



Cisco UC Integration for IBM Sametime Accessibility Guide

Revised: October 4, 2012,

Cisco UC Integration for IBM Sametime Accessibility Information

Cisco UC Integration for IBM Sametime Navigation and General Controls

This document lists keyboard accessibility procedures that are unique to Cisco UC Integration for IBM Sametime. The available keyboard shortcuts depend on which Integration features you installed.

Table 1: Standard Keyboard Shortcuts (main Cisco UC Integration for IBM Sametime window must be active)

Action	Keyboard Access
Navigate to and select a contact	CONTROL-TAB (cycle through the tabs and press ENTER to select)
Navigate to select hub main icon (Phone control & Call forward))	TAB (cycle between Phone Control and Call Forwarding buttons and press ENTER to select)
Place call to a contact	Select a contact (CONTROL-TAB) and CONTROL-SHIFT-C to place the call
Navigate to select Help menu - Cisco help, About	CONTROL-SHIFT-H
Navigate to select Calls tab	LEFT ARROW
Navigate to select Voicemail tab	RIGHT ARROW

Table 2: Voicemail and Call History Keyboard Shortcuts (main Cisco UC Integration with IBM Sametime window must be active)

Action	Keyboard Access
Use age (View) and message type (Type) filter menus	CONTROL-TAB to toggle between the two menus; DOWN and UP arrows to cycle through the messages
Play/pause a message	CONTROL-SHIFT-P
Delete a message	DELETE
Empty voicemail trash (permanently delete all messages)	CONTROL-SHIFT-DELETE Note This command only functions when you display deleted messages. You must enter the command twice and then confirm your intention.

Table 3: Tools Menu in the main Sametime window

Action	Keyboard Access
Start conference	CONTROL-SHIFT-C

Table 4: Incoming Call Keyboard Shortcuts (main Cisco UC Integration with IBM Sametime window must be active)

Action	Keyboard Access
Chat	CONTROL-R (Opens a chat window)
Answer	CONTROL-L
Decline	CONTROL-D
Close window (equivalent to Decline)	ALT-F4

Table 5: Active Conversation Keyboard Shortcuts (main Cisco UC Integration with IBM Sametime window must be active)

Action	Keyboard Access
Start video	CONTROL-SHIFT-V
Enter full-screen mode	CONTROL-SHIFT-F
Exit full-screen mode	ESC
Toggle show/hide self-view video	CONTROL-SHIFT-B
Toggle mute/unmute microphone	CONTROL-DOWN ARROW
Display keypad	CONTROL-SHIFT-K
Open the More (secondary) menu	CONTROL-SHIFT-+ (Plus)
Increase volume	CONTROL-SHIFT-UP ARROW
Decrease volume	CONTROL-SHIFT-DOWN ARROW
Toggle hold/resume call	CONTROL-SHIFT-H
Merge calls	CONTROL-M
Transfer call	CONTROL-SHIFT-T
Park call	CONTROL-SHIFT-R

Add a participant	CONTROL-SHIFT-A
Toggle standalone/chat window to view video	CONTROL-ALT-P



Note To use the TAB key for merge, transfer, or park, you must first open the More (secondary) menu.

Table 6: Video Call Keyboard Shortcuts (main Cisco UC Integration with IBM Sametime window must be active)

Action	Keyboard Access
Toggle start/stop video	CONTROL-SHIFT-V
Enter full-screen mode	CONTROL-SHIFT-F
Exit full-screen mode	ESC
Toggle show/hide self-view video	CONTROL-SHIFT-F

Table 7: Global Keyboard Shortcuts (Cisco UC Integration for IBM Sametime window is not active)

Action	Keyboard Access
Answer a call	CONTROL-L
Toggle mute/unmute microphone (Desk Phone mode only)	CONTROL-DOWN ARROW

Table 8: Global Keyboard Shortcuts with the Cisco UC Integration for IBM Sametime Window in the Background

Action	Keyboard Access
Answer a call	CONTROL-L
Toggle mute/unmute microphone (Desk Phone mode only)	CONTROL-DOWN ARROW

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