



CHAPTER 38

Installing Plugins in Cisco Unity Connection 9.x



Caution

Information in this chapter is applicable in a Cisco Unity Connection configuration only. If you have installed Cisco Unified Communications Manager Business Edition (CMBE), for information on installing plugins, see the *Cisco Unified Communications Manager Administration Guide* at http://www.cisco.com/en/US/products/ps7273/prod_maintenance_guides_list.html.

Application plugins extend the functionality of Cisco Unity Connection. For example, the Real-Time Monitoring Tool (RTMT) allows you to monitor the health of the system remotely through tools such as performance-monitoring counters and the Port Monitor.

Do the following procedure.



Note

Before you install any plugins, you must disable all intrusion detection or antivirus services that run on the server where you will install the plugin.

To Install a Plugin

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- Step 1** In Cisco Unity Connection Administration, expand **System Settings**, then select **Plugins**.
 - Step 2** On the Search Plugins page, select **Find**.
 - Step 3** For the plugin that you want to install, select **Download**.
 - Step 4** Follow the on-screen instructions for installing the plugin.
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