



# Cisco Show and Share 5.3 Mobile Client User Guide

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**Updated: December 12, 2011**

This document covers the Cisco Show and Share mobile client application. It contains the following topics:

- [Installing the Mobile Client Application, page 1](#)
- [Guidelines and Limitations, page 2](#)
- [Using the Mobile Client, page 3](#)

## Installing the Mobile Client Application

### Prerequisites

The following devices support the mobile application:

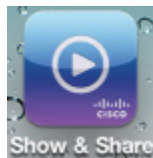
- iPhone 3GS, iPhone 4, iPhone 4s
- iPod Touch 4th Generation
- iPad 1 and iPad 2

### Procedure

Install the Cisco Show and Share mobile application from the Apple AppStore.

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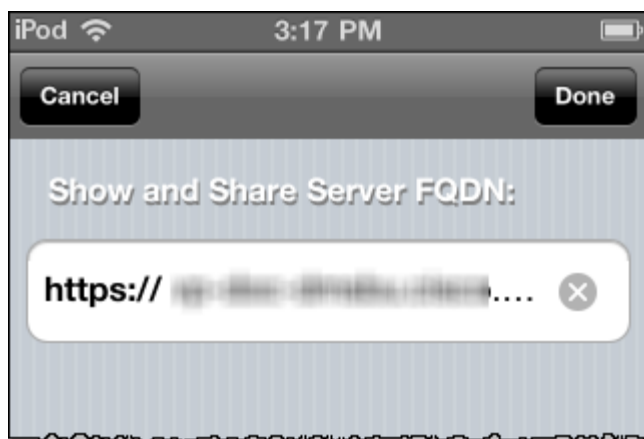
**Step 1** Tap the Show and Share icon to launch the mobile application.



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**Step 2** If the Show and Share Settings do not appear, tap **More > Show and Share Settings > Server Settings**.



**Step 3** Type the name of your Cisco Show and Share server in the **Show and Share Server FQDN** field.

**Step 4** Tap **Done**.

## Guidelines and Limitations



### Note

The Cisco Show and Share mobile client application is beta and is suitable for early pilots and trials. We do not recommend an enterprise production deployment at this time. The mobile technology space is evolving quickly with new devices and software versions, so the beta application is subject to change.

- Windows media that has bypassed transcoding is not viewable through the mobile application.
- Videos published in an earlier version of Cisco Show and Share will not be viewable in the mobile application until they have been re-uploaded and re-published.
- Videos published before the Cisco MXE transcoding was enabled will not be viewable in the mobile application until they are re-uploaded and re-published.
- Video clipping in the editor is disabled when mobile application access is enabled.
- When you upload a video for transcoding by using an iPhone or iPad, the Cisco MXE 3500 transcodes the file in the lowest resolution setting. This is because the iPhone or iPad application compresses the video on the client side to a lower resolution. The uploaded video causes Cisco Show and Share to automatically request the low resolution version from the Cisco MXE 3500. For best results, you should upload the video by using a PC.

# Using the Mobile Client

- [Browsing and Searching Videos, page 3](#)
- [Play, Comment, Tag, Rate, and Share Videos, page 9](#)
- [Upload Videos, page 15](#)
- [Publish Video, page 16](#)

## Browsing and Searching Videos

This section describes ways that you can browse through or search for public videos using the mobile application. It contains the following topics:

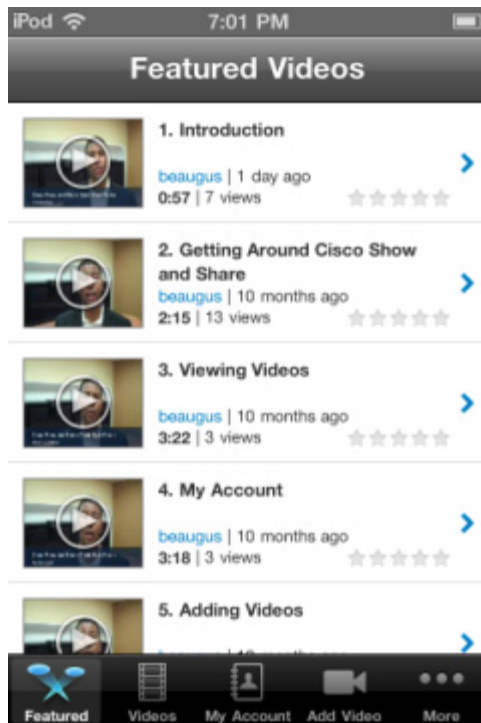
- [Browse the Featured Videos, page 4](#)
- [Browse the Public Videos, page 5](#)
- [Sort the Public Videos, page 6](#)
- [Filter the Public Videos by Category, page 6](#)
- [Filter the Public Videos by Tag, page 7](#)

## Browse the Featured Videos

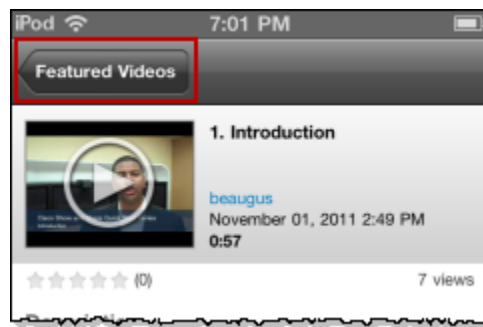
Videos are designated as “featured” by the Cisco Show and Share administrators. Refer to your organization’s policies and procedures for information about how videos are determined to be featured videos.

### Procedure

- Step 1** Tap **Featured** in the menu bar at the bottom of the screen.  
The Featured Videos appear.

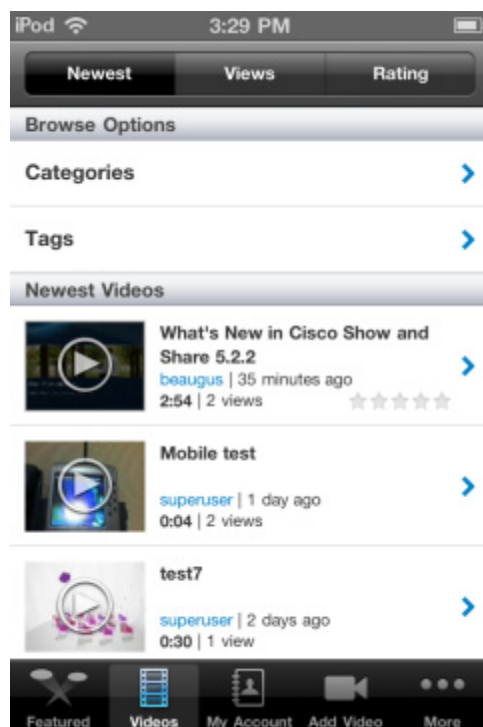


- Step 2** You can do one of the following
- To play a Featured Video, tap the video thumbnail.
  - To see more information about the Featured Video, tap the video information area to the right of the thumbnail.
- Step 3** To return to the Featured Videos list, tap the **Feature Videos** button at the top of the screen.



## Browse the Public Videos

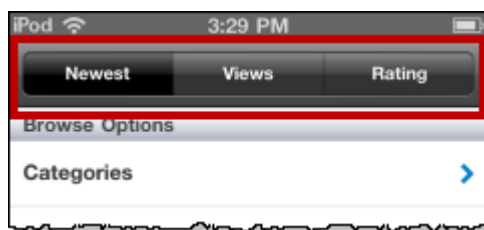
- Step 1** Tap **Videos** in the menu bar at the bottom of the screen.  
The Public Videos appear.



- Step 2** You can do one of the following
- To play a video, tap the video thumbnail.
  - To see more information about the video, tap the video information area to the right of the thumbnail.
- Step 3** To return to the Public Videos list, tap the **Videos** button at the top of the screen.

## Sort the Public Videos

You can sort the public video list by newness, most views, or rating.



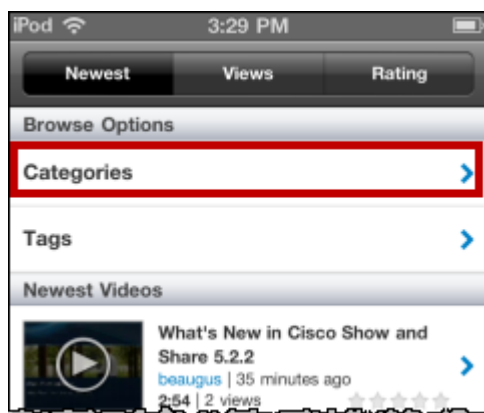
To sort the public video list, click one of the following options at the top of the screen:

- **Newest**—The most recently added videos appear at the top of the list. This is the default sort order of the list.
- **Views**—The videos are sorted in descending order by the number of views.
- **Rating**—The videos are sorted in descending order by rating

## Filter the Public Videos by Category

You can filter the public video list to show only those videos belonging to a selected category.

**Step 1** Tap **Categories** at the top of the screen.



A list of categories appears.

**Step 2** Tap a category.

Videos that are part of that category appear. If there are additional sub-categories, they appear above the video list. You can continue tapping categories to drill down through the category list.

**Step 3** You can do one of the following

- To sort the list of filtered videos, tap **Newest**, **Views**, or **Rating** at the top of the screen.
- To play a video, tap the video thumbnail.
- To see more information about the video, tap the video information area to the right of the thumbnail.

**Step 4** To return to the Public Videos list, tap the **Videos** button at the top of the screen.

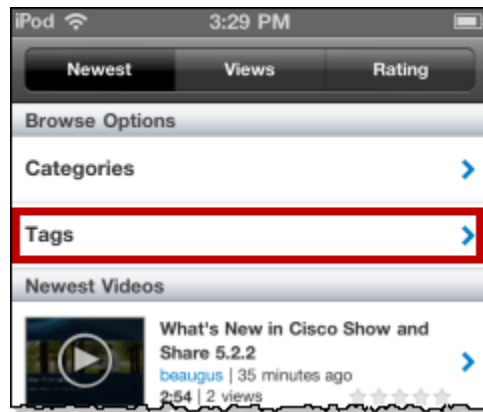
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## Filter the Public Videos by Tag

You can filter the public video list to show only those videos belonging to a selected category.

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**Step 1** Tap **Tags** at the top of the screen.



A list of tags appears.

**Step 2** Tap a tag.

Videos with that tag appear.

**Step 3** You can do one of the following

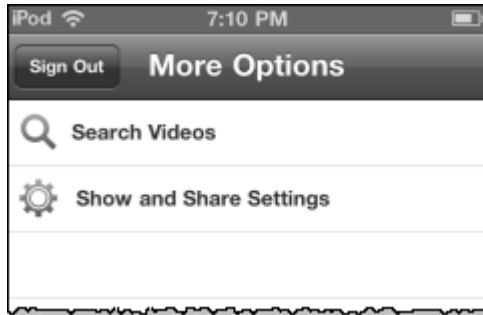
- To sort the list of filtered videos, tap **Newest**, **Views**, or **Rating** at the top of the screen.
- To play a video, tap the video thumbnail.
- To see more information about the video, tap the video information area to the right of the thumbnail.

**Step 4** To return to the Public Videos list, tap the **Videos** button at the top of the screen.

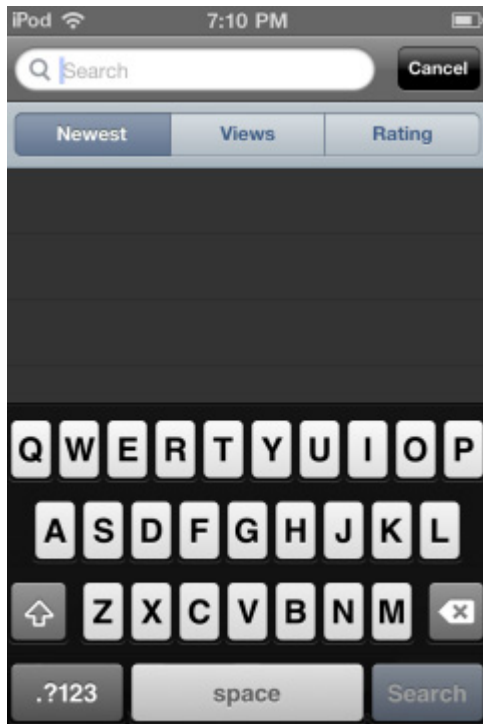
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## Search for a Video

**Step 1** Tap **More** at the bottom of the screen.



**Step 2** Tap **Search Videos**.



**Step 3** Type your search term and tap **Search**.  
A list of videos matching your search criteria appears.

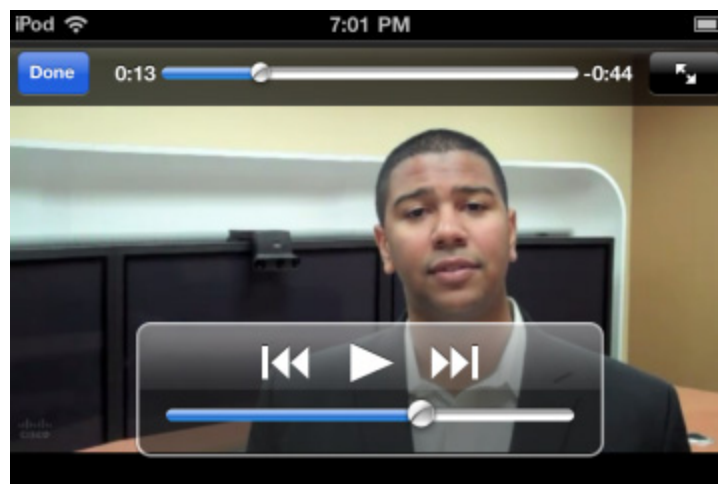
## Play, Comment, Tag, Rate, and Share Videos

- [Play and Pause a Video, page 9](#)
- [Add a Video to Your Favorites List, page 10](#)
- [Comment on a Video, page 11](#)
- [Rate a Video, page 12](#)
- [Share a Video, page 13](#)
- [Download Attachments, page 14](#)

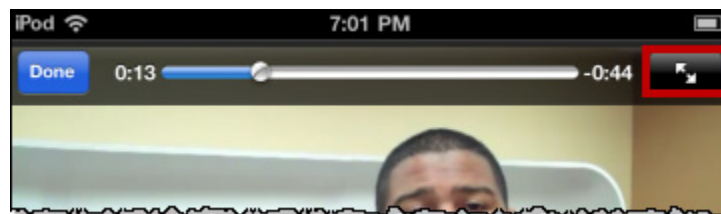
### Play and Pause a Video

You can play videos back on portrait or landscape mode by rotating your phone. For best results, view videos in landscape mode.

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- Step 1** Tap a video thumbnail to play the video.
- Step 2** Tap the **Pause** button to pause the video. Tap the **Play** button to resume playing the video.
- Step 3** For best results, rotate your phone to the horizontal position to play your video back in landscape mode.



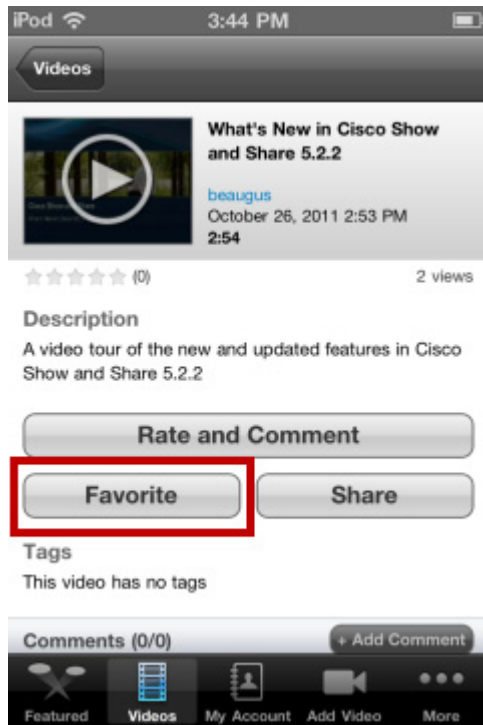
- Step 4** Tap the **Expand** button to zoom in on the video.



- Step 5** Tap **Done** to return to the video information page.
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## Add a Video to Your Favorites List

**Step 1** From the video information page, tap **Favorite**.



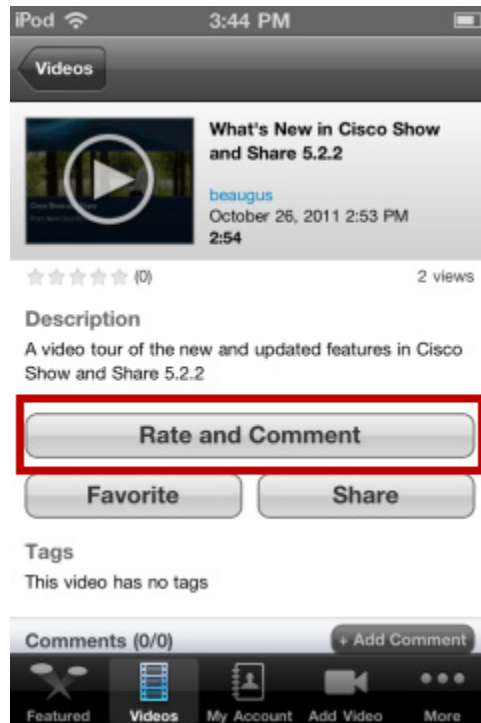
If you are not currently logged in, you will be prompted to do so. The video is added to your favorites list.

**Step 2** To return to the video list, tap **Videos**.

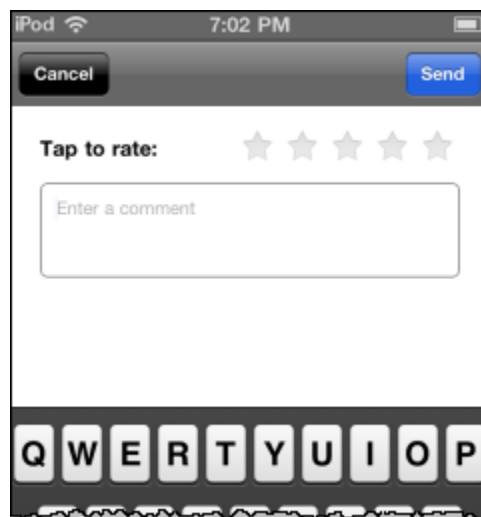
**Step 3** To view your favorite videos, tap **My Account > My Favorite Videos**.

## Comment on a Video

**Step 1** From the video information page, tap **Rate and Comment** or **Add Comment**.



If you are not logged in, you are given the option of commenting anonymously (if allowed by the system administrator and the video author) or of signing in. The video rating and comment screen appears.

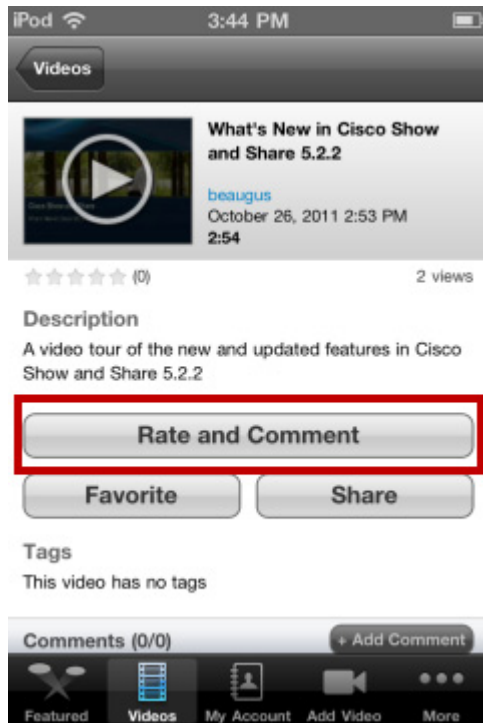


**Step 2** Type your comment in the comment field.

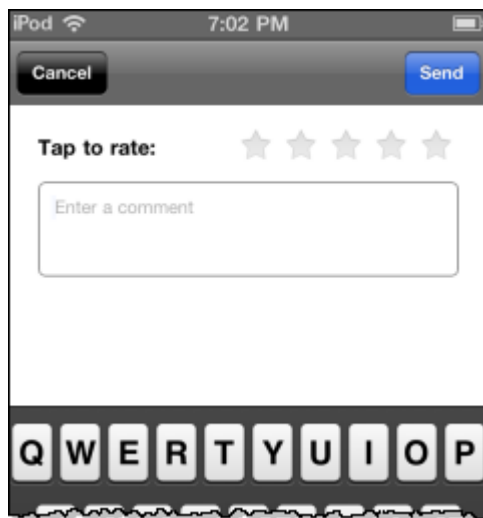
**Step 3** Tap **Send** to save your comment.

## Rate a Video

**Step 1** From the video information page, tap **Rate and Comment** or **Add Comment**.



If you are not logged in, you are given the option of commenting anonymously (if allowed by the system administrator and the video author) or of signing in. The video rating and comment screen appears.

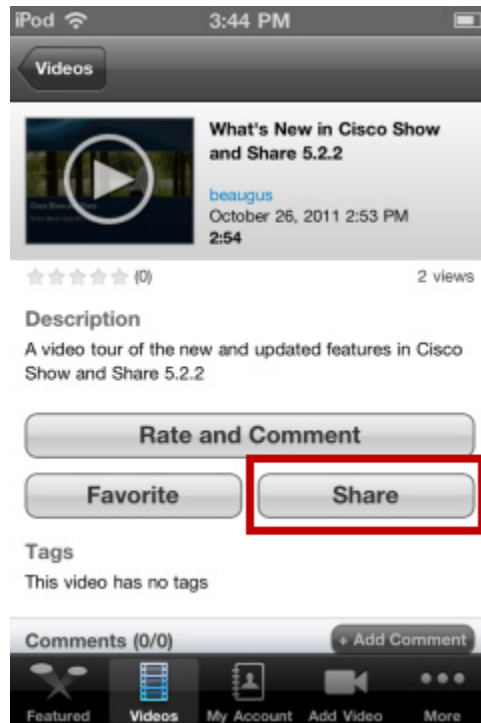


**Step 2** Click the stars to rate the video.

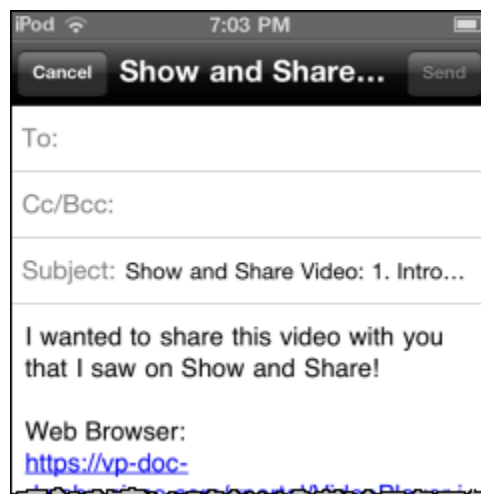
**Step 3** Tap **Send** to save your rating.

## Share a Video

**Step 1** From the video information page, tap **Share**.



An e-mail message with a link to the video appears.

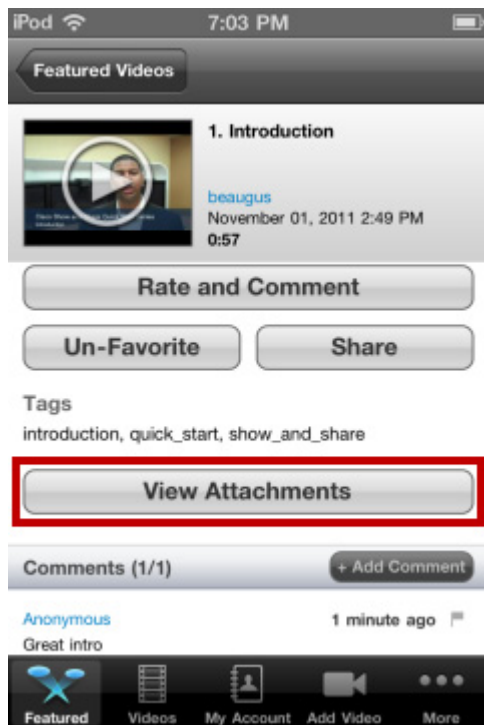


**Step 2** Address the e-mail message.

**Step 3** Tap **Send** to share the video.

## Download Attachments

**Step 1** From the video information page, tap **View Attachments**.

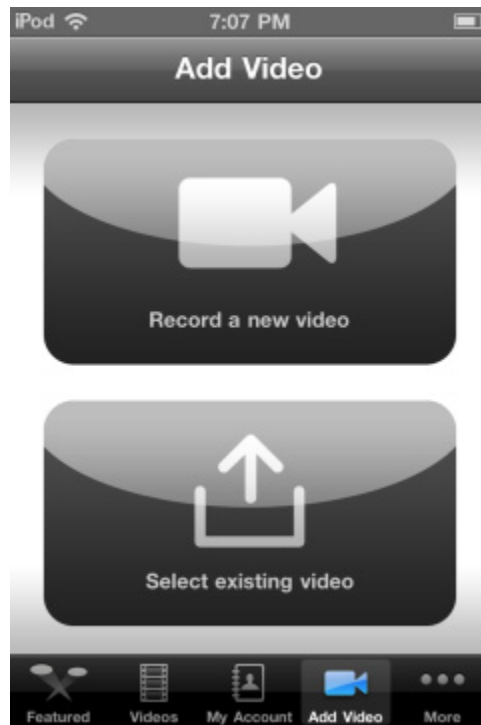


**Step 2** Tap the attachment you want to view.

## Upload Videos

You can upload videos that are stored on your device or record a video to upload.

**Step 1** Tap **Add Video** at the bottom of the screen.



**Step 2** Do one of the following:

- Tap **Select existing video** to browse your device video gallery for a video.
- Tap **Record a new video** to use the iOS video recording and editing features to create a new video to upload.

Once your video is selected or recorded, the Save and Publish Screen appears.

**Step 3** Type a title for your video.

**Step 4** Type a description for your video.

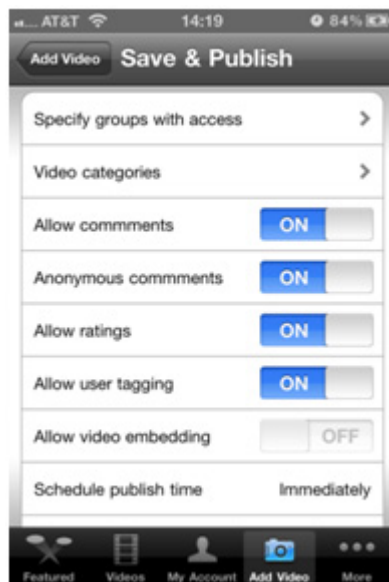
**Step 5** Type one or more tags for your video. Separate multiple tags with a space.

**Step 6** Do one of the following:

- To save the video as a draft to publish later, tap **Save as Draft**.
- To publish your video, tap Edit Publish Settings and see [Publish Video, page 16](#).

## Publish Video

**Step 1** For a draft video, click **Publish**.



**Step 2** To limit access to your video:

- a. Tap **Specify groups with access**.
- b. Tap the group to limit video access to.
- c. Tap **Done**.

**Step 3** To assign a category to the video:

- a. Tap **Video categories**.
- b. Tap the category or categories that you want to assign the video to.
- c. Tap **Done**.

**Step 4** To disallow commenting, tap the **Allow comments** toggle. It changes to Off.

**Step 5** To disallow anonymous commenting, tap the **Anonymous comments** toggle. It changes to Off.

**Step 6** To disallow rating the video, tap the **Allow ratings** toggle. It changes to Off.

**Step 7** To disallow tagging the video, tap the **Allow user tagging** toggle. It changes to Off.

**Step 8** To disallow embedding the video in other web pages, tap the **Allow embedding** toggle. It changes to Off.

**Step 9** To schedule a time and date for the video to appear:

- a. Tap **Schedule**.
- b. Select the time and date.
- c. Tap **Done**.

**Step 10** Tap **Publish**.