Release Notes for Cisco Unity Connection Releases 7.1(2), 7.1(2a), and 7.1(2b)

Revised June 17, 2013 (Originally published May 29, 2009)

These release notes contain information on downloading software, new and changed support, new and changed functionality, limitations and restrictions, open and resolved caveats, and documentation updates for Cisco Unity Connection Releases 7.1(2), 7.1(2a), and 7.1(2b), and for Connection in Cisco Unified Communications Manager Business Edition (CMBE) Releases 7.1(2a) and 7.1(2b).

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Cisco Unity Connection 7.1(2b) contains fixes and changes to the operating system and/or Cisco Unified Communications Manager 7.1(2) application components, including components shared by Connection and Cisco Unified CM.

Cisco Unity Connection 7.1(2a) contained one resolved caveat (CSCta09513) that affected upgrades from Connection versions 7.0 and 2.1(2) and later to version 7.1(2). Nothing else was different.

Note the following information:

- Throughout this document, references to 7.1(2) also apply to 7.1(2a) and 7.1(2b).

- Anything documented as compatible with Connection 7.1(2)—for example, versions and tools, and other Cisco products—are equally compatible with 7.1(2a) and 7.1(2b).

- Follow the Connection documentation regarding any 7.1(2) engineering specials (ESes). You use the same ESes with 7.1(2a) and 7.1(2b).

- For information on determining whether 7.1(2) or 7.1(2a) or 7.1(2b) is installed, see the .

- For more information, see the .

- For more information, see the .

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> **Note** Cisco Unity Connection is a Linux-based solution. It is available in two configurations—Cisco Unity Connection, and Cisco Unified Communications Manager Business Edition, in which Connection is preloaded on the same platform with Cisco Unified Communications Manager. These release notes contain information for both configurations.

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> **Note** Items in release notes may be added, or revised to correct or clarify information after the initial publication date (the date the software was released). When an item has been changed, the phrase "Added <date>" or "Revised <date>" is included in the text of an item.

Contents

System Requirements

For Cisco Unity Connection

System Requirements for Cisco Unity Connection Release 7.x contains the most current Connection requirements. The document is available at
http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/requirements/7xcucsysreqs.html.

For Cisco Unity Connection in Cisco Unified CMBE

System Requirements for Cisco Unity Connection in Cisco Unified CMBE Release 7.x contains the most current Connection requirements. The document is available at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/requirements/7xcucmbesysreqs.html .

Compatibility Information

The following documents list the most current version combinations qualified for use with Cisco Unity Connection, and with Connection in Cisco Unified CMBE (where applicable):

- *Compatibility Matrix: Cisco Unity Connection and the Software on User Workstations*
- *SCCP Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*
- *SIP Trunk Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express*

The documents are available on Cisco.com at http://www.cisco.com/en/US/products/ps6509/products_device_support_tables_list.html.

Determining the Software Version

This section contains procedures for determining the version in use for the following software:

Cisco Unity Connection

Revised September 9, 2009

To Determine the Cisco Unity Connection Version by Using Cisco Unity Connection Administration

Step 1   In Cisco Unity Connection Administration, in the upper-right corner below the Navigation list, click **About**.

The Connection version is displayed below "Cisco Unity Connection Administration." If the version number is:

- 7.1.2.10000-16, Connection 7.1(2) is installed.
- 7.1.2.20000-2, Connection 7.1(2a) is installed.
- 7.1.2.30000-3, Connection 7.1(2b) is installed.

To Determine the Cisco Unity Connection Version by Using the Command-Line Interface

Step 1   Start a command-line interface (CLI) session. For more information, see the Cisco Unified Communications Operating System Administration Help.

Step 2   Run the **show cuc version** command.

If the version number is:

- 7.1.2.10000-16, Connection 7.1(2) is installed.
- 7.1.2.20000-2, Connection 7.1(2a) is installed.
- 7.1.2.30000-3, Connection 7.1(2b) is installed.

Cisco Personal Communications Assistant

To Determine the Cisco Personal Communications Assistant (PCA) Version

Step 1   Log on to the Cisco PCA.

Step 2   On the Cisco PCA Home page, click **About** in the upper right corner. (The link is available on every web tool page.)

Step 3   The Cisco Unity Connection version is displayed. The Cisco PCA version is the same as the Connection version.

Related Documentation

For Cisco Unity Connection

For descriptions and URLs of Cisco Unity Connection documentation on Cisco.com, refer to the *Documentation Guide for Cisco Unity Connection Release 7.x*. The document is shipped with Connection and is available at
http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/roadmap/7xcucdg.html.

For Cisco Unified Communications Manager Business Edition

For descriptions and URLs of Cisco Unified Communications Manager Business Edition documentation on Cisco.com, refer to the *Cisco Unified Communications Manager Business Edition Documentation Guide*. The document is shipped with Cisco Unified CMBE and is available at
http://www.cisco.com/en/US/products/ps7273/products_documentation_roadmaps_list.html.

Note   The documentation links on Cisco.com for some Cisco Unity Connection in Cisco Unified CMBE 7.x versions go to documents that are labeled for Cisco Unity Connection Release 7.x. Despite the version label, all content in the following guides applies to both Connection configurations: *Administration*

Guide for Cisco Unity Connection Serviceability, Interface Reference Guide, System Administration Guide, Troubleshooting Guide, User Moves, Adds, and Changes Guide, and the *User Workstation Setup Guide*.

New and Changed Requirements and Support—Release 7.1(2)

This section contains information about new and changed requirements and support in the 7.1(2) release time frame only. Refer to the release notes of the applicable version for information on new and changed support with earlier versions of Cisco Unity Connection.

Release notes for all versions of Cisco Unity Connection are available at http://www.cisco.com/en/US/products/ps6509/prod_release_notes_list.html.

Release notes for all versions of Cisco Unified Communications Manager Business Edition are available at http://www.cisco.com/en/US/products/ps7273/prod_release_notes_list.html.

Additional Languages for Cisco Unity Connection Components

This section lists new languages in which Cisco Unity Connection components are available.

For a complete list of languages, refer to the "Available Languages for Cisco Unity Connection Components" section of the applicable *System Requirements*:

- *System Requirements for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/requirements/7xcucsysreqs.html .

- *System Requirements for Cisco Unity Connection in Cisco Unified CMBE Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/requirements/7xcucmbesysreqs.html.

(For a list of numeric and alphabetic language codes, refer to the "Numeric and Alphabetic Codes for Supported Languages in Cisco Unity Connection" section of the 7.x *System Requirements*.)

Cisco Personal Communications Assistant (PCA)

Czech, Hungarian, Polish, Portuguese-Europe, Turkish

Cisco Personal Communications Assistant (PCA) Help

Czech, Hungarian, Polish, Turkish

Cisco Unity Connection ViewMail for IBM Lotus Notes

Arabic-Saudi Arabia, Chinese-PRC, Chinese-Taiwan, Czech, Danish, Dutch-Netherlands, English-United States, French-Canada, French-France, German, Hungarian, Italian, Japanese, Korean, Polish, Portuguese-Brazil, Portuguese-Europe, Russian, Spanish-Latin America, Spanish-Spain, Swedish, Turkish

Cisco Unity Connection ViewMail for IBM Lotus Notes Help

Arabic-Saudi Arabia, Chinese-PRC, Chinese-Taiwan, Czech, Danish, Dutch-Netherlands, English-United States, French-Canada, French-France, German, Hungarian, Italian, Japanese, Korean, Polish, Portuguese-Brazil, Russian, Spanish-Latin America, Spanish-Spain, Swedish, Turkish

Cisco Unity Connection ViewMail for Microsoft Outlook

Arabic-Saudi Arabia, Czech, Hungarian, Polish, Portuguese-Europe, Turkish

Cisco Unity Connection ViewMail for Microsoft Outlook Help

Arabic-Saudi Arabia, Czech, Hungarian, Polish, Turkish

System prompts

Czech, Hungarian, Polish, Portuguese-Europe, Turkish

Text-to-speech engine

Polish, Portuguese-Europe

Calendar Integration with Exchange 2007 Server Is No Longer Supported

Added July 9, 2010

A calendar integration with Exchange 2007 Server is no longer supported in Cisco Unity Connection 7.1(2), 7.1(2a), and 7.1(2b).

The "Creating a Calendar Integration with Exchange 2007" section in the "Creating Calendar Integrations" chapter of the *System Administration Guide for Cisco Unity Connection Release 7.x* (at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/administration/guide/7xcucsagx.html) incorrectly indicates that calendar integrations with Exchange 2007 Server are supported.

Note however that contact and text to speech integrations are still supported with Exchange 2007 Server.

Cisco Unity Connection Release 7.1(2b)

Added September 9, 2009

Release 7.1(2b) contains fixes and changes to the operating system and/or Cisco Unified Communications Manager 7.1(2) application components, including components shared by Connection and Cisco Unified CM.

Cisco Unity Connection Release 7.1(2a)

Revised September 9, 2009

Release 7.1(2a) contained an update to fix CSCta09513.

Cisco Unity Connection 7.1(2) DVD 1 was never released; the DVD 1 that Cisco shipped at the time contained release 7.1(2a).

Note The shipping DVD and the DVD 1 image available on the Cisco Unity Connection 7.1 Software Download page on Cisco.com have been updated with release 7.1(2b).

The defect affected upgrades from Connection versions 7.0 and 2.1(2) and later to version 7.1(2).

COBRAS Support for Migrating from Cisco Unity for Domino

COBRAS, the tool used to migrate from Cisco Unity to Cisco Unity Connection, supports exporting data from Cisco Unity when Domino is the message store.

For more information, see the COBRAS page at http://ciscounitytools.com/App_COBRAS.htm.

Digital Networking

Up to ten Cisco Unity Connection servers can be joined to form a digital network. (In version 7.0, the limit was five servers.)

Note In a Cisco Unity Connection cluster, only the publisher server is joined to the network, so a cluster counts as a single server toward the limit of ten.

Additional requirements and limits for Digital Networking are available in *System Requirements for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/requirements/7xcucsysreqs.html.

Note The Digital Networking feature is not supported for use with Cisco Unified Communications Manager Business Edition.

Fax Support for VPIM Networking with Cisco Unity Express and Cisco Unified Messaging Gateway

Cisco Unity Connection and Connection in Cisco Unified CMBE support using VPIM Networking to send and receive fax messages to Cisco Unity Express and Cisco Unified Messaging Gateway.

LDAP Directories

Revised June 17, 2013

You can synchronize Cisco Unity Connection user data with the following additional LDAP directories:

- Microsoft Active Directory 2008
- Netscape Directory Server
- Sun iPlanet Directory Server
- Oracle Directory Server Enterprise Edition 11g (formerly Sun ONE Directory Server)

Note the following considerations:

- For Netscape, Sun iPlanet, and Oracle Directory Server Enterprise Edition 11g, you cannot update the LDAP field that maps to the Connection Alias field, or the corresponding Connection users will become inactive.
- For Netscape and Oracle Directory Server Enterprise Edition 11g, changes to LDAP directory data are replicated to the Connection database immediately, so a scheduled or manual synchronization is not required.

For Active Directory and a Sun iPlanet directory server, changes to LDAP directory data are replicated to the Connection database only if you perform a manual synchronization or if Connection automatically performs a scheduled synchronization.

- For Netscape and Oracle Directory Server Enterprise Edition 11g, deleting an LDAP user causes the user to be immediately flagged in Connection. The Cisco Unity Connection Administration page for that user says, "User has been deleted from LDAP directory." A scheduled or manual synchronization is not required.

  For Active Directory and a Sun iPlanet directory server, the information that an LDAP user was deleted is replicated to the Connection database only if you perform a manual synchronization or if Connection automatically performs a scheduled synchronization.

- Only Microsoft Active Directory supports specifying additional LDAP directory servers to act as backup in case the LDAP directory servers that Connection accesses for synchronization and for authentication become unavailable.

> **Note** For Cisco Unified Communications Manager Business Edition, see the *Cisco Unified Communications Manager Administration Guide for Cisco Unified Communications Manager Business Edition* for information on integrating Connection and Cisco Unified Communications Manager with an LDAP directory.

Phone System Integrations

For Cisco Unity Connection

Cisco Unified Communications Manager version 7.1 has been qualified for use with this release of Cisco Unity Connection.

For supported versions of Cisco Unified CM and Cisco Unified CM Express, refer to the applicable document, depending on the integration type:

- *SCCP Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/compatibility/matrix/cucsccpmtx.html.

- *SIP Trunk Compatibility Matrix: Cisco Unity Connection, Cisco Unified Communications Manager, and Cisco Unified Communications Manager Express* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/compatibility/matrix/cucsiptrunkmtx.html.

For information on other supported phone system integrations, refer to the applicable Cisco Unity Connection integration guides at http://www.cisco.com/en/US/products/ps6509/products_installation_and_configuration_guides_list.html.

For Cisco Unity Connection in Cisco Unified CMBE

Cisco Unified Communications Manager 7.1 has been qualified for use with Cisco Unified CMBE. It is installed on the same platform with Cisco Unity Connection.

Selected Servers Require Replacement Hard Disks or Additional Memory for Some Configurations

If you are upgrading from Cisco Unity Connection 2.x or 1.x to Connection 7.1 and you want to reuse the current server, for some servers and some configurations you must replace hard disks or add memory. For example:

- Some servers require replacement hard disks if you are configuring a Connection cluster.

- Some servers require additional memory if voice recognition and Digital Networking are configured when the sum of contacts, users, distribution lists, locations, personal contacts, and personal distribution lists exceeds 2,000. (These are the first six items on the Tools > Grammar Statistics page in Cisco Unity Connection Administration.)

If you are upgrading an existing Connection server to version 7.1, see the *Cisco Unity Connection Supported Platforms List* at http://www.cisco.com/en/US/products/ps6509/products_data_sheets_list.html to determine whether your server requires replacement hard disks or additional memory.

For information on replacing the hard disks or adding the memory, refer to the applicable chapter in the *Reconfiguration and Upgrade Guide for Cisco Unity Connection* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/upgrade/guide/7xcucrugx.html.

Servers in a Cisco Unity Connection Cluster Can Be Installed in Separate Buildings or Sites That Are Separated by a Firewall

The requirements for a Connection cluster are available in *System Requirements for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/requirements/7xcucsysreqs.html.

Note Cisco Unity Connection clusters are not supported for use with Cisco Unified Communications Manager Business Edition.

Software Qualified for Use with Cisco Unity Connection on User Workstations

The following software has been qualified for use on user workstations with Cisco Unity Connection 7.1:

- Cisco Unity Connection ViewMail for IBM Lotus Notes version 7.1(2)

- Cisco Unity Connection ViewMail for Microsoft Outlook version 7.1(2)

- Internet Explorer version 8.0 on all supported Windows operating systems

For the most current version combinations of software qualified for use on user workstations, see *Compatibility Matrix: Cisco Unity Connection and the Software on User Workstations* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/compatibility/matrix/cucclientmtx.html .

Single Number to Receive Both Voice Calls and Faxes

Cisco Unity Connection and Connection in Cisco Unified CMBE support using a single number that receives both voice calls and fax calls. In this configuration, incoming calls are directed to a Cisco gateway that can detect a CNG (fax) tone. When a CNG tone is detected, the gateway forwards the fax call to the Cisco Fax Server. When no CNG tone is detected, the gateway forwards the voice call to Connection.

For configuration information, see the "Creating a Cisco Fax Server Integration" chapter of the *System Administration Guide* at
http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/administration/guide/7xcucsagx.html.

Support for Up to 200 Partitions and 200 Search Spaces

Up to 200 partitions and 200 search spaces are supported. These limits apply either to the directory of a single Connection server or cluster pair, or to the global directory of up to ten servers or clusters in a digital network.

(In earlier versions, the limits were 50 partitions and 50 search spaces.)

Support for 24 Voice Messaging Ports (Connection in Cisco Unified CMBE)

Cisco Unity Connection in Cisco Unified CMBE supports 24 voice messaging ports.

Utility Updates on the Cisco Unity Tools Website

Updates to utilities on the Cisco Unity Tools website are frequently posted between Cisco Unity Connection releases. The updates commonly do not apply to a specific release, so we do not list the tools that have been updated since the last version of Connection. However, you can sign up to be notified when the utilities posted on the Cisco Unity Tools website are updated. Go to http://www.ciscounitytools.com, and click Sign Up Here.

ViewMail for IBM Lotus Notes

Cisco Unity Connection ViewMail for IBM Lotus Notes will be available mid-June. Version 7.1(2) is supported for use on user workstations with Connection version 7.1.

The U.S. English (ENU) version will be released about June 12; other languages will be released at the end of June 2009.

Information on installing and setting up ViewMail for Notes will be available in *Release Notes for Cisco Unity Connection ViewMail for IBM Lotus Notes Release 7.1(2)* at
http://www.cisco.com/en/US/docs/voice_ip_comm/connection/vmn/release/notes/712cucvmnrn.html.

Information on using ViewMail for Notes will be available in ViewMail for Notes Help and in the *User Guide for Accessing Cisco Unity Connection Voice Messages in an E-Mail Application* at
http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/user/guide/email/7xcucugemailx.html. (*User Guide* content is available only in the ENU version of the guide; ViewMail for Notes Help is available in all localized versions.)

You Cannot Upgrade from Connection 2.1(4) to 7.1(2) or 7.1(2a) or 7.1(2b)

Revised September 9, 2009

A change that was made to Cisco Unity Connection in version 2.1(4) prevents upgrades from version 2.1(4) to Connection 7.1(2) or 7.1(2a) or 7.1(2b). To upgrade from Connection 2.1(4), you will need to wait for Connection 7.1(3) to be released, in the fourth quarter of 2009. (For information on supported Connection upgrades, see the "Supported Cisco Unity Connection Upgrades" section on page 16.)

New Functionality—Release 7.1(2)

This section contains information about new functionality in the 7.1(2) release time frame only. Refer to the release notes of the applicable version for information on new functionality in earlier versions of Cisco Unity Connection.

Release notes for all versions of Cisco Unity Connection are available at http://www.cisco.com/en/US/products/ps6509/prod_release_notes_list.html.

Release notes for all versions of Cisco Unified Communications Manager Business Edition are available at http://www.cisco.com/en/US/products/ps7273/prod_release_notes_list.html.

Note that the Cisco Unity Tools website may offer scripts and applications that were not included in Cisco Unity Connection 7.1(2). Some offerings may not be supported by Cisco TAC. Refer to http://www.ciscounitytools.com for information.

Deactivating Message Notifications

By default, on a notification dialout, the person answering the phone is given the option to deactivate message notifications to the phone number that Cisco Unity Connection called. This is helpful in cases where the wrong phone number was entered for the notification device.

In version 7.1, you can disable this behavior by unchecking the Play Option To Turn Off Message Notification setting on the System Settings > Advanced > Conversation Configuration page in Cisco Unity Connection Administration.

Filtering LDAP Users

If you are synchronizing Cisco Unity Connection user data with user data in an LDAP directory, you may want additional control over which LDAP users you import into Connection for a variety of reasons. For example:

- The LDAP directory has a flat structure that you cannot control sufficiently by specifying user search bases.
- You want only a subset of LDAP user accounts to become Connection users.
- The LDAP directory structure does not match the way you want to import users into Connection. For example, if organizational units are set up according to an organizational hierarchy but users are mapped to Connection by geographical location, there might be little overlap between the two.

In these cases, you may want to use the "set cuc ldapfilter" CLI command to filter the users in the LDAP directory whose accounts can be accessed by Connection.

For considerations and related tasks, see the "Filtering LDAP Users" section in the "Integrating Cisco Unity Connection with an LDAP Directory" chapter of the *System Administration Guide for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/administration/guide/7xcucsagx.html.

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> **Note**   For Cisco Unified Communications Manager Business Edition, see the *Cisco Unified Communications Manager Administration Guide for Cisco Unified Communications Manager Business Edition* for information on integrating Connection and Cisco Unified Communications Manager with an LDAP directory.

Port and Phone System Conditions in Routing Rules for Forwarded Calls

When creating routing rules to handle calls that are forwarded to Cisco Unity Connection (for example, unanswered calls to user extensions), you can use the port or phone system conditions to match rules to calls that arrive on a specific voice messaging port or are sent from a specific phone system.

In earlier Connection versions, port and phone system conditions were available only for direct routing rules.

Relaying Copies of Messages to an External Account

Revised September 1, 2009

With the Accept and Relay the Message message action, you can configure user accounts to relay copies of messages that the user receives in Cisco Unity Connection to an external mail account while also saving the messages to the Connection message store.

This configuration may be useful for users who regularly use an alternate device and want easy access to voice messages both on the alternate device and through the Connection user interfaces. It is also useful for users who want to access voice messages in their Microsoft Exchange message store by using the Microsoft Outlook Web Access client.

Note that any actions the user takes on the relayed copy are not reflected on the message in the Connection message store. If the user does not regularly manage new messages in the Connection message store, the user mailbox may quickly exceed the mailbox quota because new messages are not subject to message-aging policies.

For more information, see the "Message Actions" section in the "Setting Up Features and Functionality That Are Controlled by User Account Settings" chapter of the *User, Moves, Adds, and Changes Guide* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/user_mac/guide/7xcucmacx.html.

Repeat Notification Option for Pager Devices

Added June 3, 2009

Cisco Unity Connection can send multiple message notifications to a pager device for each new message that a user receives. Use the option if users need additional reminders of new messages or if users sometimes do not receive notifications, even though the first call to the pager was successful.

Two settings in Cisco Unity Connection Administration allow you to enable and configure the option:

- To enable repeat notifications, specify a value greater than zero in the Retries After Successful Attempt field on the New Notification Device page or the Edit Notification Device page for a pager notification device.

- After the first successful call to the pager, Connection makes calls periodically at the interval you specify in the Retry Interval After Successful Attempt field until the user checks the message or the retry limit is reached.

For example, if Retries After Successful Attempt is set to 2 and Retry Interval After Successful Attempt is set to 15, and the user receives a new message at noon, Connection calls the pager device at noon. If that call is answered but the user does not check the message before 12:15 p.m., Connection calls the pager device again at 12:15 p.m. If the user does not check the message before 12:30 p.m., Connection calls the pager device a second time at 12:30 p.m. At this point, the configured number of retries has been reached, and no further notification calls are made for this message.

Note that the settings generate a series of notifications that is separate from the series that is generated when you enable the Repeat Notification If There Are Still New Messages setting on the Edit Notification Device page for the pager. To avoid confusing the user with multiple repeating notifications, we recommend that you use either the Retries After Successful Attempt setting or the Repeat Notification If There Are Still New Messages setting, but not both. (Users can enable or disable the Repeat Notification If There Are Still New Messages setting for themselves by using corresponding fields in the Cisco Unity Assistant, but they cannot set or change the values for Retries After Successful Attempt or Retry Interval After Successful Attempt.)

For more information on the fields, see the "New Notification Device" or "Edit Notification Device" section in the "Users" chapter or "Templates" chapter of the *Interface Reference Guide for Cisco Unity Connection Administration* at
http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/gui_reference/guide/7xcucgrgx.html
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Wizard Available for Creating Wallet Cards of Custom Conversations

The Cisco Unity Connection Wallet Card wizard produces a PDF of a wallet card that can be printed and given to users.

The templates in the wizard list frequently used menu options and shortcuts for managing messages and user preferences by phone; the wizard fills in the applicable keys based on the conversation that you specify. The wizard allows you to specify the key mappings and shortcuts to include on the card for the Main, During Message, After Message, and Send menus. In addition, the generated wallet card includes the Entering Recipients and Selecting Recipients menus. The wizard also allows you to customize technical support information and instructions for logging on to Cisco Unity Connection.

Note   Procedures in the *User Guide for the Cisco Unity Connection Phone Interface* do not contain the keys that users press for Connection menu options. Instead, the procedures use the prompts that users hear to specify the menu options to choose. To provide users with key information, use the Wallet Card wizard.

The Connection Wallet Card wizard is a Windows-based remote database administration tool. Download the tool and view Help at http://www.ciscounitytools.com/App_CUC_WalletCardWizard.htm.

Changed Functionality—Release 7.1(2)

This section contains information about changed functionality in this release time frame only. Refer to the release notes of the applicable version for information on changed functionality in earlier versions of Cisco Unity Connection.

Release notes for all versions of Cisco Unity Connection are available at http://www.cisco.com/en/US/products/ps6509/prod_release_notes_list.html.

Release notes for all versions of Cisco Unified Communications Manager Business Edition are available at http://www.cisco.com/en/US/products/ps7273/prod_release_notes_list.html.

Note that the Cisco Unity Tools website may offer scripts and applications that were not included in Cisco Unity Connection 7.1(2). Some offerings may not be supported by Cisco TAC. Refer to http://www.ciscounitytools.com for information.

Cisco Unity Connection Conversation Changes

Some default settings and functionality have changed in the Cisco Unity Connection conversation with this release. The changes are described in the following sections:

- Speed and Volume Changes are Saved, page 14
- Voice-Recognition Conversation Uses Same Keypad Mappings as Specified Touchtone Conversation, page 14

Speed and Volume Changes are Saved

Speed and volume changes that users make while listening to messages or to the Cisco Unity Connection conversation will be saved as new default settings for the user. (Note that the voice-recognition conversation is the only conversation that allows users to change the Connection conversation speed or volume by phone.)

If you do not want speed and volume changes to be saved as new default settings for the user, you can disable this functionality by unchecking the Save Speed and Volume Changes Made by User setting on the System Settings > Advanced > Conversation Configuration page in Cisco Unity Connection Administration.

In previous versions, any speed and volume changes that users made while listening to messages were in effect only for that individual message. Any speed and volume changes that users made while listening to the Connection conversation were in effect only for the duration of that phone session. The speed and volume settings were reset to the defaults.

Voice-Recognition Conversation Uses Same Keypad Mappings as Specified Touchtone Conversation

The voice-recognition conversation has been updated to use the same set of keypad mappings as the conversation set in the Touchtone Conversation field on the Phone Menu page of the user profile. The change affects key mappings in the Main menu, during message playback, and in the After Message menu.

In earlier versions, voice-recognition users could press keys as an alternative to saying select commands in cases where using the keypad was more convenient or effective than saying the command. However, the keys defined for this purpose were specific to the voice-recognition conversation, and did not necessarily match the keys that users would use if they switched to using their specified touchtone conversation.

Installation and Upgrade Information

- Information for Cisco Unified Communications Manager Business Edition Customers, page 15
- Installing Cisco Unity Connection for the First Time, page 16
- Supported Cisco Unity Connection Upgrades, page 16
- Upgrading from Cisco Unity Connection 7.x or 2.1(2) or Later to the Shipping 7.1(2x) Version, page 16
- Migrating from Cisco Unity or from Cisco Unity Connection 1.x to Cisco Unity Connection 7.1, page 19
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Information for Cisco Unified Communications Manager Business Edition Customers

Added June 3, 2009

- For instructions on installing a new Cisco Unified CMBE system, see *Overview of Mandatory Tasks for Setting Up a Cisco Unified Communications Manager Business Edition 7.x System* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/cucmbe_task_list/7xcucmbetask .html and the *Installing Cisco Unified Communications Manager Business Edition Release 7.1(2)* guide at http://www.cisco.com/en/US/docs/voice_ip_comm/cucmbe/install/7_1_2/cmins712.html.

- For instructions on upgrading a Cisco Unified CMBE system, see the "Software Upgrades" chapter of the applicable version of the *Cisco Unified Communications Operating System Administration Guide* at http://www.cisco.com/en/US/products/ps7273/prod_maintenance_guides_list.html.

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Caution   If you are upgrading from Cisco Unified CMBE version 6.x or 7.0 and any languages other than U.S. English (ENU) are currently installed and in use on the 6.x or 7.0 system, you must install the Connection 7.1 versions of the same languages after the Cisco Unified CMBE upgrade. Otherwise, the Connection conversation will not function properly for users who are configured to use non-ENU languages. For information on downloading and installing languages, see the "Downloading Connection 7.x Language Files" and "Installing Language Files on the Connection 7.x Server" sections in the "Adding Languages to the Cisco Unity Connection 7.x System" chapter of the *Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/upgrade/guide/7xcucrugx. html.

- There is no supported migration path from Connection 1.x to Cisco Unified Communications Manager Business Edition (CMBE). If you want to migrate from Connection 1.x to Cisco Unified CMBE, you must reinstall all software, and recreate all system and user data.

Installing Cisco Unity Connection for the First Time

Revised September 9, 2009

You must use the Cisco Unity Connection DVD to install a new server.

For instructions on installing a new Connection server, see the *Installation Guide for Cisco Unity Connection Release 7.x* at
http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/installation/guide/7xcucigx.html.

Supported Cisco Unity Connection Upgrades

Revised September 9, 2009

⚠
Caution Do not try to upgrade from Connection 7.x, or 2.1(2) or later to version 7.1(2). Upgrade to Connection 7.1(2b) instead. Otherwise, you will have to revert to the version from which you are upgrading and reupgrade to 7.1(2b).

You can upgrade from the following versions of Cisco Unity Connection directly to version 7.1(2b):

- 7.1(2a)
- 7.1(2)
- 7.0(2)
- 7.0(1) SU1a
- 7.0(1) SU1
- 7.0(1)
- 2.1(3b) SU1
- 2.1(3b)
- 2.1(3a)
- 2.1(3)
- 2.1(2) SU1a
- 2.1(2) SU1
- 2.1(2)

Upgrading from Connection 2.1(4) to version 7.1(2), 7.1(2a), or 7.1(2b) is not supported. For more information, see the "You Cannot Upgrade from Connection 2.1(4) to 7.1(2) or 7.1(2a) or 7.1(2b)" section on page 11.

To upgrade a Connection 2.0(1) or 2.1(1) system to Connection 7.1(2b), upgrade first to Connection 2.1(2), then upgrade to Connection 7.1(2b). For more information, see the "Installation and Upgrade Information" section of the *Release Notes for Cisco Unity Connection* Release 2.1(2) at
http://www.cisco.com/en/US/docs/voice_ip_comm/connection/2x/release/notes/212cucrn.html.

Upgrading from Cisco Unity Connection 7.x or 2.1(2) or Later to the Shipping 7.1(2x) Version

Revised September 16, 2009

For instructions on downloading software that can be used to upgrade a Connection 7.x or 2.1(2) or later system to version 7.1, see "Downloading Software for an Upgrade from Cisco Unity Connection 7.x or 2.1(2) or Later to the Shipping 7.1(2x) Version" section on page 17.

> **Note** If you are upgrading to a Service Update (SU) version, download instructions are provided in the readme file posted with the software on the Cisco Unity Connection software download page. (Start at http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240, and browse to the applicable Connection version under Unified Communications Applications > Voice Mail and Unified Messaging.)

For instructions on upgrading:

- A Connection 7.x system to version 7.1, see the "Upgrading Cisco Unity Connection 7.x to the Shipping 7.x Version" chapter of the *Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/upgrade/guide/7xcucrugx.html.

- A Connection 2.1(2) or later system to version 7.1, see the "Upgrading Cisco Unity Connection 2.1(2) or Later to the Shipping 7.x Version" chapter of the *Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/upgrade/guide/7xcucrugx.html.

Downloading Software for an Upgrade from Cisco Unity Connection 7.x or 2.1(2) or Later to the Shipping 7.1(2x) Version

Revised April 2, 2012

The upgrade application posted on Cisco.com can be used only to upgrade from Cisco Unity Connection 7.x or 2.1(2) or later to the shipping 7.1 version. It cannot be used to install a new Connection 7.1 server, or to migrate from Connection 1.x to 7.1.

Because of the size of the upgrade application, the file has been divided into two parts. Do the following procedure to download the two parts and to recombine them into a single file.

To Download Software for an Upgrade from Connection 7.x or 2.1(2) or Later to the Shipping 7.1(2x) Version

Step 1   Log on to a computer with a high-speed Internet connection, and go to the Voice and Unified Communications Downloads page at http://tools.cisco.com/support/downloads/pub/Redirect.x?mdfid=278875240.

> **Note** To access the software download page, you must be logged on to Cisco.com as a registered user.

Step 2   In the tree control on the Downloads page, expand **Products>Voice and Unified Communications>IP Telephony>Unified Messaging>Cisco Unity Connection**, and click **Cisco Unity Connection Version 7.1**.

Step 3   On the Select a Software Type page, click **Cisco Unity Connection Software**.

Step 4   On the Select a Release page, click **7.1(2)**, and the download links appear on the right side of the page.

Step 5   Confirm that the computer you are using has sufficient hard disk space for the downloaded files. (The download file sizes appear below the download links.)

Step 6   Click **UCS_Install_UCOS_7.1.2.30000-3.sgn.iso_part1of2**, and follow the on-screen prompts to complete the download. Make note of the MD5 value.

Step 7 Click **UCS_Install_UCOS_7.1.2.30000-3.sgn.iso_part2of2**, and follow the on-screen prompts to complete the download. Make note of the MD5 value.

Step 8 For each downloaded file, use a checksum generator to confirm that the MD5 checksum matches the checksum that is listed on Cisco.com. If the values do not match, the downloaded file is damaged.

⚠️
Caution Do not attempt to use a damaged file to install software or the results will be unpredictable. If the MD5 values do not match, download the file again until the value for the downloaded file matches the value listed on Cisco.com.

Free checksum tools are available on the Internet, for example, the Microsoft File Checksum Integrity Verifier utility. The utility is described in Microsoft Knowledge Base article 841290, *Availability and Description of the File Checksum Integrity Verifier Utility.* The KB article also includes a link for downloading the utility.

Step 9 Execute one of the following commands, depending on the operating system, to reunite the two parts of the file:

- On a Unix/Linux system, copy and paste the following command from this document into the CLI to combine the two files:

```
cat UCS_Install_UCOS_7.1.2.30000-3.sgn.iso_part1of2 UCS_Install_UCOS_7.1.2.30000-3.sgn.iso_part2of2 >
UCSInstall_UCOS_7.1.2.30000-3.sgn.iso
```

- On a Windows system, copy and paste the following command from this document into the command prompt (cmd.exe) to combine the two files:

```
COPY /B UCS_Install_UCOS_7.1.2.30000-3.sgn.iso_part1of2+UCS_Install_UCOS_7.1.2.30000-3.sgn.iso_part2of2
UCSInstall_UCOS_7.1.2.30000-3.sgn.iso
```

Step 10 Use a checksum generator to confirm that the MD5 checksum of the reunited file matches the following checksum:

6d5e5a07c4c26857c29ead458d54da67

If the values do not match, the reunited file is damaged.

⚠️
Caution Do not attempt to use a damaged file to install software, or the results will be unpredictable. If the MD5 value of the reunited file does not match the value listed above, download the file again until the value for the downloaded file matches the value listed on Cisco.com.

Step 11 If you are installing from a DVD, burn the DVD, noting the following considerations:

- Choose the option to burn a disc image, not the option to copy files. Burning a disc image will extract the thousands of files from the .iso file that you created in Step 9 and write them to a DVD, which is necessary for the files to be accessible for the installation.

- Use the Joliet file system, which accommodates filenames up to 64 characters long.

- If the disc-burning application that you are using includes an option to verify the contents of the burned disc, choose that option. This causes the application to compare the contents of the burned disc with the source files.

Step 12 Confirm that the DVD contains a large number of directories and files, not just the .iso file that you created in Step 9.

Step 13 Delete unnecessary files from the hard disk to free disk space, including the two .iso files that you downloaded and the combined .iso file that you created in Step 9.

Migrating from Cisco Unity or from Cisco Unity Connection 1.x to Cisco Unity Connection 7.1

For information on migrating from Cisco Unity 4.0(5) or later to Connection 7.1 or from Connection 1.x to Connection 7.1, see the applicable "Migrating from ..." chapter of the *Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/upgrade/guide/7xcucrugx.html.

Note There is no supported migration path from Connection 1.x to Cisco Unified Communications Manager Business Edition (CMBE). If you want to migrate from Connection 1.x to Cisco Unified CMBE, you must reinstall all software, and recreate all system and user data.

Installation and Upgrade Notes

- Installing Additional Cisco Unity Connection Languages, page 19
- License Tag Required to Use the U.S. English Conversation and Personal Call Transfer Rules, page 20

Installing Additional Cisco Unity Connection Languages

Revised September 1, 2009
For instructions on installing additional Connection languages on the following system types, see the referenced documentation:

- A new Connection system, see the "Installing Additional Languages on the Cisco Unity Connection 7.x System" chapter of the *Installation Guide for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/installation/guide/7xcucigx.html .

- An existing Connection system, see the "Adding Languages to the Cisco Unity Connection 7.x System" chapter of the *Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/upgrade/guide/7xcucrugx.html.

- An existing Cisco Unified CMBE system, see the "Downloading Connection 7.x Language Files" and "Installing Language Files on the Connection 7.x Server" sections in the "Adding Languages to the Cisco Unity Connection 7.x System" chapter of the *Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/upgrade/guide/7xcucrugx.html.

If you are installing Japanese because you want Cisco Unity Connection Administration to be localized, you must also install the Cisco Unified Communications Manager Japanese locale. See the "Locale Installation" section in the "Software Upgrades" chapter of the *Cisco Unified Communications Operating System Administration Guide*.

If you are installing other languages because you want the Cisco Personal Communications Assistant to be localized, you must also install the corresponding Cisco Unified Communications Manager locales. See the "Locale Installation" section in the "Software Upgrades" chapter of the *Cisco Unified Communications Operating System Administration Guide*.

License Tag Required to Use the U.S. English Conversation and Personal Call Transfer Rules

If you want to use English-United States for the Cisco Unity Connection conversation or you want users to be able to create personal call transfer rules, the Connection license must include the license tag LicRegionIsUnrestricted. If your Connection licenses do not include the LicRegionIsUnrestricted tag and you want to use these features, install a license that includes the tag. After you install the license, you must restart Connection. (Licenses without this tag are intended only for use outside the United States.)

If you choose not to install a license that includes the LicRegionIsUnrestricted tag, you must install one or more Connection languages.

Connection demonstration licenses include the LicRegionIsUnrestricted tag, so you can use English-United States on demonstration systems.

To Determine Whether the LicRegionIsUnrestricted License Tag Is Present

Step 1 In Cisco Unity Connection Administration, under System Settings, click **Licenses**.

Step 2 On the Licenses page, click the name of the first license file.

Step 3 On the View License page, in the File Content box, search for the text "LicRegionIsUnrestricted."

Step 4 If you do not find the text in the first file, search all of the other license files listed on the Licenses page.

Step 5 If "LicRegionIsUnrestricted" does not appear in any of the license files, get a license that contains the tag before you install Connection.

Important Notes

Connection IMAP Server Service Should Not Be Stopped or Disabled For An Extended Period of Time

Added October 19, 2010
The Connection IMAP Server service processes events that are placed in the IMAP queue table in the Connection database when voice messages are created, updated, or deleted, even if you do not have active IMAP users. If the service is disabled or stopped, the table continues to grow, and can eventually fill available disk space and cause database instability. Do not stop the service for more than a day at a time or disable the service indefinitely. If you have previously stopped or disabled the service, try restarting the service. If the service does not start, contact Cisco TAC to apply the workaround for caveat CSCti68395.

Limitations and Restrictions

Connection Cannot Be Installed or Operated in IPv6 or Dual-Stack (IPv4 and IPv6) Networks

Revised November 9, 2010

Connection 7.1 does not support IPv6, and cannot be installed or operated in a pure IPv6 network. To install or operate in a dual-stack (IPv4 and IPv6) network, a workaround for CSCtj93659 is required. See the caveat information for CSCtj93659 for more details.

In Connection Cluster, Changed License Data on One Server Does Not Replicate to Other Server

When a new or changed license file is installed on one server of a Cisco Unity Connection cluster, the changed license data is not automatically replicated to the other server.

To replicate the changed license data, you must restart both Connection servers by using the following CLI command:

```
utils system restart
```

Media Master Cannot Open WAV Files Saved on a Workstation in G.729a Format

The Media Master cannot open WAV files prerecorded in the G.729a audio format and saved to a workstation.

This limitation has the following workarounds:

- Convert the WAV file to another audio format (for example, convert it to the G.711 audio format).
- Use a WAV file that is recorded in a supported audio format other than G.729a.
- Make the recording by using a phone or a computer microphone.

Note that when Cisco Unity Connection is configured to record in the G.729a audio format, the Media Master functions correctly for recording and playing by using a phone or a computer microphone.

Replacing Disks in a RAID

Connection supports only replacing a defective disk in a RAID with a blank disk to repair the RAID. Replacing disks in a RAID for any other reason is not supported.

⚠️

Caution   Do not replace a disk in a RAID with a disk that contains data, even if the replacement disk was originally a disk in the same RAID in the same server.

ViewMail Limitations Regarding Secure Messages

Added February 22, 2010

- Secure messages cannot be forwarded by using Cisco Unity Connection ViewMail for Microsoft Outlook or ViewMail for IBM Lotus Notes.

- ViewMail for Outlook and ViewMail for Notes support only playing secure messages.

- Messages that are composed or replied to by using ViewMail for Outlook or ViewMail for Notes are not sent as secure, even when users are assigned to a class of service for which the Require Secure Messaging field is set to Always or to Ask.

Caveats

The tables in this section list the Severity 1, 2, and 3 open and resolved caveats when Cisco Unity Connection 7.1(2) and 7.1(2a)were released.

You can find the latest caveat information for Cisco Unity Connection versions 7.1(2) and 7.1(2a), and for Connection in Cisco Unified Communications Manager Business Edition version 7.1(2a)—in addition to caveats of any severity for any release—by using Bug Toolkit, an online tool available for customers to query defects according to their own needs. Bug Toolkit is available at http://www.cisco.com/go/bugs.

> **Note**   To access Bug Toolkit, you must be logged on to Cisco.com as a registered user.

This section contains caveat information for Cisco Unity Connection 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a) only:

See the release notes of the applicable version for caveat information for earlier versions of Cisco Unity Connection.

Release notes for all versions of Cisco Unity Connection are available at http://www.cisco.com/en/US/products/ps6509/prod_release_notes_list.html.

Release notes for all versions of Cisco Unified Communications Manager Business Edition are available at http://www.cisco.com/en/US/products/ps7273/prod_release_notes_list.html.

Open Caveats—Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE Release 7.1(2a)

Click a link in the Caveat Number column to view the latest information on the caveat in Bug Toolkit. (Caveats are listed in order by severity, then by component, then by caveat number.)

Table 1   Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a) Open Caveats

Caveat Number	Component	Severity	Description
CSCsr68377	admin	3	Reports not working with very large database
CSCsw62892	admin	3	HTTP 404 when accessing RSS URL
CSCsx32921	admin	3	UC7.0: RTMT Plugin download link broken
CSCsy01722	admin	3	Select users slow with Bulk Edit when many users in search result
CSCsy82907	admin	3	User administrator unable to run user related reports
CSCsz14989	admin	3	BAT: Stall on user modify/delete with apostrophe in alias
CSCsz15029	admin	3	Bulk Admin Tool reports obscure error on bad create rows
CSCsz31700	admin	3	Cores: CUC name is not displayed in ChangePassword and Expiry windows
CSCsz34656	admin	3	Out of Box cluster experience, Error message on fresh install
CSCsz36757	admin	3	Tomcat core dump, null ptr access in CML
CSCsz37111	admin	3	BAT tool hangs if CSV file has extra row with no data
CSCsv69240	api	3	StopPosMs of 536867912 returned from Record method
CSCsw24633	api	3	Hangup Call VMWS fails for SIP phones
CSCsw70788	api	3	Get INVALID_INPUT after skipping to another part of a message
CSCsx37327	api	3	VMWS: messages sent using the API do not have subject lines
CSCsz48686	backup	3	DRS: CUC componet is disabled after a system restart
CSCso63423	callroutingrules	3	CPCA: Cannot delete rule set
CSCsy82798	cli	3	UC needs utils dbreplication commands for Connection database
CSCsy21526	conversations	3	Connection VPIM missing voice name confirmantion for delivery location
CSCsy93981	conversations	3	Vmware: NSServer core dumped while running VUI load
CSCsz48492	conversations	3	Conversation doesn't pass switch ID on Transfer
CSCsz49541	conversations	3	UC Greeting Admin Search scope incorrect while using CSS and partitions
CSCsr47381	database	3	A/A : Alias Conflicts During Split Brain
CSCsu79931	database	3	Perf counters for Data not working
CSCsy07941	database	3	DN: Search Space ownership change on unjoin then join
CSCsy55741	database	3	CuCsMgr may coredump after network disconnect
CSCsz34599	database	3	Bulk Edit for UC 7 - Change Pwd flag not set if combined with new pwd
CSCsz34681	database	3	Visual Voicemail dials operator, cannot establish ReverseTrap convrstion
CSCsg33442	hardware	3	Drives not detected correctly on 7845-H1 platform
CSCsz30941	javanotifier	3	EMWI counts and notification not received during fail-over on UC
CSCsr40660	localization	3	JPN: VMO Vista OL 2007 cannot read VMO addin
CSCsw89411	localization	3	L10N: CUCA doesn't load locales
CSCsk13010	mediamaster	3	hang up in trap, then quickly initiate another trap session, plays again
CSCsr97963	mediamaster	3	SIP integration, MM, record via phone, save on web page fails

Table 1   Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a) Open Caveats

Caveat Number	Component	Severity	Description
CSCsx59022	mediamaster	3	Media master applet fails to function on Safari running Mac OS
CSCsz29647	mediamaster	3	TRaP playback doesn't work in Media Master in Mac with J2SE 5
CSCsv98982	messaging	3	Message to full mailbox not accepted but still relayed
CSCsy24631	messaging	3	Connection VPIM: unity contact failed to see other recipients from PDL
CSCsy32272	messaging	3	Connectivity loss to Primary may result in temporary call failures
CSCsz04821	messaging	3	DN: Duplicate FAX extensions create conflicts on remote nodes
CSCsz41223	messaging	3	MTA fails to start after reboot from host name change
CSCsx59504	pca	3	Unity Inbox should accomodate VPIM faxes that arrive as one part
CSCsr47650	reports	3	DSS: Allow selecting a search space for the Dial Search Scope report
CSCsx38473	serverrolesmgr	3	SRM should not be talking to partner node during upgrade if diff version
CSCsu36037	setup	3	It showed Complete in Status under OS Platform upgrade page.
CSCsx21735	telephony	3	CCME voice message not identified from subscriber says from VM extension
CSCsz51668	telephony	3	Notification message shows callerid from two separate calls.
CSCsz12278	vui	3	Disabling send msgs to SDL in COS does not take effect for VUI user

Resolved Caveats—Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE Release 7.1(2a)

Revised June 15, 2009
Click a link in the Caveat Number column to view the latest information on the caveat in Bug Toolkit. (Caveats are listed in order by severity, then by component, then by caveat number.)

Table 2   Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a)Resolved Caveats

Caveat Number	Component	Severity	Description
CSCsv83436	admin	1	CUCMBE Switching version corrupt/delete /usr/local/cm/bin/ccm
CSCsy99766	database	1	Upgrade to build 125 fails on switch-version from CLI
CSCta09513	database	1	Switch version never completes from 2.1.2 to 7.1.2
CSCsw88735	admin	2	CuCsMgr crash
CSCsx32971	admin	2	UC7.0:Not able to login to RTMT and Serviceability pages broken
CSCsz22417	admin	2	"Not Authorized" message appears when accessing any admin link
CSCsz27263	admin	2	LDAP: Only first sub w/ extension imported from a group, others err
CSCsz46057	admin	2	All AXL imported users have no mailbox and can't be deleted properly
CSCsx99056	api	2	Phone Core Dump when launching VVM on an Arabic phone
CSCsx15674	backup	2	DRS "utils cuc cluster overwritedb" command Hangs
CSCsx15699	backup	2	DRS unable to Add a DRS backup device on the subscriber Only...
CSCsq01403	conversations	2	Connection voice mails can be accessed without entering password

Table 2 Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a)Resolved Caveats

Caveat Number	Component	Severity	Description
CSCsw48567	conversations	2	VUI: Wrong prompts played for Dispatch Msg & Receipt for Optional1 conv
CSCsy76999	conversations	2	Recorded voice name not replicated among digitally networked servers
CSCsz19382	conversations	2	UC core dumps when sending NDR twice
CSCsz46742	conversations	2	Subscriber node reinitializing replication every reboot
CSCso50770	core	2	CuCsMgr core dump during shutdown
CSCsu01319	database	2	Unity connection SMTP address replacing "." with "_"
CSCsu87425	database	2	Can't configure system contact for VPIM
CSCsu99203	database	2	Reverse Trap Pilot is replicated between cluster nodes
CSCsv08196	database	2	Data: Cannot switch-version on co-res
CSCsv36961	database	2	Database error when creating new user with Japanese name
CSCsv38224	database	2	Co-Res: Fresh installation failed in 7.1.0.39000-35
CSCsv70640	database	2	CUALS should lower case of alias when checking privileges on both sides
CSCsv77647	database	2	Unable to modify PIMG ports in an active/active cluster
CSCsv83807	database	2	UC 7: Hostname Change Fails due to Informix not being fully online
CSCsv98880	database	2	Upgrade fails during db config due to python bug
CSCsv98881	database	2	Unable to move mailbox to different Mail Store
CSCsw14902	database	2	install fails with database error when no DNS and domain name has no "."
CSCsw33486	database	2	Upgrade from 2.1.3 to 7.1.0.61 fails at version switch
CSCsw44335	database	2	CUC: cannot address Japanese user with alt name from phone
CSCsw49324	database	2	can't switch version when upgrade from Malle b34 to b64
CSCsw70013	database	2	MTA service stopped due to Data sync issue on cluster before failover
CSCsw83747	database	2	UC 7.0 - SMTP Domain Change Breaks External Voice Mail Message Delivery
CSCsx32588	database	2	UC7 DynDb:tbl_DbEventQ fills up- causes failsafe and other bad behaviour
CSCsx47630	database	2	CuCsMgr core when dial into VM
CSCsx62602	database	2	UC-sub voice messages aren't sync'd
CSCsx97523	database	2	Cluster configured with DNS name including TLD causes installer error
CSCsy57038	database	2	Upgrade from 6.1.2 to 7.1.1 CUCMBE fails on switchover
CSCsy72563	database	2	Upgrade failure on a Cluster causes DB Replication in unexpected state
CSCsy83232	database	2	UC 2.1.2 - 7.0.2.10000-18 upgrade fails at switch version
CSCsy95733	database	2	UC 7.0 allow User Administrator role to delete Greeting Administrator
CSCsz24626	database	2	upgrade from 6.1.2 to 7.1 failed to switch over
CSCsz24936	database	2	Subscriber node in Active-active rolled back failed
CSCsy27448	licensing	2	DN: violations occur when remote server not licensed for VPIM
CSCsv13131	messaging	2	Unity Connection forwarded messages via VPIM to 3rd party system fails

Table 2   Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a)Resolved Caveats

Caveat Number	Component	Severity	Description
CSCsv74658	messaging	2	version switch fails on subscriber
CSCsw41805	messaging	2	FAX: A subscriber can't send FAX message to fax machine for print
CSCsx15622	messaging	2	DN: A pause event interrupt is sometimes missed by the running thread
CSCsx25618	messaging	2	VPIM: A tiff attachment is filtered out when sending to remote location
CSCsy70158	messaging	2	A/A: After upgrdes mail stores are not getting mounted
CSCsu40200	mixer	2	CuMixer Core dumps on long run.
CSCsv15008	mixer	2	Memory corruption leads to erratic Mixer behavior
CSCsu21665	pca	2	Unity Connection message failing to play with phone option over PCA
CSCsx60335	reports	2	Admin: Certain reports cause http 500 script error
CSCsv02232	telephony	2	UC 7.0 does not register correctly to CCM with NFT enabled
CSCsv31021	trap	2	Cannot use TraP for recording via the phone in SA
CSCsz24682	vmo	2	Media Master disappears from Outlook form on secure messages
CSCse24991	admin	3	Admins can't override users restriction table when setting outdial
CSCsq06066	admin	3	Change user password with Bulk Edit gets error, but password got changed
CSCsq21618	admin	3	If cluster nodes cant connect disable ports status for that node
CSCsr24025	admin	3	Can't edit or delete alternate name
CSCsr26274	admin	3	BAT does not export contacts vui dialable numbers
CSCsr39778	admin	3	SRM reversing a name change SRM should grey out Activate button
CSCsr60804	admin	3	need a way to clean out badmail folder without root access
CSCsr68148	admin	3	CUCA: Cannot delete cluster server when its offline
CSCsr69319	admin	3	VMO failed to send the message as "High Priority"
CSCsu51173	admin	3	The search criteria for Find Distribution List Member always returns all
CSCsu68074	admin	3	Security issue allows for admins to read files on the hard drive
CSCsu68536	admin	3	Forward Routing Rules missing some rule conditions
CSCsu80905	admin	3	Only first 5 ports are available for port based direct routing rule
CSCsu88575	admin	3	LDAP: Import All option not working
CSCsu89086	admin	3	PCA throws ???en_US.Too recently used Credential???
CSCsu89100	admin	3	Cannot set Call Screening in PCTR rules if Alt Rule doesn't have screeng
CSCsu95152	admin	3	CUCA allows end user access to grammar rebuild
CSCsv23629	admin	3	Cursor focus is not proper while logging to ciscopca user page.
CSCsv24515	admin	3	Default call routing rules should not be deletable
CSCsv33410	admin	3	Bulk-edit: After SA timesout, no indication bulk edit is running.
CSCsv34638	admin	3	UC needs to say what references are preventing you from deleting a user
CSCsv37699	admin	3	CKM: cannot uncheck "option voiced in menu" check box
CSCsv43303	admin	3	Cannot delete user because object in use
CSCsv46280	admin	3	Tools -> Import Users page is inaccurate

Table 2   Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a)Resolved Caveats

Caveat Number	Component	Severity	Description
CSCsv65770	admin	3	Odd Exiting Conversation option on Phone Menu pages
CSCsv74721	admin	3	SMTP server retry setting missing
CSCsv80210	admin	3	Cannot send message from PCA after Replace Tomcat Cert
CSCsv92101	admin	3	Error file for failed Import is blank
CSCsw22592	admin	3	Bulk Edit for Message Actions does not have checkbox
CSCsw23480	admin	3	Bulk Edit allows change to relay address without SMTP Smart Host config
CSCsw28891	admin	3	UC Admin greyed out the language choices for users
CSCsw38349	admin	3	Selecting More Options when setting search limit opens blank window
CSCsw73317	admin	3	SA page issue: URL sometimes shows up in main window
CSCsw75701	admin	3	No License data sync across cluster without reboot/lic service restart
CSCsw97884	admin	3	CSV Headers and imported values do not match displayed search row
CSCsx07740	admin	3	Bulk Edit: Message Actions changed to Reject the message
CSCsx10125	admin	3	Cannot Acitvate Server after Deactivate from Cluster Management page
CSCsx16168	admin	3	L10N: CUCA is part kanji/part ENU when browser prefers other lang
CSCsx18642	admin	3	Smtp Server Core dump
CSCsx27285	admin	3	L10N:CUCA warning is incorrect when user changes Default System Language
CSCsx33159	admin	3	L10N: Time zone strings aren't localized in General Configuration
CSCsx48908	admin	3	Import Users in A/A subscriber shows entire end-users from CUCM
CSCsx50509	admin	3	L10N: Tree control is ENU instead of JPN when JPN is #2 in browser
CSCsx56115	admin	3	UC 7 - Cannot delete second LDAP server in LDAP -> LDAP Authentication
CSCsx65170	admin	3	When Call Handler basics page is saved, other settings changed
CSCsx67300	admin	3	SNMP does not return correct values for VMI
CSCsx79425	admin	3	CuNotifier Core Dump When Exits
CSCsy13622	admin	3	Personal Contact page in PCA always reports "Error Saving Contact"
CSCsy15161	admin	3	Special Language Characters not functioning properly, multiple areas
CSCsy21631	admin	3	Search Space --more options-- drop down returns blank window
CSCsy29123	admin	3	UC:Bulk Edit cannot enable greeting on multiple users/call handlers
CSCsy32273	admin	3	UC should not allow bulk delete of imported users
CSCsy48664	admin	3	Admin/Docs: Support for only UTF-8 and UTF-16 for CSV BAT imports
CSCsy65289	admin	3	BAT incorrectly populates extension field when importing system contacts
CSCsy65973	admin	3	Error importing LDAP users from secondary Connection server
CSCsy72961	admin	3	Restriction table default * can become deletable and other entries not.
CSCsy88234	admin	3	Cannot delete search space, error on replace
CSCsy98841	admin	3	Non-usefull error given when attempting to add a contact
CSCsz05169	admin	3	Port Group test displays page not found instead of test results

Table 2   Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a)Resolved Caveats

Caveat Number	Component	Severity	Description
CSCsz08031	admin	3	BAT: Cannot specify drive letter for exported or error files
CSCsz29521	admin	3	"Unidentified Callers" is secure settings is incorrect label
CSCsz34166	admin	3	External Service Test fails: The service port for IMAP is not functional
CSCsv42398	api	3	VMWS callerName not always available for voicemail users
CSCsw51965	api	3	VMWS: MaxMsgLength property is returned in milliseconds instead of sec
CSCsw86682	api	3	Midlet files should be in their own folder under tomcat
CSCsy39752	api	3	Delete message using SysDefault always performs hard delete
CSCsv95116	backup	3	Clustering Install fails After Server replacement
CSCsx17544	cli	3	CLI: makeprimary fails
CSCsv40326	config	3	UC 7 install crashes when hostname is too short
CSCso69745	conversations	3	VUI doesn't identify target when asking for device confirmation
CSCsq88360	conversations	3	Msg Settings conv for Addressing Priority presents max of 50 buddies
CSCsr14271	conversations	3	VMWS - No Timeout on Reverse Trap call when no callID Digits sent
CSCsr21076	conversations	3	VUI applies non-ENU user language to email msgs and attachments
CSCsr64122	conversations	3	Cancelling out of adding names goes to message cancellation confirmation
CSCsr64595	conversations	3	DN: PCTRs not applied for remote users when defined as caller
CSCsr64677	conversations	3	CC:Calling non-dialable non-addressable contact in VUI DH goes to OG
CSCsr74509	conversations	3	TUI: Failsafe heard in a mailbox full scenario
CSCsr85470	conversations	3	TUI-Optional Conv. Live Reply incorrectly mapped to 8-4
CSCsr85507	conversations	3	TUI-Various invalid keypresses during NDR original msg playback
CSCsr90219	conversations	3	Need to remove Double Key Press Time advanced conversation setting
CSCsr91898	conversations	3	Messages may be delivered to unintended VPIM contact
CSCsr91949	conversations	3	TUI: Can select wrong contact with multiple matches
CSCsr97247	conversations	3	Intermittent core dumps in greeting administrator conversation
CSCsu29447	conversations	3	The key to send a fax works even if the message is not faxable
CSCsu99804	conversations	3	TUI: reply-all flag not cleared when sending new messages
CSCsv38097	conversations	3	Toggle Urgency isn't voiced in After Message Menu
CSCsv44632	conversations	3	DN: Target server does not accept cross-box handoff
CSCsw19914	conversations	3	VUI touchtone command help does not change based on conversation style
CSCsw19947	conversations	3	VUI backup keys not adjusted for conversation style in message menus
CSCsw22619	conversations	3	CC: VUI dir handler NoMatches system contacts
CSCsw43510	conversations	3	VUI: No supported key press for switch to TUI conversation for AlterateN
CSCsw43607	conversations	3	VUI: Key press 9 for cancel doesn't work in VUI Main Menu for AlternateS
CSCsw46280	conversations	3	Address search returns blind addresses when addingrecipients to PL
CSCsw46750	conversations	3	VUI: Key press for volume and speed change doesn't work for receipt

Table 2   Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a)Resolved Caveats

Caveat Number	Component	Severity	Description
CSCsw47971	conversations	3	VUI: Missing options in Message Playback Touchtone Command Help
CSCsw48130	conversations	3	VUI: Key press for Rewind always repeat the receipt from beginning
CSCsw48277	conversations	3	Key map for Call the Sender in Msg Playback & After Msg differs for AltS
CSCsw49142	conversations	3	VUI: Need touchtone command support for 'Play Message Attachements'
CSCsw51159	conversations	3	CKM: # as key map doesn't work in a number of menu options
CSCsw83375	conversations	3	TUI/VUI doesn't include recipient in VPIM read receipt presentation
CSCsx02684	conversations	3	Blind addresses are returned before user matches
CSCsx50465	conversations	3	UC 2.x PCTR not applied to forwarded calls
CSCsx57185	conversations	3	PCTR: Ruleset chosen as active is incorrect during certain times of day
CSCsx59473	conversations	3	Conversation should accomodate VPIM faxes that arrive as one part
CSCsx67544	conversations	3	Outside caller message allows reply (4) option in conversation
CSCsy54532	conversations	3	No option to forward as Fax for Fax VPIM message from CUE
CSCsr02085	core	3	DN: Private list undeliverable with global remote user
CSCsr49951	core	3	TUI failed to play the .wav file attachment if it is sent by Eudora
CSCsr56999	core	3	State information is getting overwritten by replication somehow
CSCsu36266	core	3	Connection should not restart RIS DC during upgrade
CSCsu85757	core	3	LogFile aging task errors, permission issue
CSCsu88911	core	3	CuCsMgr core dump during VMWS load
CSCsu90734	core	3	VMWS: CuCsMgr core dump , CCsTrapCall::Play
CSCsv15445	core	3	CuSysAgent core dump - external services task.
CSCsv23885	core	3	RIS data collector CSV files are missing in CUCMBE server
CSCsv65731	core	3	CUC - Web Sessions counters missing in perfctr.xml
CSCsv92357	core	3	UC 7.0 some scheduled tasks do not run.
CSCsv95951	core	3	License file says license will expire today
CSCsc32365	database	3	When purging expired broadcast messages, the WAV file isnt deleted
CSCsr05155	database	3	UC should display aliases in the case entered
CSCsr42271	database	3	two copies of messages found after version switchover
CSCsr52172	database	3	CuCsMgr gradual memory leak due to scavenger
CSCsr81604	database	3	No task definition in CUCA Task Management after upgrade from 2.1
CSCsr89940	database	3	Switchover fails if publisher is restored from subscriber
CSCsu05112	database	3	Create/Edit User,Contact,SysDistList ->"not a valid SMTP address"
CSCsu57156	database	3	DN: Unable to join UC 7.X nodes in a digitally networked environment.
CSCsu63587	database	3	DN: Location remove fails if call handler template reference remote user
CSCsu68091	database	3	security issue allows some lesser admins to escalate priviliges
CSCsu86511	database	3	L2:Upgrades from 7.0 to 7.1 failed
CSCsu92680	database	3	After ES upgrade Reverse Trap Number is Deleted

Table 2 **Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a)Resolved Caveats**

Caveat Number	Component	Severity	Description
CSCsu93685	database	3	PCA unlimited failed login attempt not honored
CSCsu97389	database	3	drs backup failed on UnityMbxDb1
CSCsu97403	database	3	Roll back failed after upgraded from 7.0.x to 7.1.x
CSCsu98521	database	3	Australian Daylight Saving : Changes in October
CSCsv01938	database	3	Messaging:UMSS sysagent
CSCsv34676	database	3	Upgrade script doesn't update the SystemVersion.
CSCsv44460	database	3	Text changes to CKM needed for Wallet Card Wizard
CSCsv47103	database	3	Missing lines in secondary A/A license cause SA problems
CSCsv64328	database	3	Message Actions relay address formula uses wrong extension
CSCsv65196	database	3	Connection 7.0 subscriber with similar name to pub won't install
CSCsv69307	database	3	CUC credential validation shouldn't be performed during user creation
CSCsv71251	database	3	DN: Network removal does not remove completely from other node
CSCsv71257	database	3	DN: CLI command to clear replication does not work
CSCsv74344	database	3	Advanced settings for Message Actions are missing
CSCsv82876	database	3	Failed install on subscriber requires manual removal of files to reinsta
CSCsv84049	database	3	Should not prompt to restart Conversation Mgr when change Disk Capacity
CSCsv98748	database	3	CuFileSync core dump
CSCsw41297	database	3	DN: After removing node, replication service not deactivated on remote
CSCsw87257	database	3	version switch on subscriber fails due to intermittent informix issue
CSCsw98053	database	3	Message Relay Advanced Settings defaults incorrect
CSCsx10439	database	3	Main Menu CKM Setting Switch to using phone keypad missing after upgrad
CSCsx10442	database	3	rollback failed on subscriber
CSCsx10655	database	3	server ip address change did not update the vmsserver tbl
CSCsx15305	database	3	Only first 50 call routing rules work
CSCsx21494	database	3	If a user has an MD5 credential, updating the credential does not work
CSCsx30049	database	3	L10N: CUCA shows incorrect user lang after removing locale
CSCsx34537	database	3	script access active partition via /partB but /partB/partB not mounted
CSCsx35041	database	3	CUCMBE: CuSRM core during L2 upgrade
CSCsx76801	database	3	A/A: During upgrades the switchversion durations are very high
CSCsy01690	database	3	Conversation Manager service not starting up after upgrade
CSCsy15444	database	3	Version switch may fail due to Informix crash during switch
CSCsy16328	database	3	L10N: If Default System or TTS language removed, should make ENU default
CSCsy21572	database	3	MTA Queue on Secondary Server Needs Replicated
CSCsy33584	database	3	MTA may stop shortly after SBR completes and activates service

Table 2   Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a)Resolved Caveats

Caveat Number	Component	Severity	Description
CSCsy41552	database	3	Cannot add user if voicemailusertemplate is member of allvoicemailusers
CSCsy70609	database	3	Clean Directory Stream Files Task Summary reads:"BOGUS: CSCsi30331"
CSCsy72931	database	3	Restriction table changes cause random order change in the other tables
CSCsz11346	database	3	DST start Greenland incorrect
CSCsz15270	database	3	Report data harvester misses data on active-active pair
CSCsx64859	documentation	3	Changing MWI Port attrib When Port Memory Is Configured fails
CSCsy17809	javanotifier	3	Message count may go negative if same message deleted simultaneously
CSCsy52496	javanotifier	3	SMTP notifications fail via Smart Host due to Bare LF's
CSCsx94941	licensing	3	CUC needs to report inactivity due to license issues
CSCsy82823	licensing	3	Error during license reevaluation displayed on licensing page
CSCsw47859	localization	3	ARA VMO: Text in context menu in VMO form not display from right to left
CSCsw47866	localization	3	ARA VMO: Missing text boxes in some tabs in ViewMail for Outlook Options
CSCsw47870	localization	3	ARA VMO: Items in header of VMO message not display from right to left
CSCsz29591	mediamaster	3	TRaP playback fails in Media Master 7.1 build 128 using Java 6 update 13
CSCsq35041	messaging	3	Message NDR'd due to UID uniqueness constraint violation
CSCsr42024	messaging	3	Change disk space threshold requires SMTP service restart
CSCsr54835	messaging	3	TUI failed to play the "Urgent" announcement for high priority emails
CSCsr87402	messaging	3	DN: Messages not routed if SMTP domain name is a subset of other server
CSCsr91942	messaging	3	Recorded name not sent with VPIM message if sender is on another server
CSCsr96306	messaging	3	Restart of MTA is needed after modifying disk capacity setting
CSCsr98786	messaging	3	Disabling SMTP notification does not stop notification
CSCsu00532	messaging	3	SMTP address for reply-all has extra ">" at the end
CSCsu11936	messaging	3	Can not send SMTP NTFY: 553 5.0.0 Header error, Invalid Message ID
CSCsu21981	messaging	3	Core dump during shutdown of the MTA in the perf counter code
CSCsu42456	messaging	3	Messages left via VPIM are not relayed per Message Action
CSCsu55797	messaging	3	Can't login from IMAP client if alias & local-part of SMTP addr differs
CSCsv63414	messaging	3	List in Directory not checked for Auto-created VPIM contacts
CSCsv80294	messaging	3	DN: cannot connnect with IMAP if duplicate alias exists in network
CSCsv97733	messaging	3	Schedule SQL Table causes CUC 7.0(1) upgrade to fail
CSCsw15305	messaging	3	Mailbox store sizes lost during switchover
CSCsw26334	messaging	3	DN: High CPU on 7835s when other new nodes being added
CSCsw64461	messaging	3	FAX: A Fax forwarded by IMAP client from CUC to CUE is partially read
CSCsw76362	messaging	3	CUC UMG CUE interop: Tif file sent by CUC user to CUE user gives error
CSCsx16289	messaging	3	Simple voice message to networked VPIM recipient results in NDR

Table 2   Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a)Resolved Caveats

Caveat Number	Component	Severity	Description
CSCsx41837	messaging	3	Resubmit of NDR'd message to remote VPIM recipient fails
CSCsx59343	messaging	3	Notifier does not connect to CuCsMgr during switchover (CLUSTER)
CSCsy05247	messaging	3	DN: VPIM blind address message sent via bridgehead not sent to remote
CSCsy48064	messaging	3	CUC IMAP does not work when LDAP Auth over SSL is enabledco
CSCsz05197	messaging	3	Read receipt not delivered to originating mailbox via digitial network
CSCso21049	mixer	3	"Popping sounds" audible on endpoint when g.722 negotiated
CSCsr81610	mixer	3	Offline transcoding G729 message to other codec causes garbled audio
CSCsu48813	mixer	3	Remove exit() calls from mixer code
CSCsm81788	ossetup	3	UC 7 upgrade should check for disk space prior to upgrade
CSCsr02191	pca	3	Type wrong file name hangs Media Master, kill app
CSCsr58274	pca	3	PCA gives error when playing back messages stored in G.729a
CSCsr78261	pca	3	Reply function in PCA does not follow COS in secured messaging
CSCsr92149	pca	3	No way to restrict a user from sending a message to SDL from CPCA
CSCsu39091	pca	3	PCA PCTR's ???en_US.error.message.couldnotgetruleset???
CSCsu43483	pca	3	ARA: CPCA display issues in Arabic UI (CUC 7.0)
CSCsu43544	pca	3	ARA: CPCA display issue in Arabic UI (Login Page)
CSCsu55824	pca	3	AR-SA: blinking under Actions in CPCA Unity Inbox
CSCsw33324	pca	3	CPCA : Java Error pop-up when running JRE6 on a client PC
CSCsx18636	pca	3	PCA feature doesn't work correctly if Java isn't loaded
CSCsy18450	pca	3	CUC7.0: PTG cpca linguistic fix requires label switch in code
CSCsz10700	pca	3	CUC7.1.0.106: PTG cpa needs to change date order to be: day/month/year
CSCsz10722	pca	3	PTG pca: please reorder the days of the week to start with Monday
CSCsz12437	pca	3	PTG pca Alternate and Last name fields don't take special characters "c"
CSCsz29917	pca	3	Bulk import users can't log into Cisco PCA
CSCsm69727	reports	3	User Message Activity Report spikes CPU for long time when run w/default
CSCsr47651	reports	3	DSS: Dial Search Scope report should report on all DAOs
CSCsx42105	reports	3	Reports: Extensions longer than 5 digits are truncated.
CSCsu52166	serverrolesmgr	3	UC services not running after upgrade from 7.0 to 7.1(0.3)
CSCsx42240	serverrolesmgr	3	srm never starts fully if pendingDelete is true for publisher
CSCsx47954	serverrolesmgr	3	SRM Depends on DNS
CSCsy05647	serverrolesmgr	3	MTA Running During Split Brain Resolution
CSCsz17230	serverrolesmgr	3	SBR: Stuck in SBR mode due to concurrently running scripts
CSCsx33563	serviceability	3	UC7.0: RTMT Missing Connection Menu Item
CSCsz21922	serviceability	3	Failover: Status in serviceability page not updated after split brain
CSCsw85509	setup	3	7845 can fail version switch due to missing bind mount

Table 2   Connection Releases 7.1(2) and 7.1(2a), and Connection in Cisco Unified CMBE 7.1(2a)Resolved Caveats

Caveat Number	Component	Severity	Description
CSCsx90006	setup	3	UC 7 - Applying ES to Secondary During Cluster Join- Post Install Fails
CSCsu54510	telephony	3	offline transcoding lib needs better validation logic
CSCsu54996	telephony	3	offline transcoding lib fails unit test
CSCsv15955	telephony	3	Empty recording is accepted when sending a or replying to a message
CSCsw19913	telephony	3	Unity sends REFER message to the wrong destination on transfer.
CSCsw31338	telephony	3	UCXN rely on the position of the port tags to route calls.
CSCsw31357	telephony	3	UCXN incorrectly parses SIP-URI when no userinfo part exists
CSCsw44020	telephony	3	re-establishing SRTP media to new ep fails
CSCsw67507	telephony	3	Mixer is arbitrarily capping message trim limit at 300 ms.
CSCsw82780	telephony	3	"Stop taking calls" button should stop responding to OPTIONS request
CSCsx62540	telephony	3	new SIP calls to Unity Connection can not answer/return busy
CSCsx83082	telephony	3	Unity Connection / CME Integration DTMF Negotiation Failure
CSCsy57967	telephony	3	Mixer: offline tracode lib verify fails in some cases
CSCsy74402	telephony	3	PIMG: UCXN attempts out dial on failed PIMG
CSCsz34043	telephony	3	Portuguese TTS not working
CSCsz34156	telephony	3	Czech and Turkish TTS not working
CSCsz46458	telephony	3	Call integration information can be overwritten
CSCsr57829	vmo	3	VMO does not install default wav files
CSCsr90132	vmo	3	VMO: In Outlook2007, VMO form is removed when we save the Msg
CSCsu58608	vmo	3	VMO: For OL 2007, info under Server tab of VMO Options always blank
CSCsw38665	vmo	3	VMO: Error starting Outlook2007 when a different user try load outlook
CSCsy58877	vmo	3	Unable to forward a fax message using Outlook
CSCsy58960	vmo	3	VPIM msg with fax attachment and no spk name/vcard not detected as fax
CSCsz24295	vmo	3	Attempting to save a secure message in VMO causes an error
CSCsr46453	vui	3	VUI User cannot call Operator
CSCsy04899	vui	3	CuVRT core dumps

Related Caveats—Cisco Unified Communications Manager 7.1(2) Components That Are Used by Connection 7.1(2)

Added September 9, 2009
Table 3 describes the Cisco Unified Communications Manager components that are used by Cisco Unity Connection.

Caveat information for the Cisco Unified CM components is available in the following documents:

- *ReadMe for Cisco Unified Communications Manager Release 7.1(2b)su1* on the download page for 7.1(2b)SU1 (start at http://tools.cisco.com/support/downloads/go/Redirect.x?mdfid=278875240).

- *Release Notes for Cisco Unified Communications Manager Release 7.1(2b)* at
  http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/rel_notes/7_1_2/cucm-rel_notes-712b.html.

- *Release Notes for Cisco Unified Communications Manager Release 7.1(2a)* at
  http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/rel_notes/7_1_2/cucm-rel_notes-712a.html.

Table 3   Cisco Unified CM 7.1(2) Components That Are Used by Connection 7.1(2)

Cisco Unified CM Component	Description
backup-restore	Backup and restore utilities
ccm-serviceability	Cisco Unified Serviceability web interface
cdp	Cisco Discovery Protocol Drivers
cli	Command-line interface (CLI)
cmui	Certain elements in the Connection web interfaces (such as search tables and splash screens)
cpi-afg	Cisco Unified Communications Answer File Generator
cpi-appinstall	Installation and upgrades
cpi-cert-mgmt	Certificate management
cpi-diagnose	Automated diagnostics system
cpi-os	Cisco Unified Communications Operating System
cpi-platform-api	Abstraction layer between the Cisco Unified Communications Operating System and the applications hosted on the platform
cpi-security	Security for connections to the server
cpi-service-mgr	Service Manager (ServM)
cpi-vendor	External vendor issues
cuc-tomcat	Apache Tomcat and third-party software
database	Installation and access to the configuration database (IDS)
database-ids	IDS database patches
ims	Identity Management System (IMS)
rtmt	Real-Time Monitoring Tool (RTMT)

Documentation Updates

Errors

This section lists errors in the current documentation for Cisco Unity Connection and for Connection in Cisco Unified CMBE documentation and gives corrected information. The correct information will be incorporated in a future documentation release, or as otherwise noted.

Cisco Unified Serviceability Administration Guide Release 7.1(2): SNMP Traps and Informs

Added July 13, 2009

In the "SNMP Traps and Informs" section in the "Understanding Simple Network Management Protocol" chapter of the *Cisco Unified Serviceability Administration Guide Release 7.1(2)*, the first note (after the first paragraph) should read as follows:

Note   Cisco Unified Communications Manager, Cisco Unified Communications Manager Business Edition, and Cisco Unity Connection support SNMP traps.

System Administration Guide for Cisco Unity Connection: Creating a Calendar Integration with Exchange 2007

Added July 9, 2010

The "Creating a Calendar Integration with Exchange 2007" section in the "Creating Calendar Integrations" chapter of the *System Administration Guide for Cisco Unity Connection Release 7.x* (at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/administration/guide/7xcucsagx.html) incorrectly indicates that you can do a calendar integration with Exchange 2007 Server. Calendar integrations with Exchange 2007 Server are no longer supported in Cisco Unity Connection 7.1(2), 7.1(2a), and 7.1(2b).

Note however that contact and text to speech integrations are still supported with Exchange 2007 Server.

Omissions

This section lists new and additional information that is not included in the current documentation for Cisco Unity Connection and for Connection in Cisco Unified Communications Manager Business Edition. The new and additional information will be incorporated in a future documentation release, or as otherwise noted.

Cisco Unified Serviceability Administration Guide Release 7.1(2): SNMP Services

Added July 13, 2009

In the "SNMP Services" section in the "Understanding Simple Network Management Protocol" chapter of the *Cisco Unified Serviceability Administration Guide Release 7.1(2)*, the following row was omitted from Table 15-2, "SNMP Services."

Table 4   SNMP Services

MIB	Service	Window
CISCO-UNITY-MIB	Connection SNMP Agent	**Cisco Unity Connection Serviceability > Tools > Service Management.** Choose a server; then, choose Base Services category.

Cisco Unified Serviceability Administration Guide Release 7.1(2): SNMP Management Information Base (MIB)

Added July 13, 2009

In the "SNMP Management Information Base (MIB)" section in the "Understanding Simple Network Management Protocol" chapter of the *Cisco Unified Serviceability Administration Guide Release 7.1(2)*, the following section was omitted.

CISCO-UNITY-MIB

The CISCO-UNITY-MIB uses the Connection SNMP Agent to get information about Cisco Unity Connection.

To view the CISCO-UNITY-MIB definitions, go to the following link and click **SNMP V2 MIBs**:

http://www.cisco.com/public/sw-center/netmgmt/cmtk/mibs.shtml

Note Cisco Unity Connection supports this MIB. Cisco Unified Communications Manager does not support this MIB.

The Connection SNMP Agent supports the following objects.

Table 5   Cisco-unity-MIB Objects

Object	Description
ciscoUnityTable	This table contains general information about the Cisco Unity Connection servers such as host name and version number.
ciscoUnityPortTable	This table contains general information about the Cisco Unity Connection voice messaging ports.
General Unity Usage Info objects	This group contains information about capacity and utilization of the Cisco Unity Connection voice messaging ports.

Cisco Unified Serviceability Administration Guide Release 7.1(2): Configuring CISCO-UNITY-MIB Trap Parameters

Added July 13, 2009

In the "Configuring SNMP Trap/Inform Parameters" chapter of the *Cisco Unified Serviceability Administration Guide Release 7.1(2)*, the following text should be included as the "Configuring CISCO-UNITY-MIB Trap Parameters" section.

Connection only: The Connection SNMP Agent does not enable trap notifications, though traps can be triggered by Cisco Unity Connection alarms. You can view Cisco Unity Connection alarm definitions in Cisco Unity Connection Serviceability, on the Alarm > Definitions screen.

You can configure trap parameters by using the CISCO-SYSLOG-MIB. See the "Configuring CISCO-SYSLOG-MIB Trap Parameters" section.

Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 7.x: Replacing Disks in a RAID Array

Added July 9, 2009

The *Reconfiguration and Upgrade Guide for Cisco Unity Connection Release 7.x* does not include any documentation on replacing disks in a RAID array. However, because Connection and Cisco Unified Communications Manager mostly use the same servers, you can use the procedures in the "Performing Failed RAID Disk Replacement" section of the "Cisco Unified Communications Manager System Issues" chapter of the *Troubleshooting Guide for Cisco Unified Communications Manager, Release 7.1(2)* at http://www.cisco.com/en/US/docs/voice_ip_comm/cucm/trouble/7_1_2/tbsystem.html.

Troubleshooting Information

Cisco Unity Connection troubleshooting information can be found in the *Troubleshooting Guide for Cisco Unity Connection Release 7.x* at http://www.cisco.com/en/US/docs/voice_ip_comm/connection/7x/troubleshooting/guide/7xcuctsgx.html.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

Cisco Product Security Overview

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately

Further information regarding U.S. export regulations may be found at http://www.access.gpo.gov/bis/ear/ear_data.html.