



Deleting Call Pickup Groups

You can delete Call pickup groups by creating a query to locate the pickup group records you want to delete.

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Use the following procedure to delete call pickup groups.

Procedure

- Step 1** In BAT, choose **Bulk Administration > Call Pickup Group > Delete Call Pickup Groups**. The Find and List Call Pickup Groups window displays.
- Step 2** In first Find Call Pickup Groups where drop-down list box, choose from the following options:
- Pickup Group Number
 - Pickup Group Name
 - Partition
- Step 3** From the second Find Call Pickup Groups where drop-down list box, choose one of the following criteria:
- begins with
 - contains
 - is exactly
 - ends with
 - is empty
 - is not empty
- Step 4** Specify the appropriate search text, if applicable.
- Step 5** To add multiple filters, check the Search Within Results check box and select, **AND** or **OR**. To further define your query, repeat [Step 2](#) through [Step 4](#).
- Step 6** To add the defined filter to the query, click **Find**.
- Step 7** In the Job Information area, enter the Job description.
- Step 8** Click the Run Immediately radio button to delete pickup groups immediately or, click Run Later to delete at a later time.

Step 9 Click **Submit** to create a job for deleting pickup groups.



Note

If you do not enter any information in the query text box, the system creates a job for deleting all pickup group records.



Caution

Confirm that you want to delete all the pickup groups displayed in the result set by browsing the entire set of results, before submitting a job for deleting call pickup groups.

Step 10 Use the Job Scheduler option in the Bulk Administration main menu to schedule and/or activate this job. For more information on jobs, see the [Chapter 51, “Scheduling Jobs.”](#) For information on log files, see [“BAT Log Files” section on page 54-3.](#)

Related Topics

- [Important BAT Considerations, page 49-1](#)
- [Creating a CSV File by Using BAT.xlt, page 49-2](#)
- [Using a Text Editor to Create the CSV Data File for Call Pickup Groups, page 49-3](#)
- [Editing an Existing Call Pickup Group CSV File, page 49-3](#)
- [Call Pickup Group CSV File Settings, page 49-4](#)
- [Using BAT to Update the Cisco Unified CallManager Database, page 49-4](#)
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