Preface

This preface contains the following sections:

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Audience and Use

The *Upgrade Guide for Cisco Unity Connection* is intended for system administrators and technicians who handle upgrades and changes to the Cisco Unity Connection system configuration.

The *Upgrade Guide for Cisco Unity Connection* focuses on information and procedures necessary for changing the current configuration of the system—that is the hardware and software arrangements that define what Cisco Unity Connection is and what it does—and for upgrading the Connection software to newer versions. The guide does not include information on changing Cisco Unity Connection data (for example, user templates and call handlers).

Documentation Conventions

Table 1   Conventions in the Upgrade Guide for Cisco Unity Connection

Convention	Description
boldfaced text	Boldfaced text is used for: • Key and button names. (Example: Click **OK**.) • Information that you enter. (Example: Enter **Administrator** in the User Name box.)
< > (angle brackets)	Angle brackets are used around parameters for which you supply a value. (Example: In the Command Prompt window, enter **ping <IP address>**.)

Table 1 Conventions in the Upgrade Guide for Cisco Unity Connection (continued)

Convention	Description
- (hyphen)	Hyphens separate keys that must be pressed simultaneously. (Example: Press **Ctrl-Alt-Delete**.)
> (right angle bracket)	A right angle bracket is used to separate selections that you make on menus. (Example: On the Windows Start menu, click **Settings > Control Panel > Phone and Modem Options**.)

The *Upgrade Guide for Cisco Unity Connection* also uses the following conventions:

Note Means reader take note. Notes contain helpful suggestions or references to material not covered in the document.

Caution Means reader be careful. In this situation, you might do something that could result in equipment damage or loss of data.

Warning **Means reader be warned. In this situation, you might perform an action that could result in bodily injury.**

(For translations of safety warnings listed in this guide, see *Regulatory Compliance and Safety Information for Cisco Unity Connection* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/regulatory/compliance/ucwarns.html.)

Cisco Unity Connection Documentation

For descriptions and URLs of Cisco Unity Connection documentation on Cisco.com, see the *Documentation Guide for Cisco Unity Connection*. The document is shipped with Cisco Unity Connection and is available at http://www.cisco.com/en/US/products/ps6509/products_documentation_roadmaps_list.html.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

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Further information regarding U.S. export regulations may be found at http://www.access.gpo.gov/bis/ear/ear_data.html.