



## APPENDIX **G**

# H.323 Trunk Group Cause Code Mapping

Revised: May 31, 2010, OL-12777-12

Table G-1 shows the defaults for mapping H.323 trunk groups.

**Table G-1** Defaults for H.323 Trunk Groups

| Received Cause Codes | Standard Cause Codes | Actions       | Cause Code Description            | Action Description                                                                                             |
|----------------------|----------------------|---------------|-----------------------------------|----------------------------------------------------------------------------------------------------------------|
| 001                  | 001                  | REATTEMPT     | Unassigned number                 | Reattempt the call by requering the gatekeeper.                                                                |
| 003                  | 003                  | REATTEMPT     | No route to the destination       | Reattempt the call by requering the gatekeeper.                                                                |
| 021                  | 021                  | REATTEMPT     | Call rejected                     | Reattempt the call by requering the gatekeeper.                                                                |
| 031                  | 031                  | REATTEMPT     | Normal, Unspecified               | Reattempt the call by requering the gatekeeper.                                                                |
| 034                  | 034                  | REATTEMPT     | No circuit available              | Reattempt the call by requering the gatekeeper.                                                                |
| 038                  | 038                  | REATTEMPT     | Network is out of order           | Reattempt the call by requering the gatekeeper.                                                                |
| 041                  | 041                  | REATTEMPT     | Temporary failure                 | Reattempt the call by requering the gatekeeper.                                                                |
| 042                  | 042                  | REATTEMPT     | Switch is congested               | Reattempt the call by requering the gatekeeper.                                                                |
| 047                  | 034                  | ROUTE-ADVANCE | Resource Unavailable, Unspecified | If additional routes are available in the route table, route advance to the next trunk group within the route. |
| 049                  | 049                  | REATTEMPT     | QoS is not available              | Reattempt the call by requering the gatekeeper.                                                                |
| 063                  | 063                  | REATTEMPT     | Service or option not available   | Reattempt the call by requering the gatekeeper.                                                                |

