



Generating Reports for Managers/Assistants

Reports for Cisco Unified CM Assistant managers and assistants have a fixed format. You can generate a report by specifying a set of query options for either managers or assistants.

Generating Reports for Unified CM Assistant Managers and Assistants

To generate reports for managers or assistants, use this procedure.

Procedure

- Step 1** Choose one of these options:
- **Bulk Administration > Managers/Assistants > Generate Unified CM Assistant Manager Reports.** The Manager Reports window displays.
 - **Bulk Administration > Managers/Assistants > Generate Unified CM Assistant Assistant Reports.** The Assistant Reports window displays.
- Step 2** You can generate a report for all managers or assistants by not specifying a query, or you can generate a report for specific managers or assistants by using following steps:
- a. In Find Managers (or Assistants) where drop-down list box, choose from these query options:
 - User ID
 - First Name
 - Middle Name
 - Last Name
 - Department
 - b. In the second drop-down list box, choose from the following options:
 - begins with
 - contains
 - is exactly
 - ends with
 - is empty

– is not empty

- c. In the search field box, enter the value that you want to locate, such as the exact user ID or the last name of a user.

You can add multiple values to the search field box by separating them with a comma as shown in this example: *JohnJ, PaulP, SueS, JoeJ*

- d. Click **Find**.



Note To further define your query, you can choose **AND** or **OR** to add multiple filters and repeat steps a through d.

- Step 3** Click **Next** to choose details for your type of report. If you want to change the type of query, click **Back**.
- Step 4** In the File Name field, enter your name for this report (required).
- Step 5** In the File Format field select a file format from the drop-down list box.
- Step 6** In the Job Information area, enter the Job description.
- Step 7** Click the **Run Immediately** radio button to generate manager/assistant report immediately or, click **Run Later** to generate the report at a later time.
- Step 8** Click **Submit** to create a job for generating the report.
- Step 9** Use the Job Scheduler option in the Bulk Administration main menu to schedule and/or activate this job. For more information on jobs, see the [Chapter 51, “Scheduling Jobs.”](#) For information on log files, see [“BAT Log Files” section on page 54-3.](#)

Cisco Unified CallManager Bulk Administration (BAT) saves the report file on the first node of the Cisco Unified CallManager server.

Additional Information

See the [“Related Topics” section on page 31-2.](#)

Viewing Report Log Files

BAT generates log files for each report transaction and stores them on the first node of the database server, search for the job by using the Job Scheduler option in the Bulk Administration menu. In the Job Configuration window, click the link in the Log File Name column corresponding to the job for which you want to view the log file for. For more information on jobs, see the [Chapter 51, “Scheduling Jobs.”](#)

For information on log files, see [“BAT Log Files” section on page 54-3.](#)

Additional Information

See the [“Related Topics” section on page 31-2.](#)

Related Topics

- [Generating Reports for Unified CM Assistant Managers and Assistants, page 31-1](#)

- [Viewing Report Log Files, page 31-2](#)
- [BAT Log Files, page 54-3](#)
- [Scheduling Jobs, page 51-1](#)

