



# GainMaker System Amplifier and Surge Protector Compatibility Technical Bulletin

## Overview

### Introduction

We are advising customers of the potential for signal response variations when using plug-in surge protector, part number 467351, in GainMaker™ System Amplifiers.

### The Situation

We have determined that there is a possibility the RF signal response can be adversely affected when a plug-in surge protector, part number 467351, is installed in the GainMaker System Amplifier. It appears that in some cases the surge protector could cause an RF response variation from 0.1 dB up to a maximum of approximately 1.0 dB. The variation appears as a dip in the frequency response, and may appear somewhere between the frequency range of 820 MHz to 870 MHz.

### The Solution

We have changed the design of the surge protector for the GainMaker System Amplifier. The new part number is 715973. We will accept an In Warranty Exchange (IWE) for the surge protector, part number 467351. If you have any of these units and wish to exchange them, please contact your Customer Service Coordinator at 1-800-722-2009 to arrange for an IWE.

# For Information

## If You Have Questions

If you have technical questions, call Cisco Services for assistance. Follow the menu options to speak with a service engineer.



Cisco Systems, Inc.  
5030 Sugarloaf Parkway, Box 465447  
Lawrenceville, GA 30042

678 277-1120  
800 722-2009  
[www.cisco.com](http://www.cisco.com)

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