



Release Notes for Cisco Show and Share Release 5.3.7

Revised: 11/6/13

This document describes new and changed features, requirements, and known problems for Cisco Show and Share Release 5.3.7.



Note

This document supports only Cisco Show and Share Release 5.3 running on appliances that are listed in the “[Hardware Compatibility](#)” section on page 4.

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New and Changed Features

Web Interface

- Administrators can enable the forced login feature for the Cisco Show and Share portal so that anonymous visitors are redirected automatically to the login screen. The forced login feature is only for the portal—not the embedded player, mobile device access, or APIs.
- Administrators can customize footer and copyright information for their organizations.
- Multiple Live Event users can start and administer, or moderate, a Live Event. Live Event draft preview is not supported when multiple Live Event users log in.
- Improved user interface for the Italian language option.

Pulse Keyword and Speaker Identification



Activation

This feature requires **Cisco MXE 3500 Release 3.3** software with a valid Pulse license, and you must enable the Pulse feature set on the Show and Share appliance.

- Video Authors can label guest speakers on a video-by-video basis. Doing so does not add the guest speaker's name to the list of users that are already present within Cisco Show and Share.
- Video Authors can now remove incorrect Pulse keywords completely on a video-by-video basis. **This action cannot be undone**, and doing so does not remove the keywords from the Pulse vocabulary list.
- Video Authors can disable Pulse Speakers and Keywords on a video-by-video basis.
- Improved color match of speakers with heatmap segments.

Feature Support and Device Compatibility

- [Cisco Digital Media Suite Components, page 2](#)
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Cisco Digital Media Suite Components

For information about earlier releases, see the *Release Notes for Cisco Digital Media Suite 5.3.x* at the following URL:

http://www.cisco.com/en/US/docs/video/digital_media_systems/5_x/5_3/dms/release/notes/dms53rn.html

Cisco Digital Media Manager

Cisco Show and Share Release 5.3.7 is compatible with Cisco Digital Media Manager Release 5.3.0 or Release 5.3.6.

Cisco MXE 3500

Table 2 lists compatible Cisco MXE 3500 and Cisco Show and Share versions.

Table 1 *Cisco MXE 3500 and Show and Share Compatibility*

Software version	Show and Share 5.2.1	Show and Share 5.2.2	Show and Share 5.2.3	Show and Share 5.3
MXE 3500 3.3	N	N	N	Y

Cisco TelePresence Content Server

Table 2 lists compatible Content Server and Cisco Show and Share versions.

Table 2 *Content Server and Show and Share Compatibility*

Software version	Show and Share 5.2.1 ¹	Show and Share 5.2.2	Show and Share 5.2.3	Show and Share 5.3
Content Server 5.0	Y	Y	N	N
Content Server 5.1	Y	Y	Y	N
Content Server 5.2	N	N	Y	Y
Content Server 5.3	N	N	Y	Y

1. Content Server recordings with Joined and stacked layouts will not be scaled correctly in the Show and Share Release 5.2.1 media player.

Client System Requirements

Operating System	Supported Browser Version ¹
Windows	Internet Explorer 7.0, 8.0, and 9.0 Firefox 3.6.6 and 4.0
Linux	Firefox 3.6.6
Mac OS X	Firefox 3.6.6 and 4.0 Safari 4.0 and 5.0

1. Alongside any supported browser, you must have Java Runtime Environment (JRE) 1.6.0 or later installed.

Browser Proxy Support

- We **DO NOT SUPPORT** the use of browser proxies with DMM.

Hardware Compatibility

Cisco Show and Share Release 5.3.7 is supported on the following hardware platforms:

- Show and Share UCS C200
- Show and Share UCS C210
- MCS-7835H3-DMS
- WAVE-574

Limitations and Restrictions

When the Mobile Application Access feature is enabled, mobile users can view and upload videos to Cisco Show and Share without logging in. There is no forced authentication for mobile device access.

Upgrade Notes

- You can upgrade from Release 5.3 or Release 5.3 MR1 (Patch 1) to Release 5.3.7.



Note Cisco Show and Share Release 5.3 MR1 is not generally available. For caveat information, see the release notes at the following URL:
http://www.cisco.com/en/US/docs/video/digital_media_systems/5_x/5_3/showandshare/upgrade/53MRUpgradeGuide.html.

- If you are running an earlier release than 5.3, you must upgrade to 5.3 first, and then upgrade to 5.3.7.
- You cannot downgrade from this release. To revert to Cisco Show and Share Release 5.3, you will need to do a fresh installation and restore your data from a backup file.
- **WHEN YOU UPGRADE A FAILOVER CONFIGURATION**, you must revert the configuration to standalone, upgrade both pairs, and then re-configure failover. See the failover guide on Cisco.com for information about converting your configuration to standalone mode and configuring failover after the upgrade http://cisco.com/en/US/docs/video/digital_media_systems/5_x/5_3/dms/failover_guide/dmsfailover.html.

Upgrading to Release 5.3.7

Before You Begin

- We recommend backing up your Cisco Show and Share appliance before performing the upgrade. To back up your appliance, see the *Administration Guide for Cisco Digital Media Suite 5.3.x Appliances* on Cisco.com:
http://www.cisco.com/en/US/products/ps6681/prod_maintenance_guides_list.html
- Download Cisco Show and Share Release 5.3.7 from [Cisco.com](http://www.cisco.com). After obtaining the upgrade image, you can either burn the Cisco Show and Share image to DVD or you can stage it on an FTP server for remote access.

**Note**

The upgrade 10 to 15 minutes to complete. During the upgrade, users cannot access the Cisco Show and Share web interface.

Procedure

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- Step 1** Insert the upgrade disc into the Cisco Show and Share appliance disc drive or stage the image on an FTP, SFTP or HTTP server.
- Step 2** Log in as **admin** to the Appliance Administration Interface (AAI) of the Cisco Show and Share appliance.
- Step 3** Choose **APPLIANCE_CONTROL** and press **Enter**.
- Step 4** Choose **SOFTWARE_UPDATE** and press **Enter**.
- Step 5** To update using a disc:
- Choose **CD_UPDATE** and press **Enter**.
 - Verify that you have inserted the upgrade disc and press **Enter**.
- Step 6** To update using a remote disc image (.iso file):
- Choose **REMOTE_UPDATE** and press **Enter**.
 - Enter the following information:
 - For FTP/SFTP servers, enter the server name or IP address and a user account and press **Enter**. You will be prompted for a password. Enter the password and press **Enter**.
 - For HTTP server, enter the URL and press **Enter**. For example, enter `http://hostname/isos/SNS-5.3.7-MR.iso`.
 - Enter the MD5 checksum. For example, enter `http://hostname/isos/md5sum-5.3.7`.
- Step 7** Choose **Yes** to confirm that you want to upgrade the system. The appliance will be rebooted after upgrade automatically.
- Step 8** To verify the update, log back into the AAI interface as admin. The Main Menu shows the installed software version is 5.3.7.
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Known Problems (Caveats)

This section contains the following topics:

- [Caveats Resolved in 5.3.7, page 5](#)
- [Open Caveats, page 7](#)

Caveats Resolved in 5.3.7

[Table 3](#) lists the caveats that are resolved in Cisco Show and Share Release 5.3.7. Log in to [Bug Toolkit](#) with your Cisco.com account to access caveat information.

Table 3 ***Resolved Caveats in Cisco Show and Share Release 5.3.7***

Identifier	Description
CSCto81748	Author-Approver workflow not working if author has Publisher role.
CSCtt42408	There is no way to disable Pulse from UI If analytics was processed.
CSCtx43631	Special characters affect Show and Share API tool.
CSCtx69098	Video/slideshow upload via Internet Explorer fails because of Microsoft KB2585542.
CSCty89636	Some users cannot publish their own videos or Author-Approver video.
CSCtz10185	Flash embed script has incomplete quotes for attribute.
CSCtz85020	Disabling MXE 3500 on Show and Share causes UI to be unusable.
CSCtz94858	Deleting deployment location causes Show and Share UI to be unusable.
CSCua12919	Keyword navigational buttons not present in Show and Share 5.3 MR1 (patch).
CSCua12954	Pulse speaker bar is not correctly aligned in fullscreen mode.
CSCua25785	LDAP look up does not work on Show and Share speaker names.
CSCua35620	Little link URL does not work if Show and Share login required.
CSCub46462	Multicast playback affected in Show and Share 5.3 MR1 (patch).
CSCub56168	Show and Share 5.3 MR1 (patch) installation affects WebEx Social/QUAD integration.
CSCuc53830	Sometimes FTP failures occur during large file transfer from Show and Share and MXE 3500.
CSCuc86237	Featured videos are not ordered correctly for more than 10 videos.
CSCud20832	Video stutter seen during playback.
CSCue38890	Using “&” in the category name affects subscribe links.
CSCue54401	Video stutter seen during playback.
CSCuc72289	Show and Share text transcript is not being added to the videos.
CSCuc85940	Show and Share 5.3.1 video player causing videos to loop after 2 seconds.

Open Caveats

Table 4 lists open caveats for Cisco Show and Share Release 5.3.

Table 4 *Open Caveats in Cisco Show and Share 5.3*

Identifier	Description
CSCti94360	<p>Show and Share does not delete local media deployed to external server</p> <p>As noted in the documentation, local copies of media files that are editable by Cisco Show and Share are maintained on the appliance, even if external hosting has been enabled for the file type. These files are needed in case a user wants to go back and edit the media.</p> <p>Workaround None. These files can only be deleted by TAC. Once deleted, the associated media will not be editable.</p>
CSCts33571	<p>SNS: Changes in views and rating take long time to get updated</p> <p>Change in views and ratings are not reflected on the homepage until the video is played again.</p> <p>Rate a video and go to the Cisco Show and Share main page. The change in the rating is not reflected on the home page, but sorting the video list by rating or number of views puts the video in the correct order. This can make the video appear to be out of order.</p> <p>Workaround View the video that had the view or ratings added then the homepage will update with the changes.</p>
CSCud22759	<p>For Show and Share Release 5.3 or later integrated with Cisco MXE 3500 Release 3.3.1 or later, Show and Share WebCam recording is not sent to MXE 3500 for transcoding. The WebCam videos are Flash and, thus, cannot be played on mobile devices.</p> <p>Workaround Enable Pulse on Show and Share administration (Administration -> Manage-> Preferences and Settings) to send WebCam generated videos to the MXE 3500. The analytics data will be generated if the MXE 3500 is licensed for analytics.</p>

Related Documentation

Access Cisco Show and Share documentation at this URL:

http://www.cisco.com/en/US/products/ps6682/tsd_products_support_series_home.html

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