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# Cisco D9858 Advanced Receiver Transcoder Software Version 4.00 Release Note

#### **Overview**

This document describes the improvements, resolved issues, and known issues in software Version 4.00 for the Cisco D9858 Advanced Receiver Transcoder. This version supersedes Version 3.96, providing resolutions for several issues.

#### **New Features**

Subtitle Burn-In support is a new feature available for the D9858 in software Version 4.00.

#### **Improvements and Maintenance**

The following improvements and fixes are included in software Version 4.00:

- Faster Live Event Controller (LEC) scheduled tuning
- Updated web GUI

## **Resolved Issues**

The following issues are resolved in Version 4.00:

ID	Description				
CSCug85023	No WSS data in Auto AFD mode when no AFD present				
Issue	When Auto AFD mode is selected and no AFD is present, the WSS data is not provided.				
CSCuc29147	SSH: Periodic Nmap port 22 probes causes a reset within an hour				
Issue	If the scripts that are being executed uses periodic nmap commands on port 22, the unit may reboot.				
CSCui42734	DPI messages are corrupted when DPI position in PMT changed				
Issue	If DPI PID is scrambled and its position is changed in PMT, the DPI messages on the output of the decoder are corrupted.				
CSCug49196	DPM: When ASI set to No Output, Inband Control drops MOIP PEs				
Issue	When the ASI Output Mode is set to No Output, and the unit is under Inband Control, the MPEG over IP output stops after a period of time or after you power cycle the unit.				
CSCue88585	Backup save fails when using Internet Explorer 8				
Issue	The backup Save function via Internet Explorer 8 does not work.				
CSCzr07292	AFD conversion needs to be synchronized with SMPTE-2016-1				
Issue	AFD conversion on the D9824, D9854/D9854-I, and the D9858 needs to be synchronized with the SMPTE-2016-1 standard.				
CSCzr07391	Backup fails with Windows 2008 FTP server (v7.5 FTP server)				
Issue	The FTP backup fails in the Windows 2008 R2 environment.				

### **Known Issues**

The following table describes a known issue with Version 4.00. The issue is provided with a description, how it is provoked, and resolved:

ID	Description
CSCui91423	Web GUI: Google Chrome – Input Setup and Summary pages do not load
Issue	When using Google Chrome, some functions of the web GUI are not supported properly.
How to provoke	Use Google Chrome Version 29 to access the web GUI and browse to the Input Setup and the Summary pages.
How to resolve	Use Mozilla Firefox or Internet Explorer to access the web GUI.

#### **Upgrading the D9858 FPGA**

We recommend that you upgrade the D9858 FPGA version to R00.00.05 after you upgrade the D9858 to software Version 4.00. For more information on upgrading the software version, see the *Cisco D9858 Advanced Receiver Transcoder Software Version* 4.0 Installation and Configuration Guide.

Note: This upgrade can only be done through direct access to the unit.

1 From the user interface of the D9858, choose **System Settings** > **Versions**. The Versions page is displayed.

Cisco							Admi	Admin(q)   About   Log Out		
		🏠 Summary	Input   👻 Audio & Video   💌 Transport Stream	▼ System S	Settings   🔻 Support	•				
System	V									
Alarms	V	Versions								
Versions		Current Versions		Version Controls						
Versions		Item	Version		Item	Version				
Versions Transcode		SW Version	E03.96.22DD0/E03.96.22DD0/R03.0		SW Version	1.00/1.00	/R01.00.00 🔹			
o. u	<b>V</b>	FPGA	R00.00.03wad		FPGA	R00.00.02	wad			
Settings File		TMB Version	E03.96.22DD0							
Security/Accounts	<i></i>									
		Main Board - Firmware Versions			HW Board Versions					
		Item	Version		Board	Rev	Option Bits	Serial Nr		
		Boot5514	5.00	*	TMB	В		~AAXNFIJ		
		Boot7109	1.00							
		CPLD-5514	E00.02.00	E						
		CPLD-7109	E00.04.00							
		FP-PIC	1.04							
		FPGA Type	XC4VFX60							
		FPGA ID	Wildcard FPGA ID	-						
		APP / FPGA Downlo	ads		Download Status			History		
		Upgrade File Browse	No file selected. Download		Triggered		Total CDT			
			vill not reboot automatically following a FPGA download.		Received		State			
			I reboot automatically following an APP download.		Rejected					

- 2 In the APP/FPGA Downloads area, click Browse.
- 3 Choose the FPGA R00.00.05 CDT file and click Open.
- 4 Click **Download** to download the upgrade file. The **State** field in the **Download Status** area displays the progress of the download. When the download is complete, a Successfully Completed message is displayed at the top of the Versions page.
- 5 From the **FPGA** drop-down list, choose the new FPGA firmware Version R00.00.05. The Select Version dialog box is displayed.
- 6 Click **Select & Reboot**. The D9858 transcoder will reboot and use the new FPGA version.

#### **D9858 Hash Digest Values**

You can generate the hash digest to verify the integrity of the software and FPGA versions running on the D9858 transcoder. For more information on generating the hash digest values, see the *Cisco D9858 Advanced Receiver Transcoder Software Version* 4.0 Installation and Configuration Guide.

 Code/Processor
 Hash Digest
 Version

 APP/5514
 30cd140a 5ef0c001 b01c708b f360c321 90d291e8
 R04.00.00DD

 APP/7109
 f1373e02 a2716c4b 5eb6a106 046c0626 63e9f41b
 R04.00.00DD

 APP/SAT
 83d480fc 3a6d441a 27a46ced 8c80731e 7942acfa
 R04.00.00DD

 FPGA FX60/7109
 edd457b4 03ccaa84 84635a9e 1704999e 733616a4
 R00.00.5az

The following is a list of the official D9858 v4.00 hash digest values:

If these values do not match the generated digest values, contact Cisco customer support.

#### **For Information**

#### If You Have Questions

If you have technical questions, contact Cisco Services for assistance. Follow the menu options to speak with a service engineer.



#### **Americas Headquarters**

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