



CHAPTER 33

User Device Profile Template

Use the procedures in this chapter for creating and modifying user device profiles.

This chapter has the following procedure:

- [Finding a User Device Profile Template, page 33-1](#)
- [Creating a Cisco Unified CallManager Bulk Administration \(BAT\) Template for User Device Profiles, page 33-2](#)
- [Modifying a Template, page 33-4](#)
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Finding a User Device Profile Template

Because you might have several user device profile (UDP) templates, Cisco Unified CallManager lets you locate specific template on the basis of specific criteria. Use the following procedure to locate templates.



Note

During your work in a browser session, your find/list search preferences are stored in the cookies on the client machine. If you navigate to other menu items and return to this menu item, or if you close the browser and then reopen a new browser window, your Cisco Unified CallManager search preferences are retained until you modify your search.

Procedure

Step 1 Choose **Bulk Administration > User Device Profiles > User Device Profile Template**.

The Find and List UDP Templates window displays. Use the two drop-down list boxes to search for a template.

Step 2 From the first Find UDP Template where drop-down list box, choose one of the following criteria:

- Profile Name
- Profile Description
- Device Type

From the second Find UDP Template where drop-down list box, choose one of the following criteria:

- begins with

- contains
- is exactly
- ends with
- is empty
- is not empty

Step 3 Specify the appropriate search text, if applicable, and click **Find**.



Tip

To find all UDP templates that are registered in the database, click **Find** without entering any search text.

A list of discovered templates displays by:

- Name
- Description
- Device Type
- Profile Type

Step 4 From the list of records, click the template name that matches your search criteria.
The UDP Template Configuration window displays.

Additional Information

See the [“Related Topics” section on page 33-5](#)

Creating a Cisco Unified CallManager Bulk Administration (BAT) Template for User Device Profiles

Use this procedure to create a template to add user device profiles in bulk.

Procedure

- Step 1** Choose **Bulk Administration > User Device Profiles > User Device Profile Template**.
- Step 2** Click **Add New**. The UDP Template Configuration window displays.
- Step 3** From the **Device Type** drop-down list box, choose the model of user device profile. Click **Next**.
- Step 4** In the **User Device Profile Template Name** field, enter a unique name, which can contain up to 50 characters.

Depending on the model of device, some of the following fields do not display.

- **User Hold Audio Source**—Choose the audio source that is played when the user puts a call on hold.
- **User Locale**—Choose the country and language set for with this profile.
- **Phone Button Template**—Choose a phone button template for this profile.
- **Softkey Template**—Choose the appropriate softkey template for this profile.

- **MLPP Indication**—To specify whether the device can play precedence tones when placing an MLPP precedence call, choose one of the following:
 - Default—To inherit the MLPP indication from the device pool.
 - Off—Does not send MLPP indication tones.
 - On—Sends indication of an MLPP precedence call.
- **MLPP Preemption**—To specify whether the device can preempt calls in progress when placing an MLPP precedence call, choose one of the following:
 - Default—To inherit the MLPP preemption setting from the device pool.
 - Off—Does not preempt calls when it places an MLPP precedence call.
 - On—preempts calls in progress when it places an MLPP precedence call.



Note Do not configure a device with MLPP Indication set to *Off* while MLPP Preemption is set to *On*.

- **MLPP Domain**—Enter a hexadecimal value for the MLPP domain associated with this device. Must be blank or a value between 0 and FFFFFFFF.
- **Expansion Module Information**—Choose the type of expansion module if installed in the phone or choose <None> for Module 1 and Module 2.
- **Login User ID**—Enter the login user ID for a default profile. After the user logs out from using the user device profile, the user device profile will automatically log in to this login user ID and use the default profile.



Tip You can obtain help in finding a valid login user ID by choosing the Select Login User ID link below the Login User ID field. A separate dialog box pops up. In the Login User ID field, enter the first few characters of the login user ID that you want to use, and all login user IDs that match the pattern that you entered will display in the Selected login user ID field. Choose the desired ID and click OK.

- Step 5** Check the **Ignore Presentation Indicators (Internal Calls Only)** check box, as needed.
- Step 6** Click **Save**. The UDP Template Configuration window displays.
- Step 7** Depending on the phone button template that you chose, links display to add lines, speed dials settings, subscribed Cisco IP phone service settings, and busy lamp field speed dial settings.
- For some Cisco Unified IP Phone models, you can add Cisco Unified IP Phone services and Speed Dials to the template. See [Chapter 3, “Phone Template”](#) for more information in adding or lines, IP services, and speed dials for BAT templates.

Additional Information

See the [“Related Topics”](#) section on page 33-5

Modifying a Template

You can modify the properties of a template when you want to change only a few fields for the same device.

To modify and update details in an existing BAT template, use the following procedure.

Procedure

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- Step 1** Find the UDP template you want to modify using the [“Finding a User Device Profile Template”](#) section on page 33-1.
 - Step 2** From the list of displayed templates, click the template name you want to modify. The chosen template details display in the UDP Template Configuration window.
 - Step 3** Verify that this is the template that you want to modify.
 - Step 4** Modify the details in the template fields as needed.
 - Step 5** Click **Save** to save the changes to the existing template.
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Additional Topics

See the [“Related Topics”](#) section on page 33-5.

Copying a Template

You can copy the properties of a template into a new template when you want to change only a few fields.



Note

The new template that you create must be the same device type as the original template, such as Cisco IP User Device Profile model 7960.

Use the following procedure to copy an existing BAT template.

Procedure

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- Step 1** Find the UDP template you want to copy using the [“Finding a User Device Profile Template”](#) section on page 33-1.
 - Step 2** From the list of displayed templates, click the template name you want to copy. The chosen template details display in the UDP Template Configuration window.



Note

You can also copy the template by clicking the icon in the Copy column corresponding to the template you want to copy.

- Step 3** Verify that this is the template that you want to copy and click **Copy**. The template reproduces and creates a copy. The copy duplicates all the values that were specified in the original template.
- Step 4** In the User Device Profile Template Name field, enter a new template name, up to 50 alphanumeric characters.
- Step 5** Update the fields as needed for the new template.

- Step 6** Click **Save**. The template that is added to BAT displays in the Templates column on the left.
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Additional Topics

See the [“Related Topics” section on page 33-5](#).

Deleting Templates

You can delete BAT templates when you no longer require them. Use this procedure to delete a template.

Procedure

- Step 1** Find the UDP template you want to delete using the [“Finding a User Device Profile Template” section on page 33-1](#).
- Step 2** From the list of displayed templates, click the template name you want to delete. The chosen template details display in the UDP Template Configuration window.
-  **Note** You can also delete the template by checking the check box next to the template name and clicking **Delete Selected**.
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- Step 3** Verify that this is the template that you want to delete and click **Delete**. A message displays that asks you to confirm the delete operation.
- Step 4** Click **OK** to delete the template. The template name disappears from the list of templates in the Find and List UDP Templates window.
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Additional Topics

See the [“Related Topics” section on page 33-5](#).

Related Topics

- [Finding a User Device Profile Template, page 33-1](#)
- [Creating a Cisco Unified CallManager Bulk Administration \(BAT\) Template for User Device Profiles, page 33-2](#)
- [Modifying a Template, page 33-4](#)

