



Field Notice: Recommended Firefox Web Browser Version for System Release 5.0

Background

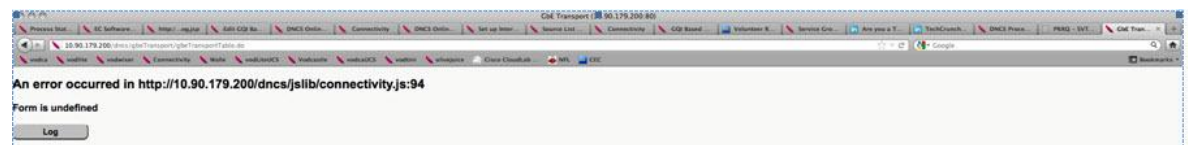
Cisco® engineers have determined that Mozilla Firefox web browser version 3.6.18 or greater in the 3.6.x code stream is required for System Release 5.0 (SR 5.0). System operators who use other versions of Mozilla Firefox may encounter errors related to utilities or forms being undefined, or may find check-boxes outlined in red in the WUI that prevent the operator from saving any settings.

Examples of each of these errors follow.

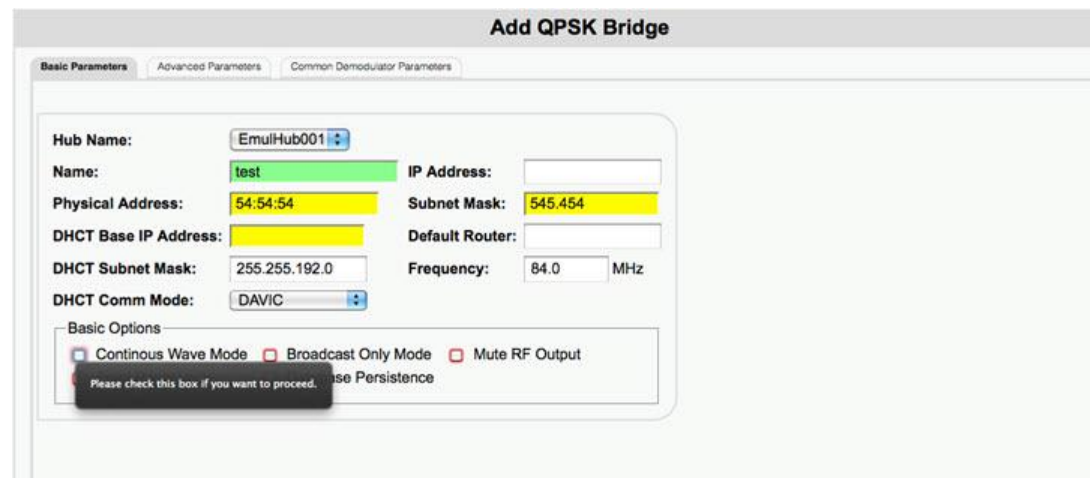
Example 1: Utilities undefined



Example 2: Form undefined



Example 3: Red-outlined check-box (inability to save work)



Recommendation: Mozilla Firefox version 3.6.18 has been verified for all SR 5.0 functionality. Cisco recommends that system operators use Mozilla Firefox version 3.6.18 or greater in the 3.6.x code stream to access the SR 5.0 WUI.

Audience

This document is written for system operators of the Digital Broadband Delivery System (DBDS) who have installed SR 5.0 onto their system. Engineers who help support and maintain the DBDS will also find this document to be useful.

Document Version

This is the first formal release of this document.

Obtaining Firefox Version 3.6.18

Cisco engineers recommend that system operators use Mozilla Firefox version 3.6.18 or greater in the 3.6.x code stream to access the SR 5.0 system. Follow these instructions to download and install this recommended Firefox version.

- 1 Access the following website:

`ftp://ftp.mozilla.org/pub/firefox/releases/3.6.18/`

Index of `ftp://ftp.mozilla.org/pub/firefox/releases/3.6.18/`

 [Up to higher level directory](#)

Name	Size	Last Modified
 KEY	4 KB	6/15/2011 12:00:00 AM
 MD5SUMS	46 KB	6/15/2011 12:00:00 AM
 MD5SUMS.asc	1 KB	6/15/2011 12:00:00 AM
 SHA1SUMS	52 KB	6/15/2011 12:00:00 AM
 SHA1SUMS.asc	1 KB	6/15/2011 12:00:00 AM
 contrib		6/19/2011 12:00:00 AM
 contrib-localized		6/15/2011 12:00:00 AM
 linux-i686		6/15/2011 12:00:00 AM
 mac		6/15/2011 12:00:00 AM
 source		6/15/2011 12:00:00 AM
 update		6/15/2011 12:00:00 AM
 win32		6/15/2011 12:00:00 AM

- 2 Click to select your operating system (linux-i686, mac, or win32).
- 3 Click to select the appropriate language.

Example: en-US

- 4 Click **Firefox Setup 3.6.18.exe** to save the installation file to your hard drive.

Index of `ftp://ftp.mozilla.org/pub/firefox/releases/3.6.18/win32/en-US/`

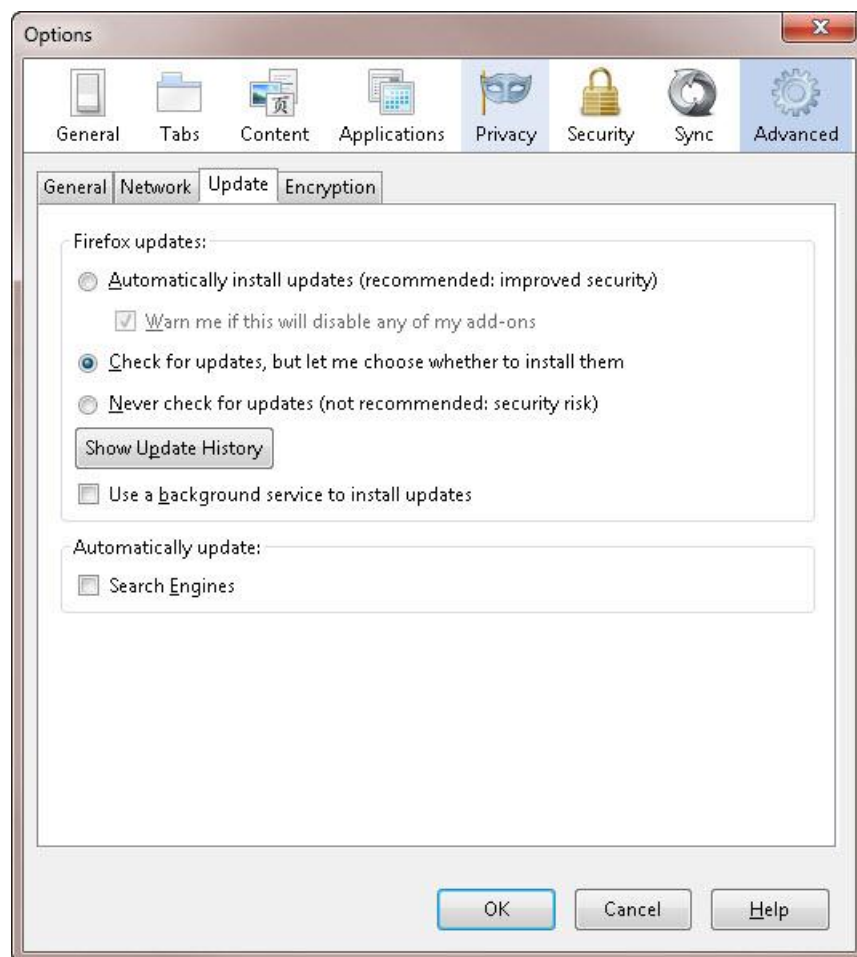
 [Up to higher level directory](#)

Name	Size	Last Modified
 Firefox Setup 3.6.18.exe	8409 KB	6/15/2011 12:00:00 AM
 Firefox Setup 3.6.18.exe.asc	1 KB	6/15/2011 12:00:00 AM

- 5 When the file finishes downloading, navigate to the location on your hard drive where the file was saved, and then click on it again to begin installing it.
- 6 Follow on-screen instructions to complete the installation.

Do Not Enable Automatic Updates

Once you have installed this recommended Firefox version, be certain that auto-updates are not enabled.



For More Information

If you have additional technical questions, call Cisco Services at 770 236-2200 or 866 787-3866 for assistance. Follow the menu options to speak with a service engineer.



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