Administrative Accounts

The Cisco MXE 3500 application comprises of components running on a Windows operating system (OS) and a Linux operating system (OS). This section describes the accounts available on the Cisco MXE 3500 and how to access the accounts.

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The **admin** accounts on the Windows OS, Linux OS, and the Cisco MXE 3500 web UI are used for administration purposes. Use the password you set during initial configuration.

The Configuration wizard that launches during first boot requires you to change the admin password. This synchronizes the Windows **admin**, Linux **admin**, Pulse Anlytics **ncpadmin**, and the Cisco MXE 3500 web UI **admin** passwords.

Note If you are upgrading to Cisco MXE 3500 Release 3.3 or 3.3.1, the default Pulse Analytics **ncpadmin** password is **idc**. To change the **ncpadmin** password and synchronize with the Windows **admin** and Linux **admin** passwords, see "Modifying Network Settings and Admin Password" section on page 4-2.

All other account information is for your information only; these accounts are used internally by the appliance or for troubleshooting purposes only.

Windows Accounts

The Window OS hosts the Cisco MXE 3500 software. Table 20-1 describes the accounts on the Windows OS.

Table 20-1   Predefined Windows Accounts

Account	Default Password	Description
Windows OS		
admin	*password set during initial configuration*	The Cisco MXE 3500 web UI is used for most maintenance and operational tasks. Use this account to log in to the Windows OS to restore default profiles and access the Media Experience Engine Tools for the following tasks: • Set independent profile space • Preview preprocessor clips • Create and edit a QuickTime Encoder Profile To access the Windows OS, RDC to *mxe_IP_address,* where *mxe_IP_address* is the hostname or IP address for the Cisco MXE 3500. To access the Media Experience Engine Tools, follow these steps: **1.** RDC to *mxe_IP_address,* where *mxe_IP_address* is the hostname or IP address for the Cisco MXE 3500. **2.** Click **Start > Programs > Cisco > Media Experience Engine > Media Experience Engine Tools**.
Windows MXE Web UI		
admin	*password set during initial configuration*	The Cisco MXE 3500 web UI is used for most administrative tasks, profile management, and monitoring. After initial configuration is completed, access the Cisco MXE 3500 web UI at this URL: **http://***mxe_IP_address***/mxeui/**, where *mxe_IP_address* is the hostname or IP address for the Cisco MXE 3500. **Note** Click Change Password in the the Cisco MXE 3500 web UI to change the web UI **admin** password. This only changes the Cisco MXE 3500 web UI admin password. It does not change the Windows OS or Linux OS admin password.

Linux Accounts

The Linux OS provides external services, such as FTP and HTTP, and acts as a proxy to services on the Windows system for added security.

Table 20-2   Predefined Linux Accounts

Account	Default Password	Description
mxe-user	—	Used to access default shared folders **Note** This account is disabled by default. When you enable access to shared folders in the Linux configuration utility, you are prompted to enter a password.
admin	*password set during initial configuration*	This is the administrator account for Linux that gives you access to the Linux configuration utility and the Linux command prompt. The Linux configuration utility is used to update or change the IP address, DNS settings, and NTP settings. It is also used to enable integration with Cisco TelePresence Content Server and Cisco Show and Share. To access the Linux configuration utility, SSH to *mxe_IP_address* and log in as **admin**. The Cisco MXE Appliance Configuration Menu displays.
Pulse Web UI		
admin	*password set during initial configuration*	

Change Admin Passwords

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Change the Cisco MXE 3500 web UI Admin Password

Click Change Password in the Cisco MXE 3500 web UI to change the web UI **admin** password.

This only changes the Cisco MXE 3500 web UI admin password. It does not change the Windows OS **admin**, Linux OS **admin** or Pulse Analytics **ncpadmin** password.

Change the Windows OS admin, Linux OS admin, and Pulse Analytics ncpadmin Passwords

See "Modifying Network Settings and Admin Password" section on page 4-2.