# Preface

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# Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 1.7.

# Audience and Scope

The *Cisco TelePresence Manager Administration and Installation Guide* is directed to the administrator that configures, monitors, and maintains the Cisco TelePresence Manager application, and troubleshoots problems that may occur.

# What's New in this Release

This section describes new and changed information in Cisco TelePresence Manager for Release 1.9:

## New in Release 1.9:

- **Network Multipoint for Scheduled Meetings**

    CTS-Manager now supports scheduled network multipoint meetings. A maximum of 11 CTMS devices and 440 segments are supported in a meeting. CTMS Network Multipoint is enabled by logging in to the CTS-Manager Administrative Web UI and going to the **Configure > Application Settings > Bridges and Servers** tab.

For more information, see the CTMS Network Multipoint 1.9 Design Guide for release 1.9, at the following URL:

http://www.cisco.com/en/US/docs/telepresence/multipoint_switch/1_9/design/guide/CTMS_Network_Multipoint_Design.html

- **WebEx OneTouch Meeting Scheduling with WebEx Productivity Tools for Microsoft Outlook**

Meeting organizers can schedule TelePresence meetings with WebEx directly in Microsoft Outlook using the WebEx Productivity Tools plug-in. Logging into CTS-Manager is not required.

- **Device Grouping in CTS-Manager**

You can group endpoints with CTMS devices, so that when a meeting is scheduled, CTS-Manager reserves devices from the same group as the endpoint(s). Grouping is especially useful for large geographically-dispersed companies with many endpoints and CTMS devices. Groups are created and managed by logging in to the CTS-Manager Administrative Web UI and going to **Configure > Device Groups**.

- **Virtualization Support**

Multiple instances of CTS-Manager and CTMS can now be installed as virtual machines on the UCS C210 M2 server using VMware ESXi 4.1.

  - 1 CTS-Manager and 1 CTMS can be installed on a single UCS server.

  - CTS-Manager with up to 2 instances on a single server, for service provider deployments with no more then 50 endpoints under management per instance of CTS-Manager.

- **Support for CTX without external LDAP**

CTX to CTS-Manager integration using scheduling API no longer requires and LDAP/AD server for authentication.

- **Clustering Support Discontinued**

Cisco no longer provides support for the clustering feature originally introduced in release 1.8. For questions, contact Ron Lewis: ronlewis@cisco.com.

- **MXE Support Discontinued**

In earlier versions of the CTS-Manager release notes, CTMS 1.8 and Media Experience Exchange (MXE) 5600 with limited interoperability was supported. Based on recent testing, it has been determined that MXE 5600 interop with CTMS 1.8 or later is a solution Cisco can no longer recommend to customers. As a result, support for MXE 5600 is discontinued with CTS-Manager and CTMS 1.8 and 1.9. Existing customers are encouraged to migrate to TelePresence Server for interop.