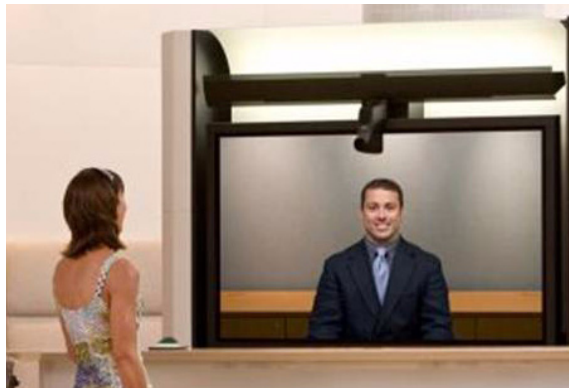




APPENDIX A

Product List

Product / Platform	Software Release
Cisco Call Manager	7.1(2a)
Cisco Unified Contact Center Enterprise	7.5(5)
Cisco Customer Voice Portal Call Server	7.0(2)
Cisco Expert Advisor Runtime Servers	7.6(1)
Cisco Expert Advisor Reporting Server	7.6(1)
Cisco Unified Video Advantage	2.1(2)
Cisco Unified Presence Server	7.0(4)
Cisco Unified Personal Communicator Client	7.0(2)
Cisco TelePresence 500 systems	1.5.3(2115)
Cisco Media Conferencing Unit (MCU)	5.7(0)
Cisco MCU	
IOS XML Gateway	
Windows Workstation (Expert & Customers)	Windows 7 and XP w/sp3
Cisco WebEx	current
NICE Perform Recording Server	Release 3.2 Version 9.10.6.356

