



September 2005

## Operations Alert Bulletin

### SR 1.5.1 and SR 1.5.1 Service Pack 3 Obsolescence

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#### Introduction

Cisco® has made significant improvements with the performance of each successive system release. For example, System Release (SR) 2.2/3.2 incorporated Cisco's CableCARD™ functionality and added new Emergency Alert System (EAS) codes. Taking these improvements into account, Cisco has decided to obsolete SR 1.5.1 and SR 1.5.1 Service Pack 3.

#### Purpose

This document serves as notification to system operators that support for SR 1.5.1 and SR 1.5.1 Service Pack 3 will be discontinued.

This document describes the benefits of upgrading to a current system release and the future disposition of the supporting publications for these discontinued system releases.

#### Audience

This document is intended for all Cisco customers who have SR 1.5.1 and SR 1.5.1 Service Pack 3 software installed and running in their systems.

#### Document Version

This is the second formal release of this document. This release contains minor text changes.

# System Release Obsolescence

## System Release to be Discontinued

As of September 30, 2005, Cisco will no longer provide service packs or patches for SR 1.5.1 and SR 1.5.1 Service Pack 3.

## System Release Upgrade Benefits

- SR 2.2.0, SR 3.1.0, and SR 3.2.0 will continue to be supported, as well as releases beyond SR 2.2.0/3.2.0. Upgrading to one of these releases provides considerable system benefits. Service packs and patches are available for these supported releases. Please call Cisco Services for current information.
- Upgrading to SR 2.2.0/3.2.0 includes the following benefits:
- DHCT improved sign-on rate (154.8k per hour)
- Video-on-Demand (VOD) session setup/teardown rates improved (41 unencrypted/26 encrypted sessions per second)
- VOD peak sessions improved (minimum of 30,000 simultaneous sessions)
- VOD QAM channels increased (3060 QAM channels or 750 simulated MQAMs)
- Out-of-band channel support provided (250 QPSK modem sets)
- CableCARD 1.0 support incorporated
- New EAS codes added (for example, Amber Alert)
- Network Management Interface (NMI) support incorporated
- Upgrading to SR 2.2.0/3.2.0 Service Pack 2 offers a content protection feature that supports delivery of Copy Control Information (CCI) for both broadcast and on-demand content.

## Software and Publications Support Plan

All information supporting the discontinued SR 1.5.1 and SR 1.5.1 Service Pack 3 will be removed from the Web sites on October 31, 2005. The software and supporting information will no longer be available.

Notwithstanding the foregoing statements, Cisco will honor any terms in its contracts that are inconsistent with the statements above.

## Recommendation

With the significant improvements made to successive system releases, Cisco recommends that sites contact their North American marketing representative to schedule an upgrade to one of the supported releases. Remaining at an obsolete system release may limit a site's capability to deploy new products (such as high definition [HD], Digital Only, Multi-Room™ and digital video recorder [DVR] set-tops) and future Cisco Resident Application (SARA) software releases.

# System Release Obsolescence, Continued

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## Continuing Improvements

Cisco will continue to evaluate and streamline software releases on a regular basis. Please watch for additional software obsolescence bulletins in the future.

## For More Information

If you have technical questions, call Cisco Services for assistance. Follow the menu options to speak with a service engineer.



Cisco Systems, Inc.  
5030 Sugarloaf Parkway, Box 465447  
Lawrenceville, GA 30042

678 277-1120  
800 722-2009  
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