



## CHAPTER 2

# Compatibility Matrix, Software Requirements, and Licensing Requirements

This document lists the supported version combinations for Cisco Unity Connection SRSV and Cisco Unified SRST when they are integrated through a SIP trunk or SCCP. In addition, the document has also software and licensing requirements for Cisco Unity Connection SRSV. It contains the following sections:

- [Supported Version Combinations of Cisco Unity Connection SRSV and Cisco Unified SRST, page 2-1](#)
- [Software Requirements—Administrator Workstations \(Cisco Unity Connection SRSV\), page 2-2](#)
- [Licensing Requirements for Cisco Unity Connection SRSV, page 2-2](#)

## Supported Version Combinations of Cisco Unity Connection SRSV and Cisco Unified SRST

**Table 1** *Supported Version Combinations of Cisco Unity Connection SRSV and Cisco Unified SRST*

Cisco Unity Connection SRSV	Cisco Unified SRST/CME-SRST	Cisco Unified E-SRST
9.1(1)	8.6 and higher	8.6 and higher

# Software Requirements—Administrator Workstations (Cisco Unity Connection SRSV)

**Table 2** *Supported Operating Systems and Browsers on Administrator Workstations for Cisco Unity Connection SRSV*

Operating System on Administrator Workstation	Browser on Administrator Workstation
Microsoft Windows Vista (32 bit and 64 bit)	<ul style="list-style-type: none"> <li>• Microsoft Internet Explorer 7.0, 8.0 and 9.0(32 bit)</li> <li>• Mozilla Firefox 3.6, 10</li> </ul>
Microsoft Windows XP	<ul style="list-style-type: none"> <li>• Microsoft Internet Explorer 7.0 and 8.0</li> <li>• Mozilla Firefox 3.6, 10.</li> </ul>
Mac OS X 10.4 and later	<ul style="list-style-type: none"> <li>• Mozilla Firefox 3.6, 10</li> <li>• Safari 5.1</li> </ul>
Red Hat Enterprise Linux	Mozilla Firefox 3.6, 10
Microsoft Windows 7 (32 and 64 bit)	<ul style="list-style-type: none"> <li>• Microsoft Internet Explorer 7.0, 8.0 and 9.0</li> <li>• Mozilla Firefox 3.6, 10</li> </ul>

## Licensing Requirements for Cisco Unity Connection SRSV

Connection SRSV is a licensed feature for which you need to install the SRSV specific license on the Enterprise License Manager (ELM) server for the central Connection. For more information on installing licenses on the ELM server, refer to the ELM user guide available at [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/cucm/elmuserguide/9\\_0\\_1/CUCM\\_BK\\_E596FD72\\_00\\_enterprise-license-manager-user-90.html](http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/elmuserguide/9_0_1/CUCM_BK_E596FD72_00_enterprise-license-manager-user-90.html).

The number of licenses installed for Connection users and Connection SRSV feature is reflected under the **CUC\_EnhancedMessaging** tag on the **License** page of Cisco Unity Connection Administration. For more information on licenses installed on the central Connection, refer to the “[Managing Licenses in Cisco Unity Connection 9.x](#)” chapter of the *System Administration Guide for Cisco Unity Connection Release 9.x* at [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/connection/9x/administration/guide/9xcucsagx.html](http://www.cisco.com/en/US/docs/voice_ip_comm/connection/9x/administration/guide/9xcucsagx.html).

When the central Connection license status is “**Compliance**” or “**Violation**”, all the functionalities (user provisioning and voicemail upload) related to Connection SRSV work as expected in a normal scenario. However, when the central Connection server license status is “**Expire**”, the synchronization of users from the central Connection to the branch stops working. However, the voicemail and auto-attendant functionalities still work at the branch.