QAM Modulator Software Version 2.5.8 Release Note

Overview

Introduction

This document describes the change requests (CRs) implemented by upgrading a Model D9477 Quadrature Amplitude Modulation (QAM) Modulator to QAM software version 2.5.8.

Audience

This document is intended for system operators or field service engineers who are responsible for installing the QAM software onto the QAM.

Scope

This release note provides an executive overview of QAM software version 2.5.8. If you have questions about this software release or require more detailed information, call Cisco® Services at 1-866-787-3866.

Document Version

This is the third formal release of this document. This document has been revised to provide only release note information. Instructions for installing QAM software version 2.5.8 on a QAM Modulator can now be found in *QAM Software Installation Instructions* (part number 4026030).

Introducing QAM Software Version 2.5.8

QAM software version 2.5.8 is designed to be installed on a QAM. After the software is installed and the modulator is active, it provides additional support for sites that deploy video-on-demand (VOD), *anything*-on-demand (xOD), and other interactive broadcast services.

Note: For a complete description of a QAM, refer to *QAM Modulator Model D9476 Installation and Operation Guide* (part number 568251).

System Release Compatibility and Prerequisites

QAM software version 2.5.8 can be installed on a Digital Broadband Delivery System (DBDS) that is running System Release (SR) 4.3.2 and later releases.

For a complete configuration listing, or to upgrade your system, contact Cisco Services at 1-866-787-3866.

Applications Included in this Release

QAM software version 2.5.8 includes the following software applications:

- QAM Host Application code 2.5.8
- QAM Host Boot code 2.1.2

The *QAM Software Installation Instructions* (part number 4026030) provides instructions to obtain the code for this release from an FTP server. Follow the instructions in the section *Obtaining the QAM Software File* to download the following file: **QAM258.tar.gz**.

Hardware Supported

QAM software version 2.5.8 supports the Model D9476 QAM.

What's Fixed?

This section provides a description of the Change Requests (CRs) implemented in QAM software version 2.5.8. These have been implemented since QAM software version 2.5.7 was released.

ID CSCzp03578: QAM Platforms Produce Black Screen or Frozen Video

ID CSCzp03578 corrects an issue wherein customers experienced black screens or frozen video that required the user to channel away, then back to recover.

Known Issues

At the time of this release, there are no known issues.

For Information

If You Have Questions

If you have technical questions, call Cisco Services for assistance. Follow the menu options to speak with a service engineer.

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