



Preface

The *Unified Messaging Guide for Cisco Unity Connection* contains information and instructions for configuring Cisco Unity Connection unified messaging features, and for the single-inbox feature, how to move Exchange mailboxes between servers and how to restore Exchange mailboxes.

See the following sections:

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- [Cisco Unity Connection Documentation, page viii](#)
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- [Cisco Product Security Overview, page viii](#)

Documentation Conventions

Table 1 *Conventions in the Unified Messaging Guide for Unified Messaging Guide for Cisco Unity Connection*

Convention	Description
boldfaced text	Boldfaced text is used for: <ul style="list-style-type: none">• Key and button names. (Example: Select OK.)• Information that you enter. (Example: Enter Administrator in the Username box.)
< > (angle brackets)	Angle brackets are used around parameters for which you supply a value. (Example: In your browser, go to https://<Cisco Unity Connection server IP address>/cuadmin .)
- (hyphen)	Hyphens separate keys that must be pressed simultaneously. (Example: Press Ctrl-Alt-Delete .)
> (right angle bracket)	A right angle bracket is used to separate selections that you make in the navigation bar of Cisco Unity Connection Administration. (Example: In Cisco Unity Connection Administration, expand Contacts > System Contacts .)

The *Unified Messaging Guide for Cisco Unity Connection* also uses the following conventions:


Note

Means reader take note. Notes contain helpful suggestions or references to material not covered in the document.


Caution

Means reader be careful. In this situation, you might do something that could result in equipment damage or loss of data.

Cisco Unity Connection Documentation

For descriptions and URLs of Cisco Unity Connection documentation on Cisco.com, see the *Documentation Guide for Cisco Unity Connection*. The document is shipped with Connection and is available at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/roadmap/8xcucdg.html.

Documentation References to Cisco Unified Communications Manager Business Edition

The name of the product known as Cisco Unified Communications Manager Business Edition in versions 8.0 and earlier has been changed to Cisco Unified Communications Manager Business Edition 5000 in versions 8.5 and later.

In the Cisco Unity Connection 8.x documentation set, references to “Cisco Unified Communications Manager Business Edition” and “Cisco Unified CMBE” apply to both Business Edition version 8.0 and to Business Edition 5000 versions 8.5 and later. The references do not apply to Business Edition 6000.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

Cisco Product Security Overview

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors

and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

Further information regarding U.S. export regulations can be found at http://www.access.gpo.gov/bis/ear/ear_data.html.

