



# Upgrading the Prisma II Fan Tray Script for Use with LCI Software

## Technical Bulletin

### Overview

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#### Purpose

The purpose of this technical bulletin is to alert customers using the LCI software to operate a Prisma II™ Chassis. There are incompatibilities between LCI software version 1.4.3 and Prisma II Fan Trays running script version 8.

#### The Issue

To properly control the Prisma II Fan Tray (and monitor the power supplies) using the LCI software, you must have Prisma II Fan Trays running script version 9 or higher. If you have a Fan Tray with a script version lower than version 9, you may experience false alarms. The Fan Tray's script version is listed under Device Properties on the Fan Tray's Device Details window in the LCI software.

#### If You Have a Prisma II Chassis with Fan Tray Script Version 8

If you have a Prisma II Chassis running Fan Tray script version 8, and are using LCI version 1.4.3, you must upgrade the Fan Tray to script version 9 or higher to ensure proper operation. Version 8 is not user upgradeable to version 9. However, if you would like to upgrade to version 9, call Cisco Services in your region to request an in-warranty exchange for this product.

## For Information

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### If You Have Questions

If you have technical questions, call Cisco Services for assistance. Follow the menu options to speak with a service engineer.



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