



Deleting Managers/Assistants

You can use Cisco Unified CallManager Bulk Administration (BAT) to delete a specific manager-assistant association from the Cisco Unified CallManager database. For example, the assistant with the user ID, *jmorgan*, is assigned to two managers with user IDs, *rcraig* and *dbaker*. If you want to change the manager-assistant association, so the assistant, *jmorgan* is only assigned to *rcraig*, you can delete the *jmorgan-dbaker* association by creating a CSV data file with the following entry:

Example

```
jmorgan,dbaker
```

Deleting Manager-Assistant Associations from Cisco Unified CallManager

If you want to delete a manager or an assistant from all manager-assistant associations, see the following sections:

- [Deleting Managers from Cisco Unified CallManager, page 29-1](#)
- [Deleting Assistants from Cisco Unified CallManager, page 30-1](#)

To delete specific manager-assistant associations from Cisco Unified CallManager, use this procedure.

Before You Begin

You must have a CSV data file that contains the user IDs for the specific managers and assistants associations that you want to delete. See [Chapter 26, “Working with Cisco Unified CallManager Assistant”](#).

Procedure

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|---------------|--|
| Step 1 | Choose Bulk Administration > Managers/Assistants > Delete Managers/Assistants . The Delete Managers/Assistants Configuration window displays. |
| Step 2 | In the File Name field, choose the CSV file that you created for this type of bulk transaction. |
| Step 3 | Choose the type of deletion: <ul style="list-style-type: none">• Delete associated assistants for one manager• Delete associated managers for one assistant |
| Step 4 | In the Job Information area, enter the Job description. |

- Step 5** To delete the managers/assistants immediately, click the **Run Immediately** radio button or, to delete the managers/assistants at a later time, click Run Late.
- Step 6** Click **Submit** to create a job for deleting the required managers/assistants associations.
- Step 7** To schedule and/or activate this job, use the Job Scheduler option in the Bulk Administration main menu. For more information on jobs, see the [Chapter 51, “Scheduling Jobs.”](#) For information on log files, see [“BAT Log Files” section on page 54-3.](#)
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Additional Topics

See the [“Related Topics” section on page 28-2.](#)

Related Topics

- [Deleting Managers from Cisco Unified CallManager, page 29-1](#)
- [Deleting Assistants from Cisco Unified CallManager, page 30-1](#)