



# GainMaker Accessories Statement Technical Bulletin

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## Overview

### Purpose

This document provides general information about GainMaker™ accessories. We do not recommend using third party accessories in the GainMaker System Amplifiers and Line Extenders. Damage resulting from the use of accessories other than those designed and manufactured by us is specifically excluded from coverage in our warranties.

### About GainMaker Accessories

To get the best performance from your GainMaker products, we recommend using only our genuine supplies in GainMaker Amplifiers, including using only our GainMaker accessories.

- GainMaker accessories are designed and tested to ensure outstanding performance across a wide range of conditions.
- GainMaker accessories are manufactured to ensure reliability and conformance to the original design specifications.

### Third-Party Accessories

The use of third-party accessories that do not satisfy original design specifications may cause a variety of serious system performance problems including amplifier damage, reduced end-of-line performance, and customer dissatisfaction.

**Note:** We cannot predict how using non-GainMaker accessories will affect your amplifier's reliability over a long period of time.

# Warranty and Maintenance Contracts

## Overview

The use of third-party accessories alone does not affect either the warranty or any maintenance contract purchased from us for its GainMaker products. Repair will not be covered under the warranty or by the maintenance contract if a GainMaker Amplifier failure or damage is found to be directly attributed to the use of a non-GainMaker accessory. Rather, standard time and materials charges will be applied to service the product for that particular failure or damage.



### **CAUTION:**

**Damage resulting from the use of non-GainMaker accessories is specifically excluded from coverage in our warranties.**

## Recommendation

We do not recommend the use of non-GainMaker accessories for the following reasons:

- GainMaker accessories are designed as part of an entire system. This system is tested extensively to ensure exceptional performance across a wide range of conditions. GainMaker accessories design provide excellent system performance, reliability, and compatibility with the amplifier products. We believe the highest quality and most reliable operation of the GainMaker Amplifiers will be obtained when genuine GainMaker accessories are used with GainMaker Amplifiers.
- The use of third-party accessories that do not satisfy original design specifications may cause a variety of serious system performance problems including amplifier damage, reduced end-of-line performance, and customer dissatisfaction.
- The use of third-party accessories alone does not affect either the warranty or any maintenance contract purchased from us for its GainMaker products. Repair will not be covered under the warranty or by the maintenance contract if a GainMaker Amplifier failure or damage is found to be directly attributed to the use of a non-GainMaker accessory. Rather, standard time and materials charges will be applied to service the product for that particular failure or damage.

## For Information

### If You Have Questions

If you have technical questions, call Cisco Services for assistance. Follow the menu options to speak with a service engineer.



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