



Client Matter Codes

Client Matter Codes (CMC) assists with call accounting and billing for billable clients. CMC forces the user to enter a code to specify that the call relates to a specific client matter. You can assign client matter codes to customers, students, or other populations for call accounting and billing purposes.

The CMC feature requires that you make changes to route patterns and update your dial plan documents to reflect that you enabled or disabled CMC for each route pattern. You can access the Client Matter Codes search and configuration windows from **Call Routing > Client Matter Codes** in Cisco Unified CallManager Administration.

For detailed information about client matter codes, see the [“Client Matter Codes and Forced Authorization Codes”](#) chapter in the *Cisco Unified CallManager Features and Services Guide*.

Additional Cisco Documentation

- *Cisco Unified CallManager Bulk Administration Guide*
- *Cisco Unified CallManager Serviceability System Guide*
- *Cisco Unified CallManager Serviceability Administration Guide*

