



Software deferral notice

Dear Cisco Customer,

Cisco engineering has identified a software issue with the release which you have selected. This issue may affect your use of this software. Please review the deferral notice below to determine if the issue applies to your environment. Customers are urged to upgrade to the recommended solution image or most current software version.

For more comprehensive information about what is included in this software, please refer to the [Cisco TelePresenceTC Software Release Notes \(TC5\)](#).

Affected software and replacement solution

Software type	Software affected	Software solution	
	Version	Version	Availability (dd/mm/yyyy)
TC	5.0.0	5.0.1	06/01/2012

Reason for Advisory:

CDETS No: CSCua20860

Headline:

Serious functional issue that may impact upgrading customers.

Description:

The TC 5.0.0 release introduced a new version of the linux file system which contains a serious bug. The bug may cause the corruption of files on the system which may lead to an unusable system and touch panel.

Disclaimer:

In order to increase availability, Cisco recommends that you upgrade affected images with the suggested replacement software images.

Cisco will discontinue manufacturing shipment of affected images. Any pending order will be substituted by the replacement software images.

PLEASE BE AWARE THAT FAILURE TO USE THE UPGRADE PROCESS MAY RESULT IN DOWNTIME.

The terms and conditions that governed your rights and obligations and those of Cisco, with respect to the deferred software will apply to the replacement software.