C H A P T E R 37

Installing Plugins in Cisco Unity Connection 8.x

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Caution   Information in this chapter is applicable in a Cisco Unity Connection configuration only. If you have installed Cisco Unified Communications Manager Business Edition (CMBE), for information on installing plugins, see the *Cisco Unified Communications Manager Administration Guide* at http://www.cisco.com/en/US/products/ps7273/prod_maintenance_guides_list.html.

Application plugins extend the functionality of Cisco Unity Connection. For example, the Real-Time Monitoring Tool (RTMT) allows you to monitor the health of the system remotely through tools such as performance-monitoring counters and the Port Monitor.

Do the following procedure.

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Note   Before you install any plugins, you must disable all intrusion detection or antivirus services that run on the server where you will install the plugin.

To Install a Plugin

Step 1   In Cisco Unity Connection Administration, expand **System Settings**, then select **Plugins**.

Step 2   On the Search Plugins page, select **Find**.

Step 3   For the plugin that you want to install, select **Download**.

Step 4   Follow the on-screen instructions for installing the plugin.