



## GLOSSARY

### A

<b>AAA</b>	authentication, authorization, and accounting
<b>AC</b>	automatic callback
<b>AC_ACT</b>	automatic callback activation
<b>AC_DEACT</b>	automatic callback deactivation
<b>ACR</b>	anonymous call rejection
<b>ACR_ACT</b>	anonymous call rejection activation
<b>ACR_DEACT</b>	anonymous call rejection deactivation
<b>ACRA</b>	anonymous call rejection activation
<b>ACRD</b>	anonymous call rejection deactivation
<b>ADSL</b>	asymmetric digital subscriber line
<b>AGW</b>	access gateway
<b>AIN</b>	Advanced Intelligent Network
<b>AIOD</b>	automatic identified outward dialing
<b>ALI</b>	automatic location identification
<b>AMA</b>	automated message accounting
<b>ANC</b>	Announcements module
<b>ANI</b>	automatic number identification
<b>ANS</b>	announcement server
<b>ANSI</b>	American National Standards Institute
<b>API</b>	application programming interface
<b>AR</b>	automatic recall
<b>AR_ACT</b>	automatic recall activation
<b>AR_DEACT</b>	automatic recall deactivation

<b>AT</b>	access tandem
<b>ATA</b>	analog telephone adaptor
<b>ATIS</b>	Alliance for Telecommunications Industry Solutions
<b>ATM</b>	Asynchronous Transfer Mode

**B**

<b>B-number</b>	DN that a user enters as the forward-to number, also referred to as MN
<b>BAF</b>	Bellcore AMA format
<b>BBG</b>	basic business group
<b>BCM</b>	Basic Call module
<b>BDMS</b>	Bulk Data Management System
<b>BEM</b>	billing event message
<b>BGDP</b>	basic group dialing plan
<b>BGL</b>	business group line
<b>BLA</b>	billing adapter
<b>BLV</b>	Busy Line Verification
<b>BP</b>	block pair
<b>BRIDS</b>	Bellcore rating input database system
<b>BS</b>	billing server
<b>BTA</b>	basic trading area

**C**

<b>CA</b>	Call Agent
<b>CAC</b>	carrier access code
<b>CALEA</b>	Communications Assistance for Law Enforcement Act
<b>CAMA</b>	centralized automatic message accounting
<b>CAS</b>	channel-associated signaling
<b>CAT</b>	customer access treatment

<b>CBLK</b>	call block (reject caller)
<b>CBR</b>	constant bit rate
<b>CCS</b>	common channel signaling
<b>CCW</b>	cancel call waiting
<b>CDB</b>	call data block
<b>CDP</b>	custom dial plan
<b>CDR</b>	call detail record
<b>CE</b>	computing element
<b>CFB</b>	call forwarding on busy
<b>CFBVA</b>	call forwarding on busy variable activation
<b>CFBVD</b>	call forwarding on busy variable deactivation
<b>CFNA</b>	call forwarding on no answer
<b>CFNAVA</b>	call forwarding on no answer variable activation
<b>CFNAVD</b>	call forwarding on no answer variable deactivation
<b>CFU</b>	call forwarding unconditional
<b>CFUA</b>	call forwarding unconditional activation
<b>CFUD</b>	call forwarding unconditional deactivation
<b>CFVBBG</b>	call forwarding variable for basic business group
<b>CFVABBG</b>	CFVBBG activation
<b>CFx</b>	A general reference to all of the forwarding features (CFB, CFNA and CFU)
<b>CHD</b>	call hold
<b>CIC</b>	circuit identification code, carrier identification code
<b>CID</b>	calling identity delivery, also caller ID (see also CND)
<b>CIDB</b>	calling identity delivery blocking
<b>CIDCW</b>	calling identity delivery on call waiting
<b>CIDS</b>	calling identity delivery and suppression (per call)
<b>CIDSD</b>	calling identity delivery and suppression (per call)—delivery part
<b>CIDSS</b>	calling identity delivery and suppression (per call)—suppression part
<b>CIP</b>	carrier identification parameter

<b>CLASS</b>	custom local area signaling services
<b>CLC</b>	Carrier liaison committee
<b>CLEC</b>	competitive local exchange carrier
<b>CLEI</b>	common language equipment identifier
<b>CLI</b>	command-line interface
<b>CLIP</b>	calling line identification presentation
<b>CLIR</b>	calling line identification restriction
<b>CLLI</b>	Common Language Location Identifier
<b>CMIP</b>	Common Management Information Protocol
<b>CMS</b>	call management system
<b>CMTS</b>	Cable modem termination system
<b>CNAB</b>	calling name delivery blocking
<b>CNAM</b>	calling name delivery
<b>CND</b>	calling number delivery, calling number display
<b>CNDB</b>	calling number delivery blocking
<b>CNM</b>	connection module, customer network management
<b>CO</b>	central office
<b>COCUS</b>	central office code utilization survey
<b>CODEC</b>	coder/decoder, compression/decompression
<b>COPS</b>	Common Open Policy Service Protocol
<b>CORBA</b>	Common Object Request Broker Architecture
<b>COS</b>	class of service
<b>COT</b>	customer-originated trace, continuity testing, central office termination
<b>CPCN</b>	certificate of public convenience and necessity
<b>CPE</b>	customer premises equipment
<b>CPRK</b>	call park
<b>CPRK_RET</b>	call park retrieve
<b>CPSG</b>	call park subscriber group
<b>CPU</b>	call pickup, central processing unit

<b>CS</b>	Capability set (for example, CS-2)
<b>CSA</b>	Callpath services architecture
<b>CSN</b>	circuit switched network
<b>CSR</b>	Carrier sensitive routing
<b>CT</b>	call transfer, call type
<b>CW</b>	call waiting
<b>CWI</b>	call waiting indication

**D**

<b>DA</b>	directory assistance, distinctive alerting
<b>DACWI</b>	distinctive alerting call waiting indication
<b>DPN</b>	directed call pickup without barge-in
<b>DPU</b>	directed call pickup with barge-in
<b>DF</b>	delivery function (CALEA)
<b>DID</b>	direct inward dialing
<b>DLEC</b>	data local exchange carrier
<b>DN</b>	directory number
<b>DND</b>	do not disturb
<b>DNIS</b>	dialed number identification service
<b>DNS</b>	domain name server
<b>DOD</b>	direct outward dialing
<b>DOW</b>	day of week
<b>DOY</b>	day of year
<b>DP</b>	dial plan, dial pulse, demarcation point
<b>DPN</b>	directed call pickup without barge-in
<b>DPN_O</b>	directed call pickup without barge-in (originate)
<b>DPN_T</b>	directed call pickup without barge-in (terminate)
<b>DPU</b>	directed call pick-up with barge-in

<b>DPU_O</b>	directed call pickup with barge-in (originate)
<b>DPU_T</b>	directed call pickup with barge-in (terminate)
<b>DRCW</b>	distinctive ringing/call waiting
<b>DRCW_ACT</b>	distinctive ringing/call waiting activation
<b>DPG</b>	destination point group
<b>DPG</b>	destination point code
<b>DQoS</b>	dynamic quality of service
<b>DSL</b>	digital subscriber line
<b>DSP</b>	digital signal processing
<b>DSX</b>	digital system cross-connect frame
<b>DTMF</b>	dual tone multifrequency

**E**

<b>E-1</b>	European equivalent of T1
<b>E-911</b>	Enhanced 911
<b>E &amp; M</b>	“Ear and Mouth” switch-to-switch signaling on PSTN
<b>EA</b>	equal access
<b>EC</b>	echo cancellation
<b>ECSA</b>	Exchange Carriers Standards Association
<b>EDP</b>	event detection point
<b>EM</b>	event message
<b>EMS</b>	Element Management System, Event Messages Specification (PacketCable)
<b>ERC</b>	easily recognizable codes
<b>ERQNT</b>	Embedded Request for Notification
<b>ESB</b>	Emergency Service Bureau
<b>ESL</b>	emergency service line
<b>ESP</b>	encapsulating security payload
<b>ETSI</b>	European Telecommunications Standards Institute

**F**

<b>FCAPS</b>	fault, configuration, accounting, performance, security
<b>FCI</b>	furnish charging information
<b>FCP</b>	Feature Control Protocol
<b>FGB</b>	Feature group B
<b>FGD</b>	Feature group D
<b>FIM</b>	feature interaction manager
<b>FS</b>	Feature Server
<b>FSAIN</b>	Feature Server for Advanced Intelligent Network services
<b>FSPTC</b>	Feature server for POTS, Tandem, and Centrex services
<b>FTP</b>	File Transfer Protocol
<b>FXO</b>	Foreign Exchange Office
<b>FXS</b>	Foreign Exchange Station

**G**

<b>GAP</b>	generic address parameter
<b>GSM</b>	global system for mobile communications
<b>GUI</b>	graphical user interface

**H**

<b>HFC</b>	hybrid fiber coax
<b>HLR</b>	home location register
<b>HNPA</b>	home numbering plan area
<b>HTML</b>	HyperText Markup Language
<b>HTTP</b>	Hypertext Transfer Protocol

**I**

<b>IAD</b>	integrated access device
------------	--------------------------

<b>IANA</b>	Internet Assigned Numbers Authority
<b>IAP</b>	intercept access point
<b>ICAP</b>	Inter-call Agent Protocol
<b>ICMP</b>	Internet Control Message Protocol
<b>IDDD</b>	international direct distance dialing
<b>IE</b>	information element
<b>IETF</b>	Internet Engineering Task Force
<b>IKE</b>	Internet key exchange
<b>ILEC</b>	incumbent local exchange carrier
<b>IMT</b>	intermachine trunk
<b>IN</b>	intelligent network
<b>INC</b>	Industry Numbering Committee
<b>IP</b>	Internet Protocol
<b>IPM</b>	impulses per minute
<b>IPsec</b>	Internet Protocol security
<b>IRDP</b>	ICMP Router Discovery Protocol
<b>ISA</b>	ISDN adapter
<b>ISDN</b>	Integrated Services Digital Network
<b>ISFG</b>	Incoming simulated facility group
<b>ISO</b>	International Organization for Standardization
<b>ISP</b>	Internet service provider
<b>ISS</b>	ISDN stack
<b>ISUP</b>	ISDN user part
<b>ITP</b>	IP transfer point
<b>ITU</b>	International Telecommunications Union
<b>IVR</b>	interactive voice response
<b>IXC</b>	interexchange carrier

**J**

<b>JCA</b>	Java cryptography architecture, Java console agent
<b>JCM</b>	Java console module
<b>JDBC</b>	Java database connectivity
<b>JMS</b>	Java message service

**K**

<b>KAM</b>	keepalive module
<b>Kbps</b>	kilobits per second

**L**

<b>LAN</b>	local area network
<b>LATA</b>	local access and transport area
<b>LCR</b>	least cost routing
<b>LDAP</b>	Lightweight Directory Access Protocol
<b>LEC</b>	local exchange carrier
<b>LERG</b>	local exchange routing guide
<b>LIDB</b>	line information database
<b>LNP</b>	local number portability
<b>LPC</b>	local point code
<b>LRN</b>	local routing number
<b>LRQ</b>	location request (H.323 signaling)
<b>LRU</b>	least recently used
<b>LSA</b>	local serving area
<b>LSSGR</b>	LATA Switching Systems Generic Requirements

**M**

<b>Mbps</b>	megabits per second
-------------	---------------------

<b>MCF</b>	multiple call forwarding
<b>MCS</b>	media gateway control stack
<b>MDC</b>	midcall
<b>MDN</b>	multiple directory numbers
<b>MF</b>	multifrequency
<b>MG (MGW)</b>	media gateway
<b>MGA</b>	media gateway adapter
<b>MGC</b>	media gateway controller
<b>MGCP</b>	Media Gateway Control Protocol
<b>MGW (MG)</b>	media gateway
<b>MIB</b>	Management Information Base
<b>MIME</b>	Multipurpose Internet Mail Extensions
<b>MLHG</b>	multiline hunt group
<b>MN</b>	(See B-number)
<b>MNM</b>	maintenance module
<b>ms</b>	millisecond
<b>MSA</b>	Metropolitan Statistical Area
<b>MSU</b>	message signal units
<b>MTA</b>	Metropolitan Trading Area
<b>MTP</b>	Message transport part
<b>MTU</b>	maximum transmission unit
<b>MWI</b>	message waiting indicator

## N

<b>NANP</b>	North American Numbering Plan
<b>NAS</b>	network access server
<b>NCS</b>	network-based call signaling
<b>NE</b>	network element

<b>NEBS</b>	Network Equipment Building Standards
<b>NFAS</b>	Non-Facility Associated Signaling
<b>NIS</b>	Network information service
<b>NMS</b>	network management system
<b>NO</b>	network operator
<b>NOC</b>	network operations center
<b>NOD</b>	nature of dial
<b>NPA</b>	Numbering Plan Area
<b>NSE</b>	name signaling event
<b>NTP</b>	Network Time Protocol
<b>NU</b>	network unit
<b>nxx</b>	NANP digits: n=2, 3, ...9 and x=0, 1, ...9

## O

<b>OAM</b>	operations, administration, and maintenance, Operations administration module
<b>OAM&amp;P</b>	operations, administration, maintenance, and provisioning
<b>OCB</b>	outgoing call barring
<b>OCN</b>	operating company number
<b>OBCSM</b>	originating basic call state machine
<b>OI</b>	operator interrupt
<b>OLI</b>	originating line information
<b>OMS</b>	OptiCall Messaging System
<b>OPC</b>	originating point code
<b>OPT</b>	Open Packet Telephony
<b>OS</b>	operating system
<b>OSA</b>	open service adapter
<b>OSFG</b>	outgoing simulated facility group
<b>OSI</b>	Open Systems Interconnection

<b>OSS</b>	operations support system
<b>OSSGR</b>	Operator Services Systems Generic Requirements

**P**

<b>PBX</b>	private branch exchange
<b>PCM</b>	pulse code modulation
<b>PCMA</b>	pulse code modulation A law
<b>PCMU</b>	pulse code modulation mu law
<b>PCPS</b>	Per-call presentation status
<b>PCS</b>	personal communications services
<b>PCSNDB</b>	personal communications services numbering database
<b>PDU</b>	power distribution unit
<b>PIC</b>	presubscribed interexchange carrier, Point in call
<b>PLT</b>	platform
<b>POI</b>	point of interface, point of interconnection
<b>POP</b>	point of presence
<b>POPD</b>	public office dialing plan
<b>POSIX</b>	Portable Operating System Interface UNIX
<b>POTS</b>	plain old telephone service
<b>PPP</b>	Point to Point Protocol
<b>PPQ</b>	point to point queuing
<b>PPS</b>	permanent presentation status
<b>PRI</b>	primary rate interface
<b>PS</b>	presentation status
<b>PSAP</b>	public safety answering point
<b>PSTN</b>	public switched telephone network
<b>PVC</b>	permanent virtual circuit

**Q**

**QoS** quality of service

**R**

<b>RACF</b>	remote activation of call forwarding
<b>RACF-PIN</b>	remote activation of call forwarding personal ID number
<b>RADIUS</b>	remote authentication dial-in user service
<b>RAID</b>	redundant array of inexpensive disks
<b>RAS</b>	remote access server Registration, Admissions, and Status (signaling function in H.323 for communications to gatekeeper),
<b>RCF</b>	remote call forwarding
<b>RDBS</b>	routing database system
<b>RDM</b>	redundancy module
<b>RDT</b>	recall dial tone
<b>RFC</b>	Request for Comment (IETF)
<b>RGW</b>	residential gateway
<b>RIP</b>	Routing Information Protocol
<b>ROH</b>	receiver off hook
<b>RPC</b>	remote point code, remote procedure call
<b>RQNT</b>	request for notification
<b>RR</b>	resource record
<b>RSA</b>	rural service area
<b>RSIP</b>	restart in progress
<b>RSM</b>	resource module
<b>RSVP</b>	Resource Reservation Protocol
<b>RTM</b>	routing module
<b>RTP</b>	Real Time Transport Protocol
<b>R-UDP</b>	Reliable User Datagram Protocol (Cisco Systems proprietary signaling backhaul protocol)

## S

<b>S7A</b>	SS7 adapter
<b>S7S</b>	SS7 stack (DGM&S)
<b>SA</b>	security association
<b>SAC</b>	service access calls
<b>SAI</b>	signaling adapter interface
<b>SC1D</b>	speed call 1-digit
<b>SC1D_ACT</b>	speed call 2-digit activation
<b>SC2D</b>	speed call 1-digit
<b>SC2D_ACT</b>	speed call 2-digit activation
<b>SCA</b>	selective call acceptance
<b>SCA_ACT</b>	selective call acceptance activation
<b>SCF</b>	selective call forwarding
<b>SCF_ACT</b>	selective call forwarding activation
<b>SCP</b>	service control point, signal control point
<b>SCR</b>	selective call rejection
<b>SCR_ACT</b>	selective call rejection activation
<b>SDK</b>	Software Development Kit
<b>SDP</b>	Session Description Protocol
<b>SFG</b>	simulated facility group
<b>SFTP</b>	Secure File Transfer Protocol (FTP)
<b>SGCP</b>	Simple Gateway Control Protocol
<b>SIA</b>	SIP adapter
<b>SID</b>	system identification number
<b>SIM</b>	service interaction manager
<b>SIP</b>	Session Initiation Protocol
<b>SLE</b>	screening list editing
<b>SMA</b>	SNMP adapter

<b>SMDS</b>	switched multimegabit data service
<b>SMS</b>	service management system
<b>SNMP</b>	Simple Network Management Protocol
<b>SOHO</b>	small office home office
<b>SP</b>	service provider
<b>SPCS</b>	stored program control system
<b>SQL</b>	Structured Query Language
<b>SRST</b>	Survivable Route Site Telephony
<b>SS7</b>	Signaling System 7
<b>SSF</b>	Service switching function
<b>SSH</b>	secure shell
<b>SSL</b>	secure sockets layer
<b>SSP</b>	service switching point, signal switching point
<b>STP</b>	signal transfer point
<b>SVC</b>	switched virtual circuit

**T**

<b>T1</b>	trunk level 1
<b>T3</b>	trunk level 3
<b>TAP</b>	Telocator Alphanumeric Paging Protocol
<b>TBCSM</b>	terminating basic call state machine
<b>TCAP</b>	Transaction Capabilities Application Part
<b>TCP</b>	Transmission Control Protocol
<b>TCP/IP</b>	Transmission Control Protocol/Internet Protocol
<b>TDD</b>	Telecommunications device for the deaf
<b>TDM</b>	time-division multiplexing
<b>TDP</b>	trigger detection point
<b>TF</b>	toll free

<b>TG</b>	trunk group
<b>TGW</b>	trunking gateway
<b>TMN</b>	Telecommunications Management Network
<b>TNS</b>	transit network selection
<b>TOD</b>	time of day
<b>TOPS</b>	traffic operator position system
<b>TOS</b>	type of service
<b>TPM</b>	terminating point master
<b>TRS</b>	telecommunications relay services
<b>TSAP</b>	transport service access point
<b>TTY</b>	text typewriter
<b>TWC</b>	three-way calling

**U**

<b>UAA</b>	user authentication adapter
<b>UAC</b>	user agent client
<b>UAS</b>	user agent server
<b>UBR</b>	universal broadband router (Cisco)
<b>UCD</b>	uniform call distribution
<b>UDP</b>	User Datagram Protocol
<b>URI</b>	uniform resource identifier
<b>URL</b>	universal resource locator
<b>USTWC</b>	usage-sensitive three-way calling

**V**

<b>VBR</b>	variable bit rate
<b>VLAN</b>	virtual LAN
<b>VMWI</b>	visual message waiting indicator

<b>VoATM</b>	voice over ATM
<b>VoIP</b>	voice over IP
<b>VSC</b>	vertical service code

## **W**

<b>WAN</b>	wide area network
<b>WFI</b>	waiting for instruction

## **X**

<b>xDSL</b>	(generic) digital subscriber line
-------------	-----------------------------------

## **Y**

## **Z**

