager.	<ul style="list-style-type: none"> • Digest Authentication, page 1-16 • Configuring a SIP Realm, page 15-4 • SIP Realm Configuration Settings, page 15-5

Configuring Digest Authentication Enterprise Parameters

To configure the enterprise parameter, Cluster ID, for digest authentication, choose **System > Enterprise Parameters** in Cisco Unified CallManager Administration. Locate the **Cluster ID** parameter and update the value, as described in the help that supports the parameter. This parameter supports Cisco Unified CallManager as a UAS; that is, Cisco Unified CallManager challenges the identity of the SIP user agent.



Tip To access the help for the parameter, click the question mark that displays in the Enterprise Parameters Configuration window or click the parameter link.

Configuring the Digest Credentials in the Application User Configuration Window

If Cisco Unified CallManager acts as a user agent server, that is, Cisco Unified CallManager challenges the identity of the SIP user agent, you must configure the digest credentials for the application user in the Application User Configuration window in Cisco Unified CallManager Administration. Cisco Unified CallManager uses these credentials to verify the identity of SIP UACs.

To configure the digest credentials for an application user, perform the following procedure:

Procedure

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- Step 1 Find the application user, as described in the *Cisco Unified CallManager Administration Guide*.
 - Step 2 Click on the application user link.

- Step 3** After the specific Application User Configuration window displays, enter the appropriate settings, as described in [Table 15-3](#).
- Step 4** Click **Save**.

Additional Information

See the “[Related Topics](#)” section on page 15-6.

Application User Digest Credential Configuration Settings

[Table 15-3](#) describes the settings for the digest credential settings in the Application User Configuration window in Cisco Unified CallManager Administration. For related information and procedures, see the “[Related Topics](#)” section on page 15-6.

Table 15-2 Digest Authentication Credentials

Setting	Description
Digest Credentials	Enter a string of alphanumeric characters.
Confirm Digest Credentials	To confirm that you entered the digest credentials correctly, enter the credentials in this field.

Finding a SIP Realm

To find a SIP Realm, perform the following procedure:

Procedure

- Step 1** In Cisco Unified CallManager Administration, choose **User Management > SIP Realm**.
The Find and List window displays.
- Step 2** From the drop-down list boxes, choose your search criteria for the SIP realm that you want to list and click **Find**.



Note To find all SIP realms that are registered in the database, click **Find** without specifying any search criteria.

The window refreshes and displays the SIP realms that match your search criteria.

- Step 3** Click the **Realm** link for the SIP realm that you want to view.



Tip To search for the Realm or User within the search results, check the **Search Within Results** check box, enter your search criteria as described in this procedure, and click **Find**.

Additional Steps

If you have not already done so, configure the Cluster ID enterprise parameter, as described in the “[Configuring Digest Authentication Enterprise Parameters](#)” section on page 15-2.

Additional Information

See the “[Related Topics](#)” section on page 15-6.

Configuring a SIP Realm

If Cisco Unified CallManager acts as user agent client (UAC), you must configure SIP Realm for each SIP trunk user agent. Cisco Unified CallManager acts as a user agent client when the trunk peer challenges the identity of Cisco Unified CallManager.

To add or update a SIP Realm, perform the following procedure:

Procedure

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- Step 1** In Cisco Unified CallManager Administration, choose **User Management > SIP Realm**.
- Step 2** Perform one of the following tasks:
- To add a new SIP Realm, click the **Add New** button and continue with [Step 3](#).
 - To update an existing SIP Realm, locate the appropriate security profile as described in “[Finding a SIP Realm](#)” section on page 15-3 and continue with [Step 3](#).
- Step 3** Enter the appropriate settings as described in [Table 15-3](#).
- Step 4** Click **Save**.
- Step 5** Perform the procedure for all realms that you must add or update.
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Additional Steps

To ensure that digest authentication is successful, verify that the same settings that you configured in Cisco Unified CallManager are configured on the SIP user agent.

Additional Information

See the “[Related Topics](#)” section on page 15-6.

SIP Realm Configuration Settings

If Cisco Unified CallManager acts as user agent client (UAC), you must configure SIP Realm. Cisco Unified CallManager acts as a user agent client when the trunk peer challenges the identity of Cisco Unified CallManager. The realm provides the trunk-side credentials.

[Table 15-3](#) describes the settings for the SIP Realm. For related information and procedures, see the “[Related Topics](#)” section on page 15-6.

Table 15-3 SIP Realm Security Profile

Setting	Description
Realm	Enter the domain name for the realm that connects to the SIP trunk; for example, SIPProxy1_xyz.com. Characters can be alphanumeric, period, dash, underscore, and space.
User	Enter the user name that you want to associate with Cisco Unified CallManager; for example, enter the server name. The SIP trunk uses this user name when the identity of Cisco Unified CallManager gets challenged.
Password	Enter the password that you want to associate with Cisco Unified CallManager; the SIP trunk uses this password when the identity of Cisco Unified CallManager gets challenged.
Password Confirmation	To confirm that you entered the password correctly, enter the password in this field.

Deleting a SIP Realm

This section describes how to delete a SIP Realm from the Cisco Unified CallManager database.

Procedure

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- Step 1** Find the SIP Realm by using the procedure in the “[Finding a SIP Realm](#)” section on page 15-3.
 - Step 2** To delete multiple SIP Realms, check the check boxes next to the appropriate check box in the Find and List window; then, click the **Delete Selected** icon or the **Delete Selected** button.
 - Step 3** To delete a single SIP Realm, perform one of the following tasks:
 - In the Find and List window, check the check box next to the appropriate SIP Realm; then, click the **Delete Selected** icon or the **Delete Selected** button.
 - In the Find and List window, click the **Realm** link. After the specific SIP Realm Configuration window displays, click the **Delete Selected** icon or the **Delete Selected** button.
 - Step 4** When prompted to confirm the delete operation, click **OK** to delete or **Cancel** to cancel the delete operation.
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Additional Information

See the “[Related Topics](#)” section on page 15-6

Where to Find More Information

Related Topics

- [Digest Authentication, page 1-16](#)
- [SIP Trunk Digest Authentication Configuration Checklist, page 15-1](#)
- [Configuring Digest Authentication Enterprise Parameters, page 15-2](#)
- [Configuring the Digest Credentials in the Application User Configuration Window, page 15-2](#)
- [Application User Digest Credential Configuration Settings, page 15-3](#)
- [Finding a SIP Realm, page 15-3](#)
- [Configuring a SIP Realm, page 15-4](#)
- [SIP Realm Configuration Settings, page 15-5](#)
- [Deleting a SIP Realm, page 15-5](#)