



Revised: April 17, 2008, OL-7312-11

This glossary includes acronyms and terms used in this document, along with a number of terms used in other Cisco BTS 10200 Softswitch documentation and the voice-over-IP industry.

A

| | |
|------------------|---|
| AAA | Authorization, Authentication, and Accounting |
| AC | automatic callback |
| AC_ACT | automatic callback activation |
| AC_DEACT | automatic callback deactivation |
| ACG | automatic call gap |
| ACR | anonymous call rejection |
| ACR_ACT | anonymous call rejection activation |
| ACR_DEACT | anonymous call rejection deactivation |
| ACRA | anonymous call rejection activation |
| ACRD | anonymous call rejection deactivation |
| ADSL | asymmetric digital subscriber line |
| AGW | access gateway |
| AIN | Advanced Intelligent Network |
| AIOD | automatic identified outward dialing |
| ALI | automatic location identification |
| AMA | automated message accounting |
| ANC | Announcements module |
| ANI | automatic number identification |
| ANS | announcement server |
| ANSI | American National Standards Institute |

| | |
|-----------------|--|
| API | application programming interface |
| AR | automatic recall |
| AR_ACT | automatic recall activation |
| AR_DEACT | automatic recall deactivation |
| AT | access tandem |
| ATA | analog telephone adaptor |
| ATIS | Alliance for Telecommunications Industry Solutions |
| ATM | Asynchronous Transfer Mode |
| AUEP | audit-endpoint |

B

| | |
|-----------------|--|
| B-number | DN that a user enters as the forward-to number, also referred to as MN |
| BAF | Bellcore AMA format |
| BBG | basic business group |
| BCM | Basic Call module |
| BDMS | Bulk Data Management System |
| BEM | billing event message |
| BGDP | basic group dialing plan |
| BGL | business group line |
| BLA | billing adapter |
| BLV | Busy Line Verification |
| BP | block pair |
| BRIDS | Bellcore rating input database system |
| BS | billing server |
| BTA | basic trading area |

C

| | |
|-----------|------------|
| CA | Call Agent |
|-----------|------------|

| | |
|----------------|---|
| CAC | carrier access code |
| CAD | CORBA adapter interface |
| CALEA | Communications Assistance for Law Enforcement Act |
| CAMA | centralized automatic message accounting |
| CAS | Channel-Associated Signaling |
| CAT | customer access treatment |
| CBLK | call block (reject caller) |
| CBR | constant bit rate |
| CCS | common channel signaling |
| CCW | cancel call waiting |
| CDB | call detail block |
| CDP | custom dial plan |
| CDR | call detail record |
| CE | computing element |
| CFB | call forwarding on busy |
| CFBVA | call forwarding on busy variable activation |
| CFBVD | call forwarding on busy variable deactivation |
| CFNA | call forwarding on no answer |
| CFNAVA | call forwarding on no answer variable activation |
| CFNAVD | call forwarding on no answer variable deactivation |
| CFU | call forwarding unconditional |
| CFUA | call forwarding unconditional activation |
| CFUD | call forwarding unconditional deactivation |
| CFVBBG | call forwarding variable for basic business group |
| CFVABBG | CFVBBG activation |
| CFx | A general reference to all of the forwarding features (CFB, CFNA and CFU) |
| CHD | call hold |
| CIC | circuit identification code, carrier identification code |
| CID | calling identity delivery; caller ID (see also CND) |

| | |
|--------------|---|
| CIDB | calling identity delivery blocking |
| CIDCW | calling identity delivery on call waiting |
| CIDS | calling identity delivery and suppression (per call) |
| CIDSD | calling identity delivery and suppression (per call)—delivery part |
| CIDSS | calling identity delivery and suppression (per call)—suppression part |
| CIP | carrier identification parameter |
| CLASS | custom local area signaling services |
| CLC | Carrier liaison committee |
| CLEC | competitive local exchange carrier |
| CLEI | common language equipment identifier |
| CLI | command-line interface |
| CLIP | calling line identification presentation |
| CLIR | calling line identification restriction |
| CLLI | Common Language Location Identifier |
| CMIP | Common Management Information Protocol |
| CMS | call management system |
| CMTS | Cable modem termination system |
| CNAB | calling name delivery blocking |
| CNAM | calling name delivery |
| CND | calling number delivery, calling number display |
| CNDB | calling number delivery blocking |
| CNM | connection module, customer network management |
| CO | central office |
| COCUS | central office code utilization survey |
| CODEC | coder/decoder, compression/decompression |
| COPS | Common Open Policy Service Protocol |
| CORBA | Common Object Request Broker Architecture |
| COS | class of service |
| COT | customer-originated trace, continuity testing, central office termination |

| | |
|-----------------|---|
| CPCN | certificate of public convenience and necessity |
| CPE | customer premises equipment |
| CPRK | call park |
| CPRK_RET | call park retrieve |
| CPSG | call park subscriber group |
| CPU | call pickup, central processing unit |
| CS | Capability set (for example, CS-2) |
| CSA | Callpath services architecture |
| CSN | circuit switched network |
| CSR | Carrier sensitive routing |
| CT | call transfer, call type |
| CVR | circuit validation response |
| CVT | circuit validation test |
| CW | call waiting |
| CWI | call waiting indication |

D

| | |
|--------------|--|
| DA | directory assistance, distinctive alerting |
| DACWI | distinctive alerting call waiting indication |
| DPN | directed call pickup without barge-in |
| DPU | directed call pickup with barge-in |
| DF | delivery function (CALEA) |
| DID | direct inward dialing |
| DLEC | data local exchange carrier |
| DN | directory number |
| DND | do not disturb |
| DNIS | dialed number identification service |
| DNS | domain name system |

| | |
|-----------------|---|
| DOD | direct outward dialing |
| DOW | day of week |
| DOY | day of year |
| DP | dial plan, dial pulse, demarcation point |
| DPN | directed call pickup without barge-in |
| DPN_O | directed call pickup without barge-in (originate) |
| DPN_T | directed call pickup without barge-in (terminate) |
| DPU | directed call pick-up with barge-in |
| DPU_O | directed call pickup with barge-in (originate) |
| DPU_T | directed call pickup with barge-in (terminate) |
| DQoS | dynamic quality of service |
| DRCW | distinctive ringing/call waiting |
| DRCW_ACT | distinctive ringing/call waiting activation |
| DPC | destination point code |
| DQoS | dynamic quality of service |
| DSL | digital subscriber line |
| DSP | digital signal processing |
| DSX | digital system cross-connect frame |
| DTMF | dual tone multifrequency |

E

| | |
|------------------|--|
| E-1 | European equivalent of T1 |
| E-911 | Enhanced 911 |
| E & M | “Ear and Mouth” switch-to-switch signaling on PSTN |
| EA | equal access |
| EC | echo cancellation |
| ECSA | Exchange Carriers Standards Association |
| EDP | event detection point |

| | |
|--------------|---|
| EM | event message |
| EMS | Element Management System, Event Messages Specification (PacketCable) |
| eMTA | Embedded multimedia terminal adapter |
| EPOM | Extensible Provisioning and Operation Manager |
| ERC | easily recognizable codes |
| ERQNT | Embedded Request for Notification |
| ESB | Emergency Service Bureau |
| ESL | emergency service line |
| ESP | encapsulating security payload |
| ETSI | European Telecommunications Standards Institute |

F

| | |
|--------------|---|
| FCAPS | fault, configuration, accounting, performance, and security |
| FCI | furnish charging information |
| FCP | Feature Control Protocol |
| FGB | Feature group B |
| FGD | Feature group D |
| FIM | feature interaction manager |
| FS | Feature Server |
| FSAIN | Feature Server for Advanced Intelligent Network services |
| FSPTC | Feature server for POTS, Tandem, and Centrex services |
| FTP | File Transfer Protocol |
| FXO | Foreign Exchange Office |
| FXS | Foreign Exchange Station |

G

| | |
|------------|---------------------------|
| GAP | generic address parameter |
|------------|---------------------------|

| | |
|------------|---|
| GSM | global system for mobile communications |
| GUI | graphical user interface |

H

| | |
|-------------|-----------------------------|
| HFC | hybrid fiber coax |
| HLR | home location register |
| HNPA | home numbering plan area |
| HTML | HyperText Markup Language |
| HTTP | Hypertext Transfer Protocol |

I

| | |
|--------------|---------------------------------------|
| IAD | integrated access device |
| IANA | Internet Assigned Numbers Authority |
| IAP | intercept access point |
| ICAP | Inter-call Agent Protocol |
| ICMP | Internet Control Message Protocol |
| IDDD | international direct distance dialing |
| IE | information element |
| IETF | Internet Engineering Task Force |
| IKE | Internet key exchange |
| ILEC | incumbent local exchange carrier |
| IMT | intermachine trunk |
| IN | intelligent network |
| INC | Industry Numbering Committee |
| IP | Internet Protocol |
| IPM | impulses per minute |
| IPsec | Internet Protocol (IP) security |
| IRDP | ICMP Router Discovery Protocol |

| | |
|-------------|--|
| ISA | ISDN adapter |
| ISDN | Integrated Services Digital Network |
| ISFG | Incoming simulated facility group |
| ISO | International Organization for Standardization |
| ISP | Internet service provider |
| ISS | ISDN stack |
| ISUP | ISDN user part |
| ITP | IP transfer point |
| ITU | International Telecommunications Union |
| IVR | interactive voice response |
| IXC | interexchange carrier |

J

| | |
|-------------|--|
| JCA | Java cryptography architecture, Java console agent |
| JCM | Java console module |
| JDBC | Java database connectivity |
| JMS | Java message service |

K

| | |
|-------------|-------------------------|
| KAM | keepalive module |
| Kbps | kilobits per second |
| KDC | key distribution center |

L

| | |
|-------------|---------------------------------|
| LAF | log archive file |
| LAN | local area network |
| LATA | local access and transport area |
| LCD | limited call duration |

| | |
|--------------|---|
| LCR | least cost routing |
| LDAP | Lightweight Directory Access Protocol |
| LEC | local exchange carrier |
| LERG | local exchange routing guide |
| LIDB | line information database |
| LNP | local number portability |
| LPC | local point code |
| LRN | local routing number |
| LRQ | location request (H.323 signaling) |
| LRU | least recently used |
| LSA | local serving area |
| LSSGR | LATA Switching Systems Generic Requirements |

M

| | |
|-----------------|---------------------------------------|
| Mbps | megabits per second |
| MCF | multiple call forwarding |
| MCS | media gateway control stack |
| MDC | midcall |
| MDN | multiple directory numbers |
| MF | multifrequency |
| MG (MGW) | media gateway |
| MGA | media gateway adapter |
| MGC | media gateway controller |
| MGCP | Media Gateway Control Protocol |
| MGW | media gateway |
| MIB | Management Information Base |
| MIME | Multipurpose Internet Mail Extensions |
| MLHG | multiline hunt group |

| | |
|------------|-------------------------------|
| MN | (See B-number) |
| MNM | maintenance module |
| ms | millisecond |
| MSA | Metropolitan Statistical Area |
| MSU | message signal units |
| MTA | Multimedia terminal adapter |
| MTP | Message transport part |
| MTU | maximum transmission unit |
| MWI | message waiting indicator |

N

| | |
|--------------|--|
| NANP | North American Numbering Plan |
| NANPA | North American Numbering Plan Administration |
| NAS | network access server |
| NCS | Network-Based Call Signaling protocol |
| NE | network element |
| NEBS | Network Equipment Building Standards |
| NFAS | Non-Facility Associated Signaling |
| NIS | Network information service |
| NMS | network management system |
| NO | network operator |
| NOA | nature of address |
| NOC | network operations center |
| NOD | nature of dial |
| NPA | Numbering Plan Area |
| NSE | name signaling event |
| NTP | Network Time Protocol |

| | |
|------------|--|
| NU | network unit |
| nxx | NANP digits: n=2, 3, ...9 and x=0, 1, ...9 |

O

| | |
|------------------|---|
| OAM | operations, administration, and maintenance, Operations administration module |
| OAM&P | operations, administration, maintenance, and provisioning |
| OCB | outgoing call barring |
| OCN | operating company number |
| OBSCSM | originating basic call state machine |
| OI | operator interrupt |
| OLI | originating line information |
| OMS | OptiCall Messaging System |
| OPC | originating point code |
| OPT | Open Packet Telephony |
| OS | operating system |
| OSA | open service adapter |
| OSFG | outgoing simulated facility group |
| OSI | Open Systems Interconnection |
| OSS | Operations Support System |
| OSSGR | Operator Services Systems Generic Requirements |

P

| | |
|-------------|----------------------------------|
| PBX | private branch exchange |
| PCM | pulse code modulation |
| PCMA | pulse code modulation A law |
| PCMU | pulse code modulation mu law |
| PCPS | Per-call presentation status |
| PCS | personal communications services |

| | |
|---------------|---|
| PCSNDB | personal communications services numbering database |
| PDU | power distribution unit |
| PIC | presubscribed interexchange carrier; point in call |
| PLT | platform |
| POI | point of interface, point of interconnection |
| POP | point of presence |
| POPD | public office dialing plan |
| POSIX | Portable Operating System Interface UNIX |
| POTS | plain old telephone service |
| PPP | Point to Point Protocol |
| PPQ | point to point queuing |
| PPS | permanent presentation status |
| PRI | primary rate interface |
| PS | presentation status |
| PSAP | public safety answering point |
| PSTN | public switched telephone network |
| PVC | permanent virtual circuit |

Q

| | |
|------------|-------------------------|
| QoS | quality of service |
| QVT | query verification tool |

R

| | |
|-----------------|---|
| RACF | remote activation of call forwarding |
| RACF-PIN | remote activation of call forwarding personal ID number |
| RADIUS | remote authentication dial-in user service |
| RAID | redundant array of inexpensive disks |

| | |
|--------------|--|
| RAS | remote access server Registration, Admissions, and Status (signaling function in H.323 for communications to gatekeeper), |
| RCF | remote call forwarding |
| RDBS | routing database system |
| RDM | redundancy module |
| RDT | recall dial tone |
| RFC | Request for Comment (IETF) |
| RGW | residential gateway |
| RIP | Routing Information Protocol |
| ROH | receiver off hook |
| RPC | remote point code, remote procedure call |
| RQNT | request for notification |
| RR | resource record |
| RSA | rural service area |
| RSIP | restart in progress |
| RSM | resource module |
| RSVP | Resource Reservation Protocol |
| RTM | routing module |
| RTP | Real Time Transport Protocol |
| R-UDP | Reliable User Datagram Protocol (Cisco Systems proprietary signaling backhaul protocol) |

S

| | |
|-------------|-----------------------------|
| S7A | SS7 adapter |
| S7S | SS7 stack (DGM&S) |
| SA | security association |
| SAC | service access calls |
| SAI | signaling adapter interface |
| SC1D | speed call 1-digit |

| | |
|-----------------|--|
| SC1D_ACT | speed call 2-digit activation |
| SC2D | speed call 1-digit |
| SC2D_ACT | speed call 2-digit activation |
| SCA | selective call acceptance |
| SCA_ACT | selective call acceptance activation |
| SCF | selective call forwarding |
| SCF_ACT | selective call forwarding activation |
| SCP | service control point, signal control point |
| SCR | selective call rejection |
| SCR_ACT | selective call rejection activation |
| SDK | Software Development Kit |
| SDP | Session Description Protocol |
| SFG | simulated facility group |
| SFTP | Secure File Transfer Protocol (FTP) |
| SG | signaling gateway |
| SGCP | Simple Gateway Control Protocol |
| SIA | SIP adapter |
| SID | system identification number |
| SIGTRAN | Signaling Transport |
| SII | Cisco Service Independent Intercept architecture |
| SIM | service interaction manager |
| SIP | Session Initiation Protocol |
| SLE | screening list editing |
| SMA | SNMP adapter |
| SMDS | switched multimegabit data service |
| SMS | service management system |
| SNMP | Simple Network Management Protocol |
| SOHO | small office home office |
| SP | service provider |

| | |
|-------------|---|
| SPA | Self-Service Phone Administration |
| SPCS | stored program control system |
| SQL | Structured Query Language |
| SRST | Survivable Route Site Telephony |
| SS7 | Signaling System 7 |
| SSF | Service switching function |
| SSH | secure shell |
| SSL | secure sockets layer |
| SSP | service switching point, signal switching point |
| STP | signal transfer point |
| SVC | switched virtual circuit |

T

| | |
|---------------|---|
| T1 | trunk level 1 |
| T3 | trunk level 3 |
| TAP | Telocator Alphanumeric Paging Protocol |
| TBCSM | terminating basic call state machine |
| TCAP | Transaction Capabilities Application Part |
| TCP | Transmission Control Protocol |
| TCP/IP | Transmission Control Protocol/Internet Protocol |
| TDD | Telecommunications device for the deaf |
| TDM | time-division multiplexing |
| TDP | trigger detection point |
| TF | toll free |
| TG | trunk group |
| TGCP | Trunking Gateway Control Protocol |
| TGW | trunking gateway |
| TMN | Telecommunications Management Network |

| | |
|-------------|-----------------------------------|
| TNS | transit network selection |
| TOD | time of day |
| TOPS | traffic operator position system |
| TOS | type of service |
| TPM | terminating point master |
| TRS | telecommunications relay services |
| TSAP | transport service access point |
| TTY | text typewriter |
| TVT | translation verification tool |
| TWC | three-way calling |

U

| | |
|--------------|------------------------------------|
| UAA | user authentication adapter |
| UAC | user agent client |
| UAS | user agent server |
| UBR | universal broadband router (Cisco) |
| UCD | uniform call distribution |
| UDP | User Datagram Protocol |
| URI | uniform resource identifier |
| URL | universal resource locator |
| USTWC | usage-sensitive three-way calling |

V

| | |
|--------------|----------------------------------|
| VBR | variable bit rate |
| VLAN | virtual LAN |
| VMWI | visual message waiting indicator |
| VoATM | voice over ATM |

VoIP voice over IP

VSC vertical service code

W

WAN wide area network

WFI waiting for instruction

X

xDSL (generic) digital subscriber line

Y

Z