

About ViewMail for Notes

Cisco Unity Connection ViewMail for IBM Lotus Notes lets you send, listen to, and manage voice messages from Notes. In the voice message form, you use the controls on the Media Master to play and record voice messages.

You can use ViewMail for Notes to send voice messages to other users, non-Connection users, and public distribution lists.

You cannot use ViewMail from the preview pane in Notes. You must open the message to use ViewMail for Notes.

To Access ViewMail for Notes Help

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- **Step 1** In your ViewMail for Notes inbox, select the **Help** button.
- **Step 2** Select a ViewMail for Notes topic link in the left pane.

User Guide for Accessing Cisco Unity Connection Voice Messages in an Email Application (Release 8.x)