



Changing Rule-Processing Preferences

You can enable and disable the processing of personal call transfer rules, and you can choose whether to have Cisco Unity Connection always ring the dialed extension first, before processing any active personal rules.

If you choose not to have Connection ring the dialed extension first, direct and indirect calls may be handled differently:

Direct calls	These calls ring the extension. If there is no answer, the call is routed to Connection, where personal call transfer rules are applied.
Indirect calls	These calls are routed through Connection, and personal call transfer rules are applied without ringing the extension.

Direct calls are those that dial your phone directly—for example when another Connection user dials your extension or when an outside caller dials your direct line, if you have one. Indirect calls are those that are routed to you from the Connection system, for example, from callers using the directory to reach you.

To Change Rule-Processing Preferences

- Step 1**
- In the Personal Call Transfer Rules web tool, from the Preferences menu, click **Rules Settings**.

Step 2 Check one of the following check boxes, as applicable:

Disable All Processing of Personal Call Transfer Rules	When checked, all personal call transfer rule sets are disabled and are not considered by Connection when processing incoming calls. Incoming calls are routed to the dialed extension. Note Existing rule sets are not deleted when the sets are disabled.
Always Ring Primary Extension Before Applying Personal Call Transfer Rules	When checked, Connection rings the primary extension first before applying any rule sets, regardless of whether the incoming call is a direct or indirect call. Tip If your phone is set to Call Forward Answer, check this check box to achieve consistent behavior when callers dial you directly and when callers dial your number through Connection. Your primary extension will always ring before Connection tries to locate you at other destinations. If you do not want your primary extension to ring at all, uncheck this check box and set the Call Forward Answer setting on your phone to Cisco Unity Connection.

Step 3 Click **Save**.