



Uploading and Downloading Files

This chapter describes the procedures to upload files to Cisco Unified CallManager first node and download files these files to a local machine.

Use the following procedures:

- [Finding a File, page 2-1](#)
- [Downloading a File, page 2-2](#)
- [Uploading a File, page 2-3](#)
- [Deleting a File, page 2-3](#)

Finding a File

Use the following procedure to find files that you can download from the Cisco Unified CallManager server.

Procedure

- Step 1** Choose **Bulk Administration > Upload/Download Files**. The Find and List Files window displays.
- Step 2** From the first Find File where drop-down list box, choose one of the following options.
- Name
 - Type
- Step 3** From the second Find Job where drop-down list box, choose one of the following options.
- If you chose Name in [Step 2](#), chose one of the following options and continue with [Step 4](#).
 - begins with
 - contains
 - is exactly
 - ends with
 - is empty
 - is not empty
 - If you chose Type in [Step 2](#), continue with [Step 4](#).
- Step 4** Specify the appropriate search text, if applicable.

**Tip**

To find all files that are registered in the database, click **Find** without entering any search text.

- Step 5** To further define your query and to add multiple filters, check the Search Within Results check box choose AND or OR from the drop-down box, and repeat steps 2 through 4.
- Step 6** If you chose Type in [Step 2](#), from the Select item or enter search text drop-down list box, choose one of the following options.
- Insert Files
 - Export Files
 - Report Files
 - Custom Files
 - Log Files
 - BAT Excel Template

- Step 7** Click **Find**.

A list of discovered files displays by:

- File Name
- Function Type

If you chose Type in [Step 2](#) and Log Files in [Step 6](#), the list of discovered files displays by:

- File Name
- Launch Date and Time

To download a file(s) that you chose, see [“Downloading a File” section on page 2-2](#).

Additional Topics

See the [“Related Topics” section on page 2-4](#).

Downloading a File

Use the following procedure to download a file from the Cisco Unified CallManager server.

Procedure

- Step 1** Find the files you want to download using the [“Finding a File” section on page 2-1](#).
- Step 2** Check the check boxes corresponding to the files that you want to download and click **Download Selected**.

**Note**

You can download all the files by clicking **Select All** and then clicking **Download Selected**.

**Note**

If you select more than one file to download at a time, the files will be downloaded to a common zip file.

- Step 3** The File Download pop-up window displays. Click **Save**.
- Step 4** In the Save As pop-up window, choose the location you want to save the file to and click Save.
- Step 5** The Download Complete pop-up window displays. Click **Open** to open the downloaded file or click **Close** to open it at a later time.
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Additional Topics

See the [“Related Topics” section on page 2-4](#).

Uploading a File

Use the following procedure to upload a file to the Cisco Unified CallManager server.

Procedure

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- Step 1** Choose **Bulk Administration > Upload/Download Files**. The Find and List Files window displays.
- Step 2** Click **Add New**. The File Upload Configuration window displays.
- Step 3** In the File text box, enter the full path of the file you want to upload or click Browse and locate the file.
- Step 4** From the Select the Target drop-down list box, choose the target you want to use the file for.
- Step 5** From the Transaction Type drop-down list box, choose the transaction type the file defines.
- Step 6** If you want to overwrite an existing file with the same name, check the Overwrite File if it Exists check box.
- Step 7** Click **Save**. The status displays that the upload is successful.
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Additional Topics

See the [“Related Topics” section on page 2-4](#).

Deleting a File

Use the following procedure to delete files.

Procedure

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- Step 1** Find the files that you want to delete using the [“Finding a File” section on page 2-1](#).
- Step 2** In the Search Results area, check the check box corresponding to the files that you want to delete.
- Step 3** Click **Delete Selected**.



Note To delete all files displayed in the Search Results area, click **Select All** and **Delete Selected**.

- Step 4** To continue, click **OK**.

Step 5 The files are now deleted from the server.

**Note**

If any files that you chose for deletion are being used to execute any jobs, then these file will not be deleted.

Additional Topics

See the [“Related Topics”](#) section on page 2-4.

Related Topics

- [Finding a File, page 2-1](#)
- [Downloading a File, page 2-2](#)
- [Uploading a File, page 2-3](#)
- [Deleting a File, page 2-3](#)