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Cisco MDS 9000 Family Release Notes for Storage Services Interface Image Release 3.1(3)

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This document describes the caveats and limitations for the Storage Service Interface (SSI) software for the Cisco MDS Storage Services Module (SSM). Use this document in conjunction with the documents listed in the “[Related Documentation](#)” section on page 9.

[Table 1](#) shows the online history change for this document.

Table 1 **Online History Change**

Revision	Date	Description
A0	09/06/2007	Created Release Notes.
B0	09/24/2007	Added DDTS CSCsj09791 and CSCsj64048 . Corrected the description of CSCsj03059 .
C0	01/18/2008	Added DDTS CSCsl50659 and CSCsl24525 . Corrected the description of CSCsj64048 .
D0	05/06/2008	Added DDTS CSCsj12367 .

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- [Introduction, page 2](#)
- [System Requirements, page 2](#)
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- [Limitations, page 5](#)



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Introduction

The SSM provides distributed intelligent storage services for the Cisco MDS 9000 Family and supports up to 32 Fibre Channel ports. It provides the following:

- Network-based volume management
- Management and copy services
- Network assisted storage applications via SANTap
- 32 autosensing 1-Gbps/2-Gbps Fibre Channel interfaces
- Hot-swappable Fibre Channel small form-factor pluggable (SFP) transceiver connectivity
 - Short wavelength (SWL) for connectivity up to 500 m
 - Long wavelength (LWL) for connectivity up to 10 km
 - Coarse wavelength-division multiplexing (CWDM) for connectivity up to 100 km and aggregation of up to 8 ports onto a single optical fiber
- Fibre Channel Write Acceleration (FC-WA) and SCSI Flow Statistics
- Network-Accelerated Serverless Backup (NASB)

System Requirements

This section describes the system requirements for Cisco MDS SAN-OS Release 3.1(3) and includes the following topics:

- [Components Supported, page 2](#)
- [Determining the Software Version, page 5](#)

Components Supported

[Table 2](#) lists the software and hardware components supported by the Cisco MDS 9000 Family.

Table 2 Cisco MDS 9000 Family Supported Software and Hardware Components

Component	Part Number	Description	Applicable Products
Software	Not orderable.	MDS 9500 Supervisor/Fabric-I, SAN-OS software SAN-OS	MDS 9500 Series only
	Not orderable.	MDS 9216 Supervisor/Fabric-I, SAN-OS Software	MDS 9216 only
	SSI-M9K9-3.1.3 ¹	MDS 9000 Storage Services Interface	MDS 9500 Series and MDS 9216

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Table 2 *Cisco MDS 9000 Family Supported Software and Hardware Components (continued)*

Component	Part Number	Description	Applicable Products
License	M9500ENT1K9	Enterprise package	MDS 9500 Series
	M9200ENT1K9	Enterprise package	MDS 9200 Series
	M9100ENT1K9	Enterprise package	MDS 9100 Series
	M9500FIC1K9	Mainframe package	MDS 9500 Series
	M9200FIC1K9	Mainframe package	MDS 9200 Series
	M9100FIC1K9	Mainframe package	MDS 9100 Series
	M9500FMS1K9	Fabric Manager Server package	MDS 9500 Series
	M9200FMS1K9	Fabric Manager Server package	MDS 9200 Series
	M9100FMS1K9	Fabric Manager Server package	MDS 9100 Series
	M9500EXT1K9	SAN Extension over IP package for IPS-8 module	MDS 9500 Series
	M9200EXT1K9	SAN Extension over IP package for IPS-8 module	MDS 9200 Series
	M9500EXT14K9	SAN Extension over IP package for IPS-4 module	MDS 9500 Series
	M9200EXT14K9	SAN Extension over IP package for IPS-4 module	MDS 9200 Series
	M9500EXT12K9	SAN Extension over IP package for MPS-14/2 module	MDS 9500 Series
	M9200EXT12K9	SAN Extension over IP package for MPS-14/2 module	MDS 9200 Series
	M9500SSE1K9	Storage Services Enabler package	MDS 9500 Series with SSM
	M9200SSE1K9	Storage Services Enabler package	MDS 9200 Series with SSM
	M9124PL8-4G	On-Demand Ports Activation License	MDS 9124 Switch
Chassis	DS-C9513	MDS 9513 director (13-slot modular chassis with 11 slots for switching modules, and 2 slots reserved for Supervisor 2 modules only—SFPs ² sold separately).	MDS 9513 only
	DS-C9509	MDS 9509 director, base configuration (9-slot modular chassis includes 7 slots for switching modules and 2 slots for supervisor modules—SFPs sold separately)	MDS 9509 only
	DS-C9506	MDS 9506 director (6-slot modular chassis includes 4 slots for switching modules and 2 slots for supervisor modules—SFPs sold separately)	MDS 9506 only
	DS-C9216-K9	MDS 9216 16-port semi-modular fabric switch (includes 16 1-Gbps /2-Gbps Fibre Channel ports, power supply, and expansion slot—SFPs sold separately)	MDS 9216 only
	DS-C9216A-K9	MDS 9216A 16-port semi-modular fabric switch (includes 16 1-Gbps/2-Gbps Fibre Channel ports, power supply, and expansion slot—SFPs sold separately).	MDS 9216A only
	DS-C9216i-K9	MDS 9216i 16-port semi-modular fabric switch (includes 14 1-Gbps/2-Gbps Fibre Channel ports, 2 Gigabit Ethernet ports, power supply, and expansion slot—SFPs sold separately).	MDS 9216i only

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Table 2 Cisco MDS 9000 Family Supported Software and Hardware Components (continued)

Component	Part Number	Description	Applicable Products
Supervisor modules	DS-X9530-SF1-K9	MDS 9500 Supervisor/Fabric-I, module	MDS 9500 Series only
Switching modules	DS-X9016	MDS 9000 16-port 1-Gbps /2-Gbps Fibre Channel module (SFPs sold separately)	MDS 9500 Series and 9216
	DS-X9032	MDS 9000 32-port 1-Gbps /2-Gbps Fibre Channel module (SFPs sold separately)	
Services modules	DS-X9308-SMIP	8-port Gigabit Ethernet IP Storage Services module	
	DS-X9304-SMIP	4-port Gigabit Ethernet IP Storage Services module	
	DS-X9032-SSM	MDS 9000 32-Port 1-Gbps/2-Gbps Fibre Channel Storage Services Module (SSM)	
LC-type fiber-optic SFP	DS-SFP-FC-2G-SW	1-Gbps /2-Gbps Fibre Channel — short wavelength SFP	MDS 9000 Family
	DS-SFP-FC-2G-LW	1-Gbps /2-Gbps Fibre Channel — long wavelength SFP	
	DS-SFP-FCGE-SW	1-Gbps Ethernet and 1-Gbps /2-Gbps Fibre Channel—short wavelength SFP	
	DS-SFP-FCGE-LW	1-Gbps Ethernet and 1-Gbps /2-Gbps Fibre Channel — long wavelength SFP	
CWDM ³	CWDM-SFP-xxxx-2G	Gigabit Ethernet and 1-Gbps /2-Gbps Fibre Channel SFP LC interface xxxx nm, where xxxx = 1470, 1490, 1510, 1530, 1550, 1570, 1590, or 1610 nm	MDS 9000 Family
	CWDM-MUX-4	Add/drop multiplexer for 4 CWDM wavelengths	
	CWDM-MUX-8	Add/drop multiplexer for 8 CWDM wavelengths	
	CWDM-CHASSIS-2	Two slot chassis for CWDM add/drop multiplexer(s)	
Power supplies	DS-CAC-300W	300-W ⁴ AC power supply	MDS 9100 Series only
	DS-CAC-845W	845-W AC power supply	MDS 9216 only
	DS-CAC-2500W	2500-W AC power supply	MDS 9509 only
	DS-CDC-2500W	2500-W DC power supply	
	DS-CAC-4000W-US	4000-W AC power supply for US (cable attached)	MDS 9506 only
	DS-CAC-4000W-INT	4000-W AC power supply international (cable attached)	
	DS-CAC-1900W	1900-W AC power supply	
	DS-CDC-1900W	1900-W DC power supply	
CompactFlash	MEM-MDS-FLD512M	MDS 9500 supervisor Compact Flash disk, 512 MB	MDS 9500 Series only
Port analyzer adapter	DS-PAA	A standalone Fibre Channel-to-Ethernet adapter that allows for simple, transparent analysis of Fibre Channel traffic in a switched fabric	MDS 9000 Family
	DS-PAA-2		

1. Supports the Storage Services Module (SSM) only. The last SSI image supported on the ASM is SSI-M9K9-2.1.1.

2. SFP = small form-factor pluggable

3. CWDM = coarse wavelength division multiplexing

4. W = Watt

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Determining the Software Version

**Note**

We strongly recommend that you use the latest available software release supported by your vendor for all Cisco MDS 9000 Family products.

To determine the version of the Cisco SAN-OS software currently running on a Cisco MDS 9000 Family switch using the CLI, log into the switch and enter the **show version EXEC** command.

To determine the version of the Cisco SAN-OS software currently running on a Cisco MDS 9000 Family switch using the Fabric Manager, from the Switches tab in the information pane, locate the switch using the IP address, logical name, or WWN, and then check its version in the Release column.

Downloading Software

To download the latest Cisco software, access the Software Center at this URL:

<http://www.cisco.com/public/sw-center>

**Note**

If you would like to request code to be provided under the terms of either GNU General Public License (GPL) or the GNU Lesser General Public License (LGPL), please contact mds-software-disclosure@cisco.com.

Image Upgrade

If SSMs are present in a Cisco MDS 9000 Family switch, several kinds of upgrade may be performed as required—upgrading a previously provided package, upgrading the SAN-OS image, or reformatting the SSM add-on image.

If you need additional information about installing or upgrading the SSM, refer to the *Cisco MDS 9000 Family Storage Services Module Software Installation and Upgrade Guide*.

New Features

This section describes the new features introduced in this release. For more information about the features listed, refer to the documentation set listed in the “[Related Documentation](#)” section on page 9.

The SSI image release 3.1(3) add-on image is compatible with the Cisco MDS SAN-OS Release 3.1(3) image.

There are no new features in this release.

Limitations

This sections lists limitations or restrictions associated with this release.

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Configuring SSM Ports in Auto Mode

Starting with Cisco MDS SAN-OS Release 3.0(1), the SSM front panel ports can no longer be configured in auto mode. Because auto mode is the default for releases prior to Release 3.0(1), you should modify the configuration of the ports before upgrading the SAN-OS software image to Release 3.1(3) to avoid any traffic disruption.

For information on how to reconfigure the SSM ports, refer to the “Reconfiguring SSM Ports Before Upgrading to SAN-OS Release 3.1(3)” section of the *Cisco MDS 9000 Family Release Notes for Cisco MDS SAN-OS Release 3.1(3)*.

Compatibility Matrix

The latest *Cisco MDS SAN-OS Release Compatibility Matrix for Storage Service Interface Images* is available from the following Cisco Systems website.

http://www.cisco.com/en/US/products/ps5989/products_device_support_table09186a0080485272.html

Caveats

This section lists the open and resolved caveats for this release. Use [Table 3](#) to determine the status of a particular caveat. In the table, “O” indicates an open caveat and “R” indicates a resolved caveat.

Table 3 **Open and Resolved Caveats for Cisco MDS SSI Release 3.1(3)**

DDTS Number	Status
Severity 2	
CSCsi79234	R
CSCsj03059	R
CSCsj19105	R
CSCsj39501	R
CSCsj64048	O
CSCsk19824	O
Severity 3	
CSCsh63858	R
CSCsh86892	R
CSCsi51565	R
CSCsj12367	O
CSCsj24605	R
Severity 4	
CSCsj09791	O
CSCsi50659	O

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Table 3 **Open and Resolved Caveats for Cisco MDS SSI Release 3.1(3)**

DDTS Number	Status
Severity 6	
CSCsi24525	O

Resolved Caveats

- CSCsi79234

Symptom: Under certain conditions, when a host issues simultaneous I/O statements to overlapping regions, SANTap might fail.

Workaround: This issue is resolved.
- CSCsj03059

Symptom: When two real initiator - virtual target pairs in different VSANs have the same FC ID, there is a possibility that the data path processor (DPP) might fail.

Workaround: This issue is resolved.
- CSCsj19105

Symptom: Provisioning and unprovisioning SANTap might result in memory corruption in a supervisor process.

Workaround: This issue is resolved.
- CSCsj39501

Symptom: If you create a control virtual target (CVT), then create a device virtual target (DVT), then delete the CVT, and then create the CVT again, the appliance is not able to communicate with the CVT.

Workaround: This issue is resolved.
- CSCsh63858

Symptom: Under rare circumstances, a customer running the Cisco MDS SAN-OS SANTap feature with EMC RecoverPoint might find that following a reload of the SSM module, the SSM CVT is stuck in UNKNOWN status in the RecoverPoint Appliance.

Workaround: This issue is resolved.
- CSCsh86892

Symptom: If a target does not register Fibre Channel 4 features, then it is not recognized by the SSM as a target. The HP StorageWorks Modular Smart Array (MSA) is an example of this type of target. Because of this, the host is not able to access the logical unit numbers (LUNs) on the target.

Workaround: This issue is resolved.
- CSCsi51565

Symptom: After connecting the Storage Services Module (SSM) to the RecoverPoint Appliance (RPA), there is a possibility of an SSM becoming unresponsive because of a memory leak.

Workaround: This issue is resolved.

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- CSCsj24605

Symptom: When there are no initiator-target-LUN triplets (ITLs) for an initiator-target (IT) pair, the **clear santap module slot-number target-pwwn** command fails.

Workaround: This issue is resolved.

Open Caveats

- CSCsj64048

Symptom: If two SSMs are installed in consecutive slots in a Cisco MDS switch and you reload the module in the higher numbered slot, the SSM loses its configuration. If you reload the module in the lower numbered slot, the SSM does not lose its configuration.

Workaround: None.

- CSCsk19824

Symptom: Under some configurations, the IBM Redundant Disk Array Controller (RDAC) multipathing driver may not work the SANTap.

Workaround: None.

- CSCsj12367

Symptom: When the ISAPI service layer receives PRLO from a target, it gets blocked in an intermittent state and does not relogin to that target. Because of this, the host IOs fail and are forwarded to Partner Software as fast path exceptions.

Workaround: Shut/No shut of the target port clears the situation at ISAPI.

- CSCsj09791

Symptom: When you enter the **show santap module slot dvtlun** command on a Supervisor 2 module, the output does not show dvtlun. This only occurs on a Supervisor 2 module.

Workaround: To display the complete dvtlun information, enter the following commands at the command-line interface:

```
switch# show santap vttbl dvt pwwn
switch# show santap vttbl dvt pwwn host pwwn
```

- CSCsl50659

Symptom: When you enter the **show ssm-nvram santap module x** command, the CLI does not work correctly. The contents of the **ssm-nvram** shown are not correct.

Workaround: Use the other CLI commands to view the details of various SANTap objects, such as DVTs, sessions etc.

- CSCsl24525

Symptom: The maximum number of FCNS entries in a backend VSAN is limited to 320.

Workaround: Distribute the FCNS entries to multiple VSANs.

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Related Documentation

The documentation set for the Cisco MDS 9000 Family includes the following documents. To find a document online, use the Cisco MDS SAN-OS Documentation Locator at:

http://www.cisco.com/en/US/products/ps5989/products_documentation_roadmap09186a00804500c1.html.

For information on IBM TotalStorage SAN Volume Controller Storage Software for the Cisco MDS 9000 Family, refer to the IBM TotalStorage Support website:

<http://www.ibm.com/storage/support/2062-2300/>

Release Notes

- *Cisco MDS 9000 Family Release Notes for Cisco MDS SAN-OS Releases*
- *Cisco MDS 9000 Family Release Notes for Storage Services Interface Images*
- *Cisco MDS 9000 Family Release Notes for Cisco MDS SVC Releases*
- *Cisco MDS 9000 Family Release Notes for Cisco MDS 9000 EPLD Images*

Compatibility Information

- *Cisco MDS 9000 SAN-OS Hardware and Software Compatibility Information*
- *Cisco MDS 9000 Family Interoperability Support Matrix*
- *Cisco MDS Storage Services Module Interoperability Support Matrix*
- *Cisco MDS SAN-OS Release Compatibility Matrix for IBM SAN Volume Controller Software for Cisco MDS 9000*
- *Cisco MDS SAN-OS Release Compatibility Matrix for Storage Service Interface Images*

Regulatory Compliance and Safety Information

- *Regulatory Compliance and Safety Information for the Cisco MDS 9000 Family*

Hardware Installation

- *Cisco MDS 9124 Multilayer Fabric Switch Quick Start Guide*
- *Cisco MDS 9500 Series Hardware Installation Guide*
- *Cisco MDS 9200 Series Hardware Installation Guide*
- *Cisco MDS 9100 Series Hardware Installation Guide*
- *Cisco MDS 9020 Fabric Switch Hardware Installation Guide*

Cisco Fabric Manager

- *Cisco MDS 9000 Family Fabric Manager Quick Configuration Guide*
- *Cisco MDS 9000 Family Fabric Manager Configuration Guide*

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- *Cisco MDS 9000 Fabric Manager Online Help*
- *Cisco MDS 9000 Fabric Manager Web Services Online Help*
- *Cisco MDS 9000 Family Fabric Manager Database Schema*

Command-Line Interface

- *Cisco MDS 9000 Family Software Upgrade and Downgrade Guide*
- *Cisco MDS 9000 Family Storage Services Module Software Installation and Upgrade Guide*
- *Cisco MDS 9000 Family CLI Quick Configuration Guide*
- *Cisco MDS 9000 Family CLI Configuration Guide*
- *Cisco MDS 9000 Family Command Reference*
- *Cisco MDS 9000 Family Quick Command Reference*
- *Cisco MDS 9020 Fabric Switch Configuration Guide and Command Reference*
- *Cisco MDS 9000 Family SAN Volume Controller Configuration Guide*

Troubleshooting and Reference

- *Cisco MDS 9000 Family Troubleshooting Guide*
- *Cisco MDS 9000 Family MIB Quick Reference*
- *Cisco MDS 9020 Fabric Switch MIB Quick Reference*
- *Cisco MDS 9000 Family SMI-S Programming Reference*
- *Cisco MDS 9000 Family System Messages Reference*
- *Cisco MDS 9020 Fabric Switch System Messages Reference*

Installation and Configuration Note

- *Cisco MDS 9000 Family SSM Configuration Note*
- *Cisco MDS 9000 Family Port Analyzer Adapter Installation and Configuration Note*
- *Cisco 10-Gigabit Fibre Channel X2 Transceiver Module Installation Note*

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Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly *What's New* in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

This document is to be used in conjunction with the documents listed in the “[Related Documentation](#)” section.

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