



APPENDIX **A**

System Messages

- [System Message Overview, page A-1](#)
- [System Messages By Source, page A-2](#)

System Message Overview

When trying to find documentation for a particular system message, consider the following:

- The system messages in this appendix are grouped by the CTRS component that generated them. For example, all LDAP messages appear in the same section.
- Each system message condition has a severity level. From most severe to least severe, the severity levels are the following:
 - Alert
 - Critical
 - Error
 - Warning
 - Info
- Some system messages in this appendix include “%s,” “%d,” “\$1,” “\$2,” or “\$3,” which are variables. When these variables appear in the CTRS administration interface or in the system log files, they are replaced by a text string that provides specific information about the condition or a numerical value, such as a dial number.
- You can resolve some conditions that are described in the system messages by correcting network configuration or connectivity issues. On occasion, you might not be able to resolve a condition by following the recommended action. In such cases, collect CTRS log files and contact your technical support representative. If the condition also involves other devices in your network, for example, a CTS endpoint, collect the log files for those devices whenever possible.

System Messages By Source

The following sections present information on these system messages:

- [SVR Messages, page A-2](#)—general server
- [DISK Messages, page A-3](#)—disk manager
- [LDAP Messages, page A-5](#)—Lightweight Directory Access Protocol
- [RMGR Messages, page A-7](#)—recording manager module
- [SNS Messages, page A-10](#)—Cisco Show and Share
- [SOAP Messages, page A-12](#)—web services Simple Object Access Protocol
- [CERT Messages, page A-15](#)—certificate management
- [SMTP Messages, page A-15](#)—email manager
- [LCAL Messages, page A-17](#)—messages about publishing or deleting locales
- [CCS Messages, page A-18](#)—call control system
- [MEDIA Messages, page A-32](#)—media
- [POST Messages, page A-37](#)—post-processing
- [EXEMGR Messages, page A-38](#)—execution manager

SVR Messages

INTERNAL_ERROR

Severity

Error

Message

The system has encountered an unexpected condition (\$1)

Recommendation

Contact your support team.

Application Name and Message Code

SVR 1000

CONFIG_PARSER_ERROR

Severity

Critical

Message

Unable to parse system configuration file '\$1' because \$2.

Recommendation

The system configuration file cannot be processed. Contact your support team.

Application Name and Message Code

SVR 1001

DISK Messages

CTRS_VIDEO_EXPORT_NO_SPACE**Severity**

Critical

Message

There is not enough space for video export. Current available space on '\$1' is \$2 KB. The size of to-be exported video is \$3 KB"

Recommendation

There is not enough space on the remote server for video export. Contact your support team.

Application Name and Message Code

DISK 1700

CTRS_VIDEO_EXPORT_START**Severity**

Info

Message

The recordings exported to \$1 was started.

Recommendation

No action is required.

Application Name and Message Code

DISK 1701

CTRS_VIDEO_EXPORT_END**Severity**

Info

Message

The recordings exported to '\$1' was finished. Detailed export report was emailed to administrator

Recommendation

No action is required.

Application Name and Message Code

DISK 1702

CTRS_VIDEO_IMPORT**Severity**

Info

Message

%s

Recommendation

The character string indicates the status of recording import. No action is required.

Application Name and Message Code

DISK 1703

CTRS_DISK_ALERT_NOTIFICATION**Severity**

Critical

Message

Disk Level Reached Above Threshold

Recommendation

The CTRS disk space has reached a threshold. Contact your support team.

Application Name and Message Code

DISK 1704

CTRS_DISK_ALERT_ERROR**Severity**

Critical

Message

Could Not Obtain Disk Usage Stats

Recommendation

The system is unable to obtain disk usage statistics. Contact your support team.

Application Name and Message Code

DISK 1705

CTRS_DISK_ALERT_CRITICAL_LEVEL**Severity**

Critical

Message

Disk Hit Critical Threshold. All Recording Sessions Dropped.

Recommendation

Contact your support team.

Application Name and Message Code

DISK 1706

CTRS_DISK_ALERT_EMAIL_ADDRESSES**Severity**

Warning

Message

No Email Addresses Configured To Alert

Recommendation

No email addresses are configured in alerts management. Configure email addresses so that CTRS administrators receive notifications about disk space usage.

Application Name and Message Code

DISK 1707

LDAP Messages

CTRS_LDAP_CONFIGURATION_NO_HOST**Severity**

Critical

Message

Ldap Hostname Not Configured

Recommendation

Include a valid LDAP hostname in the CTRS administrative interface.

Application Name and Message Code

LDAP 1400

CTRS_LDAP_AUTHENTICATION_NO_CONNECTION**Severity**

Critical

Message

Unable to connect to '\$1'

Recommendation

CTRS is unable to connect to the LDAP server. Verify connectivity and whether or not the LDAP server is operating properly.

Application Name and Message Code

LDAP 1401

CTRS_LDAP_AUTHENTICATION_NO_LDAP_MANAGER**Severity**

Critical

Message

Could Not Obtain LDAP Manager

Recommendation

Contact your support team.

Application Name and Message Code

LDAP 1402

CTRS_LDAP_AUTHENTICATION_CONFIG**Severity**

Critical

Message

No default email domain configured

Recommendation

Configure a default email domain.

Application Name and Message Code

LDAP 1403

CTRS_LDAP_AUTHENTICATION_NO_AUTH**Severity**

Critical

Message

Could Not Obtain LDAP Authenticator

Recommendation

Contact your support team.

Application Name and Message Code

LDAP 1404

RMGR Messages

CTRS_RECMGR_SESSION_PACKET_LOSS

Severity

Error

Message

Recording Session [\$1,%2] heavy packet loss, recording unrecoverable

Recommendation

No action is required.

Application Name and Message Code

RMGR 1200

CTRS_RECMGR_SESSION_INIT

Severity

Error

Message

Recording Session [\$1,\$2] error while in init

Recommendation

Contact your support team.

Application Name and Message Code

RMGR 1201

CTRS_RECMGR_SESSION_PROGRESS

Severity

Error

Message

Recording Session [\$1,\$2] error while in progress

Recommendation

Contact your support team.

Application Name and Message Code

RMGR 1202

CTRS_RECMGR_SESSION_TEARDOWN**Severity**

Error

Message

Recording Session [\$1,\$2] error while in teardown

Recommendation

Contact your support team.

Application Name and Message Code

RMGR 1203

CTRS_RECMGR_SESSION_FINISHING**Severity**

Error

Message

Recording Session [\$1,\$2] error while in finishing

Recommendation

Contact your support team.

Application Name and Message Code

RMGR 1204

CTRS_RECMGR_SESSION_CLEANUP**Severity**

Info

Message

Cleaning up Active Sessions

Recommendation

No action is required.

Application Name and Message Code

RMGR 1205

CTRS_RECMGR_CONFIGURATION**Severity**

Critical

Message

HD and SD are both disabled. Recording aborted

Recommendation

Contact your support team.

Application Name and Message Code

RMGR 1206

CTRS_RECMGR_SESSION_TIMER**Severity**

Info

Message

Recording Session [\$1,\$2] has exceeded maximum call duration. Stopping Session

Recommendation

Contact your support team.

Application Name and Message Code

RMGR 1207

CTRS_DISK_ALERT_REMINDER**Severity**

Warning

Message

Above Threshold. Please Reduce Disk Usage

Recommendation

Contact your support team.

Application Name and Message Code

RMGR 1208

SNS Messages

CTRS_SNS_INVALID_CREDENTIALS

Severity

Critical

Message

Invalid Show and Share Credentials.

Recommendation

Contact the Cisco Show and Share administrator for valid credentials.

Application Name and Message Code

SNS 1300

CTRS_SNS_INVALID_HOSTNAME

Severity

Critical

Message

Invalid Show and Share Host

Recommendation

Contact the Cisco Show and Share administrator for a valid host.

Application Name and Message Code

SNS 1301

CTRS_SNS_NO_CONNECTIVITY

Severity

Critical

Message

No Connectivity to Show and Share Server.

Recommendation

Contact Show and Share administrator to validate path to server.

Application Name and Message Code

SNS 1302

CTRS_SNS_API_ERROR**Severity**

Critical

Message

\$1 API Request Error

Recommendation

An error occurred with a Cisco Show and Share API request. The API request error is specified in the message. Contact your support team.

Application Name and Message Code

SNS 1303

CTRS_SNS_INVALID_ENDUSER**Severity**

Critical

Message

Invalid Show and Share User \$1

Recommendation

An invalid end user was set to Cisco Show and Share. Contact your support team.

Application Name and Message Code

SNS 1304

CTRS_SNS_UPLOAD_ERROR**Severity**

Critical

Message

Show and Share Upload Error User \$1 Recording ID \$2

Recommendation

A condition prevented video upload to Cisco Show and Share. Contact your support team.

Application Name and Message Code

SNS 1305

CTRS_SNS_EMAIL_ERROR**Severity**

Critical

Message

Show and Share Email Error \$1 Recording ID \$2

Recommendation

An email to the end user was not sent. Contact your support team.

Application Name and Message Code

SNS 1306

SOAP Messages

CTRS_CTS_SOAP_REQUEST_PLAYBACK

Severity

Critical

Message

Stopped Playback Session for \$1. Problem starting playback

Recommendation

Contact your support team.

Application Name and Message Code

SOAP 1800

CTRS_CTS_SOAP_REQUEST_PLAYBACK_INVALID_USER

Severity

Critical

Message

Aborted Replaying for \$1. Unauthorized User \$2 Attempting to Play \$3.

Recommendation

Contact your support team.

Application Name and Message Code

SOAP 1801

CTRS_CTS_SOAP_REQUEST_PLAYBACK_NO_HD_FILE

Severity

Critical

Message

Aborted Replaying for \$1. User \$2 Attempting to Play \$3, But no HD File Available.

Recommendation

No high-definition file is available for playback. Contact your support team.

Application Name and Message Code

SOAP 1802

CTRS_CTS_SOAP_REQUEST_RECORDING**Severity**

Critical

Message

Aborted Recording Session for \$1. Error starting recording

Recommendation

Contact your support team.

Application Name and Message Code

SOAP 1803

CTRS_CTS_SOAP_REQUEST_RECORDING_NO_DISK**Severity**

Critical

Message

Aborted Recording Session for \$1. No Disk Available

Recommendation

Contact your support team.

Application Name and Message Code

SOAP 1804

CTRS_CTS_SOAP_REQUEST_RECORDING_NO_PORTS**Severity**

Warning

Message

Aborted Recording Session for \$1. No Ports Available

Recommendation

Contact your support team.

Application Name and Message Code

SOAP 1805

CTRS_CTS_SOAP_REQUEST_PLAYBACK_NO_PORTS

Severity

Warning

Message

Aborted Playback Session for \$1. No Ports Available

Recommendation

Contact your support team.

Application Name and Message Code

SOAP 1806

CTRS_CTS_SOAP_REQUEST_RECORDING_REPEAT

Severity

Warning

Message

Aborted Recording Session for \$1. A repeat request to record from a remote participant

Recommendation

Contact your support team.

Application Name and Message Code

SOAP 1807

CTRS_CTS_SOAP_REQUEST_PLAYBACK_REPEAT

Severity

Warning

Message

Aborted Playback Session for \$1. A repeat request to playback from a remote participant

Recommendation

Contact your support team.

Application Name and Message Code

SOAP 1808

CTRS_CTSMAN_WS_INVALID_RESPONSE

Severity

Error

Message

The multiple CTRS web service request returns invalid response. \$1

Recommendation

No action is required. This issue is handled by the software.

Application Name and Message Code

SOAP 1820

CERT Messages

CERT_LOAD_ERROR**Severity**

Error

Message

Unable to load certificate because \$1.

Recommendation

Follow the recommendation in the message, and try the operation again.

Application Name and Message Code

CERT 1900

CERT_LOAD_EXTENSION_ERROR**Severity**

Error

Message

Invalid certificate file name '\$1'. Valid certificate file extensions are .cer and .der.

Recommendation

Try to load a valid certificate file.

Application Name and Message Code

CERT 1901

SMTP Messages

CTRS_USER_DATABASE_ACCESS**Severity**

Critical

Message

Failed to access user database

Recommendation

Contact your support team.

Application Name and Message Code

SMTP 1600

CTRS_SMTP_SECURE_MAIL**Severity**

Critical

Message

Smtp secure mail cannot be sent

Recommendation

Contact your support team.

Application Name and Message Code

SMTP 1601

CTRS_SMTP_SEND_MAIL**Severity**

Critical

Message

Failed to send mail to '\$1

Recommendation

Contact your support team.

Application Name and Message Code

SMTP 1602

CTRS_SMTP_INVALID_HOSTNAME**Severity**

Critical

Message

Smtp hostname id invalid

Recommendation

Contact your support team.

Application Name and Message Code

SMTP 1603

CTRS_SMTP_SECURE_CREDENTIALS**Severity**

Critical

Message

Username or Password is not configured

Recommendation

Contact your support team.

Application Name and Message Code

SMTP 1604

CTRS_SMTP_CONFIGURATION**Severity**

Critical

Message

SMTP Hostname Not Configured

Recommendation

Contact your support team.

Application Name and Message Code

SMTP 1605

LCAL Messages

CTRS_LCAL_MODIFIED**Severity**

Info

Message

\$1

Recommendation

Locales have been modified. No action is required.

Application Name and Message Code

LCAL 2000

CCS Messages

DIAL_OUT

Severity

Info

Message

CTRS dialed out to URI=%s

Recommendation

No action is required.

Application Name and Message Code

CCS 2000

DIAL_IN

Severity

Info

Message

CTRS received dial in from URI=%s

Recommendation

No action is required.

Application Name and Message Code

CCS 2001

HANG_UP

Severity

Info

Message

CTRS sent hang up to remote participants

Recommendation

No action is required.

Application Name and Message Code

CCS 2002

LOCAL_HOLD**Severity**

Info

Message

CTRS sent hold to remote participants

Recommendation

No action is required.

Application Name and Message Code

CCS 2003

REMOTE_HOLD**Severity**

Info

Message

CTRS received hold from remote participant

Recommendation

No action is required.

Application Name and Message Code

CCS 2004

LOCAL_RESUME**Severity**

Info

Message

CTRS sent resume to remote participants

Recommendation

No action is required.

Application Name and Message Code

CCS 2005

REMOTE_RESUME**Severity**

Info

Message

CTRS received resume from remote participant

Recommendation

No action is required.

Application Name and Message Code

CCS 2006

LOCAL_REINVITE**Severity**

Info

Message

CTRS sent reinvoke to remote participants

Recommendation

No action is required.

Application Name and Message Code

CCS 2007

REMOTE_REINVITE**Severity**

Info

Message

CTRS received reinvoke from remote participant

Recommendation

No action is required.

Application Name and Message Code

CCS 2008

LOCAL_CANCEL**Severity**

Info

Message

CTRS sent cancel to remote participants

Recommendation

No action is required.

Application Name and Message Code

CCS 2009

REMOTE_CANCEL**Severity**

Info

Message

CTRS received cancel from remote participant

Recommendation

No action is required.

Application Name and Message Code

CCS 2010

CREATE_MSG_QUEUE_FAIL**Severity**

Info

Message

System Error -- Could not create %s message queue

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2011

FIND_MSG_QUEUE_FAIL**Severity**

Info

Message

System Error -- Could not find %s message queue

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2012

MSG_RCV_ERROR**Severity**

Info

Message

System Error -- Message receive error %s

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2013

MSG_SEND_ERROR**Severity**

Info

Message

System Error -- Message send error %s

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2014

UCM_CONFIG_INCOMPLETE**Severity**

Info

Message

System Error -- Unified CM/Access Configuration is incomplete

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2015

TRANSACTION_ID_WRAP**Severity**

Info

Message

System Error -- Transaction ID wrapped around

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2016

BW_NEG_FAIL**Severity**

Info

Message

Bandwidth negotiation failed, cause = %d, calling number = %s

Recommendation

Check the bandwidth and video quality configuration on the endpoint.

Application Name and Message Code

CCS 2017

MAX_PARTICIPANTS**Severity**

Info

Message

Call being terminated due to maximum participants exceeded

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2018

QUALITY_MISMATCH**Severity**

Info

Message

Call being terminated due to quality mismatch

Recommendation

No action is required.

Application Name and Message Code

CCS 2019

PROCESS_STARTED**Severity**

Info

Message

System -- Process started

Recommendation

No action is required.

Application Name and Message Code

CCS 2020

DIAL_NUM_NONEXISTENT**Severity**

Info

Message

Call being terminated as dialed number does not exist

Recommendation

Verify that the dialed number is correct. Ensure that the Cisco Unified CM trunk settings are correct.

Application Name and Message Code

CCS 2021

XMLRPC_INIT_FAIL**Severity**

Info

Message

System Error -- Failed to create XML/RPC interface

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2022

QUALITY_MISMATCH**Severity**

Info

Message

Call being terminated due to quality mismatch

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2023

INTEROP_FAIL**Severity**

Info

Message

CTRS does not support interop. Cannot join interop meeting

Recommendation

No action is required.

Application Name and Message Code

CCS 2024

UCM_CONFIG_READ_ERROR**Severity**

Info

Message

Configuration Error -- Cannot read UCM configuration file

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2025

MAC_ADDRESS_READ_ERROR**Severity**

Info

Message

Configuration Error -- Cannot get primary MAC address, CCS halting

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2026

MAC_ADDRESS_WRITE_ERROR**Severity**

Info

Message

Configuration Error -- Cannot set MAC address in configuration table, CCS halting

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2027

IP_ADDRESS_READ_ERROR**Severity**

Critical

Message

Cannot get primary IP address, CCS halting

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2028

UCM_CONFIG_ERROR**Severity**

Error

Message

Error in Unified CM configuration file

Recommendation

Verify that the Cisco Unified CM configuration in the administrative UI is correct.

Application Name and Message Code

CCS 2029

NO_UCM_CONFIG**Severity**

Warning

Message

Unified CM IP address not in Unified CM configuration file

Recommendation

Verify that the Cisco Unified CM configuration in the administrative UI is correct.

Application Name and Message Code

CCS 2030

ACCESS_NOT_CONFIG**Severity**

Warning

Message

Access name not in the Unified CM configuration file

Recommendation

Verify that the Cisco Unified CM configuration in the administrative UI is correct.

Application Name and Message Code

CCS 2031

RESUME_FAIL**Severity**

Error

Message

Resume participant returned failure

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2032

DISCONNECT**Severity**

Info

Message

Call from %s being disconnected

Recommendation

No action is required.

Application Name and Message Code

CCS 2034

PLAY_FINISH**Severity**

Info

Message

Endpoint %s finished playback

Recommendation

No action is required.

Application Name and Message Code

CCS 2035

RECV_NOT_ACCEPTABLE**Severity**

Info

Message

Dialing %s received 488 Not Acceptable Here from Unified CM. Check SIP trunk config.

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2037

RECV_FORBIDDEN**Severity**

Info

Message

Dialing %s received 403 Forbidden from Unified CM. Check SIP trunk config.

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2039

NUM_NOT_FOUND**Severity**

Info

Message

Dialed Number %s does not exist, Number Not Found rcv from Unified CM

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2040

QUALITY_MISMATCH**Severity**

Info

Message

Failed to replay video %s since remote participant %s has insufficient bandwidth

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2041

SPAWN_MEDIA_FAIL**Severity**

Critical

Message

Media Process (RMA) failed to spawn for call %s

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2042

XMLRPC_INIT_FAIL**Severity**

Critical

Message

XmlRpc listen socket for server could not be opened

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2043

NO_ACCESS_NAME**Severity**

Critical

Message

Access name not defined in ccm config file

Recommendation

Contact your support team.

Application Name and Message Code

CCS 2044

NEG_QUALITY**Severity**

Info

Message

Call dial=%s recid=%s negotiated quality=%d

Recommendation

No action is required.

Application Name and Message Code

CCS 2045

SECURITY_MISMATCH**Severity**

Info

Message

Failed to setup session due to security mismatch with remote participant %s

Recommendation

Check the security configuration of the CTRS and the remote participant.

Application Name and Message Code

CSS 2046

SERVICE_UNAVAILABLE**Severity**

Critical

Message

Service is unavailable. Call dial=%s failed.

Recommendation

Check security and the trunk configuration of the CTRS. Potential mismatch possible between CTRS configuration and the Cisco Unified CM configuration.

Application Name and Message Code

CSS 2047

MEDIA Messages

FILE_INIT_FAIL

Severity

Alert

Message

File %s failed to initialize

Recommendation

Check previous alarms to help determine the cause of this condition.

Application Name and Message Code

MEDIA 3000

FILE_CLOSE_FAIL

Severity

Alert

Message

File %s failed to close

Recommendation

Check previous alarms to help determine the cause of this condition.

Application Name and Message Code

MEDIA 3001

FILE_OPTIMIZE_FAIL

Severity

Alert

Message

File %s failed to optimize

Recommendation

Play the recording without optimization to evaluate its quality.

Application Name and Message Code

MEDIA 3002

FILE_OPEN_FAIL**Severity**

Alert

Message

File %s failed to open

Recommendation

Check previous alarms to help determine the cause of this condition.

Application Name and Message Code

MEDIA 3003

REMOTEHOST_RESOLVE_FAIL**Severity**

Alert

Message

Failed to resolve remote hostname %s

Recommendation

Verify that the remote hostname is correct.

Application Name and Message Code

MEDIA 3004

OVERRUN**Severity**

Alert

Message

Received too many frames in jitter buffer, unable to recover

Recommendation

Monitor to see if the condition is temporary. It is possible that media processor could not handle the load, or a network burst occurred.

Application Name and Message Code

MEDIA 3005

UNDERRUN**Severity**

Alert

Message

Lost too many frames, unable to recover

Recommendation

Monitor to see if the condition is temporary. It is possible that media processor could not handle the load, or a network condition occurred.

Application Name and Message Code

MEDIA 3006

CONNECTION_LOSS**Severity**

Alert

Message

Lost network connection with remote side

Recommendation

Check the network connection between endpoints.

Application Name and Message Code

MEDIA 3007

UNKNOWN_MEDIA_FORMAT**Severity**

Alert

Message

Unknown media format %s

Recommendation

Contact your support team.

Application Name and Message Code

MEDIA 3008

PROCESS_INIT_FAIL**Severity**

Alert

Message

Failed to spawn media process

Recommendation

Contact your support team.

Application Name and Message Code

MEDIA 3009

RECORDING_CLOSE**Severity**

Alert

Message

Recording %s saved, duration %d seconds

Recommendation

No action is required.

Application Name and Message Code

MEDIA 3010

RECORDING_CLOSE_FAIL**Severity**

Alert

Message

Recording not saved, duration %d seconds too short

Recommendation

Contact your support team.

Application Name and Message Code

MEDIA 3011

NEG_TIMEOUT**Severity**

Alert

Message

Call being terminated due to media timeout

Recommendation

Try again. It is possible that media negotiation failed timed out because of a network condition.

Application Name and Message Code

MEDIA 3012

SSRC_COLLISION**Severity**

Warning

Message

SSRC collision. More than one media source had the same source identifier.

Recommendation

Retry the call.

Application Name and Message Code

MEDIA 3013

NO_MEDIA**Severity**

Warning

Message

No media received for session calling number %s

Recommendation

Contact your support team.

Application Name and Message Code

MEDIA 3014

READ_ERROR**Severity**

Warning

Message

Error reading mp4 file %s

Recommendation

Download the recording and play with any player.

Application Name and Message Code

MEDIA 3015

SAMPLE_ERROR**Severity**

Warning

Message

Error reading mp4 sample in mp4 file %s

Recommendation

Download the recording and play with any player.

Application Name and Message Code

MEDIA 3016

INVALID_DIR**Severity**

Warning

Message

Invalid media direction %d

Recommendation

Contact your support team.

Application Name and Message Code

MEDIA 3017

POST Messages

MSG_RCV_ERROR**Severity**

Info

Message

System Error -- Message receive error %s

Recommendation

Contact your support team.

Application Name and Message Code

POST 5000

CREATE_MSG_QUEUE_FAIL**Severity**

Info

Message

System Error -- Could not create %s message queue

Recommendation

Contact your support team.

Application Name and Message Code

POST 5001

EXEMGR Messages

ALARM_EXECMGMT_STARTED**Severity**

Info

Message

Execution Manager have started all CTRS processes

Recommendation

No action is required.

Application Name and Message Code

EXEMGR 6000

ALARM_EXECMGMT_SHUTDOWN**Severity**

Info

Message

Execution Manager received signal=%d, shutdowns all CTRS processes now

Recommendation

No action is required.

Application Name and Message Code

EXEMGR 6001

ALARM_PROCESS_EXIT**Severity**

Critical

Message

Execution Manager detected a process(%s exit=%d) exit, will try restarting CTRS processes shortly

Recommendation

No action is required.

Application Name and Message Code

EXEMGR 6002

ALARM_PROCESS_DEAD**Severity**

Critical

Message

Execution Manager detected a process(%s signal=%d) dead, will try restarting CTRS processes shortly

Recommendation

No action is required.

Application Name and Message Code

EXEMGR 6003

ALARM_PROCESS_ABORT**Severity**

Critical

Message

Execution Manager detected a process(%s %s=%d) abort, will try shutdown CTRS processes shortly

Recommendation

No action is required.

Application Name and Message Code

EXEMGR 6004

ALARM_EXECMGMT_ABORT**Severity**

Critical

Message

Execution Manager is aborted because %s

Recommendation

No action is required.

Application Name and Message Code

EXEMGR 6005