A P P E N D I X C

Reconfiguring CTS-Manager and CTMS Addressing

Overview

This appendix describes the process for reconfiguring addressing for CTS-Manager and CTMS. It contains the following sections:

- Changing IP Address and Hostname of CTS-Manager, page C-1
- Changing IP Address of CTMS, page C-2

Before You Begin

Make sure you have the following before you begin:

- SysAdmin username and password for CTS-Manager
- Administrator username and password for CTMS
- Laptop computer attached to the network

Changing IP Address and Hostname of CTS-Manager

To change the IP address and hostname of CTS-Manager, do the following:

Step 1   Get the new IP address, which should be in the data VLAN, and new hostname, which should be with the new IP address in DNS.

Step 2   Log in to the CTS-Manager web UI and go to **Configure > System Settings > IP**

Step 3   In the IP Address field, replace the existing IP address with the new IP address and click **Apply**.

CTS-Manager restarts.

Step 4   After CTS-Manager has restarted, SSH to CTS-Manager using the new IP address and log in as the SysAdmin.

Step 5   Run the **Set Network Hostname** *<new hostname>* command.

Step 6 When CTS-Manager asks you to restart the system, select **Yes**.

CTS-Manager restarts.

Step 7 Log in to the CTMS web UI and go to **Configure** > **CTS Manager**

Step 8 In the Host field, change the IP address or hostname to the new IP address or hostname of CTS-Manager and click **Apply**.

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> **Note** In the Host field, you can use either hostname or IP address, but not both.

After restart, all CTS-Manager services will start and function normally with new IP and hostname.

Changing IP Address of CTMS

To change the IP address of CTMS, do the following:

Step 1 Get the new IP address, which should be from the voice VLAN, and hostname, which should be with the new IP address in DNS.

Step 2 Log in to the CTMS console as the admin and run following commands:

    a. **set network gateway** *<gateway IP>*

    b. **network IP eth0** *<new IP address>* *<mask IP>*

    CTMS restarts.

Step 3 Verify the new IP has been changed, by doing the following:

    a. From the console, run the **show network eth0** command and verify the new IP address is displayed.

    b. SSH to the CTMS, run the **cat/etc/hosts** command and verify the new IP address is displayed.

    c. Log in to the CTMS web UI, go to **Troubleshoot** > **System Information** and verify the new IP address is displayed.

    d. Log in to the CTS-Manager web UI, go to **Configure** > **Bridges and Servers**, and verify the new IP address is displayed.

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> **Note** The meeting organizer will not receive any new emails from CTS-Manager for future meetings after the IP address is changed.

Step 4 Log in to the Unified CM Administration web UI, go to **Device** > **Trunk** and change the IP address for Destination Address to the new IP address.

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> **Note** Make this change wherever the CTMS IP address is used.