



Field Notice: 2012 Spring Time Change Reminder for Cisco Videoscape Voyager Vantage

Background

Purpose

The schedule for the seasonal time change varies in different parts of the world. In the United States, the change from standard time to Daylight Saving Time (DST) occurs at 2:00 a.m. on the second Sunday in March (March 11, 2012). This bulletin serves the following purposes:

- Reminds you of the spring time change for 2012.
- Describes customer-impacting issues that may occur during the time change period as they relate to DVR and non-DVR digital set-top boxes (STBs) running on our Cisco® Videoscape™ Voyager Vantage (Vantage) software.

Software Releases Tested

Our engineers have reviewed and tested the following Digital Network Control System (DNCS) software and Videoscape Voyager Vantage releases in anticipation of the upcoming time change:

- DNCS SR 4.3.0
- DNCS SR 4.3.2
- Vantage 3.0.x
- Vantage 3.1.x

DST Rules Window

Effective Year

The **Effective Year** field in the DST Rules window indicates the year the DST rule became effective.

Recommendation

Do not update the **Effective Year** field for this time change. You will update this field *only* if or when the DST rules change.

Daylight Saving Time Zone ID:	US
Daylight Saving Time Offset (minutes):	60
Effective Year:	2011

Broadcast Start

The year in the **Broadcast Start** section of the DST Rules window indicates the year that the DNCS began broadcasting the rule to the STBs.

Recommendation

Do not update the **Year** field for this time change. You will update this field *only* if or when the DST rules change.

Broadcast Start					
Year	Month	Day	Day Rank in Month	Hour	Minute
2011	March	Sunday	Second	2	0

Customer-Impacting Issues

Series Recordings May Record Incorrectly

Cisco engineers are aware of an issue that may occur when a subscriber attempts to schedule a series recording that extends beyond the start of DST. If the subscriber selects the **This Timeslot Only** option, episodes after the DST transition may be missed completely or be scheduled one hour late.

Subscribers can consider two options should this issue occur:

- Delete the series recording and then reschedule it after the DST transition.
- Change the series recording to **Any Timeslot** before the DST transition and then change it back to **This Timeslot Only** after the transition.

About This Bulletin

Audience

This document is written for system operators of the Digital Broadband Delivery System (DBDS) who deploy Cisco's Videoscape Voyager Vantage product. Engineers who help support and maintain Vantage will also find this document to be useful.

Document Version

This is the first formal release of this document.

For More Information

If you have additional technical questions, call Cisco Services at 770 236-2200 or 866 787-3866 for assistance. Follow the menu options to speak with a service engineer.



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