



## Managing Descriptions of Message Attachments in Cisco Unity Connection 10.x

When Cisco Unity Connection is integrated with a third-party message store, Unity Connection uses Text to Speech (TTS) to describe message attachments for users who check their messages on the phone. For example, an attachment with the extension .jpg is described as “an image.”

You can change the description of the attachments, add descriptions for attachments, and delete descriptions of attachments.

See the following sections:

- [Adding a Description of a Message Attachment in Cisco Unity Connection 10.x, page 40-1](#)
- [Changing a Description of a Message Attachment in Cisco Unity Connection 10.x, page 40-2](#)
- [Deleting a Description of a Message Attachment in Cisco Unity Connection 10.x, page 40-2](#)

### Adding a Description of a Message Attachment in Cisco Unity Connection 10.x

You can add a description of message attachments that Cisco Unity Connection reads when users check their messages by phone.

#### To Add a Description of a Message Attachment

- Step 1** In Cisco Unity Connection Administration, expand **System Settings**, then select **Attachment Descriptions**.
- Step 2** On the **Search TTS Descriptions of Message Attachments** page, in the **Language** list, select the language for which you want to add a description of a message attachment.



**Note** The list of languages depends on the languages (locales) that are installed on Unity Connection.

- Step 3** Select **Add New**.
- Step 4** On the **New TTS Description of Message Attachments** page, enter a file extension in the **File Extension** field.

You must enter a period at the beginning of the file extension. Otherwise, you cannot add the description of the message attachment.

- Step 5** In the **Description** field, enter the description that you want for the message attachment.
- Step 6** Select **Save**.
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## Changing a Description of a Message Attachment in Cisco Unity Connection 10.x

You can change a description of message attachments that Cisco Unity Connection reads when users check their messages by phone.

### To Change a Description of a Message Attachment

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- Step 1** In Cisco Unity Connection Administration, expand **System Settings**, then select **Attachment Descriptions**.
- Step 2** On the **Search TTS Descriptions of Message Attachments** page, in the **Language** list, select the language for which you want to change a description of a message attachment.



**Note** The list of languages depends on the languages (locales) that are installed on Unity Connection.

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- Step 3** In the **Extension** column, select the extension for the attachment description that you want to change.
- Step 4** On the **Edit TTS Descriptions of Message Attachments** page, enter a file extension in the **File Extension** field.
- You must enter a period at the beginning of the file extension. Otherwise, you cannot add the description of the message attachment.
- Step 5** In the **Description** field, enter the description that you want.
- Step 6** Select **Save**.
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## Deleting a Description of a Message Attachment in Cisco Unity Connection 10.x

You can remove a description of a message attachment that you do not want Cisco Unity Connection to read when users check their messages on the phone.

### To Delete a Description of a Message Attachment

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- Step 1** In Cisco Unity Connection Administration, expand **System Settings**, then select **Attachment Descriptions**.
- Step 2** On the **Search TTS Descriptions of Message Attachments** page, in the **Language** list, select the language for which you want to delete a description of a message attachment.



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**Note** The list of languages depends on the languages (locales) that are installed on Unity Connection.

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- Step 3** Check the check box next to the extension for the attachment description that you want to delete.
- Step 4** Select **Delete Selected**.
- Step 5** When prompted to confirm the deletion, select **OK**.
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