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Introduction

The objective of this documentation is to provide the reader with assistance in using and configuring the product. The specifications for the product and the information in this Guide are subject to change at any time, without notice, by TANDBERG. Every effort has been made to supply complete and accurate information in this Guide; however, TANDBERG assumes no responsibility or liability for any errors or inaccuracies that may appear in this document.

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Chapter 2 Connecting the EX90

Connecting the EX90

Connect the cables as shown. Sockets are located behind the rear cover. If you have one LAN connection only—and need that for your PC—the EX90 has a built in Gigabit ethernet switch that enables you to connect your PC to the EX90 to access the LAN through the EX90.



The EX90 parts

Camera with built-in privacy shutter.

The Cisco Telepresence touch screen controller





Connecting



- 1 Connect your PC here if you need to share a single LAN connection with the EX90.
- 2 Connect your EX90 to the LAN.
- 3 USB socket (for future use).
- 4 Connect the touch screen controller.
- 5 HDMI In (inner socket) and HDMI Out* (outer socket).
- 6 Connect power here.

* HDMI out is used when connecting an extra monitor (typically for presentations)—see the next page for more.

Connecting for use as PC screen





Connect your PC to the sockets on the rear panel as shown below.



Connect your PC video to 🚺 and PC audio to 2

A resolution of 1920 × 1200 is recommended. For a list of other screen resolutions supported, see "Setting the screen resolution" on page 9.

D14724.03 User guide EX90, November 2010. All contents are Copyright © 2010 Cisco Systems, Inc. All rights reserved.

Your EX90 has an HD display, which also may serve as your PC screen. Connect your PC to the sockets on the rear panel as shown below. For optimal PC image quality, digital output (DVI) from the PC is recommended. If both DVI and HDMI are connected, a Source button appears in the setup menu on the touch screen to let you select which source to use as PC screen.



Connect your PC video to 1 and PC audio to 2

A resolution of 1920 × 1200 is recommended. However, other resolutions may also be used as shown in the below tables.

Digital input via DVI	Analog input via DVI
1920 × 1200 (recommended) 1920 × 1080	1920×1200 (recommended)
1776 × 1000 (not full screen)	1000 1050
1680×1050	1680×1050
1600 × 1200 (not full screen)	1600×1200 (not full screen)
1440× 900	1440× 900
1400 × 1050 (not full screen)	
1280 × 1024 (not full screen)	1280×1024 (not full screen)
1280× 960 (not full screen)	
1280× 800	
1280× 768 (not full screen)	
1280× 720 (not full screen)	
1152 × 648 (not full screen)	
1024× 768 (not full screen)	1024× 768 (not full screen)
960× 600 (not full screen)	
800× 600 (not full screen)	800× 600 (not full screen)
· · · · · · · · · · · · · · · · · · ·	

Screen resolution must be set via the web interface, using the Video Output HDMI [1] Resolution setting. For details on this, see the EX90 Administrator Guide, which is available separately for download.

Your EX90 has an HD display, which also may serve as your PC screen. Connect your PC to the sockets on the rear panel as shown above.

Your EX90 will serve as your PC screen outside calls. In a call tap View desktop to see the desktop.

Your desktop is **not** exposed to the other side.

You may connect an external monitor to your EX90 to have it work with two monitors at the same time. The second monitor can be configured to show presentations instead of having everything on a single screen.

To enable the use of a second monitor the system must be configured for it. This is done via the web interface using the Video DefaultPresentationSource setting. Doing so is described in the EX90 Administrator Guide which is available separately for download.





The camera can be tilted mechanically in vertical direction.



Jse as document camera

Tilt the camera as shown to use it as a document camera. Image is automatically turned upside down, so that both parties will see the document correctly.









touch screen controller—initial view



nitial settings—before you begin



12

Calling someone by dialing





Use the numeric keypad for numbers, or use the keyboard mode.

Tap **abc** to change to keyboard and **123** to change back.



the character appears.



Tap the green **Call** button to place the call.



Calling someone using Recent calls

Π



Tap **Recent calls** to display the list of recent calls.



2

(5)

Recent calls is a list of placed, missed and received calls since the last time you cleared the list.

Calls placedCalls receivedCalls missed



Scroll by dragging up or down anywhere in these lists.



Tap the entry to be called. This will cause the **Call** button to appear. Tap to display the context sensitive options list, if needed.



You may now either call the entry; add the entry to call more than one; edit the entry before calling; add the entry to *My contacts* or simply remove the entry. Or you may do nothing—just tap **Recent calls** again to hide the entire *Recent calls* list.



Place the call.

6

Terminate the call as described in "Calling someone by dialing" on page 15.

A



Tap My contacts to display your personal phone book.





Scroll by dragging up or down anywhere in the list.



Tap the entry to be called. This will cause the Call button to appear. Tap **to** display the context sensitive options list, if needed.



Call the entry now. Add to call¹.

2

Edit before calling. Edit the entry itself. Remove the entry.

¹⁾ Systems with the optional *Add to call* let you specify which two to call before you call them. When both have been added to the call list, they can be called in one go.

Calling someone using the Phone book



display the corporate phone book.



Phone books may have subfolders. Tap a subfolder to display its contents.



Tap the entry you want to call.



Tap **Call** to place the call.



2

You may expand the list to get the same options as on the previous pages.

Search the Phone book, then call



display the corporate phone book.



Tap in the search field to start searching for an entry.

The keyboard will now appear.



Start keying in the entry. Matches will appear as you write.



Tap **Call** to place the call.



2

6

You may expand the list to get the same options as outlined on the previous pages.

Phone book matters

The contents of the phone book cannot be altered by the user. However, any entries in the phone book may be copied to *My contacts* and altered there, if needed.

In addition the "number" of any call received or dialed (including entries in the list of recent calls) can be entered into *My contacts.*

Entering a new contact manually



Once within *My* contacts, tap **New** contact to produce the *New* contact dialog. Fill in as required and tap **Save** contact to exit dialog, putting changes into effect.

Adding someone to My contacts from call lists or the Phone book

There is a multitude of ways to enter someone into *My contacts*. You may add entries from the *Phone book;* entries from the *Recent calls* list, as well as the "number" of anyone you call or receive calls from.

To add someone, expand the call menu as shown and tap **New contact**. This will produce the *Edit contact* dialog box. Edit if required and tap **Save** to add the new contact to the *My contacts* list.



Editing in My contacts

To edit, including delete, any of the entries in *My* contacts, tap **My** contacts and tap the entry to be edited or deleted.

Expand the menu, if required.

Tap **Edit** to produce the *Edit* dialog box and **Delete** to delete the entry. You will be alerted to confirm.



Calling more than one (I)



others simultaneously, or one at a time. This is an optional feature that may, or may not, be present in your system.



2

5



Tap **Add** to call another.



You will now see the list of recent calls. Tap an entry here, or tap **My contacts** or **Phone book** and do your selection there.

Alternatively, you may tap the **Dial pad** and use that to place the call as shown in "Calling someone by dialing" on page 15.



Place the call.



You will now have both parties shown side-by-side on your main screen.



To terminate one of the two calls, tap the participant to be disconnected. This will produce a small menu, with which you may terminate that part of the call. To terminate both calls, tap the red **Terminate call** directly.

(Optional feature)

Calling more than one (II)



To put one of the participants on hold, tap that participant. A menu will appear next to that person allowing you to put him or her on hold. To put both on hold, tap **Hold** (next to the red **Terminate call** button), as outlined.

Charles Ad

Tap on the participant on hold to display options.



Tap **Swap** to swap the two participants (switch between the two). If you expand the list you will be able to also choose between joining the two (bring the one on hold back in) or disconnecting the one on hold.

(Optional feature)

Call transfer



With one on hold, tap the one in call to display the menu. The menu will allow you to transfer this call to someone else. A ▼ indicates that you should use the *Dialpad*, the *Phone book*, or the *Recent calls* list to locate whom to transfer the call to.

Sharing presentations

In a call, you may share your PC screen with the other side. Tap **View** desktop (as above) and then tap **Start** to activate. To deactivate, tap **Stop**.

For other aspects of this feature, including how to use the EX90 as your PC screen—see the section "Use as PC screen" on page 10



Receiving calls



leceiving another call while already in a call



If you already are in a call and someone else calls you will get the following options:

- Accept the incoming call and join it with the current call.
- Accept the incoming call and put the current call on hold.
- Accept the incoming call and disconnect the current call.
- Reject the incoming call and continue with the current call.

Do not disturb



The *Do not disturb* feature can be activated to disable the incoming call alert signal. You may still receive and place calls. Tap to activate—the icon will then turn red and white. Tap again to deactivate.

Far end camera control



If the other end point permits it, you may control their camera. This is known as *Far end camera control*. Tap **Camera**.



Pan and zoom the far end camera as needed. If the other camera cannot be controlled, nothing happens. Press **Exit** when finished.



The EX90 can be configured via the touch screen controller or via its web interface. For full access to all configurable parameters the web interface must be used—the touch screen controller provides access to a limited set of parameters only.

Chapter 4 The settings using Cisco Telepresence touch screen

Setting the EX90 in standby

Outside a call, you may have the unit enter standby mode by touching the **Power** button on the main unit (the screen). The *Standby* dialog is displayed and the unit enters standby immediately. This does not work when you are in a call.





Tap as shown to wake up the system from standby.

Shutting down the EX90

Outside a call, press the **Power** button until the *Shutdown progress bar* is filled completely.

Release the button and the unit will go in shutdown in just a few seconds.



To start the system again, press the **Power** button until the LED illuminates (green light).

Reverting to factory default settings

To revert to the factory default settings, do as follows:

- 1. Disconnect the power cord.
- 2. Reconnect the power cord—a green light will illuminate shortly after.
- **3.** Press the **Power** button as soon as the green light appears. Keep it depressed for 15 seconds or so, until the green light starts flashing.
- **4.** Release the button and press twice within 2 seconds. All settings will now revert to factory default settings.

Changing background image on touch screer

The background image on the touch screen can be changed.

Do as follows:

- 1. Draw a circle with your finger anywhere on the screen where there are no icons.
- 2. The below image will then appear on the touch screen screen. Tap one of the small images to use it as background image.







If both DVI and HDMI are connected to external sources, a **Source** button will appear in addition, letting you select which source to display.

. Call settings

The *Call settings* let you define whether your EX90 shall respond automatically to incoming calls or not.

If you set it to *Auto answer On*, you may specify a delay from the moment an incoming call appears until the unit responds. The delay can be set to 0–50 seconds in one-second steps.

You may also specify:

- Maximum outgoing and incoming bandwidth. The two may have different settings.
- A preferred default call rate different from the one the unit comes with, if needed.
- The default call protocol, choose between SIP and H.323.

Bandwidth and call rates can be set to 128, 384, 512, 768, 1152, 1920, 2560, 3072, 4000 or 6000 kbps.

Settings & preferences System information Call status Exit Call settings Auto answer Delay Off Date, time & location Max outgoing bandwidth Max incoming bandwidth Ringtone & sound settings 6000 6000 + + **Display settings** Default call rate (1152) Camera control & settings 1152 + -IP settings Default call protocol H323 + H323 settings SIP settings

Date, time & location

The Date, time & location settings let you specify:

- 24h or 12h time format.
- Your preferred date format.
- Your preferred time zone.
- Whether date and time shall be set automatically or manually.

Settings & preferences	System information			Call	status	Exit
Call settings	Time forma	Time format Date format				
Date, time & location	24h	12h	dd.n	nm.yy m	m.dd.yy y	/y.mm.dd
Ringtone & sound settings	Time zone	01:00 (Ams	terda	m, Berlin, E	Bern, Rome,	Stock +
Display settings	Date and ti	me				
Camera control & settings	Manual	Auto				
IP settings	Hour	Minute		Year	Month	Day
	+	+		+	+	+
H323 settings	15	23		2010	Apr	17
SIP settings	•					•

Ringtone & sound settings

The Ringtone & sound settings let you specify:

- Audible tones when tapping keys on or off.
- The ringtone volume.
- The type of ringtone. Tap a ringtone to hear what it sounds like.

Settings & preferences	System information	n Call s	status	Exit
Call settings	Keytones			
Date, time & location	Off On			
Ringtone & sound settings	Ringtone volume (54)			
Display settings	0			100
Camera control & settings	Ringtone			
IP settings	 Marbles 	 IceCrystals 	 Polaris 	
H323 settings	Alert	Discreet	Fantasy	
SIP settings	 Jazz Rhythmic 	 Nordic 	Echo	

Display settings

The Display settings let you adjust:

- Preferred brightness by moving the *Brightness* slider.
- The color balance. There are four preset color settings (Cold, Neutral, Warm and your own (Custom)) available.
 When you select Custom, you may use the Red, Green and Blue sliders to specify your own setting.
- The DVI mode can be set to automatically detect the type of video signal received, or forced to analog or digital. The DVI mode is used when the unit is connected to a PC to serve as a PC monitor.



Camera control & settings

The Camera control & settings let you specify:

- The Whitebalance setting.
- The Exposure setting.
- Whether Backlight compensation shall be activated or not. Backlight compensation is used to avoid that you appear darker than needed whenever there is much light behind you.

Settings & preferences	System information	Call status	Exit
Call settings	Whitebalance (1)		
Date, time & location	Auto Manual 1		16
Ringtone & sound settings	Exposure (1)		
Display settings	Auto Manual 1		31
Camera control & settings	Backlight compensation		
IP settings	Off On		
H323 settings			
SIP settings			

P settings

The IP settings let you specify:

 The use of DHCP or Static IP addresses. If you decide to use Static, make sure you tap Save before leaving the menu.

Settings & preferences	System infor	mation	Call status	Exit
Call settings	IP assignment	DHCP	Static	
Date, time & location	IP address	10.47.19	.216	
Ringtone & sound settings	Subnet mask	255.255	.255.0	
Display settings	Gateway	10.47.19	.1	
Camera control & settings				
IP settings				
H323 settings				
SIP settings				Save

H.323 settings

The *H.323 settings* let you specify:

- An H.323 alias.
- Your H.323 id.
- Gatekeeper discovery (Manual or Automatic).
- The Gatekeeper address must be specified by you if discovery has been set to manual.
- Authentication mode On or Off. If set to On, the EX90 will send Login name and password to the Gatekeeper for authentication.

In addition there are:

• Two fields to enter *Login name* and *password*. The alphanumeric keyboard will appear whenever needed.

Be sure to:

• Tap **Save** to put changes into effect.

Settings & preferences	System information	Call status		Exit
Call settings	H323 number	559216		
Date, time & location	H323 id	nora.dollhouse@supplier.com		
Ringtone & sound settings	Gatekeeper discovery	Manual Automatio		tic
Display settings	Gatekeeper address	10.47.1.58		
Camera control & settings	Authentication mode	On	Off	
IP settings	Login name			
H323 settings	Password			
SIP settings			S	ave

SIP settings

The SIP settings let you specify:

- Your URI.
- The Default transport layer, this can be set to TCP, UDP, TLS or Auto.
- The proxy type can be set to Standard, Alcatel, Avaya, TANDBERG, Microsoft, Nortel, Experimental, Siemens. The experimental setting is for testing purposes.
- Outbound is not used in this version.
- Proxy discovery can automatic or manual. In the case of manual the proxy address must be specified by you.
- Login name and password is required by the VCS.

Be sure to:

• Tap **Save** to put settings into effect.

Settings & preferences	System information		Call status			Exit	
Call settings	URI nora.dol		URI nora.dollhouse@supplier		plier.com	_	
Date, time & location	Default transport	TCP	UDP	TLS	Au	to	
Ringtone & sound settings	Proxy type		Stan	dard		+	
Display settings	Proxy discovery	Manual Auto		Auto			
Camera control & settings	Proxy address	10.47.	1.58				
IP settings	Login name						
H323 settings	Password						
SIP settings					Sa	ve	

System information

The **System information** provides all the system information at a glance.

Scroll down to also see status on video inputs (DVI and HDMI).

Settings & pre	ferences System information	Call status	Exit	
System name:	nora.dollhouse@supplier.com			
Uptime:	26 days, 18 hours, 30 minutes			
NETWORK				
IP address:	10.47.6.212			
11000				
H323 Number:	n/a			
ID:	nra nora.dollhouse@supplier.com			
Gatekeeper:	10.47.1.58		_	
Status:	Registered			
otatus.	negistered			
SIP				
Address:	nora.dollhouse@supplier.com			
Proxy:	10.47.1.58			
Status:	Registered. Secured. Not verified.			
SOFTWARE				
Version:	TC3.1.0Beta1 (TEST SW)			
Options installed:	MultiSite, PremiumResolution			
HARDWARE				
Module serial	A1AR0000006			
MAC address:	11.10.00.00.00.00.00		-	

Call status

The **Call status** provides all the call status information at a glance.

Settings & pre	eferences	System info	rmation	Call status	Exit			
nora.dollhouse@supplier.com								
Call rate: Protocol:	1152 h323	Encryption type: Encryption status:	Aes-128					
VIDEO	Transmit	Presentation	Receive	Presentation				
Protocol:	H264	Off	H264	Off				
Resolution:	768x448	n/a	768x448	n/a				
Frame rate:	30	n/a	26	n/a				
Channel rate:	245 kbps	n/a	373 kbps	n/a				
Packet loss:	0 packets		0 packets					
Packet loss (%):	0.00%		0.00%					
Jitter:	4 ms		7 ms					
AUDIO	Transmit		Receive					
Protocol:	AACLD		AACLD					
Channel rate:	63 kbps		63 kbps					
Packet loss:	0 packets		0 packets					
Packet loss (%):	0.00%		0.00%					
Jitter:	1 ms		0 ms					





Chapter 5 The web interface

Entering the web interface

Key in the IP address of your EX90 in your browser to access its web interface. A detailed description of the options available can be found in the Administrator guide for this product. The Administrator guide is available separately for download.

System Information	System Info		
Call	My Codec		
Snapshot	System name: My System	Software version: TC4.0	
Jsers	Product: Cisco TelePresence EX90	Module serial number: BA9876543210 MAC address: 00:33:66:99:CC:FF	
Change Password	IP address: 192.168.1.128 Valid release key: Yes	Installed options: NaturalPresenter, MultiSite, PremiumResolution	
Wallpaper	H323	SIP	
Logon Banner	Number: 1234567	Address: sip:firstname.lastname@company.com	
Jpload Certificates	ID: firstname.lastname@company.com Gatekeeper:192.168.1.1	Proxy:192.168.1.1 Status: Registered	
Audit Certificate	Status: Registered	Status. Registered	
Logs			
(ML Files	Login Info		
Jpgrade Software			
Advanced Configuration	Last successful login: Tue Oct 26 15:05:08 2010 Number of unsuccessful login attempts since last logon: 0 Password expires in: Never		
Restart			
Sign Out	Security		
	Strong security mode: Disabled		

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