



## Preface

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## Audience and Use

The *System Administration Guide for Cisco Unity Connection* contains information and instructions for creating a call management plan by using call routing, restriction tables, and call handlers; for customizing the Cisco Unity Connection conversation; for handling messages and distribution lists; for managing audio formats; for managing user passwords and PINs; for managing the phone system integration; for setting up system transfers; for configuring IMAP settings; for managing partitions and search spaces; and for creating a Cisco Fax Server integration.

For a detailed listing of all settings in Cisco Unity Connection Administration, see the *Interface Reference Guide for Cisco Unity Connection Administration*.

For information and instructions for creating, modifying, and deleting user accounts and templates, see the *User Moves, Adds, and Changes Guide for Cisco Unity Connection*.

For information and instructions for setting up user workstations, see the *User Workstation Setup Guide for Cisco Unity Connection*.

For information and instructions for setting up networking, including VPIM networking, see the *Networking Guide for Cisco Unity Connection*.

These guides are all available at  
[http://www.cisco.com/en/US/products/ps6509/prod\\_maintenance\\_guides\\_list.html](http://www.cisco.com/en/US/products/ps6509/prod_maintenance_guides_list.html).

## Documentation Conventions

**Table 1** *Conventions in the System Administration Guide for Cisco Unity Connection*

Convention	Description
boldfaced text	Boldfaced text is used for: <ul style="list-style-type: none"><li>Key and button names. (Example: Select <b>OK</b>.)</li><li>Information that you enter. (Example: Enter <b>Administrator</b> in the Username box.)</li></ul>
< > (angle brackets)	Angle brackets are used around parameters for which you supply a value. (Example: In your browser, go to <b>https://&lt;Cisco Unity Connection server IP address&gt;/cuadmin</b> .)

**Table 1**      **Conventions in the System Administration Guide for Cisco Unity Connection**

Convention	Description
- (hyphen)	Hyphens separate keys that must be pressed simultaneously. (Example: Press <b>Ctrl-Alt-Delete</b> .)
> (right angle bracket)	A right angle bracket is used to separate selections that you make in the navigation bar of Cisco Unity Connection Administration. (Example: In Cisco Unity Connection Administration, expand <b>Contacts &gt; System Contacts</b> .)

The *System Administration Guide for Cisco Unity Connection* also uses the following conventions:

**Note**

Means reader take note. Notes contain helpful suggestions or references to material not covered in the document.

**Tip**

Means the following information may help you solve a problem.

**Caution**

Means reader be careful. In this situation, you might do something that could result in equipment damage or loss of data.

## Cisco Unity Connection Documentation

For descriptions and URLs of Cisco Unity Connection documentation on Cisco.com, see the *Documentation Guide for Cisco Unity Connection*. The document is shipped with Connection and is available at [http://www.cisco.com/en/US/docs/voice\\_ip\\_comm/connection/8x/roadmap/8xcucdg.html](http://www.cisco.com/en/US/docs/voice_ip_comm/connection/8x/roadmap/8xcucdg.html).

## Documentation References to Cisco Unified Communications Manager Business Edition

The name of the product known as Cisco Unified Communications Manager Business Edition in versions 8.0 and earlier has been changed to Cisco Unified Communications Manager Business Edition 5000 in versions 8.5 and later.

In the Cisco Unity Connection 8.x documentation set, references to “Cisco Unified Communications Manager Business Edition” and “Cisco Unified CMBE” apply to both Business Edition version 8.0 and to Business Edition 5000 versions 8.5 and later. The references do not apply to Business Edition 6000.

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

## Cisco Product Security Overview

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

Further information regarding U.S. export regulations can be found at [http://www.access.gpo.gov/bis/ear/ear\\_data.html](http://www.access.gpo.gov/bis/ear/ear_data.html).

