



Customer Originated Trace

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The Customer Originated Trace (call-trace) table contains information gathered by the system when a customer activates a trace by pressing *57 on the telephone. The table logs information pertaining only to the most recently received call. The Call Trace Summary (call-trace-summary) command retrieves the logged information.

Table Name: CALL-TRACE

Table Containment Area: OAMP

Command Types

Report

Examples

`report call-trace-summary`



Note

Using the command without any tokens returns all entries in the table.

Usage Guidelines

Primary Key Token(s): None.

Foreign Key Token(s): term-id



Note

An asterisk preceding a token name means the token is mandatory. A token without an asterisk is optional.

Syntax Description

CUSTOMER-DN	The customer's directory number.
	VARCHAR(10): 10 digits in the format npaxxxxxxx.
CALLING-DN	The caller's directory number.
	VARCHAR(10): 10 digits in the format npaxxxxxxx.
CALL-DATE	Date of the call.
	DATE: yyyy-mm-dd hh:mm:ss.

TRACE-DATE	Date the trace was activated. DATE: yyyy-mm-dd hh-mm-ss.
SUB-ID (System generated)	The subscriber ID of the customer who activated the trace. VARCHAR(30): 1–30 ASCII characters
TERM-ID (System generated)	Foreign key: Termination table. The termination ID of the customer who activated the trace. VARCHAR(32): 1–32 ASCII characters.
PRIVACY-STATUS	Refers to what caller information is displayed to the person being called. If the caller has this feature activated, only the applicable information is logged. VARCHAR(30): 1–30 ASCII characters. Permitted values are: FULL—Nothing is logged. NAME—Name is not logged. NUMBER—Number is not logged. OFF—Whatever is available for the caller is logged.

**Note**

Table information is logged from the switch. If the system cannot decipher the information from the switch, it returns the value UNKNOWN in the applicable field.