



Service Parameters Configuration

Service parameters for Cisco Unified CallManager allow you to configure different services on selected servers. You can view a list of parameters and their descriptions by clicking the question mark button in the Service Parameters Configuration window. You can view the list with a particular parameter at the top by clicking that parameter.

If you deactivate a service by using Cisco Unified CallManager Serviceability, Cisco Unified CallManager retains any updated service parameter values. If you start the service again, Cisco Unified CallManager sets the service parameters to the changed values.



Note

For information about what happens to service parameter values during an upgrade, refer to *Upgrading Cisco Unified CallManager*.

For more information about Cisco Unified CallManager services, refer to the *Cisco Unified CallManager Serviceability System Guide* and the *Cisco Unified CallManager Serviceability Administration Guide*.

Before You Begin

Ensure the following prerequisites are met before proceeding with the steps:

- Make sure that servers are configured. Refer to the [“Server Configuration” section on page 2-1](#) for more information.
- Make sure that the service is available on the servers. The Service Parameter Configuration window displays all the available services (active or not active). Refer to the *Cisco Unified CallManager Serviceability Administration Guide* for more information.



Caution

Some changes to service parameters may cause system failure. Cisco recommends that you do not make any changes to service parameters unless you fully understand the feature that you are changing or unless the Cisco Technical Assistance Center (TAC) specifies the changes.

Use the following topics to configure or display service parameters:

- [Configuring Service Parameters for a Service on a Server, page 19-2](#)
- [Displaying Parameters for a Service, page 19-3](#)

Configuring Service Parameters for a Service on a Server

Use the following procedure to configure the service parameters for a particular service on a particular server.

Procedure

- Step 1** Choose **System > Service Parameters**.
- Step 2** From the Server drop-down list box, choose a server.
- Step 3** From the Service drop-down list box, choose the service that contains the parameter that you want to update.



Note The Service Parameter Configuration window displays all services (active or not active).

The Service Parameters Configuration window displays.

- Step 4** Update the appropriate parameter value. To set all service parameters for this instance of the service to the default values, click the **Set to Default** button.

To view a list of parameters and their descriptions, click the question mark button as shown in [Figure 19-1](#). To view the list with a particular parameter at the top, click that parameter in the Service Parameters Configuration window.

Figure 19-1 Service Parameter Configuration Window

Navigation Cisco Unified CallManager Administration For Cisco IP Telecommunication Solutions Logged in as [user]

System ▾ Call Routing ▾ Media Resources ▾ Voice Mail ▾ Device ▾ Application ▾ User Management ▾ Bulk Administration ▾ Help ▾

Service Parameter Configuration Related Links: Parameters f

Status
 ⓘ Status: Ready

Select Server and Service

Server * nw095a-149 (Active) ▾

Service * Cisco IP Manager Assistant (Inactive) ▾

All parameters apply only to the current server except parameters that are in the Clusterwide group(s).

Cisco IP Manager Assistant (Inactive) Parameters on server nw095a-149 (Active)

Parameter Name	Parameter Value	Suggested Value
CTIManager (Primary) IP Address *		
CTIManager (Backup) IP Address		
Route Point Device Name for Proxy Mode	< None > ▾	
CAPF Profile Instance ID for Secure Connection to CTIManager	< None > ▾	

Clusterwide Parameters (Parameters that apply to all servers)

Cisco IPMA Server (Primary) IP Address *		
Cisco IPMA Server (Backup) IP Address		

230293

**Note**

Some services contain service parameters that should rarely be changed. Cisco Unified CallManager Administration does not automatically display these parameters when you access the Service Parameters Configuration window. To view all parameters, click the **Advanced** icon. After all parameters display, you can redisplay the basic parameters by clicking the **Condensed** icon. If the **Advanced** icon is disabled, all parameters for that service display by default.

Step 5 Click **Save**.

The window refreshes, and Cisco Unified CallManager updates the service parameter with your changes.

Additional Information

See the [“Related Topics” section on page 19-4](#).

Displaying Parameters for a Service

You may need to compare all service parameters that belong to a particular service on all servers in a cluster. You may also need to display only out-of-sync parameters (that is, service parameters for which values differ from one server to another) or parameters that have been modified from the suggested value.

Use the following procedure to display the service parameters for a particular service on all servers in a cluster.

Procedure

Step 1 Choose **System > Service Parameters**.

Step 2 From the Server drop-down list box, choose a server.

Step 3 From the Service drop-down list box, choose the service for which you want to display the service parameters on all servers in a cluster.

**Note**

The Service Parameter Configuration window displays all services (active or not active).

Step 4 In the Service Parameters Configuration window that displays, choose Parameters for All Servers in the Related Links drop-down list box, then click **Go**.

The Parameters for All Servers window displays. For the current service, the list shows all parameters in alphabetical order. For each parameter, the suggested value displays next to the parameter name. Under each parameter name, a list of servers that contain this parameter displays. Next to each server name, the current value for this parameter on this server displays.

For a given parameter, click on the server name or on the current parameter value to link to the corresponding service parameter window to change the value. Click **Previous** and **Next** to navigate between Parameters for All Servers windows.

Step 5 If you need to display out-of-sync service parameters, choose Out of Sync Parameters for All Servers in the Related Links drop-down list box, then click **Go**.

The Out of Sync Parameters for All Servers window displays. For the current service, service parameters that have different values on different servers display in alphabetical order. For each parameter, the suggested value displays next to the parameter name. Under each parameter name, a list of servers that contain this parameter displays. Next to each server name, the current value for this parameter on this server displays.

For a given parameter, click on the server name or on the current parameter value to link to the corresponding service parameter window to change the value. Click **Previous** and **Next** to navigate between Out of Sync Parameters for All Servers windows.

- Step 6** If you need to display service parameters that have been modified from the suggested value, choose Modified Parameters for All Servers in the Related Links drop-down list box, then click **Go**.

The Modified Parameters for All Servers window displays. For the current service, service parameters that have values different from the suggested values display in alphabetical order. For each parameter, the suggested value displays next to the parameter name. Under each parameter name, a list of servers that have different values from the suggested values displays. Next to each server name, the current value for this parameter on this server displays.

For a given parameter, click on the server name or on the current parameter value to link to the corresponding service parameter window to change the value. Click **Previous** and **Next** to navigate between Modified Parameters for All Servers windows.

Additional Information

See the [“Related Topics”](#) section on page 19-4.

Related Topics

- [Displaying Parameters for a Service, page 19-3](#)
- [Configuring Service Parameters for a Service on a Server, page 19-2](#)
- *Cisco Unified CallManager Serviceability System Guide*
- *Cisco Unified CallManager Serviceability Administration Guide*