



January 2004

# Operations Alert Bulletin

## Ensuring Installation of the TED FX Rev D Software During an Upgrade

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### Purpose

This operations alert bulletin is to notify Cisco® Services field service engineers and system engineers at customer sites using the Rev D Transaction Encryption Device (TED) FX, that they must reinstall the TED FX software after a system upgrade. Upgrade personnel should follow the recommendations in this alert bulletin when upgrading the Digital Network Control System (DNCS) software.

### Sites Affected

This alert bulletin applies to sites using the Rev D TED FX that are upgrading their DNCS to SR 1.5, SR 2.1, SR 2.1.x, SR 3.0.x, SR 2.2, or SR 3.2.

**Important:** This operations alert bulletin does *not* apply to sites upgrading to SR 3.3 or later because SR 3.3 already contains the new TED FX software.

### Audience

This alert bulletin is written for Cisco Services field service engineers and system engineers responsible for upgrading systems at customer sites.

### Background

The TED FX (part number 733153) Rev D server requires TED FX software v. 3.2.0.0 to be loaded onto the DNCS in order to function properly. This new TED FX software ships on a CD with the Rev D TED FX. When sites upgrade their DNCS, the upgrade procedure overwrites the TED FX software that is currently installed on the DNCS. Sites using the TED FX (part number 733153) Rev D server must reinstall the TED FX v. 3.2.0.0 software onto the DNCS after the upgrade to ensure that the correct software version is on the system.

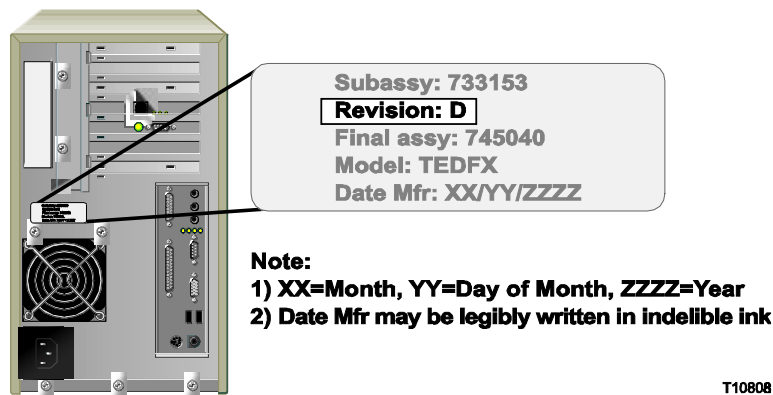
# Ensuring Installation of the TED FX Rev D Software During an Upgrade, Continued

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**Important:** You can tell if you have a Rev D TED FX server by examining the label on the back panel of the TED FX server.

**Example:** The following illustration shows the TED FX server listed in this alert bulletin.

## TED FX Server Back Panel



## Recommendation

Sites that have a TED FX Rev D and that upgrade their DNCS to SR 1.5, SR 2.1, SR 2.1.x, SR 3.0.x, SR 2.2, or SR 3.2, must reinstall the TED FX v. 3.2.0.0 software onto the DNCS after the upgrade.

**Important:** Refer to the *Transaction Encryption Device FX Server Installation and Operation Guide*, part number 736138, for hardware and software installation procedures.

## For More Information

If you have additional technical questions, call Cisco Services Services for assistance. Follow the menu options to speak with a service engineer.



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