Preface

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Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 1.7.

Audience and Scope

The *Cisco TelePresence Manager Administration and Installation Guide* is directed to the administrator that configures, monitors, and maintains the Cisco TelePresence Manager application, and troubleshoots problems that may occur.

What's New in this Release

This section describes new and changed information in Cisco TelePresence Manager for Release 1.8:

New in Release 1.8:

- WebEx Multisite: Provides the ability to expand the number of WebEx users managed by CTS-Manager by adding additional WebEx scheduling servers. WebEx scheduling servers are added in the Configure > Bridges and Servers window. Meeting organizers select the server to which they have been assigned in the Meeting Manager window, the first time the schedule a TelePresence Meeting with WebEx. For more information, refer to Chapter 13, "Configuring Cisco WebEx OneTouch for Cisco TelePresence Manager."

- User Delegate: Allows a meeting organizer to allow other users to manage their meetings. The delegate user(s) receive email notifications and have access to the same features as the meeting organizer, including the ability to access Meeting Manager to view meeting details, change meeting options and preferences. For more information, refer to Allowing Other Users to Manage Your Meetings, page 23 in Chapter 14, "Meeting Manager and CTS-Manager Emails."

- TelePresence Server Scheduling: Now supported for scheduling multipoint meetings. It supports interoperability with videoconferencing and the new TelePresence call-in number feature. A TS is added in the Configure > Bridges and Servers window (refer to Cisco TelePresence Server (TS), page 64 in Chapter 11, "Additional Installation Configurations for Cisco TelePresence Manager") and configured in the Configure > Application Settings > Bridges and Servers tabrefer to Bridges and Servers, page 95 in Chapter 11, "Additional Installation Configurations for Cisco TelePresence Manager."

- UCS Server: The Cisco UCS C210 M2 server is now supported for CTS-Manager. It provides a high-performance solution for large-scale TelePresence environments. For information on how to install CTS-Manager on the UCS C210 M2 server, refer to Chapter 8, "Configuring UCS Server and VMware for Cisco TelePresence Manager."

- TelePresence Call-In Number: Introduced in version 1.8 of Cisco TelePresence Multipoint Switch (CTMS) and Cisco TelePresence Manager (CTS-Manager), the Cisco TelePresence Call-in Number feature enables a Meeting Organizer to allow users to join the meeting from Cisco TelePresence endpoints that are not scheduled in the meeting invitation. For more information, refer to Cisco TelePresence Call-In Number:
http://www.cisco.com/en/US/docs/telepresence/cts_manager/1_8/call_in_number.html

- EX, MX and C-series Endpoints: EX, MX and C-series endpoints can now be scheduled in TelePresence meetings. Endpoints with TC5.0 or later software that are registered to a Unified CM version 8.6(1) or later are discovered automatically by CTS-Manager. Endpoints with TC5.0 or later registered to a VCS must be added manually in the Configure > Endpoints window. Endpoints with TC5.0 or later support One-Button-to-Push. Endpoints with TC4.x or earlier function as VC endpoints.

- Browser Security: Secures communication between the CTS-Manager web server and the browser through which you access the CTS-Manager Administrative UI. Browser security eliminates website security certificate warnings, which you receive if your web server is not secure. In CTS-Manager, you can set up either inter-device security, which is an existing feature, or browser security, which is introduced in CTS-Manager release 1.8. The deployment of both security features at the same time is not supported.

  For more information on browser security, see Securing Cisco TelePresence Products, Release 1.8:
http://www.cisco.com/en/US/products/ps8332/products_installation_and_configuration_guides_list.html

- Intelligent link to Cisco Prime Collaboration Manager: Provides a real-time unified view of Cisco TelePresence meetings and real-time troubleshooting to simplify video collaboration management. For more information, refer to Collaboration Manager, page 74 in Chapter 11, "Additional Installation Configurations for Cisco TelePresence Manager," and Generating Scheduled Meeting Reports, page 5 in Chapter 13, "Monitoring and Supporting Cisco TelePresence Manager."

- Administration web user interface settings remembered for each user: User layout options, like column sorting and filtering, are preserved for the next time a page is accessed or the user logs in.

- Clustering Support Discontinued.

  Cisco no longer provides support for the clustering feature originally introduced in release 1.8. For questions, contact Ron Lewis: ronlewis@cisco.com.