INDEX

A

Apple Mail, configuring to access voice messages 3-2

Apple Safari, configuring to access the Cisco PCA 1-2

B

browser, configuring to access the Cisco PCA 1-1

C

caller groups, user settings in Cisco Unity Personal Call Transfer Rules 4-7

caller options

- user settings 4-4
- user settings in Cisco Unity Personal Call Transfer Rules 4-7

call holding

- user settings in Cisco Unity Personal Call Transfer Rules 4-7
- user settings in Connection Messaging Assistant 4-4

call screening

- user settings in Cisco Unity Personal Call Transfer Rules 4-7
- user settings in Connection Messaging Assistant 4-4

call transfers

- user settings in Cisco Unity Personal Call Transfer Rules 4-7
- user settings in Connection conversation 4-4, 4-7
- user settings in Connection Messaging Assistant 4-4

Cisco PCA

- changing the GUI language 1-3
- configuring browser to access 1-1
- managing security alerts when using SSL connections 1-4

configuring

- browser to access the Cisco PCA 1-1
- email application to access voice messages 3-1

contacts, user settings in Connection Messaging Assistant 4-6

conversation

- user settings in Connection conversation 4-4
- user settings in Connection Messaging Assistant 4-4

conversation speed, addressing user concerns 5-6

customizing Messaging Inbox for low-bandwidth deployment 1-3

D

delayed messages, addressing user concerns 5-3

deleted messages, addressing user concerns 5-3

destinations, user settings in Cisco Unity Personal Call Transfer Rules 4-7

directory listing, addressing user concerns 5-4

E

email application, configuring to access voice messages 3-1

Eudora, configuring to access voice messages 3-4

F

full mailbox, addressing user concerns 5-5

G

greetings

- user settings in Connection conversation 4-5

user settings in Connection Messaging Assistant 4-5

GroupWise, configuring to access voice messages 3-10

I

IBM Lotus Notes, configuring to access voice messages 3-5

IMAP behavior when deleting messages 5-4

L

language, changing the Cisco PCA language 1-3

low bandwidth, customizing Messaging Inbox for 1-3

M

managing security alerts when using SSL connections 1-4

MAPI behavior when deleting messages 5-4

Media Master

addressing user concerns 5-6

overview 2-1

message addressing

user settings in Connection conversation 4-6

user settings in Connection Messaging Assistant 4-6

message notification

addressing user concerns 5-5

user settings in Connection conversation 4-5

user settings in Connection Messaging Assistant 4-5

message playback

user settings in Connection conversation 4-5

user settings in Connection Messaging Assistant 4-5

Messaging Inbox, customizing for low-bandwidth deployment 1-3

Microsoft Internet Explorer, configuring to access the Cisco PCA 1-2

Microsoft Outlook, configuring to access voice messages 3-7

Microsoft Outlook Express, configuring to access voice messages 3-8

misconceptions, potential user 5-3

Mozilla Firefox, configuring to access the Cisco PCA 1-2

MWIs, addressing user concerns 5-6

N

Notes, configuring to access voice messages 3-5

notification

user settings in Connection conversation 4-5

user settings in Connection Messaging Assistant 4-5

Novell GroupWise, configuring to access voice messages 3-10

O

Opera, configuring to access voice messages 3-11

operator orientation 5-1

orientation

for operators 5-1

for support desk 5-2

for users 4-1

P

passwords, addressing user concerns 5-6

personal settings

user settings in Connection conversation 4-6

user settings in Connection Messaging Assistant 4-6

playback device

considerations for choosing 2-2

events when computer speakers are used 2-3

events when phone is used 2-3

how users specify 2-3

private lists

user settings in Connection conversation 4-6

user settings in Connection Messaging Assistant 4-6

R

recording device

considerations for choosing 2-2

events when computer microphone is used 2-3

events when phone is used 2-3

how users specify 2-3

S

security alerts, managing when using SSL connections 1-4

support desk

orientation 5-2

resources 5-2

T

Thunderbird, configuring to access voice messages 3-13

U

unsent messages, addressing user concerns 5-7

user misconceptions, potential 5-3

user orientation 4-1

V

ViewMail for Microsoft Outlook

configuring IMAP account 3-16

secure messaging 3-17

task list 3-16

W

Windows Mail, configuring to access voice messages 3-14