



Presence Group Configuration

When you configure Presence in Cisco Unified CallManager Administration, an interested party, known as a watcher, can monitor the real-time status of a directory number or SIP URI, a presence entity, from the device of the watcher.

Cisco Unified CallManager controls which destinations a watcher can monitor with presence groups. A presence group contains watchers and the destinations that can be monitored by the watchers in the group. To allow watchers in one group to monitor directory numbers in other groups, you specify permission settings to allow or block (disallow) the presence request. Presence authorization works with the presence groups that are configured to ensure that a watcher has permission to monitor the status of a destination.

After you configure the presence groups, you apply a presence group to the following items in Cisco Unified CallManager Administration:

- Directory number—Presence entity for which you want status
- SIP trunk—Watcher
- SIP phone—Watcher
- SCCP phone—Watcher
- Application user—Watcher
- End user—Watcher
- Autogenerated device profile (for phones with extension mobility support only)—Watcher

For information about configuring presence groups, refer to the “[Presence](#)” chapter in the *Cisco Unified CallManager Features and Services Guide*.

