

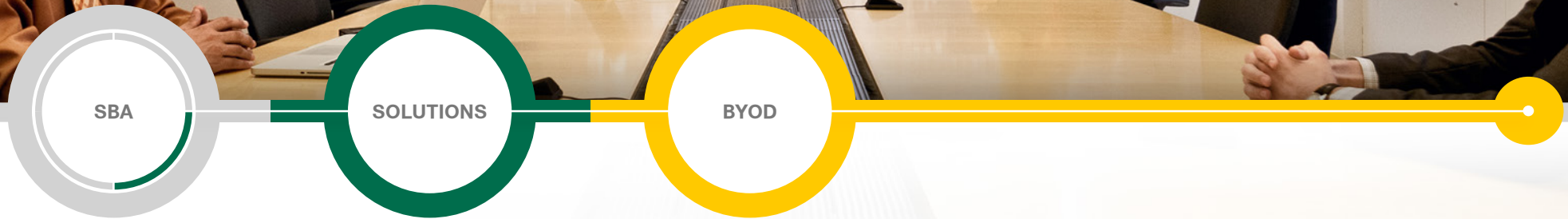


# Newer Cisco SBA Guides Available

This guide is part of an older series of Cisco Smart Business Architecture designs. To access the latest Cisco SBA Guides, go to <http://www.cisco.com/go/sba>

Cisco strives to update and enhance SBA guides on a regular basis. As we develop a new series of SBA guides, we test them together, as a complete system. To ensure the mutual compatibility of designs in Cisco SBA guides, you should use guides that belong to the same series.





# BYOD—Virtual Desktop Access Deployment Guide

● ● ● SMART BUSINESS ARCHITECTURE

August 2012 Series

# Preface

## Who Should Read This Guide

This Cisco® Smart Business Architecture (SBA) guide is for people who fill a variety of roles:

- Systems engineers who need standard procedures for implementing solutions
- Project managers who create statements of work for Cisco SBA implementations
- Sales partners who sell new technology or who create implementation documentation
- Trainers who need material for classroom instruction or on-the-job training

In general, you can also use Cisco SBA guides to improve consistency among engineers and deployments, as well as to improve scoping and costing of deployment jobs.

## Release Series

Cisco strives to update and enhance SBA guides on a regular basis. As we develop a series of SBA guides, we test them together, as a complete system. To ensure the mutual compatibility of designs in Cisco SBA guides, you should use guides that belong to the same series.

The Release Notes for a series provides a summary of additions and changes made in the series.

All Cisco SBA guides include the series name on the cover and at the bottom left of each page. We name the series for the month and year that we release them, as follows:

**month year** Series

For example, the series of guides that we released in August 2012 are the “August 2012 Series”.

You can find the most recent series of SBA guides at the following sites:

Customer access: <http://www.cisco.com/go/sba>

Partner access: <http://www.cisco.com/go/sbachannel>

## How to Read Commands

Many Cisco SBA guides provide specific details about how to configure Cisco network devices that run Cisco IOS, Cisco NX-OS, or other operating systems that you configure at a command-line interface (CLI). This section describes the conventions used to specify commands that you must enter.

Commands to enter at a CLI appear as follows:

```
configure terminal
```

Commands that specify a value for a variable appear as follows:

```
ntp server 10.10.48.17
```

Commands with variables that you must define appear as follows:

```
class-map [highest class name]
```

Commands shown in an interactive example, such as a script or when the command prompt is included, appear as follows:

```
Router# enable
```

Long commands that line wrap are underlined. Enter them as one command:

```
wrr-queue random-detect max-threshold 1 100 100 100 100 100  
100 100 100
```

Noteworthy parts of system output or device configuration files appear highlighted, as follows:

```
interface Vlan64  
ip address 10.5.204.5 255.255.255.0
```

## Comments and Questions

If you would like to comment on a guide or ask questions, please use the [SBA feedback form](#).

If you would like to be notified when new comments are posted, an RSS feed is available from the SBA customer and partner pages.

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# What's In This SBA Guide

## Cisco SBA Solutions

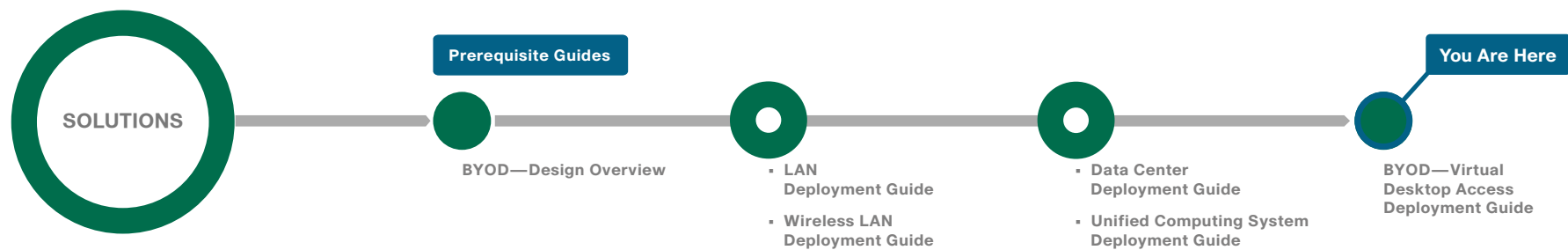
Cisco SBA helps you design and quickly deploy a full-service business network. A Cisco SBA deployment is prescriptive, out-of-the-box, scalable, and flexible.

Cisco SBA incorporates LAN, WAN, wireless, security, data center, application optimization, and unified communication technologies—tested together as a complete system. This component-level approach simplifies system integration of multiple technologies, allowing you to select solutions that solve your organization's problems—without worrying about the technical complexity.

Cisco SBA Solutions are designs for specific problems found within the most common technology trends. Often, Cisco SBA addresses more than one use case per solution because customers adopt new trends differently and deploy new technology based upon their needs.

## Route to Success

To ensure your success when implementing the designs in this guide, you should first read any guides that this guide depends upon—shown to the left of this guide on the route below. As you read this guide, specific prerequisites are cited where they are applicable.



## About This Guide

This *deployment guide* contains one or more deployment chapters, which each include the following sections:

- **Business Overview**—Describes the business use case for the design. Business decision makers may find this section especially useful.
- **Technology Overview**—Describes the technical design for the business use case, including an introduction to the Cisco products that make up the design. Technical decision makers can use this section to understand how the design works.
- **Deployment Details**—Provides step-by-step instructions for deploying and configuring the design. Systems engineers can use this section to get the design up and running quickly and reliably.

You can find the most recent series of Cisco SBA guides at the following sites:

Customer access: <http://www.cisco.com/go/sba>

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# Introduction

There is a trend in the marketplace today that is often referred to as *Bring Your Own Device* (BYOD). BYOD is a spectrum of business problems that can be solved in various ways. These range from accessing guest wireless networks to providing device authentication and identification. The goal is to provide a common work environment, regardless of the type of device being used. This could be accomplished by providing a virtualized desktop or by allowing users to self-register devices for use on the network.

Organizations are experiencing an unprecedented transformation in the network landscape. In the past, IT typically provided network resources only to corporate-managed PCs, such as laptops and desktops. Today, employees are requiring access from both corporate managed and unmanaged devices, including mobile devices like smart phones and tablets. This rapid proliferation of mobile devices capable of supporting applications drastically increases workforce mobility and productivity, but it also presents an enormous challenge to IT organizations seeking to enforce security policies across a growing population of devices, operating systems, and connectivity profiles.

The distinction between a work device and a personal device has evolved. This evolution of mobile device usage and the introduction of mobile devices into the workplace has caused a paradigm shift in how IT views what qualifies as a network “end point device” and also what it means to “be at work.”

An organization needs to know not only who is accessing their wired and wireless networks, but also when the networks are accessed and from where. In addition, with the wide adoption of nontraditional devices, such as smart phones and tablets, and people bringing their own devices to access the network, organizations need to know how many of these devices are connecting. With this information, the organization can create policy to prevent connection by nontraditional devices, limit connection to approved devices, or make access to network resources easier for these non-traditional devices. This presents a challenge for IT organizations that seek to provide end-users with a consistent network access experience and the freedom to use any device, while still enforcing stringent security policies to protect corporate intellectual property. Further complicating the situation

is delivering both consistent access and enforcing proper security policy based on the specific user-access scenario (wired, wireless, guest, local, branch, and remote users).

To balance the productivity gains versus the security risks, IT needs to implement a solution that allows for seamless on-boarding of users and devices, simplicity of on-going operations, and the ability to extend end-user applications to any user or any device at any time.

Other Cisco SBA Solutions guides addressing BYOD business problems include:

- *BYOD—Internal Corporate Access Deployment Guide*
- *BYOD—Identity and Authentication Deployment Guide*
- *BYOD—Advanced Guest Wireless Access Deployment Guide*
- *BYOD—Remote Mobile Access Deployment Guide*

## Business Overview

Organizations are being driven by industry and regulatory compliance (PCI, Sarbanes-Oxley, HIPAA) to be able to report on who is accessing the organization's information, where they are accessing it from, and what type of device they are using to access it. Government mandates like Federal Information Processing Standard (FIPS) and Federal Information Security Management Act (FISMA) are also requiring agencies and entities working with government agencies to track this information. In some cases, an organization may choose to limit access to certain information to adhere to these regulations.

This information is also key data that can be used to generate advanced security policies. Organizations see this as a daunting task requiring the use of several advanced technologies and often delay implementing a solution simply because they don't know where to begin.

This guide is the first step in deploying an architecture for accommodating users who bring their own devices to access the network. The first phase is to allow users to access the network with their personal device using their existing network credentials. After authentication, the device is granted

access to the portions of the network required to access the Virtual Desktop Infrastructure (VDI). VDI allows a client to access a virtual desktop hosted in the data center. This allows the user to access the same desktop from a variety of different endpoints. This simplifies network policies by providing a common environment for users and then applying policy centrally in the data center. This guide assumes that the VDI environment has already been installed in the data center and the clients are configured. The second phase is to provision the device with a digital certificate and network configuration prior to gaining network access. Once provisioned, the device has full network access. Future projects will address additional use cases that focus on features that provide for things like device management and Security Group Access (SGA).

## Technology Overview

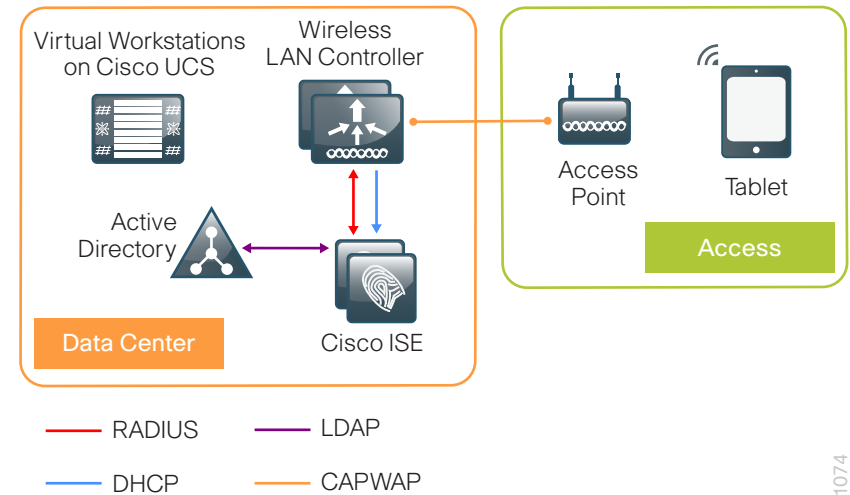
Cisco Identity Services Engine (ISE) is an identity and access control policy platform that enables enterprises to enforce compliance, enhance infrastructure security, and streamline their service operations. Cisco ISE is a core component of Cisco TrustSec. Its architecture allows an organization to gather real-time contextual information from the network, users, and devices. This information helps IT professionals make proactive policy decisions by tying identity into network elements like access switches, wireless controllers, and VPN gateways.

This deployment uses Cisco ISE as the authentication, authorization, and accounting server for wireless network users who connect using RADIUS. Cisco ISE acts as a proxy to the existing Active Directory (AD) services to maintain a centralized identity store for all network services.

In addition to using Cisco ISE for authentication, you can use Cisco ISE to profile devices to determine the specific type of devices that are accessing the network. This is done by examining network traffic for certain criteria based on certain characteristics. Cisco ISE currently has probes for Dynamic Host Configuration Protocol (DHCP), HTTP, RADIUS, Domain Name System (DNS), Simple Network Management Protocol (SNMP) traps and queries, Nmap scans, and Netflow. To analyze the traffic, the engine can be deployed as an inline policy enforcement device or the traffic can be forwarded to the engine. As an example, the network infrastructure is configured to send DHCP and Cisco Discovery Protocol (CDP) data via RADIUS to Cisco ISE for analysis. The engine then evaluates the data sent via RADIUS and can identify the device based off of the data in the RADIUS packet. For example, Cisco IP phones are identified by a DHCP class identifier.

You integrate Cisco ISE into the wireless network by using Cisco ISE as the AAA server for wireless 802.1X authentication, authorization, and accounting. You configure this on every wireless LAN controller (WLC) in the network, at both headquarters and the remote sites that have local controllers. The one exception is for the controller used for guest access.

Figure 1 - BYOD overview



# Deployment Details

The deployment described here bases all IP addressing off of the *Cisco SBA—Borderless Networks LAN Deployment Guide*. Any IP addresses used in this guide are examples; you should use addressing that is applicable to your architecture.

Cisco ISE has different personas, or modes, for which it can be configured: administration, policy service, and monitoring. For a standalone configuration where the appliance is all personas, the maximum number of endpoints that can be supported is 2000. To support a greater number of endpoints, you need to divide the personas across multiple appliances. In this example, there is a primary and secondary policy service and administration node, and a primary and secondary monitoring node. This allows the deployment to scale to 10,000 endpoints. If your deployment does not require support for more than 2000 endpoints, then you can just have a primary and secondary set of engines that support all the personas.

Table 1 - Cisco ISE engine IP addresses and host names

Device	IP address	Host name
Primary Cisco ISE administration and policy service node	10.4.48.41	ise-1.cisco.local
Secondary Cisco ISE administration and policy service node	10.4.48.42	ise-2.cisco.local
Primary Cisco ISE monitoring node	10.4.48.43	ise-3.cisco.local
Secondary Cisco ISE monitoring node	10.4.48.44	ise-4.cisco.local

## Process

Deploying Cisco Identity Services Engine

1. Set up initial primary engine
2. Set up the remaining engines
3. Configure certificate trust list
4. Configure Cisco ISE deployment nodes
5. Install Cisco ISE license
6. Configure network devices in Cisco ISE
7. Configure Cisco ISE to use Active Directory
8. Disable IP Phone authorization policy

### Procedure 1

#### Set up initial primary engine

**Step 1:** Boot the Cisco ISE and then, at the initial prompt, enter **setup**. The installation begins.

```
*****
Please type 'setup' to configure the appliance
*****
localhost login: setup_
```

**Step 2:** Enter the host name, IP address, subnet mask, and default router of the engine.

```
Enter hostname[: ise-1
Enter IP address[: 10.4.48.41
Enter IP default netmask[: 255.255.255.0
Enter IP default gateway[: 10.4.48.1
```

**Step 3:** Enter DNS information.

```
Enter default DNS domain[: cisco.local
Enter primary nameserver[: 10.4.48.10
Add/Edit another nameserver? Y/N : n
```

**Step 4:** Configure time.

```
Enter primary NTP server[time.nist.gov]: ntp.cisco.local
Add/Edit secondary NTP server? Y/N : n
Enter system timezone[UTC]: PST8PDT
```



### Tech Tip

Time zone abbreviations can be found in the *Cisco Identity Services Engine CLI Reference Guide, Release 1.1.x*:

[http://www.cisco.com/en/US/docs/security/ise/1.1/cli\\_ref\\_guide/ise\\_cli\\_app\\_a.html#wp1571855](http://www.cisco.com/en/US/docs/security/ise/1.1/cli_ref_guide/ise_cli_app_a.html#wp1571855)

**Step 5:** Configure an administrator account.

You must configure an administrator account in order to access to the CLI console. This account is not the same as the one used to access the GUI.

```
Enter username[admin]: admin
Enter password: [password]
Enter password again: [password]
```

Cisco ISE completes the installation and reboots. This process takes several minutes. You are asked to enter a new database administrator password and a new database user password during the provisioning of the internal database. Do not press **Control-C** during the installation, or the installation ends.

```
Do not use 'Ctrl-C' from this point on...
Virtual machine detected, configuring VMware tools...
Installing applications...
Installing ise ...
Executed with privileges of root
The mode has been set to licensed.

Application bundle (ise) installed successfully

=== Initial Setup for Application: ise ===

Welcome to the ISE initial setup. The purpose of this setup is to
provision the internal ISE database. This setup requires you create
a database administrator password and also create a database user password.
```

The primary engine is now installed.

## Procedure 2

### Set up the remaining engines

**Step 1:** The procedure for setting up the remaining engines is the same as when setting up the primary engine, with the only difference being the IP address and host name configured for the engine. To set up the remaining engines, follow Procedure 1 and use the values supplied in Table 1 for the remaining engines.

## Procedure 3

### Configure certificate trust list

The engines use public key infrastructure (PKI) to secure communications between them. Initially in this deployment, you use local certificates, and you must configure a trust relationship between all of the engines. To do this, you need to import the local certificates from the secondary administration node and the two monitoring nodes into the primary administration node.

**Step 1:** In your browser, connect to the secondary engine's GUI at <http://ise-2.cisco.local>.

**Step 2:** In **Administration > System**, select **Certificates**.

**Step 3:** In the Local Certificates window, select the local certificate by checking the box next to the name of the secondary engine, **ise-2.cisco.local**, and then click **Export**.

**Step 4:** Choose **Export Certificate Only**, and then click **Export**.

**Step 5:** When the browser prompts you to save the file to a location on the local machine, choose where to store the file and make a note of it. You will be importing this file into the primary engine.

**Step 6:** In a browser, access the primary engine's GUI at <http://ise-1.cisco.local>.

**Step 7:** In **Administration > System**, select **Certificates**.

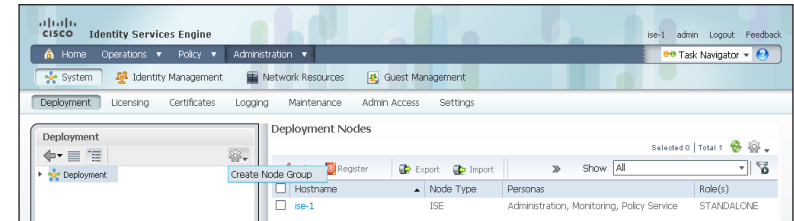
**Step 8:** In the Certificate Operations pane on the left, click **Certificate Store**, and then click **Add**.

**Step 9:** Next to the **Certificate File** box, click **Browse**, and then locate the certificate exported from the secondary engine. It has an extension of .pem. Click **Submit**.

**Step 10:** Repeat this procedure for the remaining engines, [ise-3.cisco.local](http://ise-3.cisco.local) and [ise-4.cisco.local](http://ise-4.cisco.local).

**Step 3:** In the Deployment pane, click the gear icon, and then select **Create Node Group**.

In order for the two Cisco ISE devices to share policy and state information, they must be in a node group. The nodes use IP multicast to distribute this information, so they need to be able to communicate via IP multicast.



**Step 4:** Configure the node group with the node group name **ISE-Group** and the default multicast address of **228.10.11.12**, and then click **Submit**.

**Step 5:** A pop-up window lets you know the group was created successfully. Click **OK**.

**Step 6:** In the Deployment pane on the left, expand **Deployment**. A list of the current deployment nodes appears.

**Step 7:** Click **ise-1**. This enables you to configure this deployment node.

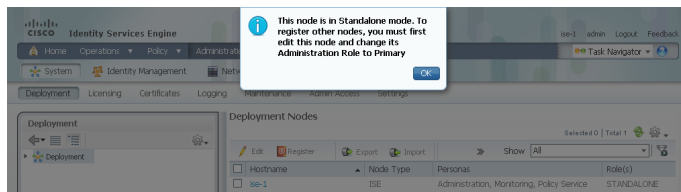
**Step 8:** On the General Settings tab, in the Personas section, next to the Administration Role, click **Make Primary**.

#### Procedure 4 Configure Cisco ISE deployment nodes

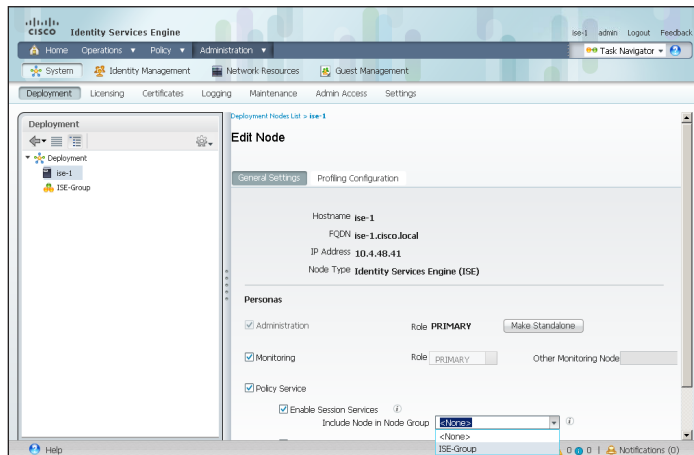
You can configure the personas of Cisco ISE—administration, monitoring, and policy service—to run all on a single engine or to be distributed amongst several engines. For this example installation, you deploy a pair of engines for administration and policy service with one serving as primary and the other secondary and another pair of engines for monitoring with one serving as primary and the other secondary.

**Step 1:** Connect to <http://ise-1.cisco.local>.

**Step 2:** From the **Administration** menu, choose **System**, and then choose **Deployment**. A message appears notifying you that the node is currently stand-alone. Click **OK**.

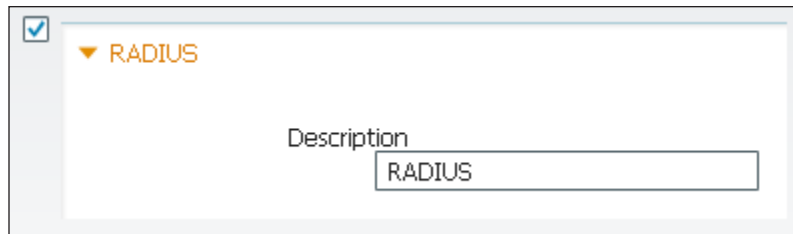


**Step 9:** In the Include Node in Node Group list, choose ISE-Group.



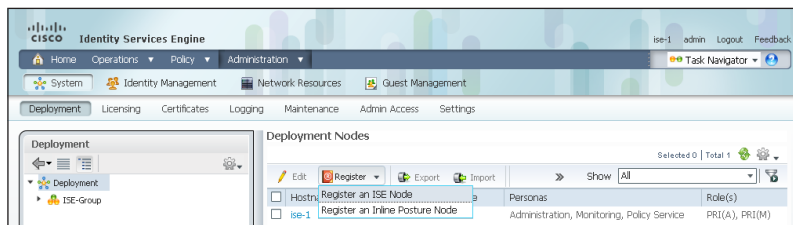
Next, configure which methods are used to profile network endpoints.

**Step 10:** On the Profiling Configuration tab, select **RADIUS**, use the default parameters, and then click **Save**.



**Step 11:** In the Edit Node window, click **Deployment Nodes List**. The Deployment Nodes window appears.

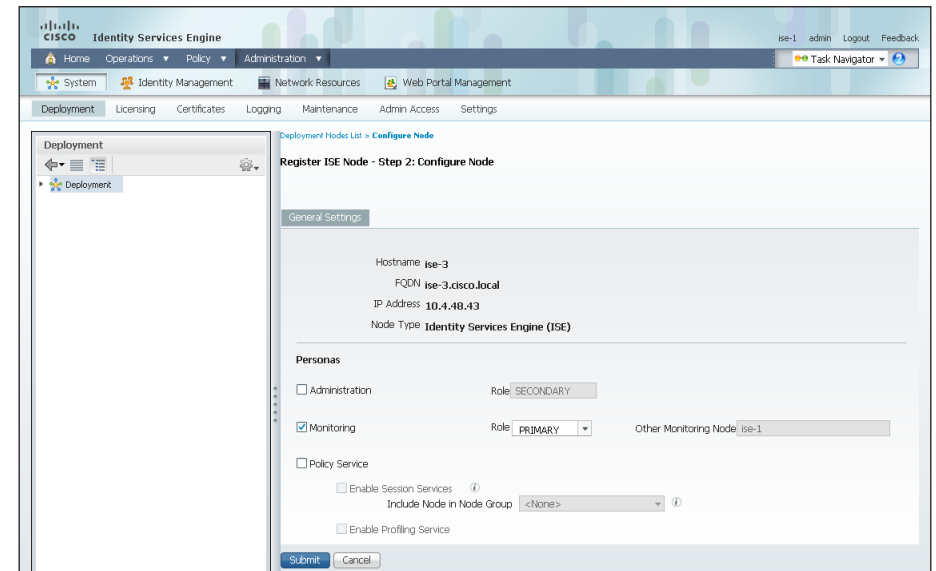
**Step 12:** Click **Register**, and then choose **Register an ISE Node**.



**Step 13:** Enter the IP address or host name of the primary monitoring Cisco ISE engine from Table 1 (in this example, ise-3.cisco.local) and the credentials for the admin account, and then click **Next**.

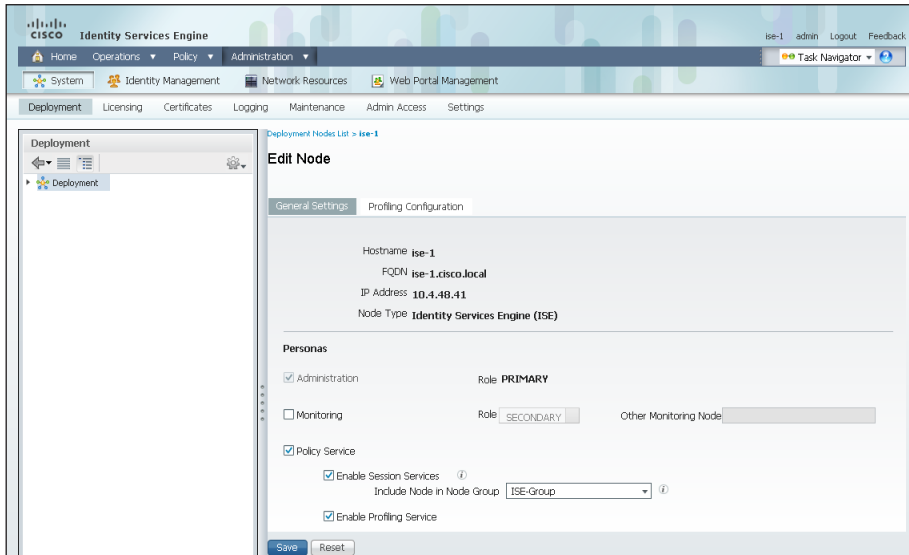
**Step 14:** Select **Monitoring**, and then in the **Role** list, choose **Primary**. Make sure **Administration** and **Policy Service** are not selected.

**Step 15:** Click **Submit**. The node registers, and a pop-up window displays letting you know that the process was successful. Click **OK**.



**Step 16:** In the Deployment Node window, click **ise-1**.

**Step 17:** Clear **Monitoring**, and then click **Save**. The node updates, and a message displays letting you know that the process was successful. Click **OK**. The node restarts.



**Step 18:** Log in to the console, and then in the **Administration** menu, in the **System** section, choose **Deployment**.

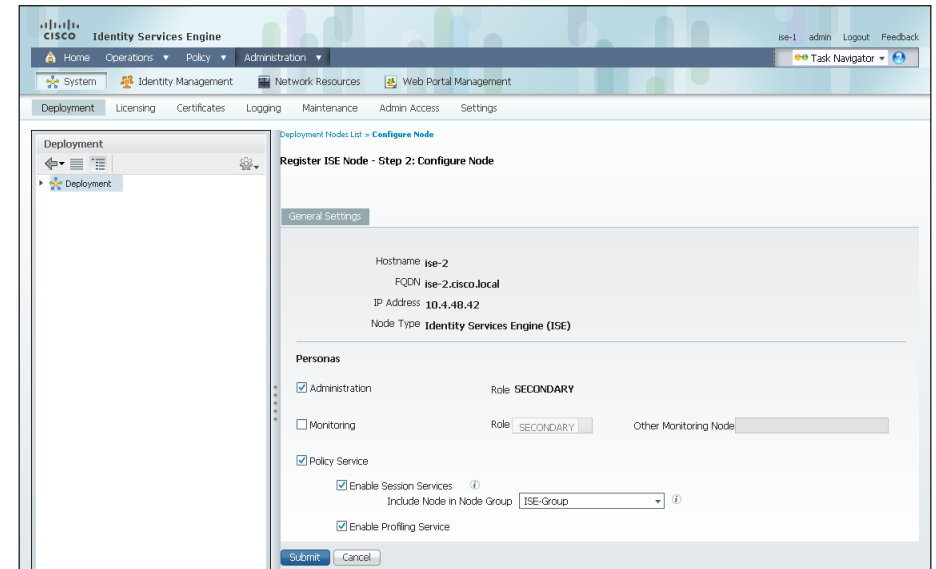
**Step 19:** In the **Deployment Node** window, click **Register**, and then choose **Register an ISE Node**.

**Step 20:** Enter the IP address or host name of the secondary administration Cisco ISE from Table 1 (in this example, ise-2.cisco.local) and the credentials for the admin account, and then click **Next**.

**Step 21:** Select **Administration** and **Policy Service**.

**Step 22:** In the **Administration** section, in the **Role** list, choose **Secondary**, and then in the **Policy Service** section, in the **Node Group** list, choose **ISE-Group**.

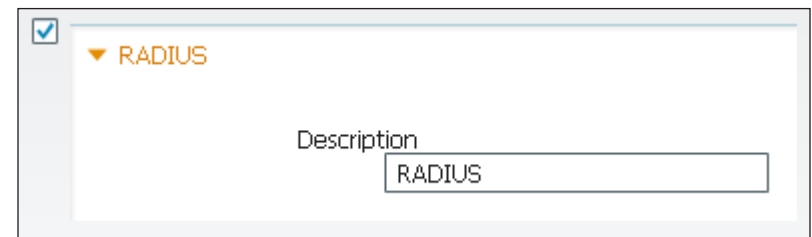
**Step 23:** Click **Submit**. The node registers, and a pop-up window displays letting you know that the process was successful. Click **OK**.



**Step 24:** Next, configure which methods are used to profile network end-points for the secondary policy service node.

**Step 25:** In the **Deployment Nodes** list, choose **ise-2**.

**Step 26:** On the **Profiling Configuration** tab, select **RADIUS**, use the default parameters, and then click **Save**.



**Step 27:** In the **Edit Node** window, click **Deployment Nodes List**. The **Deployment Nodes** window appears.

**Step 28:** In the **Deployment Nodes** window, click **Register**, and then choose **Register an ISE Node**.

**Step 29:** Enter the IP address or host name of the secondary monitoring Cisco ISE from Table 1 (in this example, ise-4.cisco.local) and the credentials for the admin account, and then click **Next**.

**Step 30:** Select **Monitoring**, and then in the **Role** list, choose **Secondary**. Make sure **Administration** and **Policy Service** are not selected.

**Step 31:** Click **Submit**. The node registers, and a pop-up window displays letting you know that the process was successful. Click **OK**.

You have now deployed all Cisco ISE nodes: a pair of redundant administration and policy service nodes and a pair of redundant monitoring nodes.

## Procedure 5 Install Cisco ISE license

Cisco ISE comes with a 90-day demo license for both the Base and Advanced packages. To go beyond 90 days, you need to obtain a license from Cisco. In a redundant configuration, you only need to install the license on the primary administration node.

## Tech Tip

When installing a Base license and an Advanced license, the Base license must be installed first.

**Step 1:** Mouse over **Administration**, and then, from the System section of the menu, choose **Licensing**.

Notice that you only see one node here since only the primary administration node requires licensing.

**Step 2:** Click the name of the Cisco ISE server. This enables you to edit the license details.

**Step 3:** Under Licensed Services, click **Add Service**.

**Step 4:** Click **Browse**, locate your license file, and then click **Import**.

If you have multiple licenses to install, repeat the process for each.

## Procedure 6 Configure network devices in Cisco ISE

Configure Cisco ISE to accept authentication requests from network devices. RADIUS requires a shared secret key to enable encrypted communications. Each network device that will use Cisco ISE for authentication needs to have this key.

**Step 1:** Mouse over **Administration**, and then, from the Network Resources section of the menu, choose **Network Devices**.

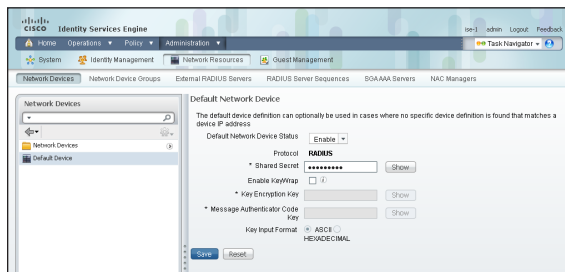
**Step 2:** In the left pane, click **Default Device**.

## Tech Tip

Each network device can be configured individually, or devices can be grouped by location, by device type, or by using IP address ranges. The other option is to use the Default Device to configure the parameters for devices that aren't specifically configured. All network devices in this example have to use the same key, so for simplicity, this example uses the Default Device.

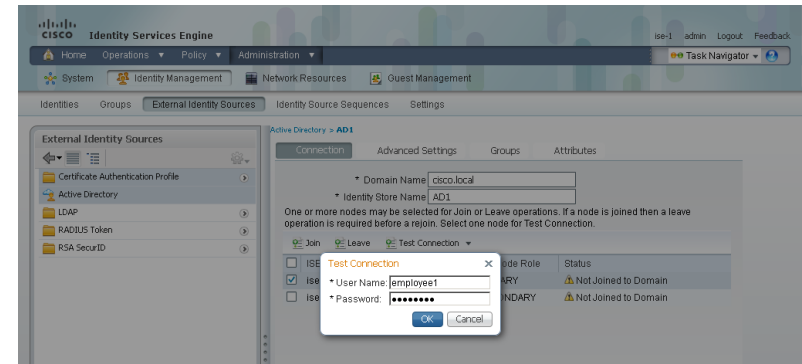
**Step 3:** In the **Default Network Device Status** list, choose **Enable**.

**Step 4:** Enter the RADIUS shared secret, and then click **Save**.



**Step 4:** Verify these settings by selecting the box next to the node, clicking **Test Connection**, and then choosing **Basic Test**.

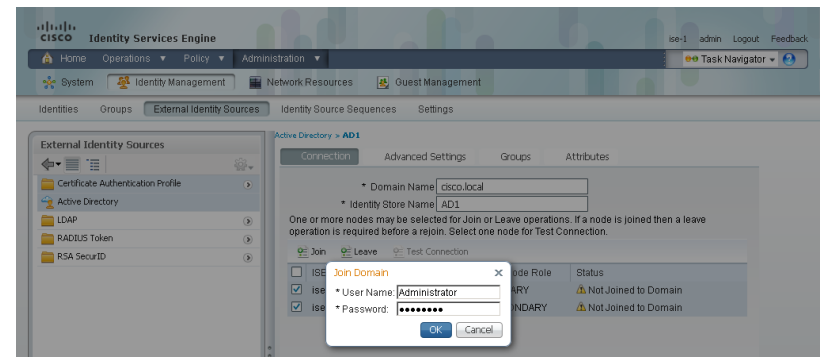
**Step 5:** Enter the credentials for a domain user, and then click **OK**.



**Step 6:** A message appears letting you know whether or not the test was successful. Click **Close**.

**Step 7:** Select the box next each node, and then click **Join**.

**Step 8:** Enter the credentials for a domain administrator account. Cisco ISE is now joined to the AD domain.



## Procedure 7 Configure Cisco ISE to use Active Directory

Cisco ISE uses the existing Active Directory (AD) server as an external authentication server. First, you must configure the external authentication server.

**Step 1:** Mouse over **Administration**, and then, from the Identity Management section of the menu, choose **External Identity Sources**.

**Step 2:** In the left panel, click **Active Directory**.

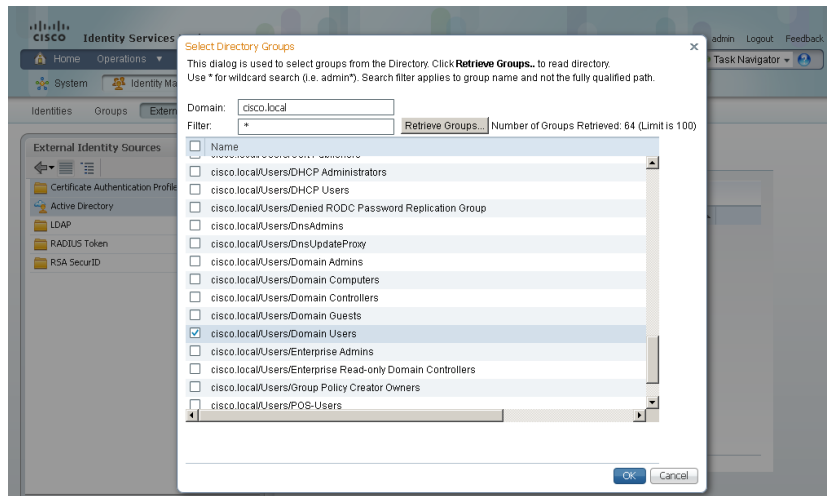
**Step 3:** On the Connection tab, enter the AD domain (for example, cisco.local) and the name of the server (for example, AD1), and then click **Save Configuration**.

Next, you select which groups from AD that Cisco ISE will use for authentication.

**Step 9:** Click the Groups tab, click **Add**, and then click **Select Groups from Directory**.

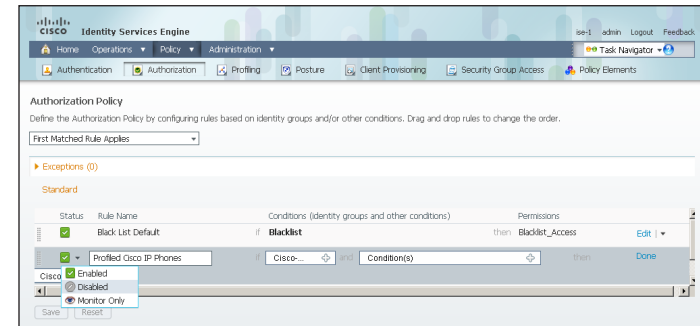
**Step 10:** Search for the groups you wish to add. The domain box is already filled in. The default filter is a wildcard to list all groups. Click **Retrieve Groups** to get a list of all groups in your domain.

**Step 11:** Select the groups you want to use for authentication, and then click **OK**. For example, for all users in the domain, select the group **<domain>/Users/Domain Users**. In this example deployment, you add the groups for **cisco.local/Users/Finance**, **cisco.local/Users/HR**, **cisco.local/Users/IT**, and **cisco.local/Users/Research**.



**Step 12:** Click **Save Configuration**.

**Step 2:** For the **Profiled Cisco IP Phones** rule, click **Edit**, click the green check mark icon, choose **Disabled**, click **Done**, and then click **Save**.



## Process

### Enabling Visibility to the Wireless Network

1. Configure 802.1X for wireless endpoints
2. Disable EAP-TLS on Cisco ISE
3. Add ISE as RADIUS authentication server
4. Add ISE as RADIUS accounting server
5. Enable DHCP profiling

To authenticate wireless clients, you need to configure the wireless LAN controllers (WLC) to use the new Cisco ISE servers as RADIUS servers for authentication and accounting. The existing entry is disabled so that if there are any issues after moving to Cisco ISE, you can quickly restore the original configuration. Additionally, you configure the WLCs for DHCP profiling so that profiling information can be obtained from the DHCP requests from these clients and sent to the Cisco ISE.

## Procedure 8 Disable IP Phone authorization policy

There is a default policy in place for Cisco IP Phones that have been profiled. This profile applies a downloadable access list on the port to which the phone is connected. Since there is no policy enforcement taking place at this point, this rule should be disabled.

**Step 1:** On the menu bar, mouse over **Policy**, and then click **Authorization**.

## Procedure 1 Configure 802.1X for wireless endpoints

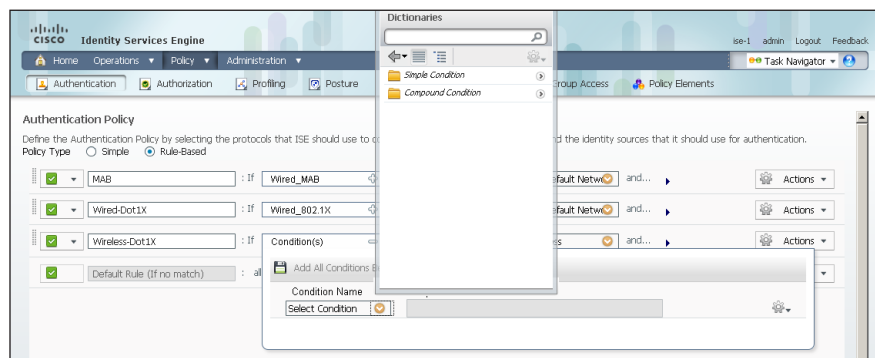
To differentiate wireless users in the authentication logs, create a rule to identify when wireless users authenticate.

**Step 1:** Navigate to **Policy > Authentication** to open the Authentication Policy page.

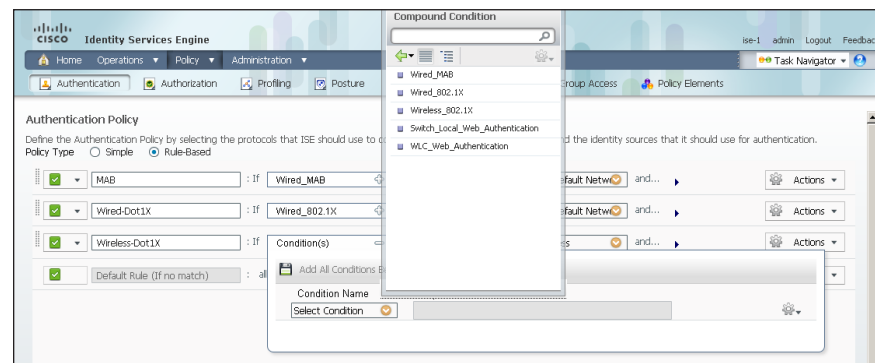
**Step 2:** For the Default Rule, click the **Actions** button, and then choose **Insert new row above**. A new rule, Standard Policy 1, is created.

**Step 3:** Rename Standard Policy 1 to **Wireless-Dot1X**. In the **Condition(s)** box, click the + symbol, and then choose **Select Existing Condition from Library**.

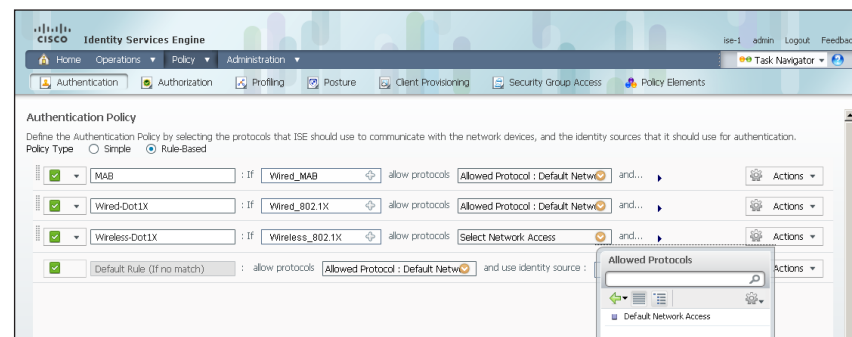
**Step 4:** In the **Select Condition** list, next to **Compound Condition**, click the > symbol.



**Step 5:** Choose **Wireless\_802.1X**, and then click anywhere to continue.



**Step 6:** In the **Select Network Access** list, next to **Allowed Protocols**, click the > symbol, and then select **Default Network Access**.

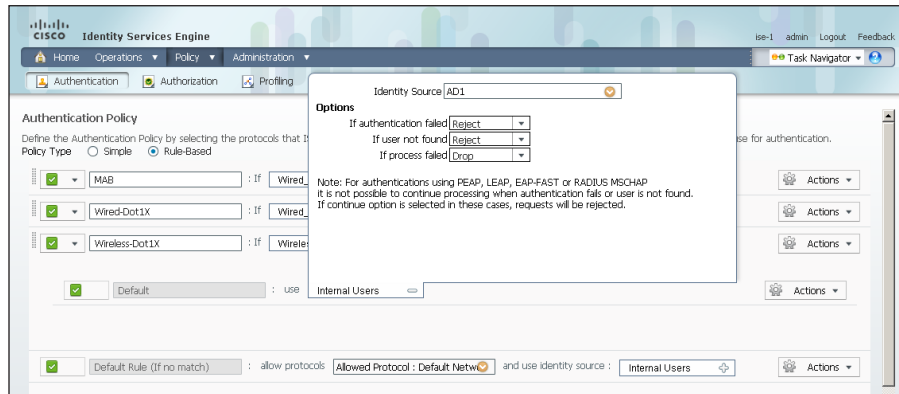


**Step 7:** For the **Wireless-Dot1X** rule, to the right of **and...**, click the black triangle. This displays the identity store used for this rule.

**Step 8:** Next to **Set Identity Source**, click the + symbol.

**Step 9:** In the **Identity Source** list, choose the previously defined AD server, for example, AD1.

**Step 10:** Use the default options for this identity source, continue by clicking anywhere in the window, and then click **Save**.



## Procedure 2 Disable EAP-TLS on Cisco ISE

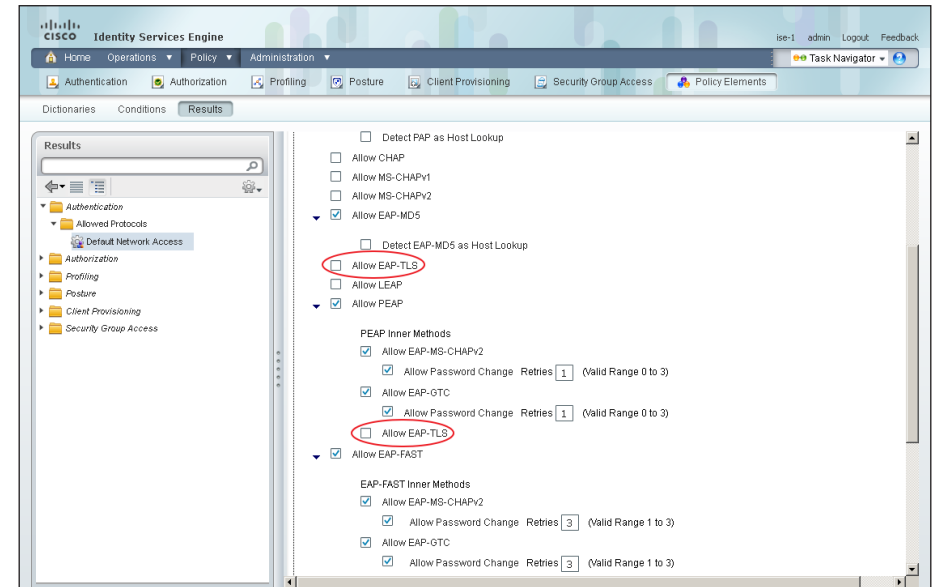
For wireless deployments that aren't currently using digital certificates, you need to disable EAP-TLS in order to allow clients to log in. You will be deploying digital certificates in a later phase of this deployment.

**Step 1:** On the menu bar, mouse over **Policy**, and then, from the Policy Elements section of the menu, choose **Results**.

**Step 2:** In the left pane, double-click **Authentication**. This expands the options.

**Step 3:** Double-click **Allowed Protocols**, and then select **Default Network Access**.

**Step 4:** Clear the global **Allow EAP-TLS** check box and under the PEAP settings, clear the **Allow EAP-TLS** check box, and then click **Save**.



## Procedure 3 Add ISE as RADIUS authentication server

Perform this procedure for every wireless LAN controller (WLC) in the architecture with the exception of the guest WLC in the demilitarized zone (DMZ).

**Step 1:** Navigate to the WLC console by browsing to <https://wlc1.cisco.local>.

**Step 2:** On the menu bar, click **Security**.

**Step 3:** In the left pane, under the RADIUS section, click **Authentication**.

**Step 4:** Click **New**. A new server is added.

**Step 5:** In the **Server IP Address** box, enter **10.4.48.41**, and then enter your RADIUS shared secret.

**Step 6:** Next to Management, clear the **Enable** box, and then click **Apply**.

Security > RADIUS Authentication Servers > New

Server Index (Priority): 2

Server IP Address: 10.4.48.41

Shared Secret Format: ASCII

Shared Secret: \*\*\*\*\*

Confirm Shared Secret: \*\*\*\*\*

Key Wrap: ☒ (Designed for FIPS customers and requires a key wrap compliant RADIUS server)

Port Number: 1812

Server Status: Enabled

Support for RFC 3576: Enabled

Server Timeout: 2 seconds

Network User: ☒ Enable

Management: ☐ Enable

IPSec: ☐ Enable

**Step 7:** Repeat Step 4 through Step 6 to add the secondary engine, 10.4.48.42, to the WLC configuration.

**Step 8:** After adding Cisco ISE as a RADIUS server, disable the current RADIUS server in use. By disabling the server instead of deleting it, you can easily switch back if needed. Perform this procedure for every wireless LAN controller (WLC) in the architecture with the exception of the guest WLC in the DMZ.

**Step 9:** On the RADIUS Authentication Servers screen, click the Server Index of the original RADIUS server, and then, for **Server Status**, select **Disabled**. Click **Apply**.

**Step 10:** On the RADIUS Authentication Servers screen, click **Apply**.

Security > RADIUS Authentication Servers

Call Station ID Type: IP Address

Use AES Key Wrap: ☐ (Designed for FIPS customers and requires a key wrap compliant RADIUS server)

MAC Delimiter: Hyphen

Network User	Management	Server Index	Server Address	Port	IPSec	Admin Status
<input checked="" type="checkbox"/>	<input type="checkbox"/>	1	10.4.48.15	1812	Disabled	Disabled
<input checked="" type="checkbox"/>	<input type="checkbox"/>	2	10.4.48.41	1812	Disabled	Enabled
<input checked="" type="checkbox"/>	<input type="checkbox"/>	3	10.4.48.42	1812	Disabled	Enabled

1. Call Station ID Type will be applicable only for non 802.1x authentication only.

## Procedure 4

## Add ISE as RADIUS accounting server

Perform this procedure for every wireless LAN controller (WLC) in the architecture, with the exception of the guest WLC in the DMZ.

**Step 1:** On the menu bar, click **Security**.

**Step 2:** In the left pane, under the RADIUS section, click **Accounting**.

**Step 3:** Click **New**. This adds a new server.

**Step 4:** In the **Server IP Address** box, enter **10.4.48.41**, enter your RADIUS shared secret, and then click **Apply**.

**Step 5:** Repeat Step 3 through Step 4 to add the secondary engine, 10.4.48.42, to the WLC configuration.

**Step 6:** On the RADIUS Accounting Servers screen, click the Server Index of the original RADIUS server, and then, for Server Status, select **Disabled**. Click **Apply**.

**Step 7:** On the RADIUS Accounting Servers screen, click **Apply**.

Network User	Server Index	Server Address	Port	IPSec	Admin Status
<input checked="" type="checkbox"/>	1	10.4.48.15	1813	Disabled	Disabled
<input checked="" type="checkbox"/>	2	10.4.48.41	1813	Disabled	Enabled
<input checked="" type="checkbox"/>	3	10.4.48.42	1813	Disabled	Enabled

## Procedure 5 Enable DHCP profiling

You need to enable DHCP profiling on the WLC in order to send DHCP information to the engine for endpoint profiling.

**Step 1:** On the WLC, navigate to **WLANs**, and then select the WLAN ID for the SSIDs you wish to monitor.

**Step 2:** On the Advanced tab, in the Client Profiling section, select **DHCP Profiling**.

**Step 3:** When the message appears about enabling DHCP Req'd and disabling Local Auth, click **OK**, and then click **Apply**.

**Step 4:** When a message appears saying that the WLANs need to be disabled, click **OK**.

## Process

### Enabling Authorization

1. Configure identity groups
2. Create profile to deny iPhones
3. Create authorization rule to deny iPhones
4. Create profiles for virtual desktops
5. Create authorization rules for VDI
6. Configure WLC for authorization

If you want to provide differentiated access for the BYOD devices, you must create an authorization policy. This example describes how to create a policy based on the type of device that is connecting. The user authenticates by using their AD credentials but gets different levels of access based on the type of device being used. The policy described here denies all access to anyone using an iPhone. If the user is using an iPad or Android device, the user gets access to the VDI environment and the Internet.

### Procedure 1 Configure identity groups

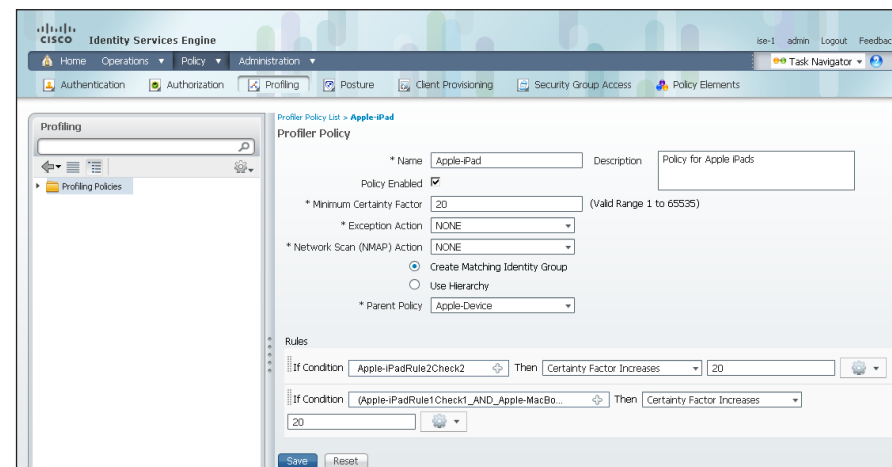
Cisco ISE has more in-depth options to give more details on the devices connecting to the network. To help identify the endpoints, identity groups are used to classify profiled endpoints. You use these identity groups to create authorization policies.

The example below shows how this is done for an Apple iPad. The procedure for other types of devices is similar.

**Step 1:** On the menu bar, mouse over **Policy**, and then click **Profiling**.

**Step 2:** Click **Apple-iPad**.

**Step 3:** Select **Create Matching Identity Group**, and then click **Save**.



This can be done for other endpoint types as needed. In this example deployment, this procedure was also performed for Android and Apple iPhone. You can investigate the rules used to profile the endpoint to understand the process. In the case of the Apple iPad, Cisco ISE uses two rules—one is based on DHCP information, and the other is based on HTTP.

### Procedure 2 Create profile to deny iPhones

In an authorization profile, you define the permissions to be granted for network access. An organization may decide that they don't want to allow certain devices on the network at all, regardless of whether the user has valid credentials or not. The policy created in this procedure denies any iPhone access to the network. This policy is an example and can be modified to suit your environment.

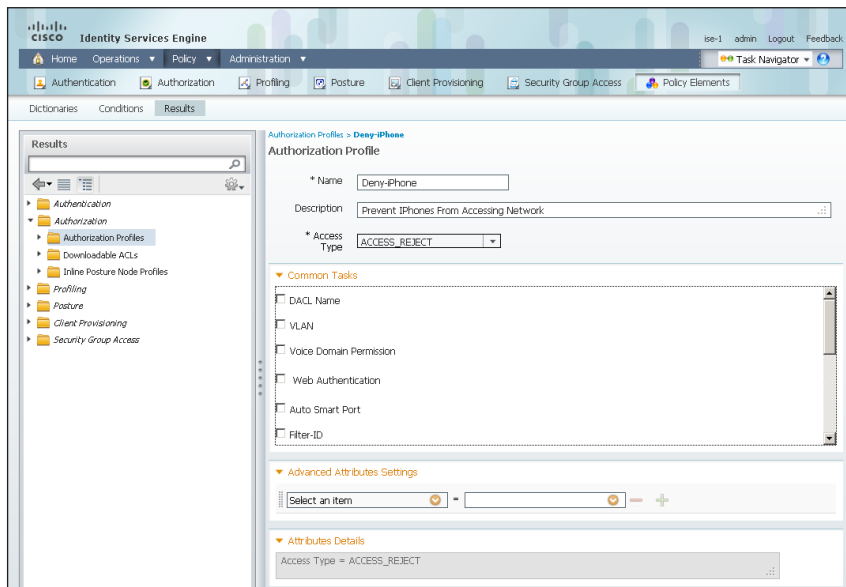
**Step 1:** On the menu bar, mouse over **Policy**, and then, in the Policy Elements section, choose **Results**.

**Step 2:** In the left pane, double-click **Authorization**, and then select **Authorization Profiles**.

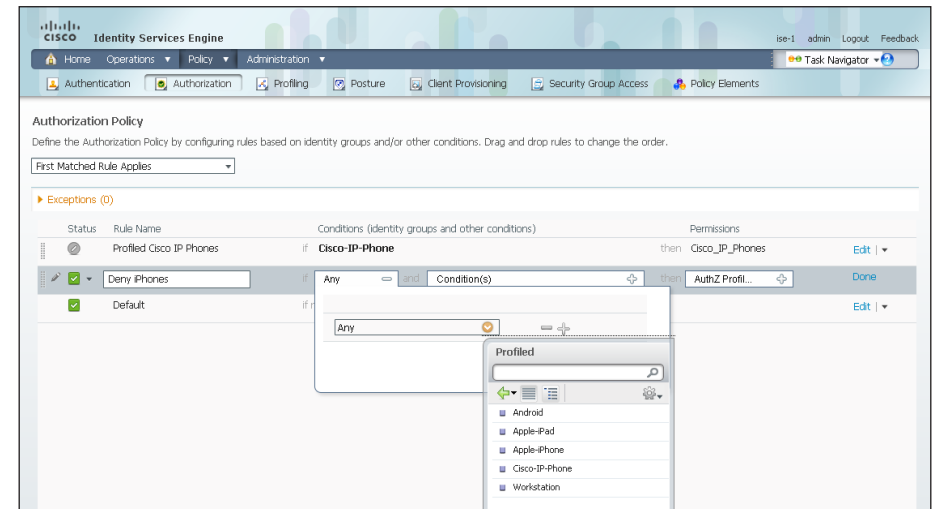
**Step 3:** Click **Add**.

**Step 4:** Enter a name and description for the policy you are adding.

**Step 5:** In the **Access Type** list, choose **ACCESS\_REJECT**, and then click **Submit**.



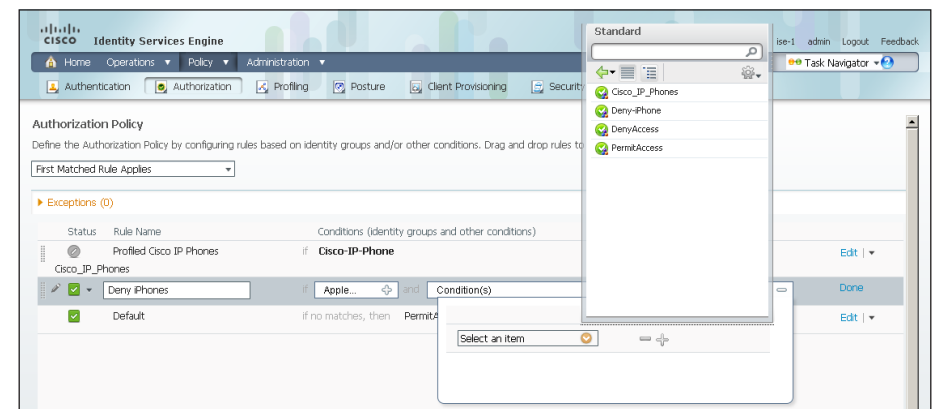
**Step 6:** Next to **Profiled**, click the > symbol, and then click **Apple-iPhone**.



**Step 7:** In the Permissions section, next to **AuthZ Profile(s)**, click the + symbol.

**Step 8:** In the **Select an item** list, next to **Standard**, choose the > symbol.

**Step 9:** Choose the **Deny-iPhone** authorization profile that was created in Procedure 2, "Create profile to deny iPhones."



**Step 10:** Click **Done**, and then click **Save**.

### Procedure 3 Create authorization rule to deny iPhones

An authorization rule is part of the overall authorization policy. The authorization rule links the identity profile to the authorization profile. The following steps describe how to create an authorization rule that uses the profile created in Procedure 2, "Create profile to deny iPhones."

**Step 1:** On the menu bar, mouse over **Policy**, and then choose **Authorization**.

**Step 2:** At the end of the Default Rule, click the arrow, and then choose **Insert new rule above**. A new rule, "Standard Rule 1," is created.

**Step 3:** Rename "Standard Rule 1" to **Deny iPhones**.

**Step 4:** In the Conditions section, next to Any, click the + symbol.

**Step 5:** In the list, next to **Endpoint Identity Groups**, choose the > symbol.

## Procedure 4 Create profiles for virtual desktops

An organization may decide to allow employees to bring in their own devices and use them on the corporate network. However, they may wish to apply some access controls to limit which parts of the network the user is allowed to access from their personal device. In this procedure, it is assumed that you have deployed a Virtual Desktop Infrastructure (VDI). The policy in this procedure pushes an access list to the WLC that allows access only to the VDI infrastructure and the Internet for users who are using either an iPad or an Android device. The access list can be deployed only for access points in the campus or at remote sites that have a local WLC. This policy is an example and can be modified to suit your environment.

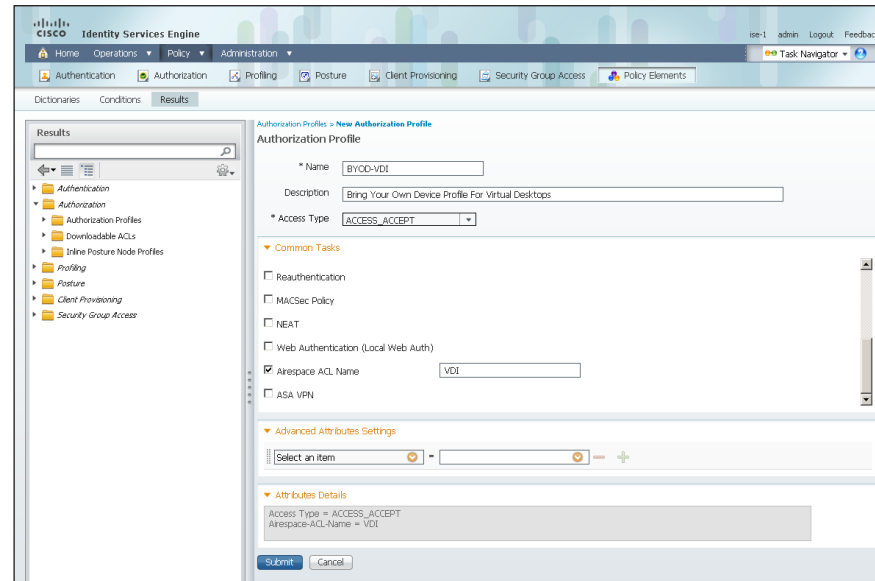
**Step 1:** On the menu bar, mouse over **Policy**, and then, in the Policy Elements section, choose **Results**.

**Step 2:** In the left pane, double-click **Authorization**, and then select **Authorization Profiles**.

**Step 3:** Click **Add**.

**Step 4:** Enter a name (example: BYOD-VDI) and a description for the policy.

**Step 5:** In the Common Task section, select **Airespace ACL Name**, and then enter the name of the ACL that you are applying to the WLC. In this example, the ACL is “VDI.”



**Step 6:** Click **Submit**.

## Procedure 5 Create authorization rules for VDI

The following steps describe how to create an authorization rule that uses the profile created in Procedure 4, “Create profiles for virtual desktops.”

**Step 1:** On the menu bar, mouse over **Policy** and then choose **Authorization**.

**Step 2:** At the end of the Default Rule, click the arrow, and then select **Insert new rule above**. A new rule, “Standard Rule 1,” is created.

**Step 3:** Rename “Standard Rule 1” to **BYOD VDI**.

**Step 4:** In the Conditions section, next to Any, click the + symbol.

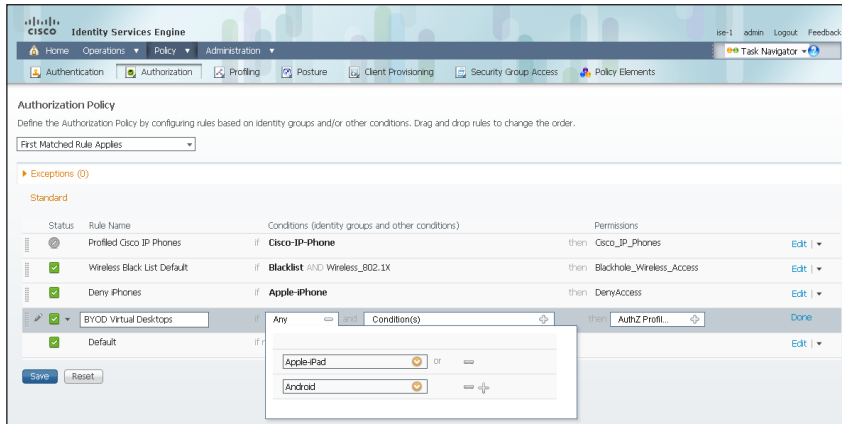
**Step 5:** In the list, next to Endpoint Identity Groups, choose the > symbol.

**Step 6:** Next to Profiled, click the > symbol, and then select **Apple-iPad**.

**Step 7:** Next to Apple-iPad, click the + symbol.

**Step 8:** In the list, next to Endpoint Identity Groups, choose the > symbol.

**Step 9:** Next to Profiled, click the > symbol, and then choose **Android**.

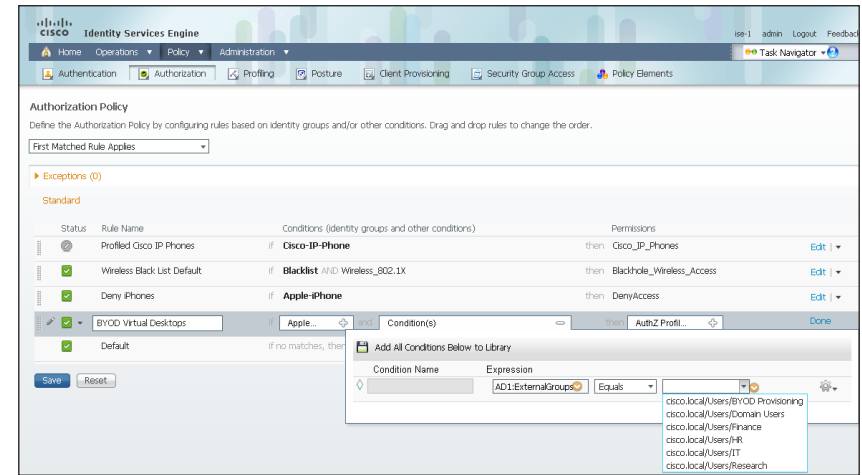


**Step 10:** In the **Condition(s)** list, click the + symbol, and then click **Create New Condition (Advance Option)**.

**Step 11:** Under Expression, next to Select Attribute, click the arrow. The menu opens.

**Step 12:** Next to AD1, click the > symbol, and then choose **ExternalGroups**.

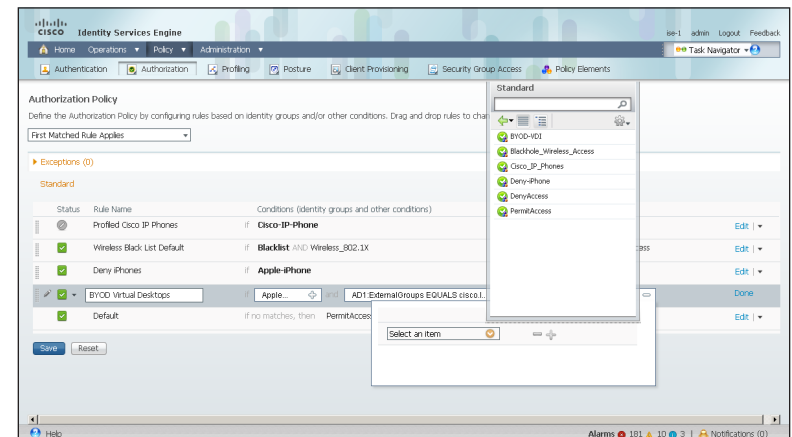
**Step 13:** In the first drop-down list, choose **Equals**, and then, in the second drop-down list, choose **cisco.local/Users/Domain Users**.



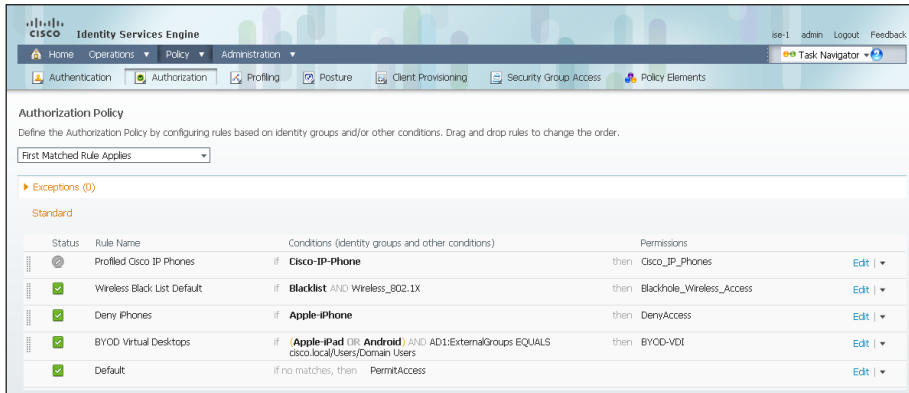
**Step 14:** In the Permissions section, next to AuthZ Profile(s), click the + symbol.

**Step 15:** In the Select an item list, next to Standard, click the > symbol.

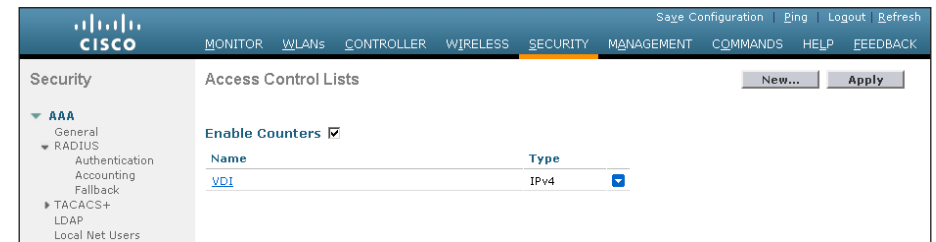
**Step 16:** Select the BYOD-VDI authorization profile that was created in Procedure 4, "Create profiles for virtual desktops."



**Step 17:** Click **Done**, and then click **Save**.

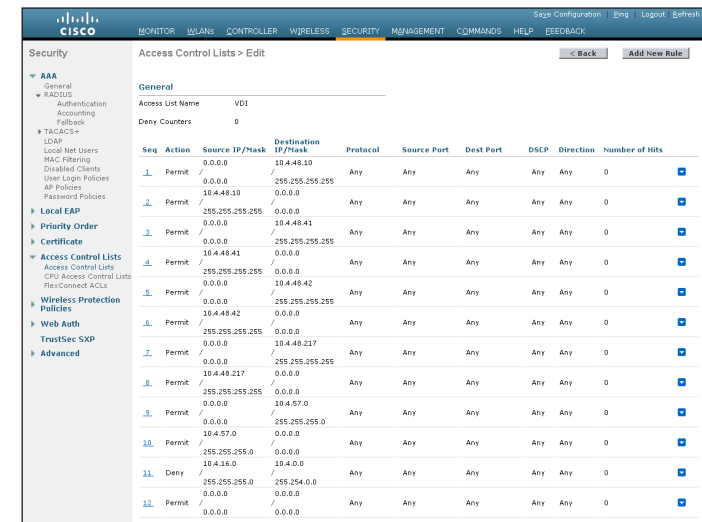


**Step 6:** Click the name in the list. This allows you to edit the newly created access list.



**Step 7:** Click **Add New Rule**.

**Step 8:** Create a new access list rule based on your security policy, and then click **Apply**. Create additional rules to complete the policy. In this example deployment, the access list allows only access to services required to use the VDI client on the user's personal device and no other internal resources. The policy also allows for access to the Internet.



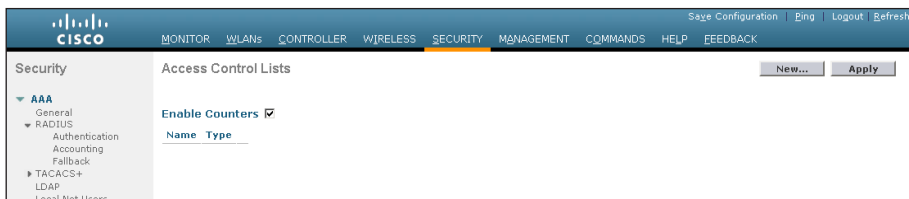
## Procedure 6 Configure WLC for authorization

Configure every WLC in the environment, with the exception of the guest WLC in the DMZ, with access lists to support this newly defined policy. The ACL that is referenced by the VDI authorization profile needs to be defined on the WLC. When the clients on the campus and at remote sites with a local controller connect to the WLC and authenticate, Cisco ISE passes a RADIUS attribute requesting the ACL be applied for this client.

**Step 1:** In your browser, enter <https://wlc1.cisco.local>. This takes you to the WLC console.

**Step 2:** On the menu bar, click **Security**.

**Step 3:** In the left pane, expand **Access Control Lists**, and then click **Access Control Lists**.



**Step 4:** Click **New**.

**Step 5:** Name the access list, and then click **Apply**.



## Tech Tip

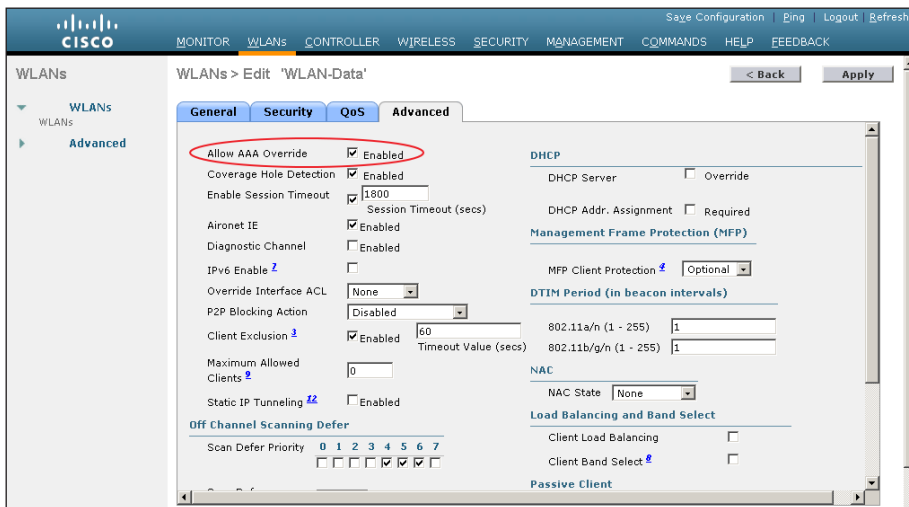
The access list needs to have entries for the traffic in both directions, so make sure you have pairs of access list rules for both inbound and outbound traffic. Also, there is an implicit “deny all” rule at the end of the access list so any traffic not explicitly permitted is denied.

Next, you enable the WLC to allow Cisco ISE to use RADIUS to override the current settings, so that the access list can be applied to the wireless LAN.

**Step 9:** On the menu bar, click **WLANs**.

**Step 10:** Click the WLAN ID of the wireless network that the wireless personal devices are accessing.

**Step 11:** Click **Advanced**, and then select **Allow AAA Override**.



**Step 12:** Click **Apply**, and then click **Save Configuration**.

## Enable device provisioning

Cisco ISE allows you to provision a device for network access by deploying digital certificates and configuring the 802.1X supplicant. Digital certificates are a Cisco best practice when deploying 802.1X, as they provide a higher level of assurance than just a username and password. In this example deployment, you deploy digital certificates to Apple iOS and Google Android devices. The certificate authority (CA) you use is the one built into Windows Server 2008 Enterprise, and you enable it on the existing Active Directory (AD) server.

### Process

#### Deploying Digital Certificates

1. Install certificate authority
2. Create template for auto-enrollment
3. Edit registry
4. Install trusted root certificate for domain
5. Install trusted root on AD server
6. Request a certificate for ISE from the CA
7. Download CA root certificate
8. Issue certificate for Cisco ISE
9. Install trusted root certificate in ISE
10. Configure SCEP
11. Install local certificate in Cisco ISE
12. Delete old certificate and request

## Procedure 1 Install certificate authority

**Step 1:** Install an enterprise root certificate authority on the AD server.



### Reader Tip

For more information about installing a certificate authority, see the Microsoft Windows Server 2008 Active Directory Certificate Services Step-by-Step Guide:

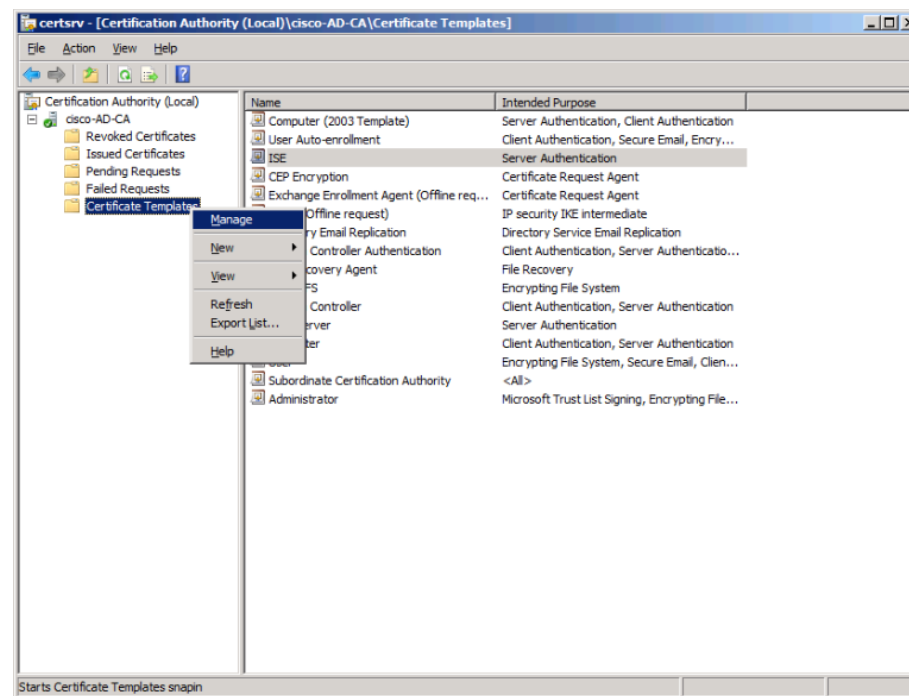
<http://technet.microsoft.com/en-us/library/cc772393%28WS.10%29.aspx>

## Procedure 2 Create template for auto-enrollment

You need to create a certificate template to enable auto-enrollment for these devices.

**Step 1:** On the CA console, navigate to **Start > Administrative Tools > Certification Authority**.

**Step 2:** Expand the CA server, right-click **Certificate Templates**, and then choose **Manage**. The Certificate Templates Console opens.



**Step 3:** Right-click the **User** template, and then choose **Duplicate Template**.

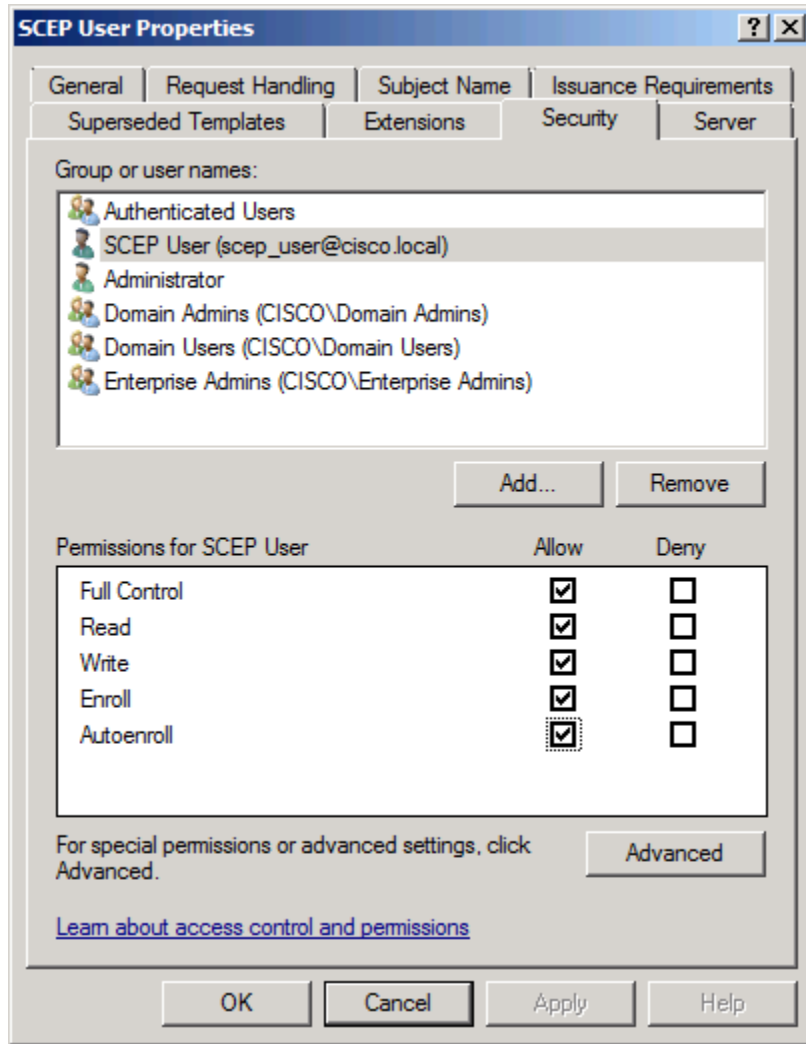
For compatibility with Windows XP, make sure that Windows 2003 Server Enterprise is selected.

**Step 4:** In the template properties window, click **General**, and then enter a name for the template.

**Step 5:** On the Request Handling tab, select **Allow private key to be exported**, make sure **Enroll subject without requiring any user input** is selected, and then click **CSPs**.

**Step 6:** Select **Requests can use any CSP available on the subject's computer**, and then click **OK**.

**Step 7:** On the Security tab, click the user created to run SCEP, and then make sure **Allow** is selected for all options: Full Control, Read, Write, Enroll, and Autoenroll.



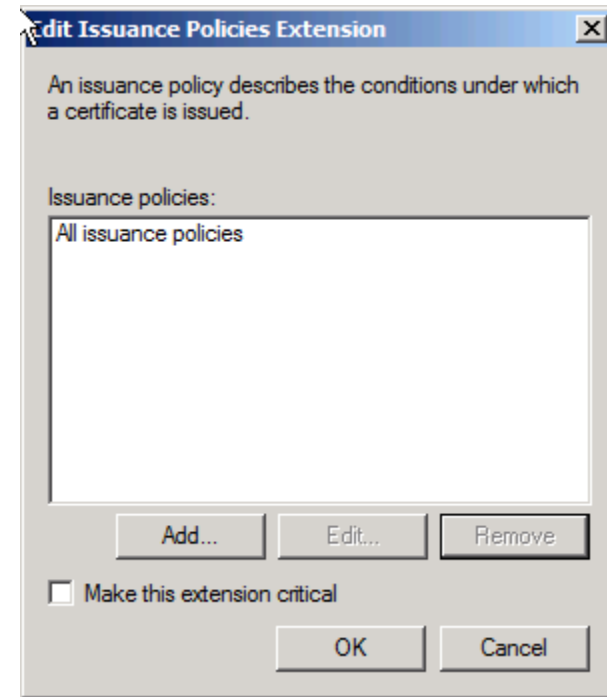
**Step 8:** On the Subject Name tab, select **Supply in the request**.

**Step 9:** On the Extensions tab, click **Application Policies**, and then make sure Client Authentication is listed.

**Step 10:** Click **Basic Constraints**, and then make sure the subject is an end-entity. These are both default settings so they shouldn't need to be modified.

**Step 11:** Click **Issuance Policies**, and then click **Edit**.

**Step 12:** Click **Add**, choose **All issuance policies**, and then click **OK**.

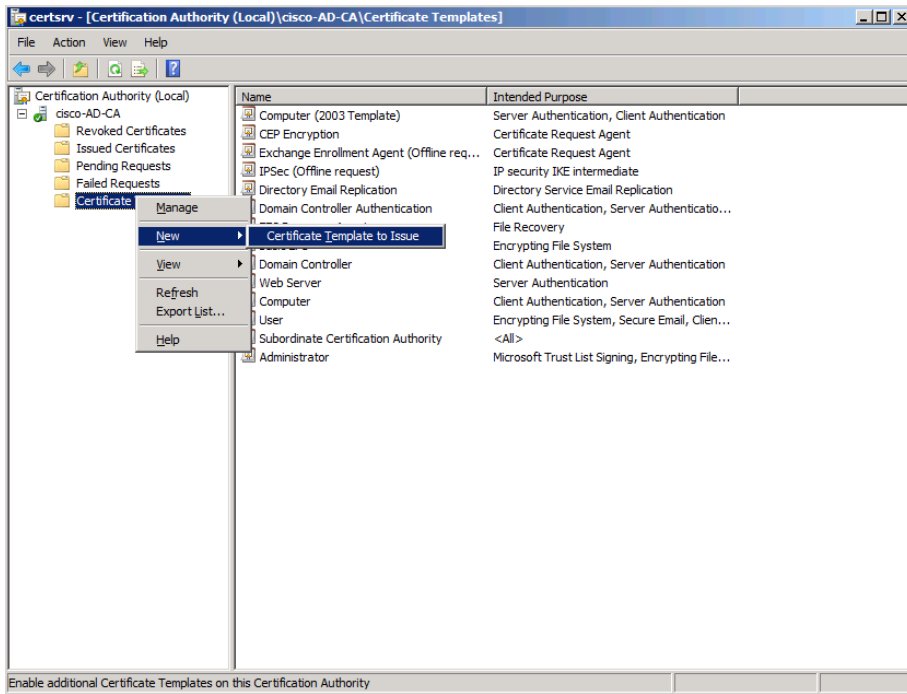


**Step 13:** Click **OK**.

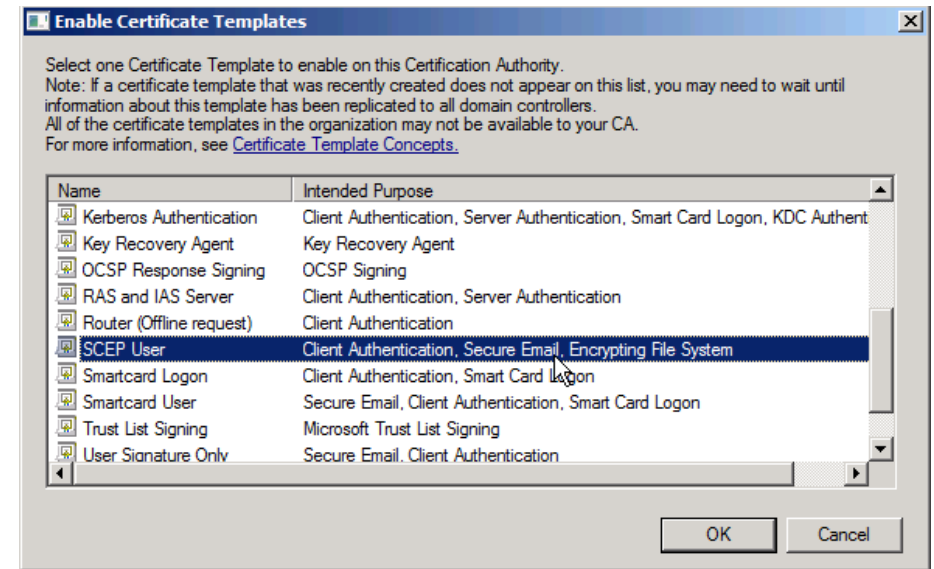
**Step 14:** Use the defaults for the remaining tabs, click **Apply**, and then click **OK**.

**Step 15:** Close the Certificate Templates Console.

**Step 16:** In the Certificate Authority console, right-click **Certificate Templates**, and then navigate to **New > Certificate Template to Issue**.



**Step 17:** Choose the previously defined template, and then click **OK**.



### Procedure 3 Edit registry

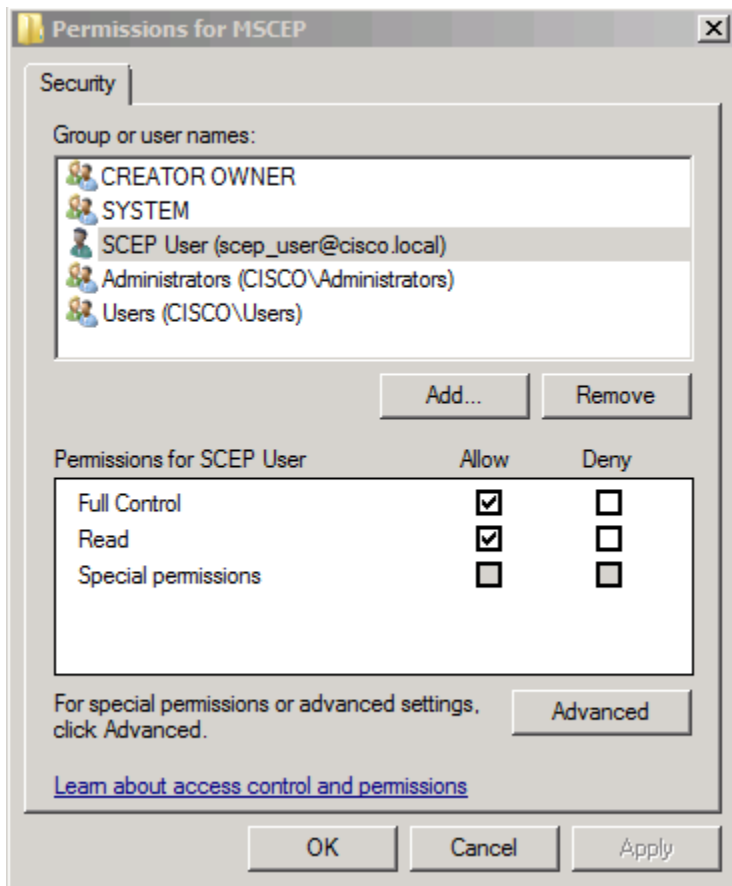
There are a few changes that need to be made to the registry to support auto-enrollment in order to complete the installation.

**Step 1:** On the certificate authority, navigate to **Start > Run**, enter **regedit**, and then click **OK**. The Windows Registry Editor opens.

During the installation of the Network Device Enrollment Service, you created a user for the Simple Certificate Enrollment Protocol (SCEP). This user needs to have full access to the HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Cryptography\MSCEP key.

**Step 2:** Right-click **HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Cryptography\MSCEP**, and then select **Permissions**.

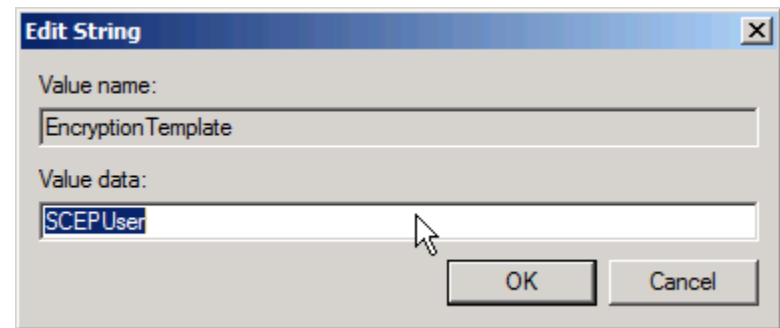
**Step 3:** Select the user that you created for SCEP during installation, in the Allow section select **Full Control**, and then click **OK**.



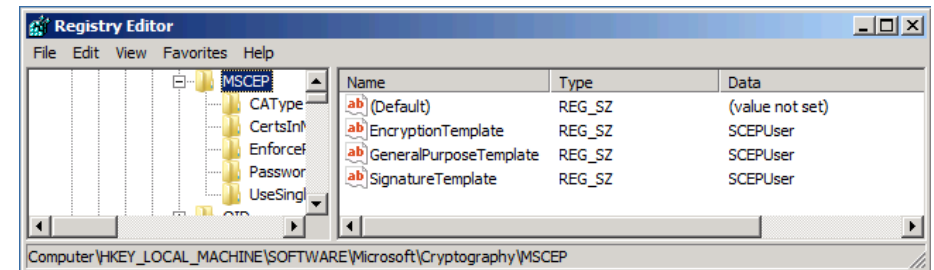
**Step 4:** There are three values for certificate templates in the HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Cryptography\MSCEP key that need to point to the template that you created in Procedure 2. Those values are EncryptionTemplate, GeneralPurposeTemplate, and SignatureTemplate.

**Step 5:** Right-click **EncryptionTemplate**, and then choose **Modify**.

**Step 6:** In the Value Data box, enter the name of the template created in Procedure 2, and then click **OK**.



**Step 7:** Repeat Step 4 and Step 5 for GeneralPurposeTemplate and SignatureTemplate.

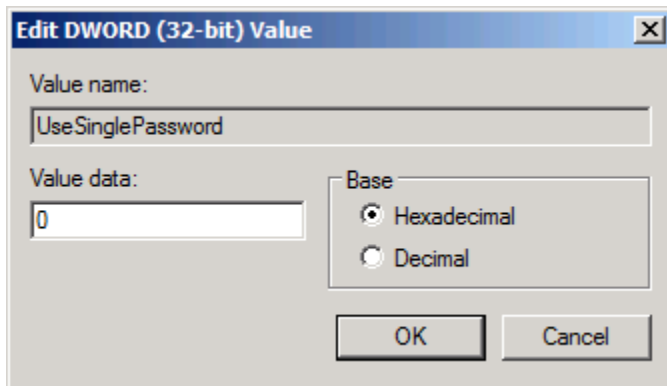


Next, disable the HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Cryptography\MSCEP\UseSinglePassword key.

**Step 8:** Click HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Cryptography\MSCEP\UseSinglePassword.

**Step 9:** Right-click **UseSinglePassword**, and then choose **Modify**.

**Step 10:** In the Value data box, enter **0**, and then click **OK**.



#### Procedure 4 Install trusted root certificate for domain

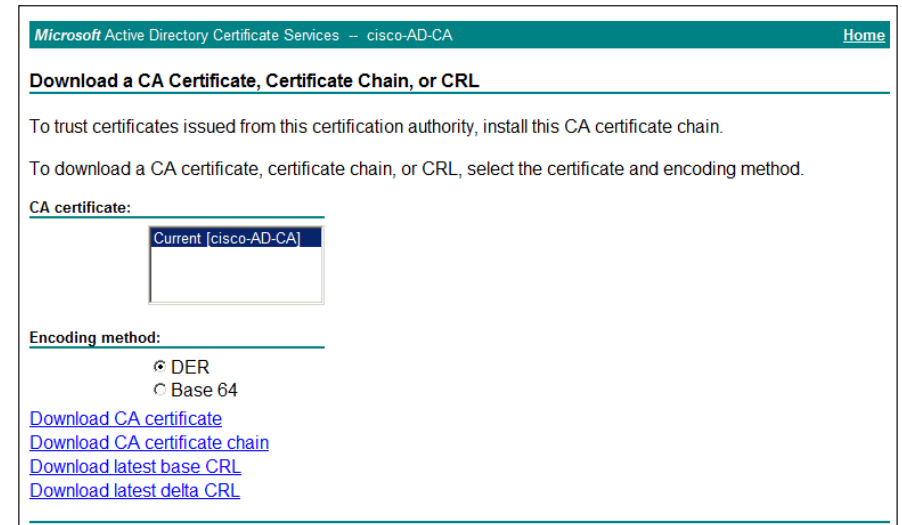
Install a trusted root certificate on the AD controller in order to distribute it to the clients so that certificates from the CA server will be trusted.

**Step 1:** On the CA console, launch a web browser, and then connect to the certificate authority, <https://ca.cisco.local/certsrv>.

**Step 2:** Click **Download a CA certificate, certificate chain, or CRL**.

**Step 3:** Make sure the current certificate is selected and the **DER** encoding method is selected.

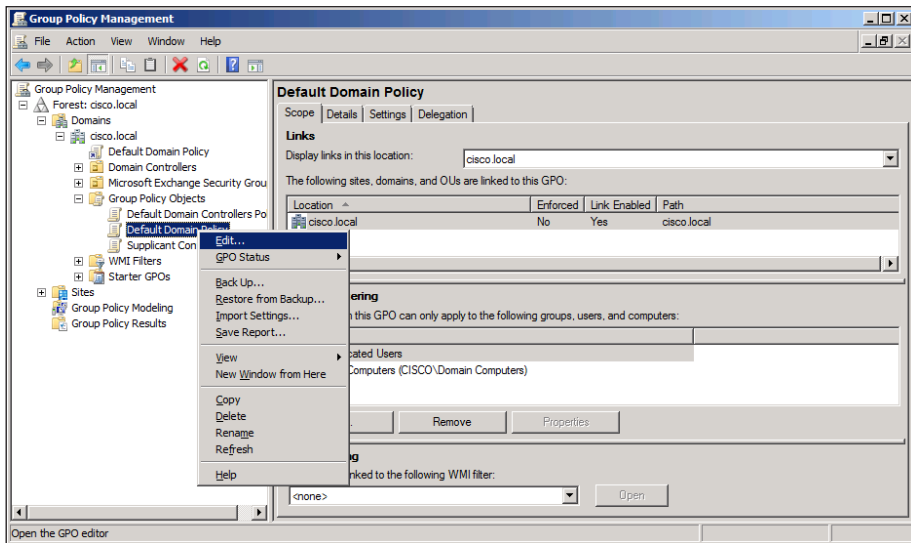
**Step 4:** Click **Download CA Certificate**, and then save the certificate file on the AD controller.



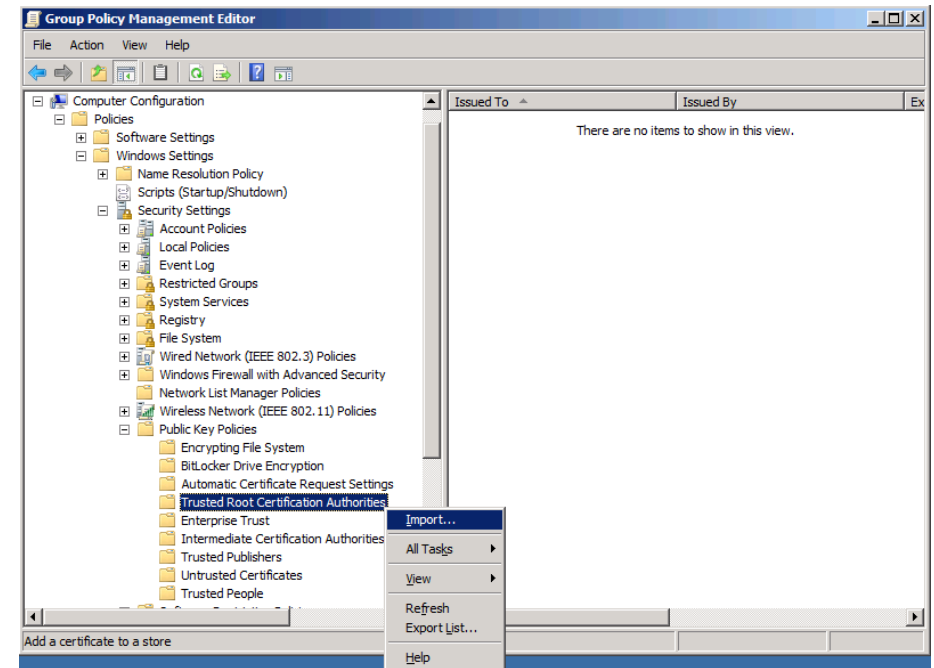
**Step 5:** On the CA console, navigate to **Start > Administrative Tools > Group Policy Management**.

**Step 6:** Expand **Forest > Domains > <local domain>> Group Policy Objects**.

Step 7: Right-click Default Domain Policy, and then choose Edit.

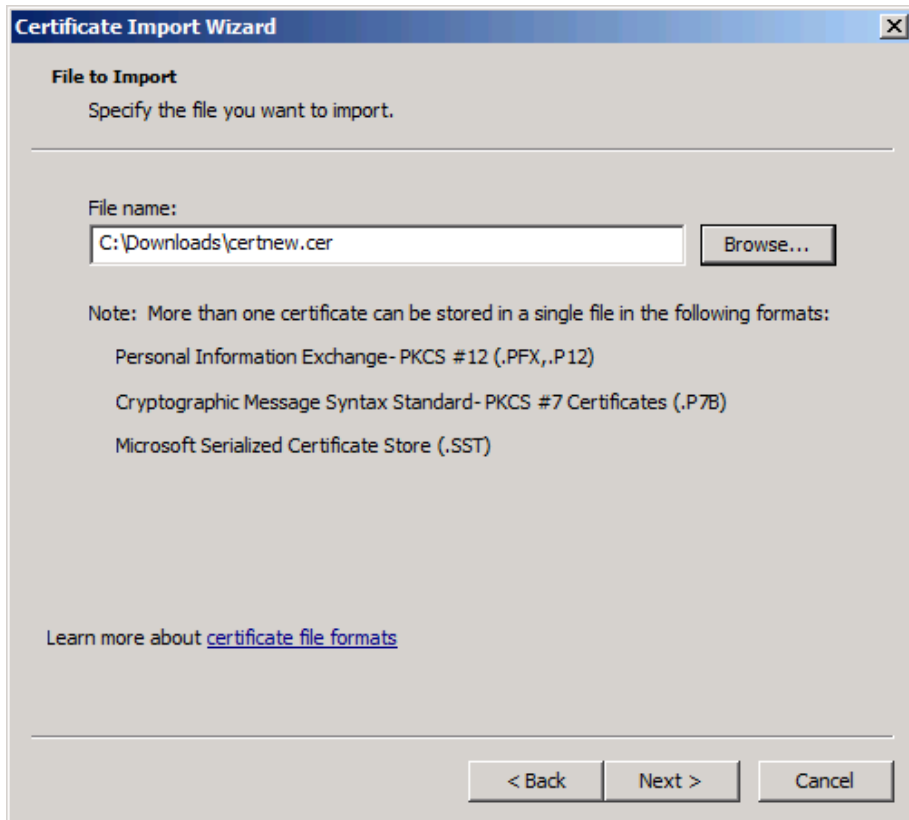


Step 8: Navigate to Computer Configuration > Policies > Windows Settings > Security Settings > Public Key Policies, right-click Trusted Root Certification Authorities, and then choose Import. The Certificate Import Wizard launches.



Step 9: Click Next.

**Step 10:** Click **Browse**, locate the trusted root certificate saved in Step 2, and then click **Next**.



**Step 11:** Place the certificate in the Trusted Root Certification Authorities certificate store, and then click **Next**.

**Step 12:** Click **Finish**. The certificate imports.

**Step 13:** Click **OK**. The wizard closes.

## Procedure 5

### Install trusted root on AD server

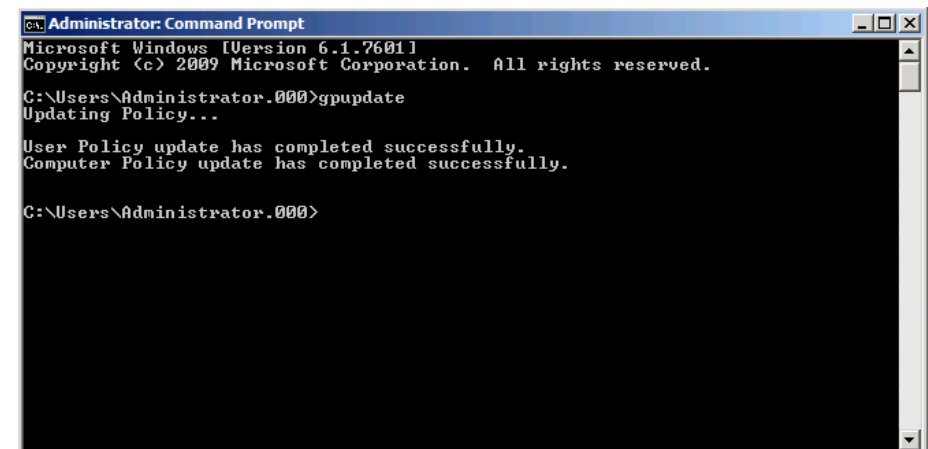
In addition to configuring AD server to distribute the trusted root certificate to workstations, you need to install the certificate directly on the AD server. A group policy object (GPO) update takes care of this automatically. In this procedure, you force the update to run immediately.

**Step 1:** On the AD console, navigate to **Start > Run**.

**Step 2:** Type `cmd`, and then press **Enter**. A command window opens.

**Step 3:** Update the group policy.

`gpupdate`



## Procedure 6

### Request a certificate for ISE from the CA

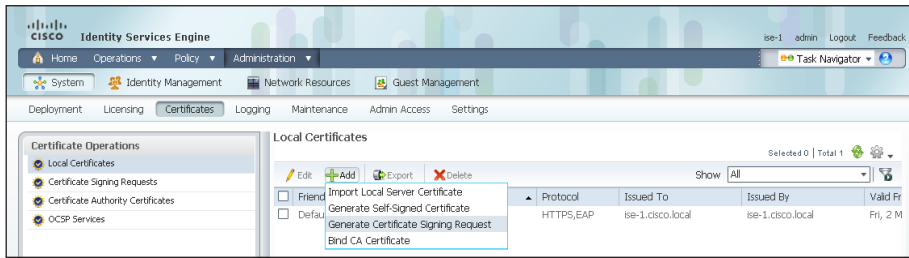
In order to obtain a certificate from the CA, Cisco ISE needs to generate a signing request that will be used by the CA to generate a certificate.

**Step 1:** Connect to `https://ise-1.cisco.local`.

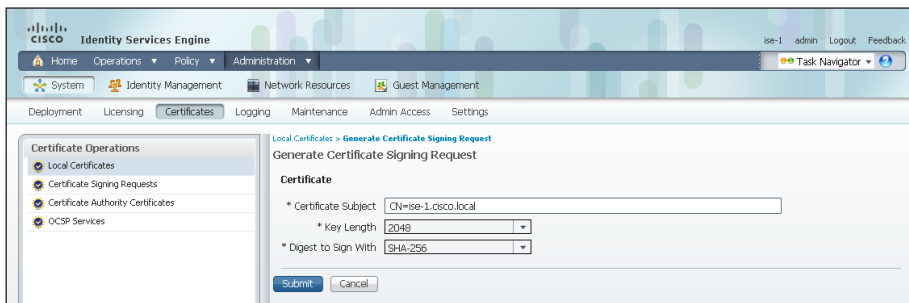
**Step 2:** Mouse over **Administration**, and then, from the System section of the menu, choose **Certificates**.

**Step 3:** Under **Certificate Operations**, select **Local Certificates**.

**Step 4:** Click **Add**, and then choose **Generate Certificate Signing Request**.

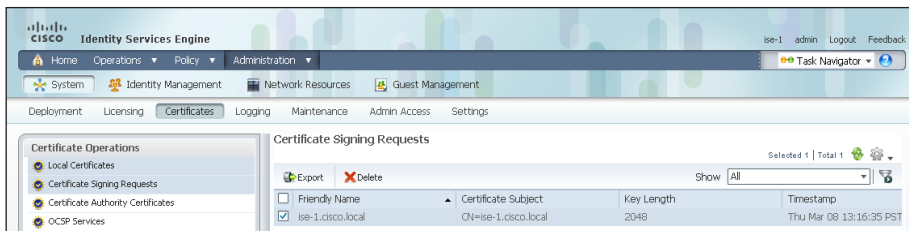


**Step 5:** In the **Certificate Subject** box, after the “CN=”, enter the fully qualified domain name (FQDN) of the Cisco ISE server, and then click **Submit**.



**Step 6:** On the message acknowledging that the certificate was successfully generated, click **OK**.

**Step 7:** Click **Certificate Signing Requests**, select the check box next to the new request, and then click **Export**.



**Step 8:** Save the file to your local machine. You will use this file to generate a certificate on the CA for Cisco ISE.

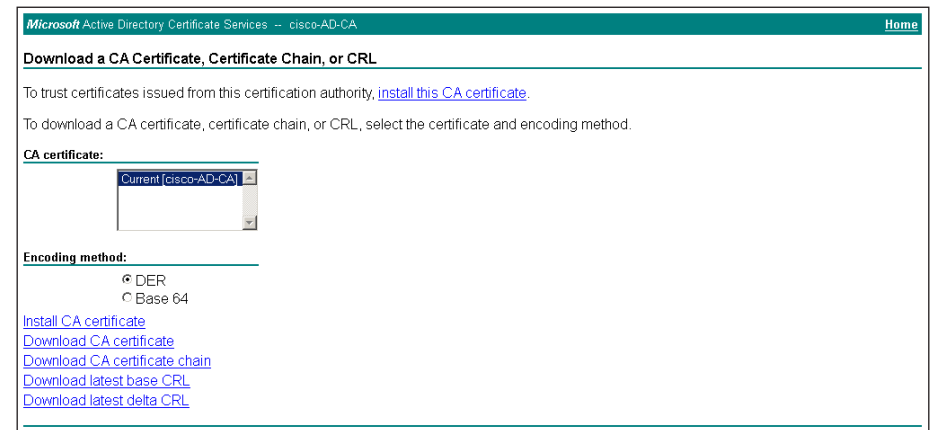
## Procedure 7 Download CA root certificate

**Step 1:** Browse to <https://ca.cisco.local/certsrv>.

**Step 2:** Click **Download a CA certificate, certificate chain, or CRL**.

**Step 3:** Make sure the current certificate is selected and the **DER** encoding method is selected.

**Step 4:** Click **Download CA Certificate**, and then save the certificate file on the local machine.



## Procedure 8 Issue certificate for Cisco ISE

**Step 1:** Click **Home**. The CA's home screen displays.

**Step 2:** Click **Request a certificate**.

**Step 3:** Click **advanced certificate request**.

**Step 4:** In a text editor, such as Notepad, open the certificate file saved in Procedure 6, “Request a certificate for ISE from the CA.”

**Step 5:** Select all the text, and then copy it to the clipboard.

**Step 6:** In the browser, on the Submit a Certificate Request or Renewal Request page, in the **Saved Request** box, paste the certificate contents.

**Step 7:** In the **Certificate Template** list, choose **Web Server**, and then click **Submit**.

**Microsoft Active Directory Certificate Services -- cisco-AD-CA**

**Submit a Certificate Request or Renewal Request**

To submit a saved request to the CA, paste a base-64-encoded CMC or PKCS #10 certificate request or PKCS #7 renewal request generated by an external source (such as a Web server) in the Saved Request box.

**Saved Request:**

```
-----BEGIN CERTIFICATE REQUEST-----
MIICGzCCBgkqhkiG9w0BBQowFQYxKzE2DzYbY2N0U2U0eG1fNjYScEJudYB62
LbP/xwXjIX4pLo8Xcf312DYbbw2cOZ29bOdifn
CDUkFqV2woUfka3c0rZQRIGfH3Y3pgCQUAhfA
KQv134XMGW/eF12/UQ1JTF3juhn/MjvvcXGN1KD0
XBg1SBGNaXtnB4fHhEuSHJ15taX0vhhCdj6142Qf
-----END CERTIFICATE REQUEST-----
```

**Certificate Template:** Web Server

**Additional Attributes:**

Attributes:

**Submit**

**Step 8:** Select **DER encoded**, and then click **Download certificate**. The certificate saves to your local machine.

**Step 3:** Click **Browse**, and then locate the root CA certificate saved in Procedure 7, "Download CA root certificate."

**Step 4:** Select **Trust for client authentication**, and then click **Submit**.

**Identity Services Engine**

Home Operations Policy Administration

System Identity Management Network Resources Guest Management

Deployment Licensing Certificates Logging Maintenance Admin Access Settings

**Certificate Operations**

- Local Certificates
- Certificate Signing Requests
- Certificate Authority Certificates
- OCSP Services

**Import a new Trusted CA (Certificate Authority) Certificate**

\* Certificate File: C:\Downloads\rootcert.cer **Browse...**

Friendly Name:

All Certificate Authority Certificates are available for selection as the Root CA for secure LDAP connections. In addition, they may be enabled for EAP-TLS and administrative authentication below:

☒ Trust for client authentication

☐ Enable Validation of Certificate Extensions (accept only valid certificate)

Description:

**Submit** **Cancel**

## Procedure 10 Configure SCEP

To support self-provisioning, you need to configure Cisco ISE to support SCEP, in order to enable Cisco ISE to obtain and then provision certificates for clients.

**Step 1:** On the menu bar, mouse over **Administration**, and then, in the System section, choose **Certificates**.

**Step 2:** In the Certificate Operations pane, click **SCEP CA Profiles**, and then click **Add**.

**Step 3:** Enter a profile name and description, and then enter the URL for the SCEP service. For this deployment, the URL is `http://ca.cisco.local/certsrv/mscep/mscep.dll`.

## Procedure 9 Install trusted root certificate in ISE

**Step 1:** In the Cisco ISE interface, mouse over **Administration**, and then, from the System section of the menu, choose **Certificates**.

**Step 2:** Click **Certificate Authority Certificates**, and then click **Import**.

**Identity Services Engine**

Home Operations Policy Administration

System Identity Management Network Resources Guest Management

Deployment Licensing Certificates Logging Maintenance Admin Access Settings

**Certificate Operations**

- Local Certificates
- Certificate Signing Requests
- Certificate Authority Certificates
- OCSP Services

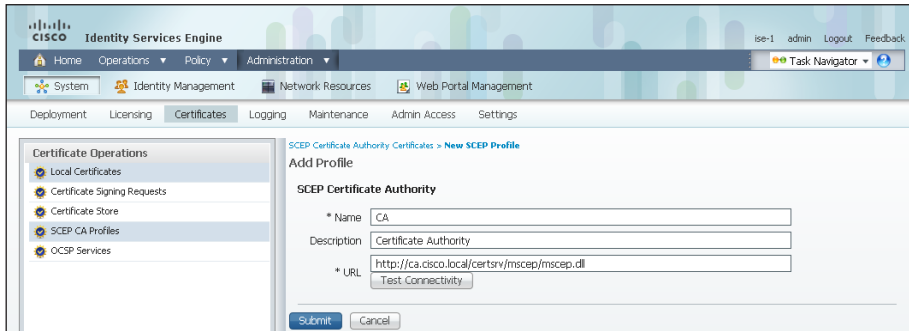
**Certificate Authority Certificates**

Selected 0 | Total 2

**Table:**

Friendly Name	Issued To	Issued By	Valid From	Exp
ise-1.cisco.local#ise-1.cisco.local#00001	ise-1.cisco.local	ise-1.cisco.local	Fri, 2 Mar 2012	Sa
ise-2.cisco.local#ise-2.cisco.local#00002	ise-2.cisco.local	ise-2.cisco.local	Fri, 2 Mar 2012	Sa

**Step 4:** Click **Submit**.

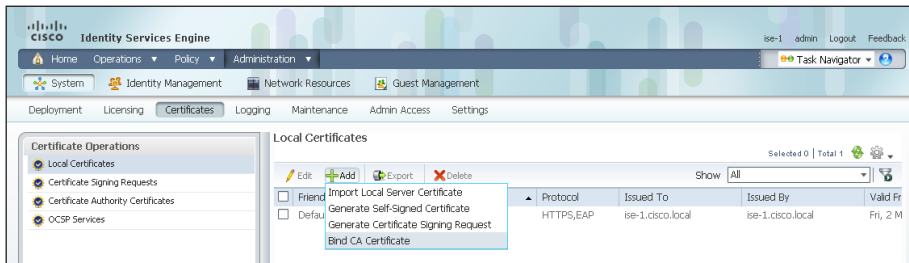


## Procedure 11 Install local certificate in Cisco ISE

**Step 1:** In the Cisco ISE interface, mouse over **Administration**, and then, from the System section of the menu, choose **Certificates**.

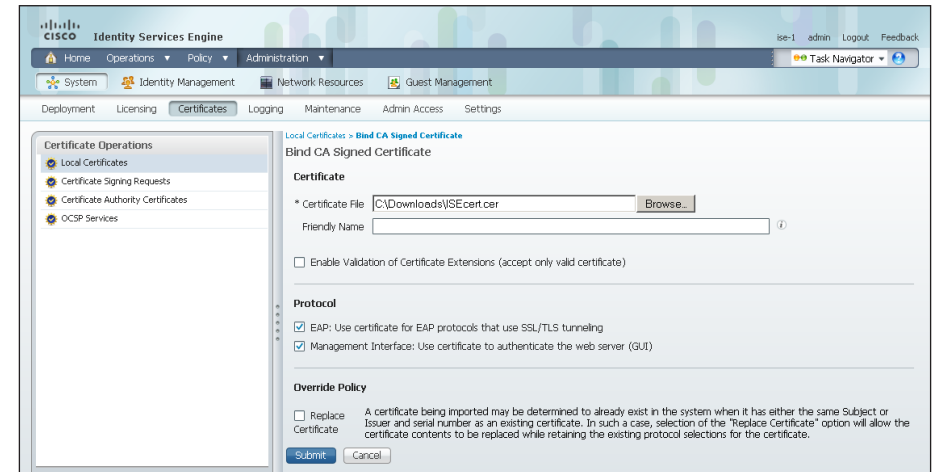
**Step 2:** Click **Local Certificates**.

**Step 3:** Click **Add**, and then choose **Bind CA Certificate**.



**Step 4:** Click **Browse** and locate the certificate saved from Procedure 8, "Issue certificate for Cisco ISE."

**Step 5:** In the Protocol section, select both **EAP** and **Management Interface**. When you receive a message that selecting the Management Interface check box will require the Cisco ISE appliance to restart, click **OK**, and then click **Submit**.



**Step 6:** When you receive a message that the Cisco ISE appliance will restart, click **OK**.

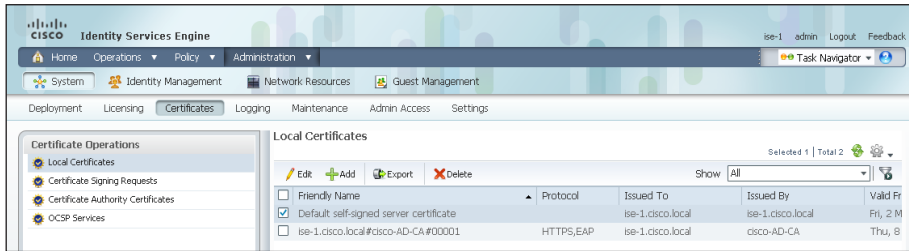
## Procedure 12 Delete old certificate and request

Now that you have imported the local certificate into Cisco ISE, you need to delete the old self-signed certificate as well as the certificate signing request generated previously.

**Step 1:** In the Cisco ISE interface, mouse over **Administration**, and then, in the System section, choose **Certificates**.

**Step 2:** Click **Local Certificates**.

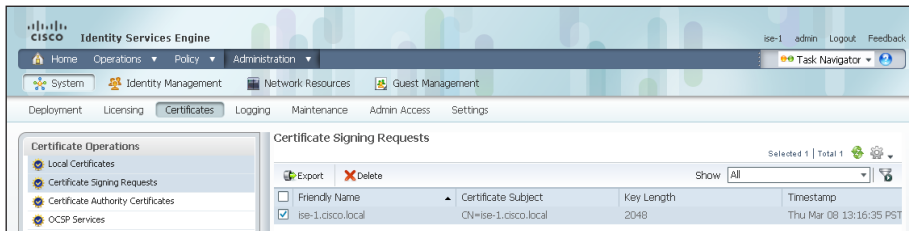
**Step 3:** Select the box next to the self-signed certificate. This is the certificate issued by the Cisco ISE appliance and not the certificate issued by the CA that was just imported.



**Step 4:** Click **Delete**, and then click **OK**.

**Step 5:** Click **Certificate Signing Requests**.

**Step 6:** Select the box next to the certificate signing request that was created in Procedure 6, "Request a certificate for ISE from the CA."



**Step 7:** Click **Delete**, and then click **OK**.

## Process

### Configuring Self-Provisioning

1. Create AD group for provisioning
2. Enable AD group in Cisco ISE
3. Enable EAP-TLS
4. Enable self-provisioning portal
5. Create authentication profile
6. Create native supplicant profile
7. Define provisioning policy
8. Modify authentication policy
9. Create authorization profile
10. Configure provisioning authorization rule
11. Create Android authorization profile
12. Create Android provisioning rule
13. Create 802.1X authorization rule
14. Modify default rule
15. Configure WLCs
16. Create profiles for user groups
17. Create authorization rules for user groups
18. Delete wireless 802.1X rule
19. Configure WLC for authorization
20. Provision an Apple iPad
21. Provision an Android tablet

Next, you configure Cisco ISE to provision digital certificates and the 802.1X supplicant for Apple iOS and Google Android devices. To do this, you create a client provisioning profile for each operating system you wish to provision, and then apply this profile to the authentication profile. You also create a new authorization profile for these devices.

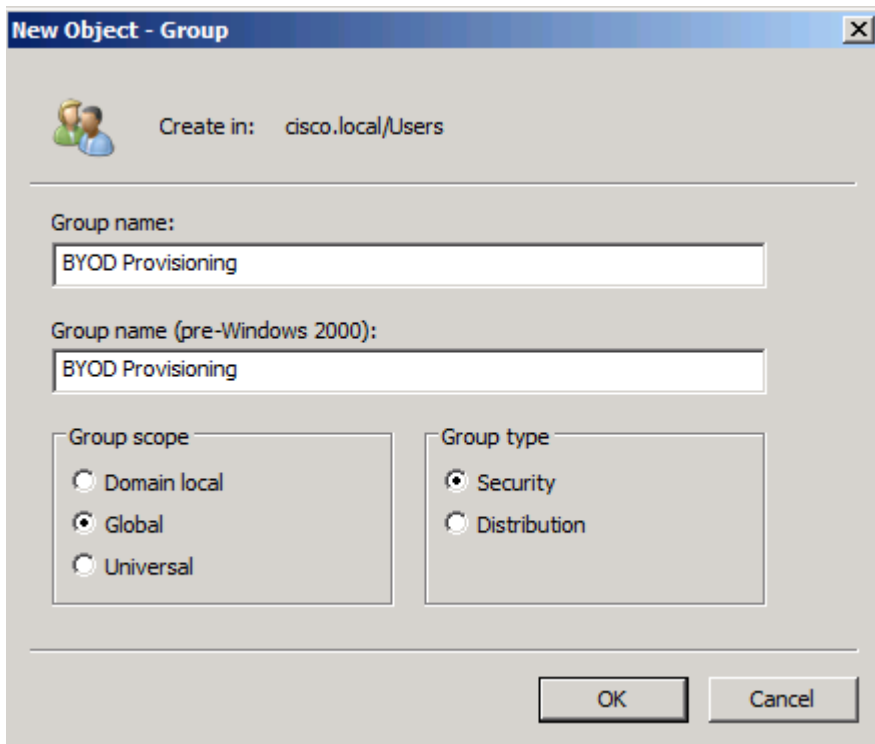
### Procedure 1 Create AD group for provisioning

To simplify the deployment, you create a group in Active Directory for users that are allowed to perform self-provisioning.

**Step 1:** Open the AD server console, and then navigate to **Start > Administrative Tools > Active Directory Users and Computers**.

**Step 2:** From the **Action** menu, choose **New**, and then select **Group**.

**Step 3:** Enter a name for the group, and then click **OK**.

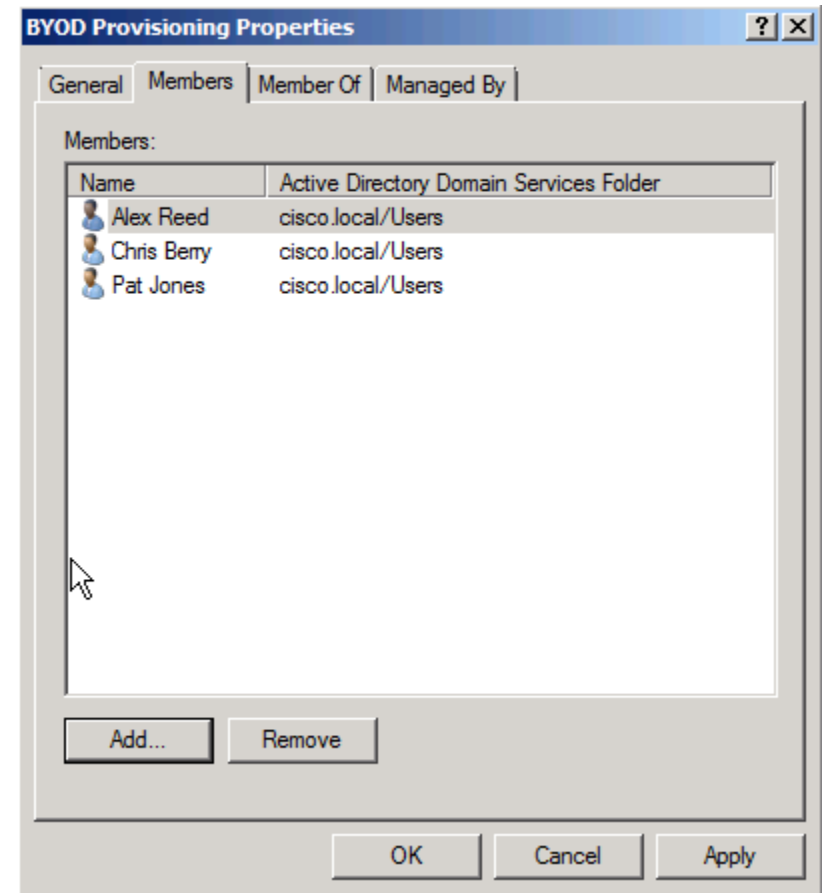


**Step 4:** Double-click the group name. This opens the group properties window and allows you to add users to the group.

**Step 5:** Click the **Members** tab, and then click **Add**.

**Step 6:** Enter the users you wish to add, and then click **OK**.

**Step 7:** Click **Apply**, and then click **OK**.



## Procedure 2 Enable AD group in Cisco ISE

You must now configure Cisco ISE to use this new group for authentication.

**Step 1:** In your browser, enter <https://ise-1.cisco.local>.

**Step 2:** On the menu bar, mouse over **Administration**, and then, in the Identity Management section, select **External Identity Sources**.

**Step 3:** In the left pane, click **Active Directory**, and then select **Groups**.

**Step 4:** Click **Add**, and then choose **Select Groups From Directory**.

**Step 5:** Search for the group you wish to add. The domain field is already filled in. The default filter is a wildcard to list all groups. You can click **Retrieve Groups** if you want to get a list of all groups in your domain.

**Step 6:** Select the group you want to use for BYOD provisioning, and then click **OK**.

Select Directory Groups

This dialog is used to select groups from the Directory. Click **Retrieve Groups..** to read directory. Use \* for wildcard search (i.e. admin\*). Search filter applies to group name and not the fully qualified path.

Domain:

Filter:  **Retrieve Groups...** Number of Groups Retrieved: 60 (Limit is 100)

Name	Group Type
cisco.local/Builtin/Domain Admins	LOCA
cisco.local/Builtin/Users	LOCA
cisco.local/Builtin/Windows Authorization Access Group	LOCA
cisco.local/Builtin/Vpn-user	GLOB
cisco.local/Citrix/XenDesktops/xendesktop-administrator	GLOB
cisco.local/Citrix/XenDesktops/xendesktop-user	GLOB
cisco.local/Users/Allowed RODC Password Replication Group	LOCA
<input checked="" type="checkbox"/> cisco.local/Users/BYOD Provisioning	GLOB
cisco.local/Users/Cert Publishers	LOCA
cisco.local/Users/DHCP Administrators	LOCA
cisco.local/Users/DHCP Users	LOCA
cisco.local/Users/Denied RODC Password Replication Group	LOCA
cisco.local/Users/DnsAdmins	LOCA
cisco.local/Users/DnsUpdateProxy	GLOB
cisco.local/Users/Domain Admins	GLOB

**OK** **Cancel**

## Procedure 3 Enable EAP-TLS

In a previous section, you disabled EAP-TLS. Now that you are using digital certificates, you need to enable it.

**Step 1:** On the menu bar, mouse over **Policy**, and then, in the Policy Elements section, choose **Results**.

**Step 2:** In the left pane, double-click **Authentication**. This expands the options.

**Step 3:** Double-click **Allowed Protocols**, and then choose **Default Network Access**.

**Step 4:** Select the global **Allow EAP-TLS** check box and, under the PEAP settings, select the **Allow EAP-TLS** check box, and then click **Save**.

Identity Services Engine

Home Operations Policy Administration

Authentication Authorization Profiling Posture Client Provisioning Security Group Access Policy Elements

Dictionary Conditions Results

Results

- Authentication
  - Allowed Protocols
    - Default Network Access
      - ☒ Allow EAP-TLS
      - ☐ Allow MS-CHAPv1
      - ☐ Allow MS-CHAPv2
      - ☒ Allow EAP-MD5
        - ☐ Detect EAP-MD5 as Host Lookup
      - ☐ Allow LEAP
      - ☒ Allow PEAP
        - PEAP Inner Methods
          - ☒ Allow EAP-MS-CHAPv2
          - ☒ Allow Password Change Retries 1 (Valid Range 0 to 3)
          - ☒ Allow EAP-OTC
          - ☒ Allow Password Change Retries 1 (Valid Range 0 to 3)
          - ☒ Allow EAP-TLS
        - ☒ Allow EAP-FAST
          - EAP-FAST Inner Methods
            - ☒ Allow EAP-MS-CHAPv2
            - ☒ Allow Password Change Retries 3 (Valid Range 1 to 3)
            - ☒ Allow EAP-OTC
            - ☒ Allow Password Change Retries 3 (Valid Range 1 to 3)
          - ☒ Use PACs ☐ Don't Use PACs

Tunnel PAC Time To Live 90 Days

Alarms 0 0 2 1 Notifications (0)

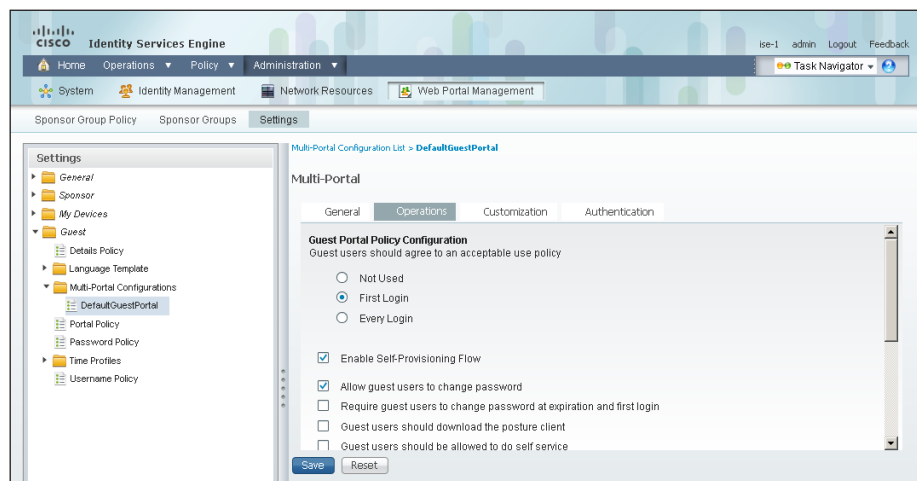
## Procedure 4 Enable self-provisioning portal

Self-provisioning uses the guest web portal, and you need to modify the default guest portal to support self-provisioning.

**Step 1:** From the **Administration** menu, in the Web Portal Management section, select **Settings**.

**Step 2:** In the Settings section, double-click **Guest**, double-click **Multi-Portal Configurations**, and then click **DefaultGuestPortal**.

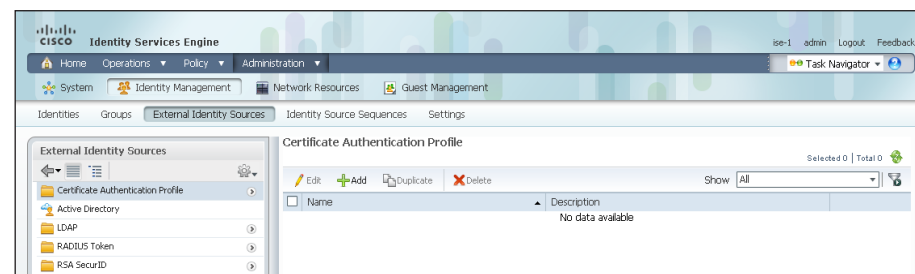
**Step 3:** On the Operations tab, make sure **Enable Self-Provisioning Flow** is selected, and then click **Save**.



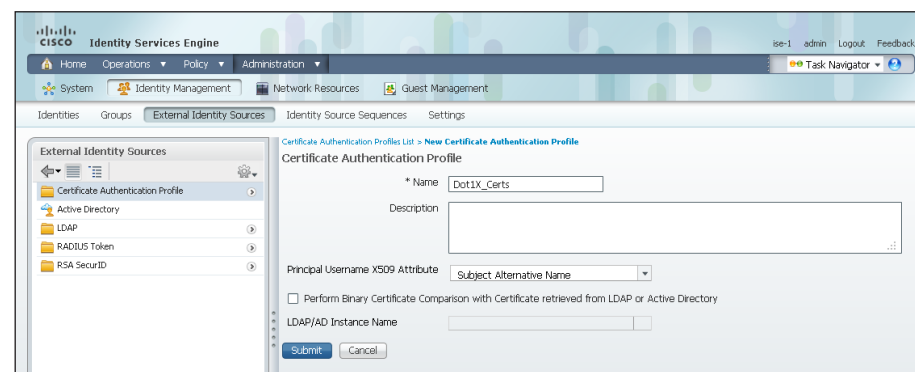
## Procedure 5 Create authentication profile

**Step 1:** On the menu bar, mouse over **Administration**, and then, in the Identity Management section, choose **External Identity Sources**.

**Step 2:** In the left pane, click **Certificate Authentication Profile**, and then click **Add**.



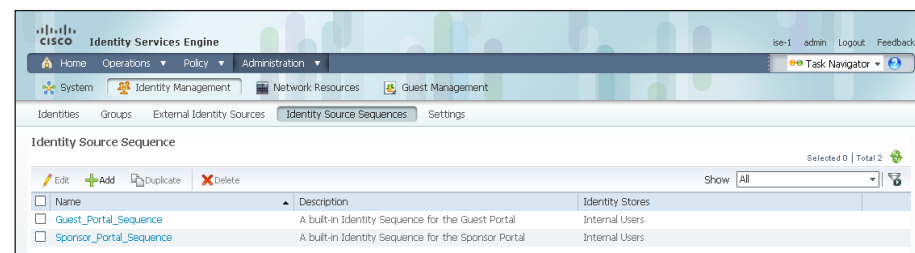
**Step 3:** Enter a name for the profile, and then, in the Principal Username X509 Attribute list, choose **Subject Alternative Name**.



**Step 4:** Click **Submit**.

An identity source sequence allows certificates to be used as an identity store, and also allows for a backup identity store if a primary identity store is unavailable.

**Step 5:** Click **Identity Source Sequences**, and then click **Add**.

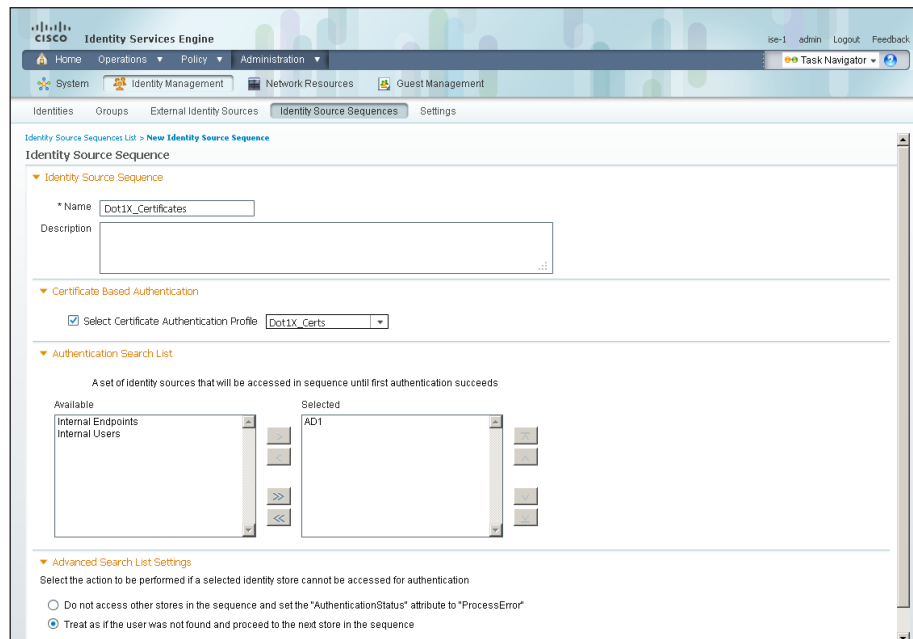


**Step 6:** Enter a name for the sequence.

**Step 7:** In the Certificate Based Authentication section, select **Select Certificate Authentication Profile**, and then choose the profile created previously.

**Step 8:** In the Authentication Search List section, in the **Available** list, double-click the AD server. This moves it to the **Selected** list.

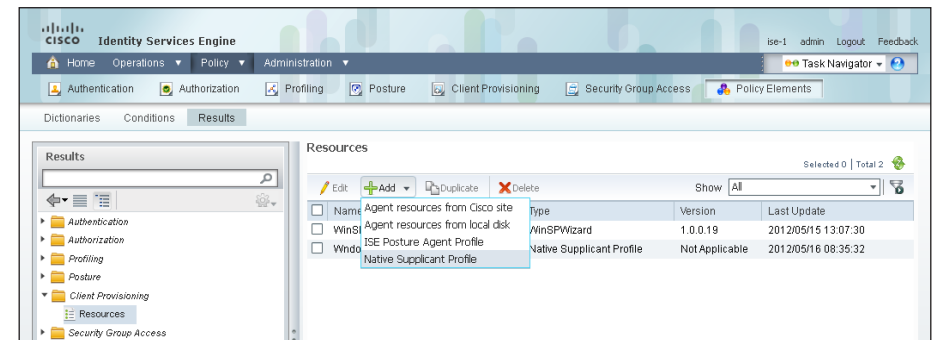
**Step 9:** In the Advanced Search List Settings section, select **Treat as if the user was not found and proceed to the next store in the sequence**.



**Step 10:** Click **Submit**.

**Step 2:** In the Results section, double-click **Client Provisioning**, and then click **Resources**.

**Step 3:** Click **Add**, and then choose **Native Supplicant Profile**.

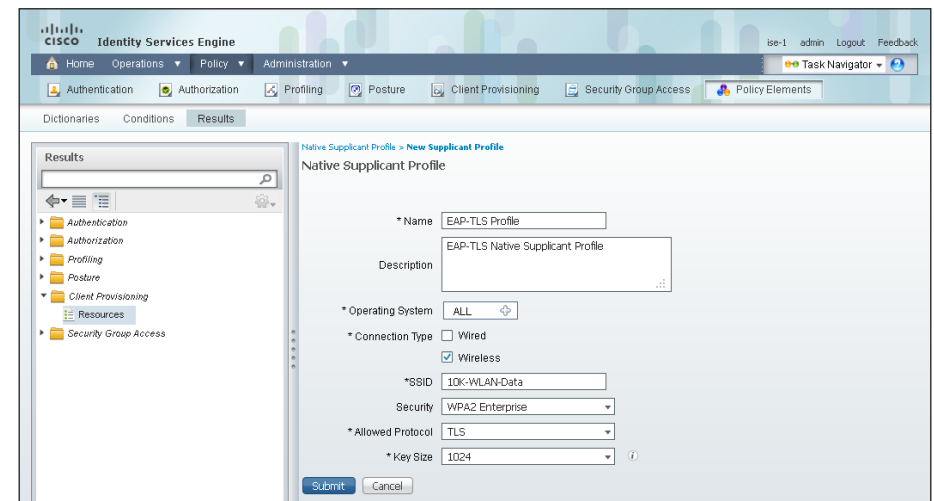


Name	Type	Version	Last Update
Agent resources from Cisco site	WinSPWizard	1.0.0.19	2012/05/16 13:07:30
Agent resources from local disk	WinSPWizard	1.0.0.19	2012/05/16 13:07:30
ISE Posture Agent Profile	Native Supplicant Profile	Not Applicable	2012/05/16 08:35:32

**Step 4:** Enter a name and description for the profile.

**Step 5:** Enter the SSID for your wireless network.

**Step 6:** In the **Allowed Protocol** list, choose **TLS**, for the remaining options, use the default values, and then click **Submit**.



## Procedure 6 Create native supplicant profile

You need to create a native supplicant profile for each operating system that is used for self-provisioning.

**Step 1:** On the menu bar, mouse over **Policy**, and then, in the Policy Elements section, select **Results**.

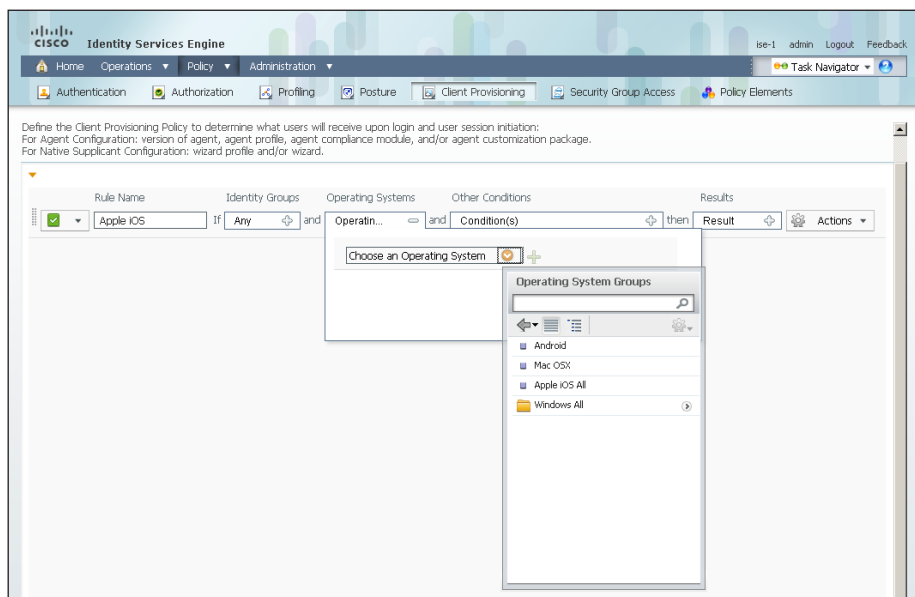
## Procedure 7 Define provisioning policy

You create a provisioning policy for each operating system (in this example, Apple iOS and Google Android) in order to determine which supplicant profile to apply.

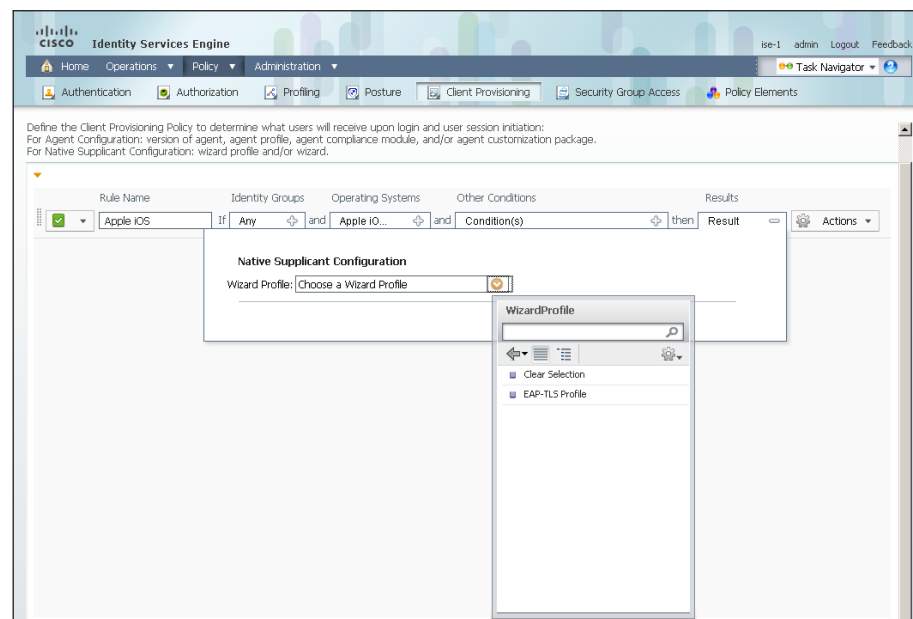
**Step 1:** On the menu bar, mouse over **Policy**, and then select **Client Provisioning**.

**Step 2:** Enter a name for the rule.

**Step 3:** In the Operating Systems section, click the + symbol, and then select **Apple iOS All**.



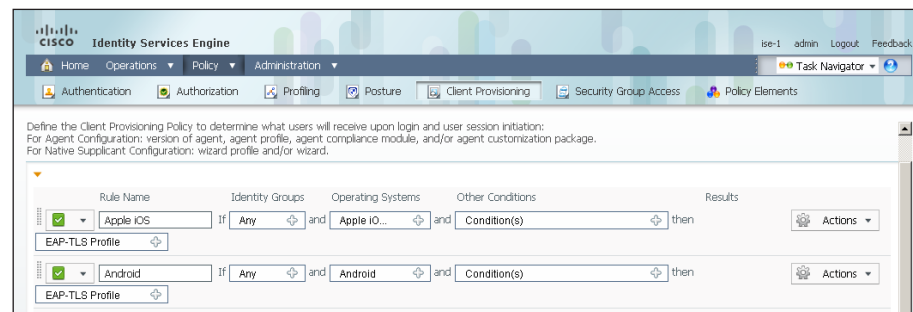
**Step 4:** Next to Result, click the + symbol, and then select the profile created in Procedure 6.



**Step 5:** Click **Actions**, and then select **Insert new policy below**.

**Step 6:** Create a rule for Android devices by repeating Step 1 through Step 3.

**Step 7:** Click **Save**.



## Procedure 8 Modify authentication policy

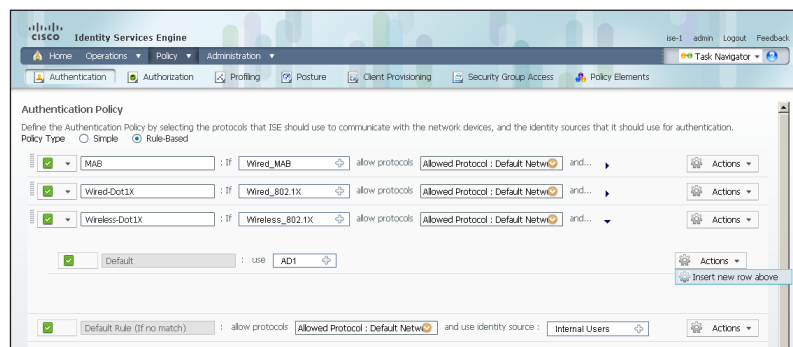
Now that you have created a certificate authentication profile and identity source sequence for digital certificates, you need to enable the 802.1X authentication policies for wireless users.

**Step 1:** On the menu bar, mouse over **Policy**, and then choose **Authentication**.

For wireless users, you should modify the authentication policy to first check if the client is using EAP-TLS and then, if not, to allow them to use an authentication method like Protected Extensible Authentication Protocol (PEAP) that uses a username and password for credentials. This allows users who haven't gotten certificates yet to still access the network. When they connect to the network, the provisioning process pushes a certificate to the device.

**Step 2:** To the right of the "and..." on the Wireless-Dot1X rule, click the black triangle. This opens the identity store used for this rule.

**Step 3:** Next to Default rule, in the **Actions** list, choose **Insert new rule** above.

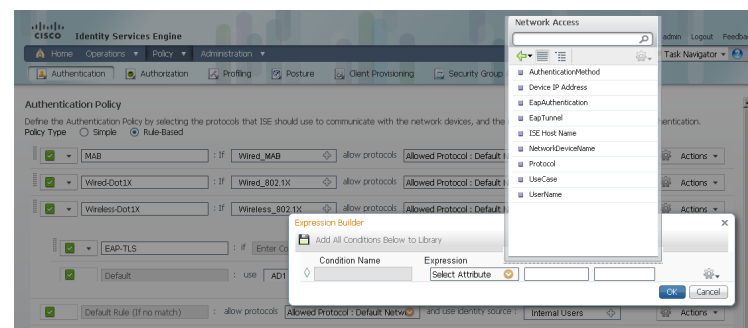


**Step 4:** Enter a name for the rule, and then, next to Enter Condition, click the symbol. This opens the expression builder.

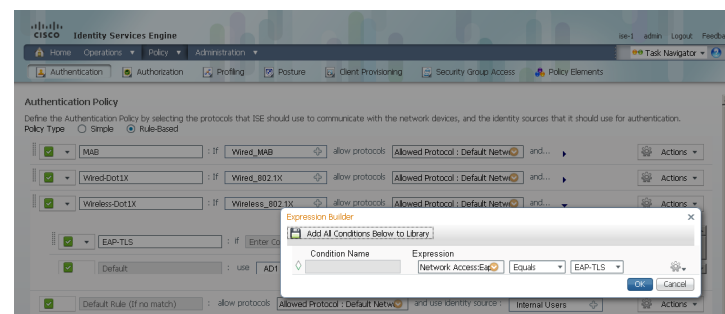
**Step 5:** Click **Create New Condition (Advance Option)**.

**Step 6:** Under Expression, next to Select Attribute, click the arrow.

**Step 7:** Next to Network Access, click the arrow, and then select **EAPAuthentication**.

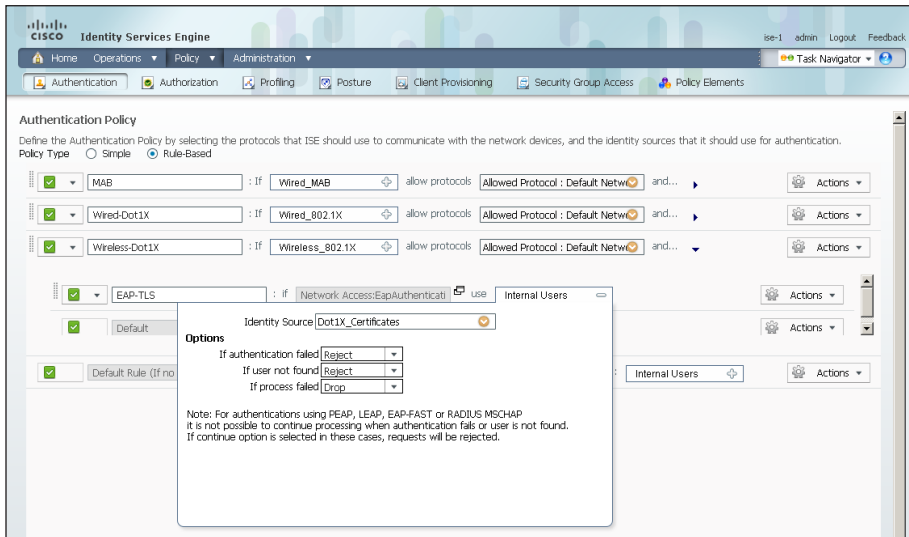


**Step 8:** In the first list, choose **Equals**, in the second list, choose **EAP-TLS**, and then click **OK**.



**Step 9:** Next to Internal Users, click the + symbol.

**Step 10:** In the **Identity Store** list, choose the identity source sequence created in Procedure 5 “Create authentication profile,” Step 5, use the default options for this identity source, and then click anywhere in the window to continue.



**Step 11:** Click **Save**.

## Procedure 9 Create authorization profile

Next, you create an authorization profile to configure the WLC to redirect the client to the Cisco ISE provisioning page when the client authenticates to the wireless network without a certificate.

**Step 1:** On the menu bar, mouse over **Policy**, and then, in the Policy Elements section, choose **Results**.

**Step 2:** In the Results pane, double-click **Authorization**, and then click **Authorization Profiles**.

**Step 3:** Click **Add**.

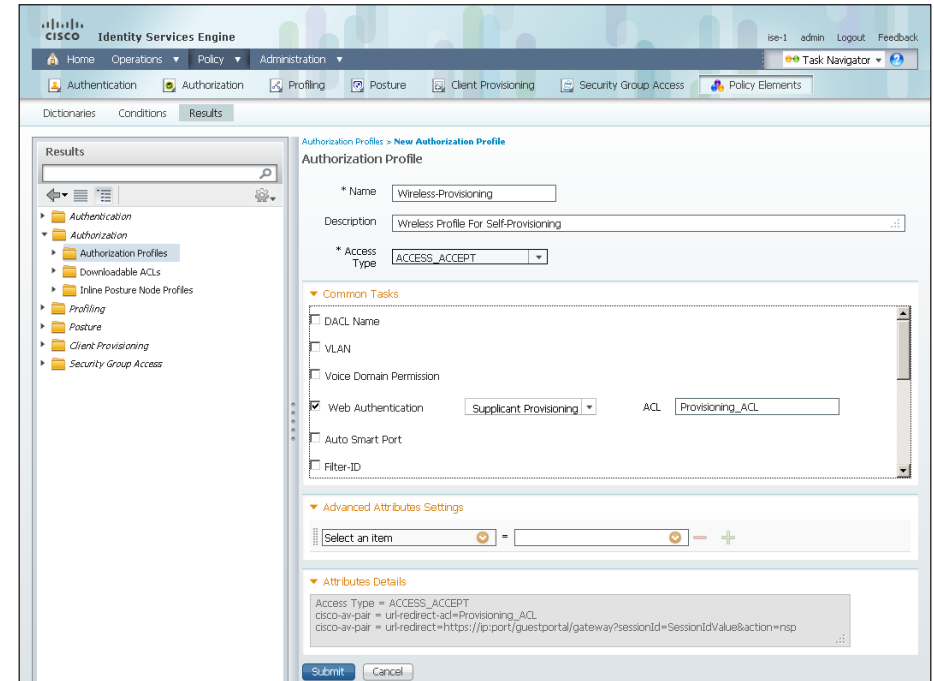
**Step 4:** Enter a name and description for the profile.

**Step 5:** Select **Web Authentication**, and then, in the list, choose **Supplicant Provisioning**.

**Step 6:** Enter the name of the ACL that will be applied to the WLC. You will configure this ACL on the WLC later in this guide.

**Step 7:** Select **Airespace ACL Name**, and then enter the name of the ACL that will be applied to the WLC. This is the same ACL used in Step 6.

**Step 8:** Click **Submit**.



## Procedure 10 Configure provisioning authorization rule

Next, you configure authorization rules to apply the authorization profile created in the previous step to provision devices not using certificates on the wireless network.

**Step 1:** On the menu bar, mouse over **Policy**, and then choose **Authorization**.

**Step 2:** At the end of the BYOD Virtual Desktops rule, click the black triangle, and then select **Insert New Rule Above**. A new rule, “Standard Rule 1,” is created above the BYOD rules that were created earlier.

**Step 3:** Rename “Standard Rule 1” to **Wireless Provisioning**.

**Step 4:** In the Conditions column, next to Any, click the + symbol.

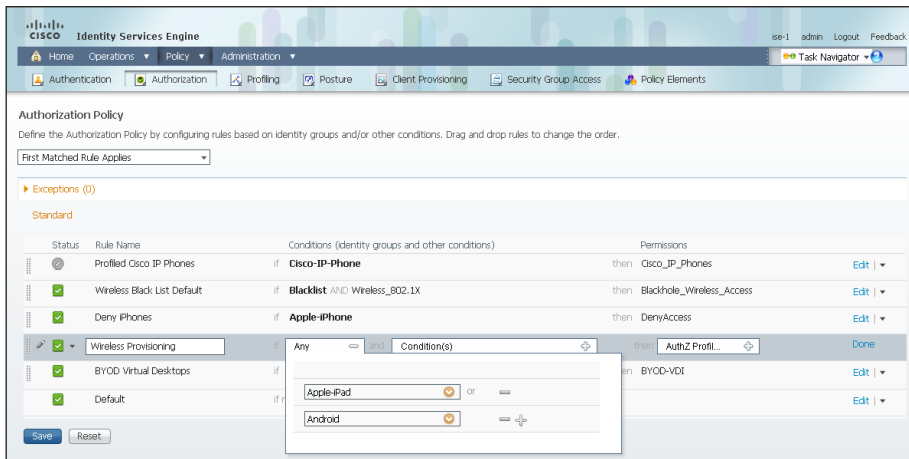
**Step 5:** In the list, next to Endpoint Identity Groups, click the > symbol, and then, next to Profiled, click the > symbol.

**Step 6:** Choose **Apple-iPad**.

**Step 7:** Next to Apple-iPad, click the + symbol.

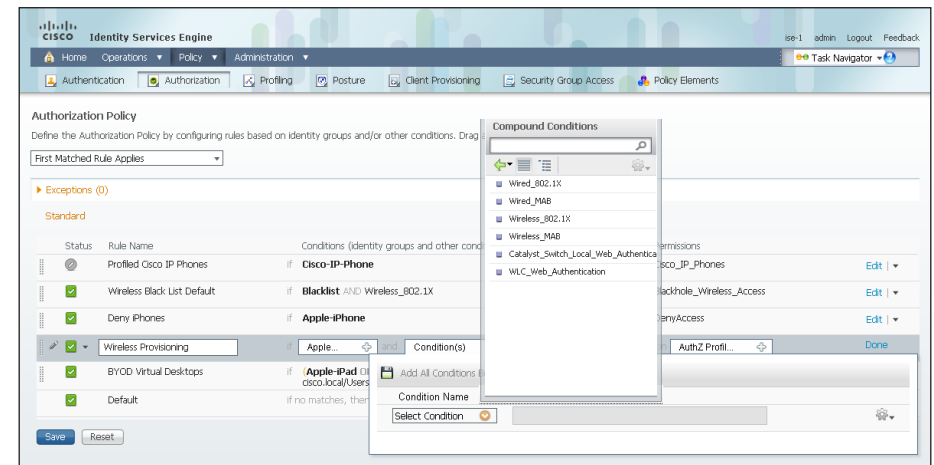
**Step 8:** In the list, next to Endpoint Identity Groups, choose the > symbol.

**Step 9:** Next to Profiled, click the > symbol, and then choose **Android**.



**Step 10:** In the **Condition(s)** list, click the + symbol, and then click **Select Existing Condition from Library**.

**Step 11:** In the list, next to Compound Conditions, click the > symbol, and then choose **Wireless\_802.1X**.



**Step 12:** At the end of the rule, click the gear icon, and then select **Add Attribute/Value**.

**Step 13:** Next to Select Attribute, click the arrow. The menu opens.

**Step 14:** Next to Network Access, click the > symbol, and then choose **EapTunnel**.

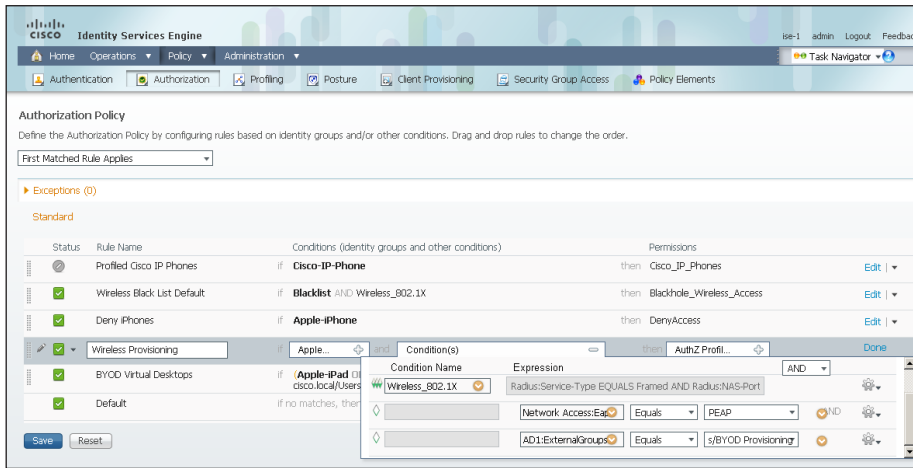
**Step 15:** Under Expression, in the first list, choose **Equals**, and then, in the second list, choose **PEAP**.

**Step 16:** At the end of this rule, click the gear icon, and then select **Add Attribute/Value**.

**Step 17:** Next to Select Attribute, click the arrow. The menu opens.

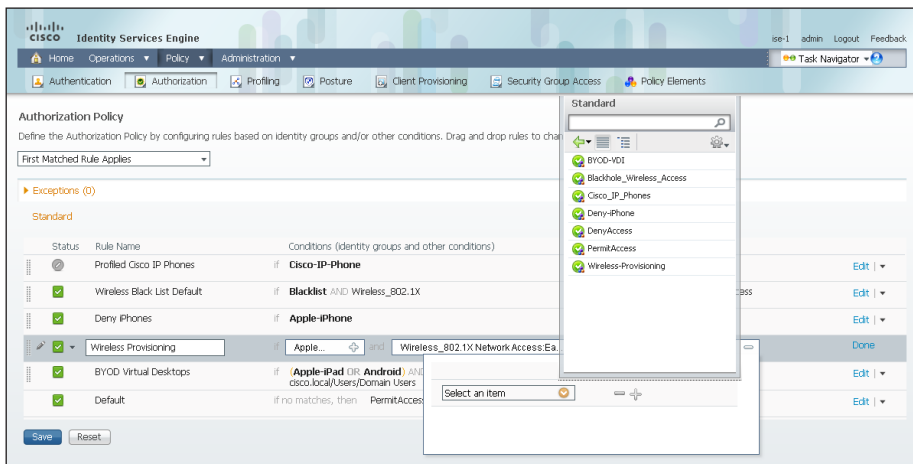
**Step 18:** Next to AD1, click the > symbol, and then choose **ExternalGroups**.

**Step 19:** Under Expression, in the first list, choose **Equals**, and then, in the second list, choose the BYOD group created in Procedure 2.

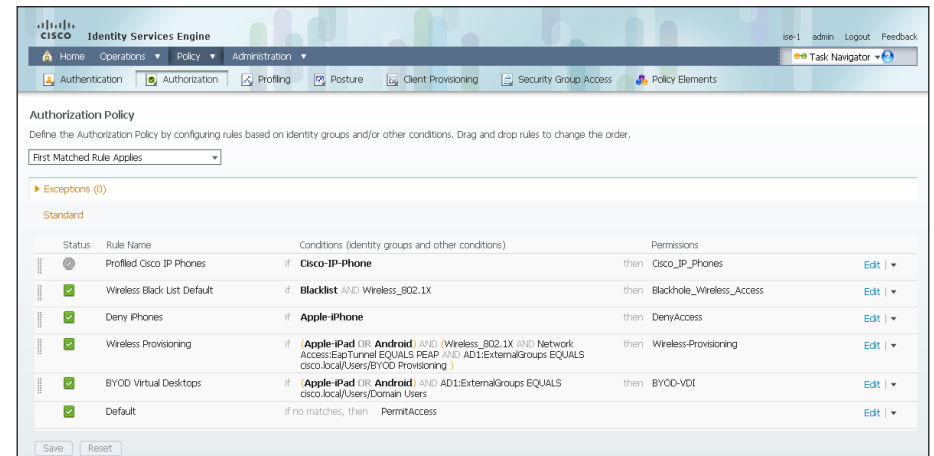


**Step 20:** Next to AuthZ Profile(s), click the + symbol, and then, next to Select an item, click the arrow.

**Step 21:** Next to Standard, click the > symbol, and then choose the authorization profile created in Procedure 9.



**Step 22:** Click **Done**, and then click **Save**.



## Procedure 11 Create Android authorization profile

For provisioning, an Android device must download a supplicant provisioning wizard from the Google Play store. Because of this, you need to add an authorization profile and an authorization rule for when the device is in the state where it has started the self-provisioning process but hasn't downloaded the wizard yet.

**Step 1:** On the menu bar, mouse over **Policy**, and then, in the Policy Elements section, choose **Results**.

**Step 2:** In the Results pane, double-click **Authorization**, and then click **Authorization Profiles**.

**Step 3:** Click **Add**.

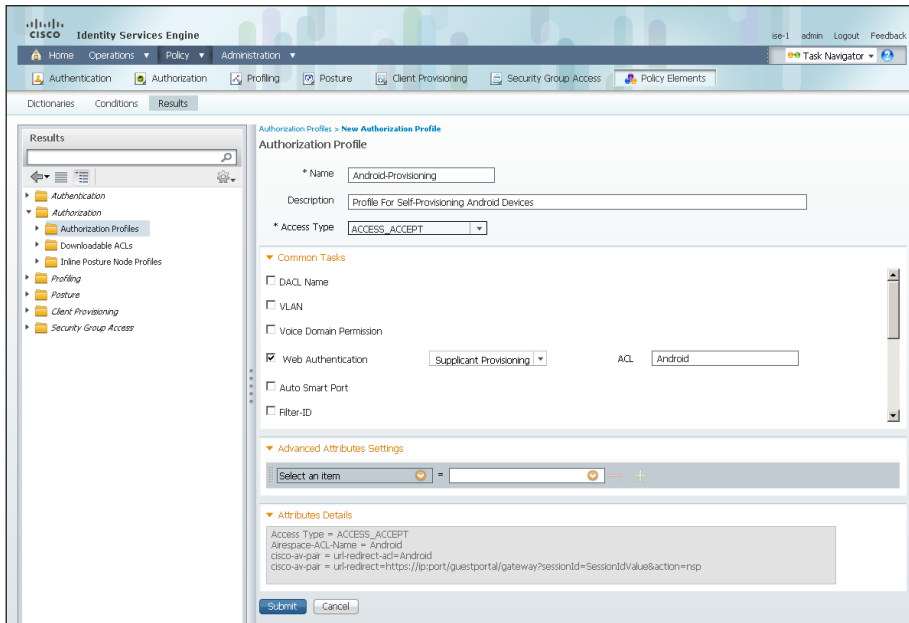
**Step 4:** Enter a name and description for the profile.

**Step 5:** Select **Web Authentication**, and then, in the list, choose **Supplicant Provisioning**.

**Step 6:** Enter the name of the ACL that will be applied to the WLC. You will configure this ACL on the WLC later in this guide.

**Step 7:** Select **Airespace ACL Name**, and then enter the name of the ACL that will be applied to the WLC. This is the same ACL used in Step 6.

**Step 8:** Click **Submit**.



## Procedure 12 Create Android provisioning rule

**Step 1:** On the menu bar, mouse over **Policy**, and then choose **Authorization**.

**Step 2:** At the end of the wireless provisioning rule, click the black triangle, and then select **Insert New Rule Above**. This creates a new rule, "Standard Rule 1," above the wireless provisioning rule created in Procedure 10.

**Step 3:** Rename "Standard Rule 1" to **Android Provisioning**.

**Step 4:** In the Conditions column, next to Any, click the **+** symbol.

**Step 5:** In the list, next to Endpoint Identity Groups, click the **>** symbol, and then select **RegisteredDevices**.

**Step 6:** In the **Condition(s)** list, click the **+** symbol, and then click **Create New Condition (Advance Option)**.

**Step 7:** Next to Select Attribute, click the arrow. The menu opens.

**Step 8:** Next to Session, click the **>** symbol, and then choose **Device-OS**.

**Step 9:** Under Expression, in the first list, choose **Equals**, and then, in the second list, choose **Android**.

**Step 10:** Next to AuthZ Profile(s), click the **+** symbol, and then, next to Select an item, click the arrow.

**Step 11:** Next to Standard, click the **>** symbol, and then choose the authorization profile created in Procedure 11.

**Step 12:** Click **Done**, and then click **Save**.

## Procedure 13 Create 802.1X authorization rule

You need to create an authorization profile to grant devices full network access, which authenticates using certificates.

**Step 1:** At the end of the default rule, click the black triangle, and then select **Insert New Rule Above**. A new rule, "Standard Rule 1," is created.

**Step 2:** Rename "Standard Rule 1" to **Wireless Dot1X**.

**Step 3:** In the Conditions column, next to Condition(s), click the **+** symbol, and then click **Select Existing Condition from Library**.

**Step 4:** In the list, next to Compound Conditions, click the **>** symbol, and then choose **Wireless\_802.1X**.

**Step 5:** Next to AuthZ Profile(s), click the **+** symbol, and then, next to Select an item, click the arrow.

**Step 6:** Next to Standard, click the **>** symbol, and then choose **PermitAccess**.

**Step 7:** Click **Done**, and then click **Save**.

## Procedure 14 Modify default rule

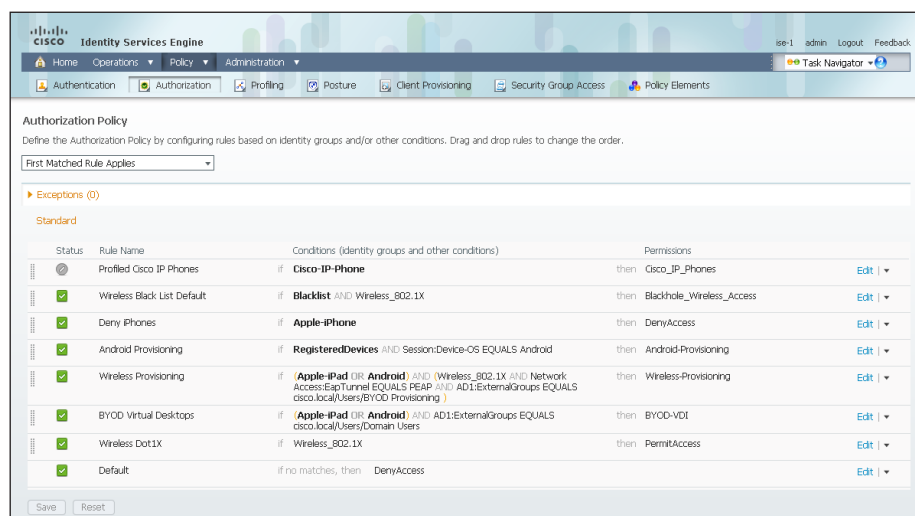
The last step is to modify the default rule to deny network access to any device that has not matched an existing authorization rule.

**Step 1:** At the end of the default rule, click **Edit**.

**Step 2:** Next to PermitAccess, click the + symbol.

**Step 3:** Next to PermitAccess, click the arrow, next to Standard, click the > symbol, and then choose **DenyAccess**.

**Step 4:** Click **Done**, and then click **Save**.



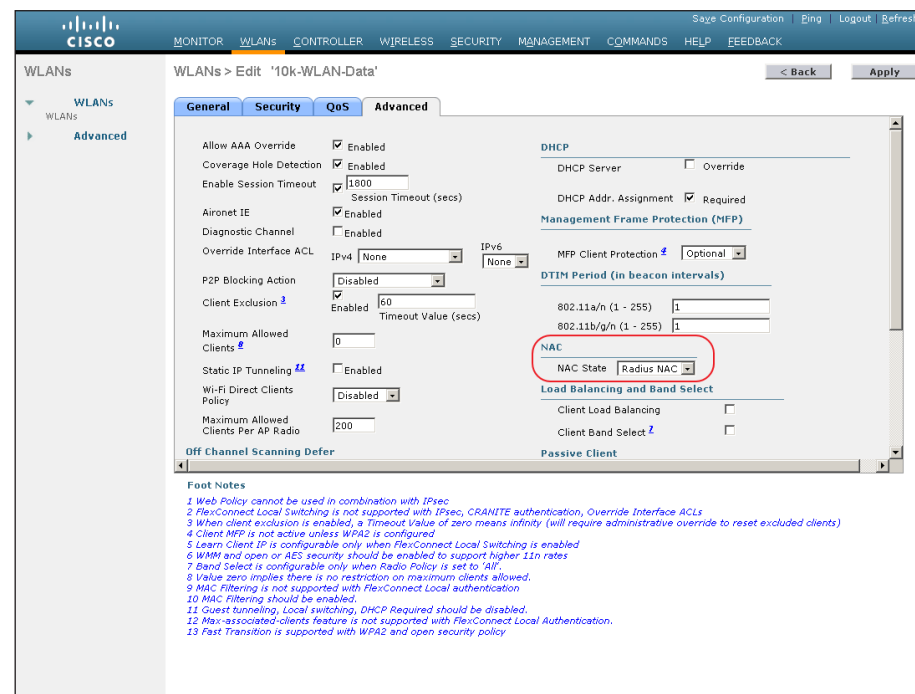
## Procedure 15 Configure WLCs

Next, you need to configure the WLCs to support device provisioning by defining ACLs that are applied to the controller, and to enable a posture state to be maintained to determine if a device has been provisioned. Perform this procedure for every WLC in the architecture, including controllers deployed at remote sites, with the exception of the guest WLC in the DMZ.

**Step 1:** In your browser, enter <https://wlc1.cisco.local>. The WLC console opens.

**Step 2:** Navigate to **WLANs**, and then select the WLAN ID for the SSIDs you wish to support device provisioning.

**Step 3:** Click **Advanced**, and then, in the NAC section, in the list, choose **Radius NAC**.



**Step 4:** Click **Apply**, and then, on the dialog box that appears, click **OK**.

**Step 5:** Navigate to **Security**, and in the pane on the left, expand **Access Control Lists**, and then click **Access Control Lists**.

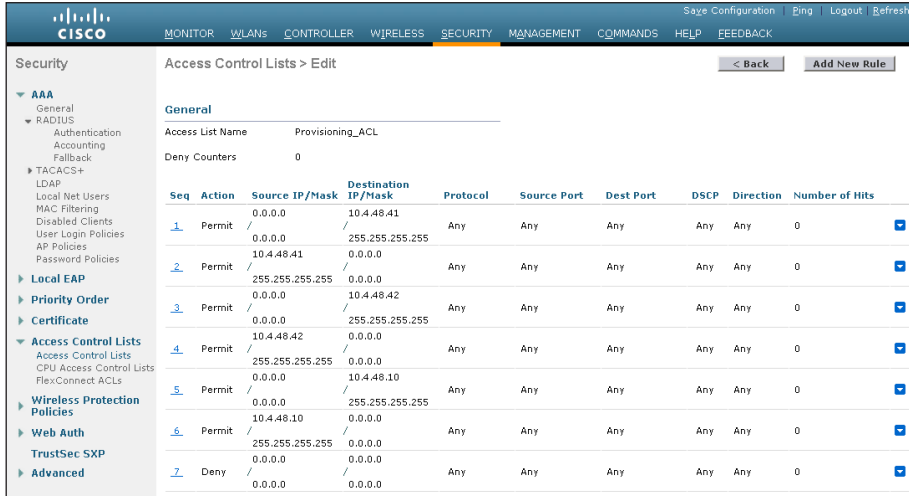
**Step 6:** Click **New**.

**Step 7:** Name the access list the same name that was used in Procedure 9, and then click **Apply**.

**Step 8:** Click the name in the list. This allows you to edit the newly created access list.

**Step 9:** Click **Add New Rule**.

**Step 10:** Create a new access list rule based on your security policy, and then click **Apply**. In this example deployment, devices that need provisioning only require access to the primary and secondary Cisco ISE nodes, as well as the AD server that is providing DNS service. All other traffic is denied.



The screenshot shows the Cisco ISE GUI for editing an Access Control List (ACL) named 'Provisioning\_ACL'. The left sidebar shows the navigation tree with 'Access Control Lists' expanded. The main pane shows the 'General' tab with a table of rules. The table has columns: Seq, Action, Source IP/Mask, Destination IP/Mask, Protocol, Source Port, Dest Port, DSCP, Direction, and Number of Hits. There are 7 rules listed, with the last one being a 'Deny' rule for all other traffic.

Seq	Action	Source IP/Mask	Destination IP/Mask	Protocol	Source Port	Dest Port	DSCP	Direction	Number of Hits
1	Permit	0.0.0.0	10.4.48.41	Any	Any	Any	Any	Any	0
2	Permit	0.0.0.0	255.255.255.255	Any	Any	Any	Any	Any	0
3	Permit	10.4.48.41	0.0.0.0	Any	Any	Any	Any	Any	0
4	Permit	255.255.255.255	0.0.0.0	Any	Any	Any	Any	Any	0
5	Permit	0.0.0.0	10.4.48.42	Any	Any	Any	Any	Any	0
6	Permit	10.4.48.42	0.0.0.0	Any	Any	Any	Any	Any	0
7	Deny	0.0.0.0	0.0.0.0	Any	Any	Any	Any	Any	0

### Tech Tip

The access list needs to have entries for the traffic in both directions so make sure you have pairs of access list rules for both inbound and outbound traffic. Also, there is an implicit “deny all” rule at the end of the access list, so any traffic not explicitly permitted is denied.

Next, you need to create an ACL for Android provisioning.

**Step 11:** In the left pane, expand **Access Control Lists**, and then click **Access Control Lists**.

**Step 12:** Click **New**.

**Step 13:** Name the access list the same name that was used in Procedure 11, and then click **Apply**.

**Step 14:** Click the name in the list. This allows you to edit the newly created access list.

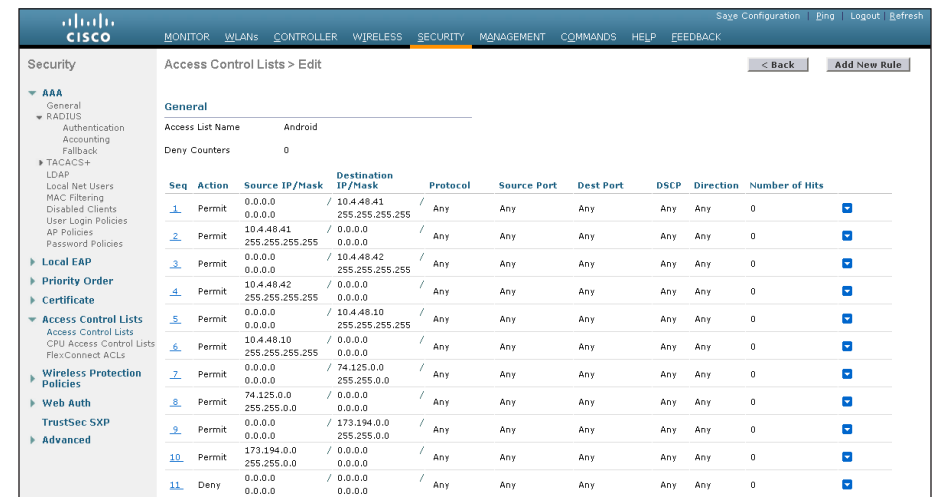
**Step 15:** Click **Add New Rule**.

Android provisioning requires that you permit access to the Google Play store in addition to the primary and secondary ISE nodes and DNS server.

### Tech Tip

The actual addresses used for the Google Play store may change depending on your location due to the DNS and content distribution services used by Google. The address blocks 74.125.0.0/16 and 173.194.0.0/16 are owned by Google and the Play store has resolved to addresses in both. You should verify the correct address range to use for your environment.

**Step 16:** Create this new access list, and then click **Apply**.



The screenshot shows the Cisco ISE GUI for editing an Access Control List (ACL) named 'Android'. The left sidebar shows the navigation tree with 'Access Control Lists' expanded. The main pane shows the 'General' tab with a table of rules. The table has columns: Seq, Action, Source IP/Mask, Destination IP/Mask, Protocol, Source Port, Dest Port, DSCP, Direction, and Number of Hits. There are 11 rules listed, including specific rules for Google Play store addresses (74.125.0.0/16 and 173.194.0.0/16) and a final 'Deny' rule for all other traffic.

Seq	Action	Source IP/Mask	Destination IP/Mask	Protocol	Source Port	Dest Port	DSCP	Direction	Number of Hits
1	Permit	0.0.0.0	10.4.48.41	Any	Any	Any	Any	Any	0
2	Permit	0.0.0.0	255.255.255.255	Any	Any	Any	Any	Any	0
3	Permit	10.4.48.41	0.0.0.0	Any	Any	Any	Any	Any	0
4	Permit	255.255.255.255	0.0.0.0	Any	Any	Any	Any	Any	0
5	Permit	0.0.0.0	10.4.48.42	Any	Any	Any	Any	Any	0
6	Permit	10.4.48.42	0.0.0.0	Any	Any	Any	Any	Any	0
7	Permit	0.0.0.0	10.4.48.10	Any	Any	Any	Any	Any	0
8	Permit	10.4.48.10	0.0.0.0	Any	Any	Any	Any	Any	0
9	Permit	255.255.255.255	0.0.0.0	Any	Any	Any	Any	Any	0
10	Permit	74.125.0.0	0.0.0.0	Any	Any	Any	Any	Any	0
11	Deny	0.0.0.0	0.0.0.0	Any	Any	Any	Any	Any	0

## Procedure 16 Create profiles for user groups

The current policy permits full network access to any device that was provisioned. Devices that have not been provisioned are limited to accessing the virtual desktop infrastructure and the Internet. To refine the policy further, limit the parts of the network the employee can access with a provisioned device, based on their AD group.

The policy in this procedure pushes an access list to the WLC that allows only access to the Internet and part of the internal network for users in the IT group, who are using either an iPad or an Android device. The access list can be deployed only for access points in the campus or at remote sites that have a local WLC. This policy is an example and can be modified to suit your environment.

**Step 1:** In your browser, enter <https://ise-1.cisco.local>.

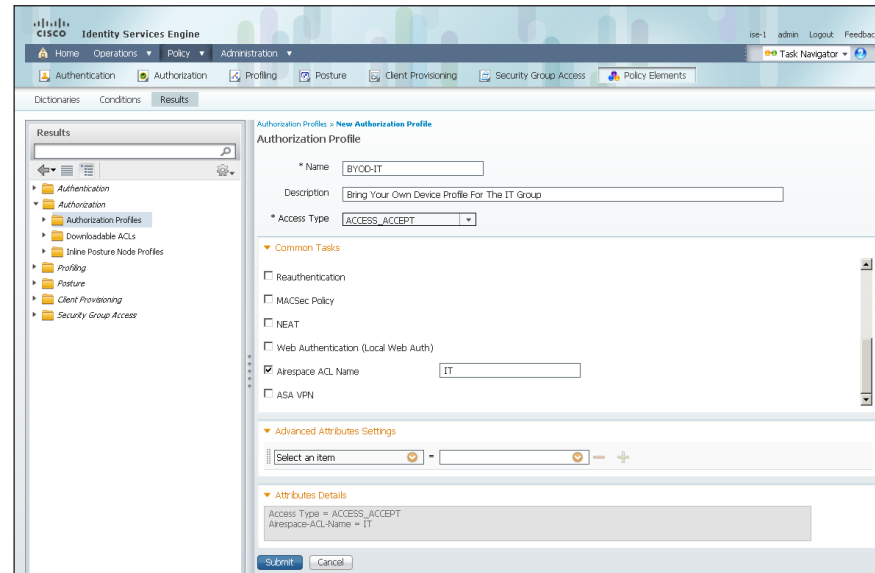
**Step 2:** On the menu bar, mouse over **Policy**, and then, in the Policy Elements section, choose **Results**.

**Step 3:** In the left pane, double-click **Authorization**, and then select **Authorization Profiles**.

**Step 4:** Click **Add**.

**Step 5:** Enter a name (example: BYOD-IT-Provisioned) and a description for the policy.

**Step 6:** In the Common Task section, select **Airespace ACL Name**, and then enter the name of the ACL that you are applying to the WLC. In this example, the ACL is "IT."



**Step 7:** Click **Submit**.

## Procedure 17 Create authorization rules for user groups

The following steps describe how to create an authorization rule that uses the profile created in Procedure 16, "Create profiles for user groups."

**Step 1:** On the menu bar, mouse over **Policy**, and then choose **Authorization**.

**Step 2:** At the end of the BYOD Virtual Desktops rule, click the black triangle, and then select **Insert New Rule Above**. This creates a new rule, "Standard Rule 1," and puts it above the BYOD Virtual Desktops rule created earlier.

**Step 3:** Rename "Standard Rule 1" to **BYOD IT Provisioned**.

**Step 4:** In the Conditions column, next to Any, click the + symbol.

**Step 5:** In the list, next to Endpoint Identity Groups, click the > symbol, and then select **RegisteredDevices**.

**Step 6:** In the **Condition(s)** list, click the + symbol, and then click **Create New Condition (Advance Option)**.

**Step 7:** Next to Select Attribute, click the arrow. The menu opens.

**Step 8:** Next to Network Access, click the > symbol, and then choose **EapAuthentication**.

**Step 9:** Under Expression, in the first list, choose **Equals**, and then, in the second list, choose **EAP-TLS**.

**Step 10:** At the end of this rule, click the gear icon, and then select **Add Attribute/Value**.

**Step 11:** Next to Select Attribute, click the arrow. This opens the menu.

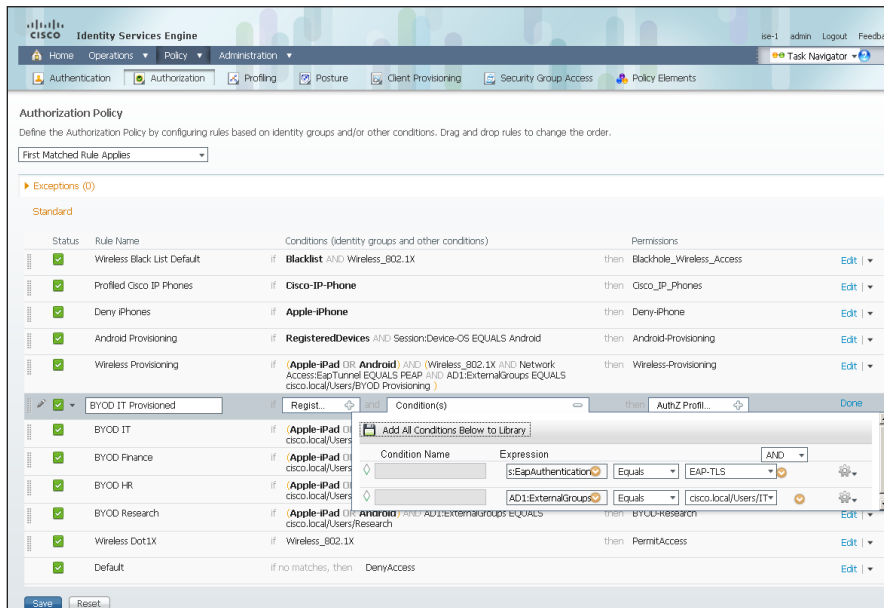
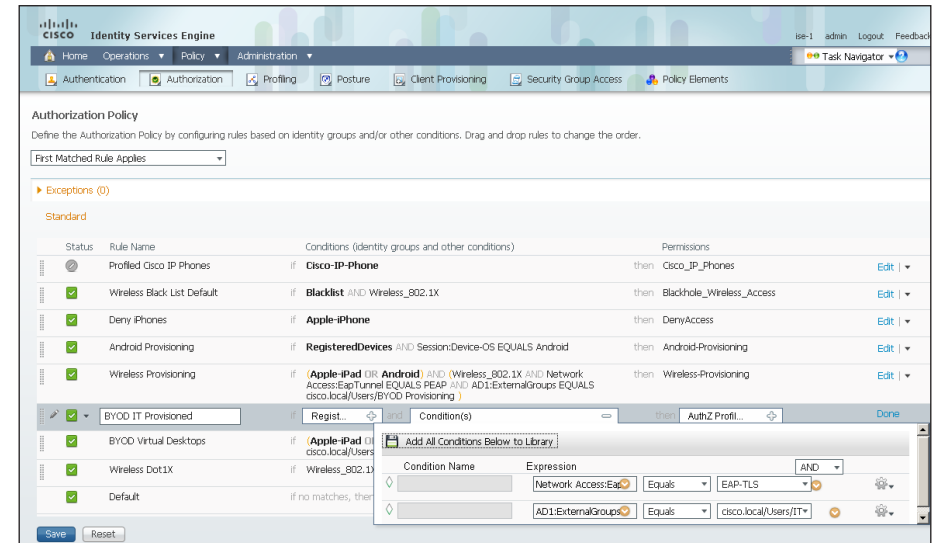
**Step 12:** Next to AD1, click the > symbol, and then choose **ExternalGroups**.

**Step 13:** Under Expression, in the first list, choose **Equals**, and then, in the second list, choose the IT group.

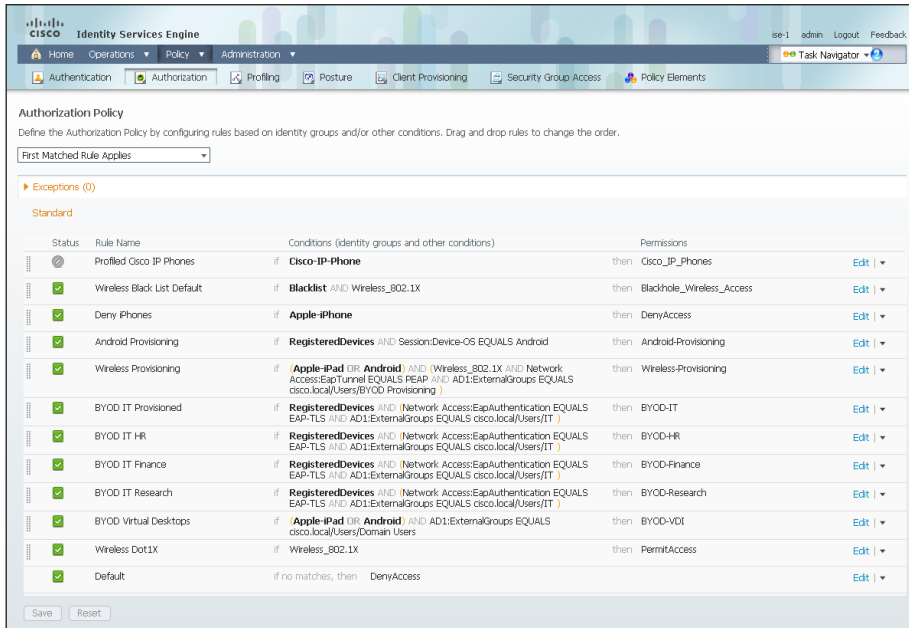
**Step 14:** Next to AuthZ Profile(s), click the + symbol, and then, next to Select an item, click the arrow.

**Step 15:** Next to Standard, click the > symbol, and then choose the authorization profile BYOD-IT.

**Step 16:** Click **Done**, and then click **Save**.



**Step 17:** For each group that you want to define a policy, repeat this procedure. In the example deployment described here, you need to create policies for the Finance, HR, and Research groups.



## Procedure 19 Configure WLC for authorization

Configure every WLC in the environment, with the exception of the guest WLC in the DMZ, with access lists to support these newly defined policies. Each ACL that is referenced by the authorization profiles needs to be defined on the WLC. When the clients on the campus and at remote sites with a local controller connect to the WLC and authenticate, Cisco ISE passes a RADIUS attribute requesting the ACL be applied for this client.

**Step 1:** In your browser, enter <https://wlc1.cisco.local>. This takes you to the WLC console.

**Step 2:** On the menu bar, click **Security**.

**Step 3:** In the left pane, expand **Access Control Lists**, and then click **Access Control Lists**.

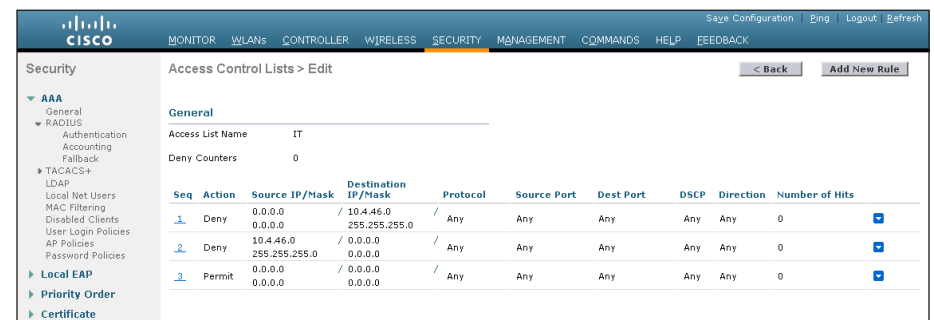
**Step 4:** Click **New**.

**Step 5:** Name the access list, and then click **Apply**.

**Step 6:** Click the name in the list. This allows you to edit the newly created access list.

**Step 7:** Click **Add New Rule**.

**Step 8:** Create a new access list rule based on your security policy, and then click **Apply**. Create additional rules to complete the policy. In our example deployment, users in the IT group are prevented from accessing a section of the internal network, but are allowed to access the rest of the internal network and the Internet.



## Procedure 18 Delete wireless 802.1X rule

Now that you have created specific authorization rules, you need to delete the generic, catch-all rule that allowed any provisioned device full network access.

**Step 1:** On the menu bar, mouse over **Policy**, and then choose **Authorization**.

**Step 2:** At the end of the Wireless Dot1X rule, click the black triangle, and then select **Delete**.

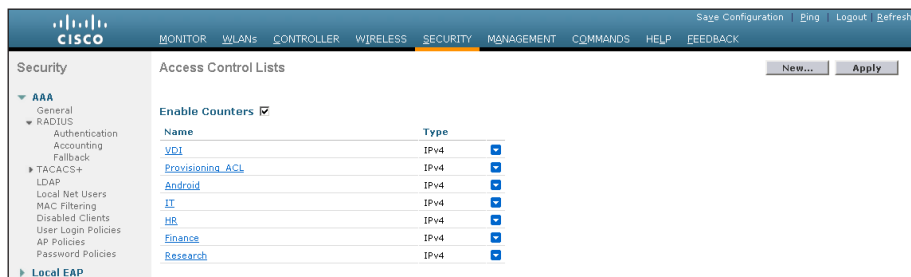
**Step 3:** Verify that you want to delete the rule, click **Delete**, and then click **Save**.



## Tech Tip

The access list needs to have entries for the traffic in both directions, so make sure you have pairs of access list rules for both inbound and outbound traffic. Also, there is an implicit “deny all” rule at the end of the access list so any traffic not explicitly permitted is denied.

**Step 9:** Repeat Step 3 through Step 8 in this procedure for each access list that you defined in the authorization profiles in Cisco ISE.



## Procedure 20

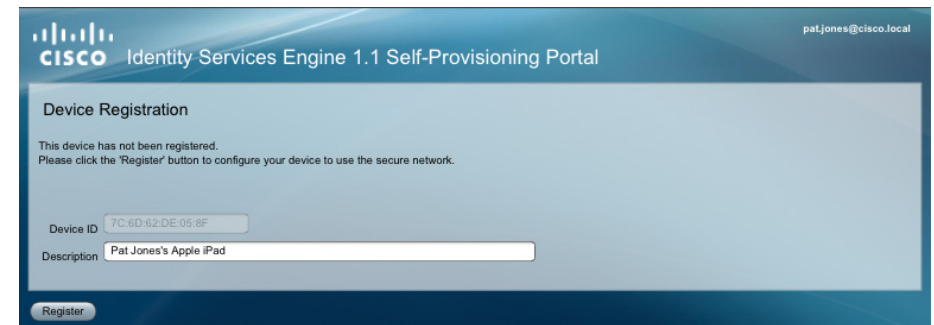
## Provision an Apple iPad

The infrastructure has been configured to support self-provisioning for personally owned Apple iPads.

**Step 1:** From an iPad, connect to the wireless network by opening **Settings**, and then choosing the network from the list. Connect using your username and password.

**Step 2:** Once connected, open Safari and browse to any site.

**Step 3:** In the Self-Provisioning Portal, enter a description of the device, and then click **Register**.



**Step 4:** Click **Install**. The trusted root certificate from the CA installs.

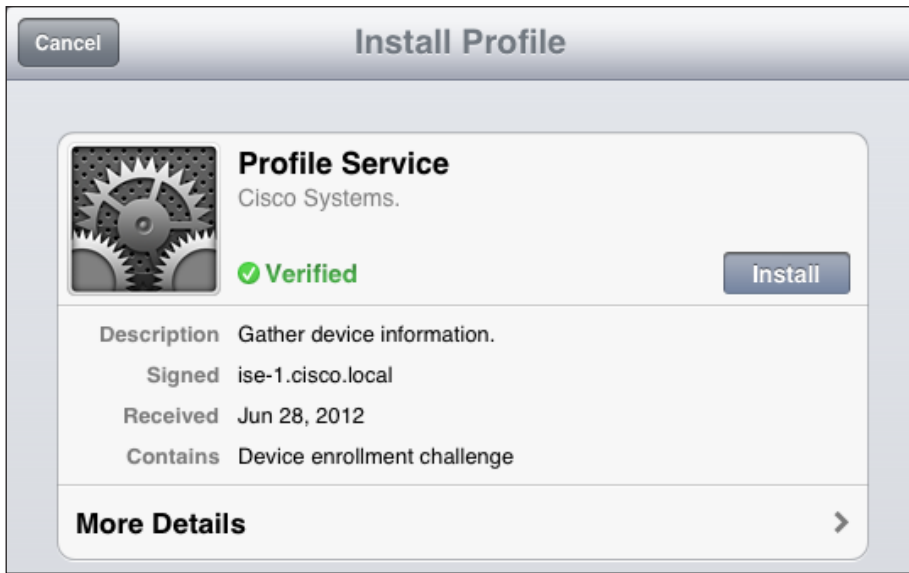


**Step 5:** On the warning message that appears, click **Install**.

**Step 6:** Click **Done**. The Safari and the Self-Provisioning Portal displays.

**Step 7:** Click **Register**.

**Step 8:** To install the user certificate, click **Install**.



**Step 9:** On the warning message that appears, click **Install Now**. The profile installs.

**Step 10:** Click **Done**.

You now need to manually connect to the wireless network using the new profile.

**Step 11:** On the iPad, open **Settings**, and then choose **Wi-Fi**.

**Step 12:** Next to the network, click the blue arrow, click **Forget this Network**, and then, on the verification message, click **Forget**.

**Step 13:** Return to the wireless settings by clicking **Wi-Fi**, and then select the network from the list.

**Step 14:** Click **Mode**, and then select **EAP-TLS**.

**Step 15:** Enter the username, and then click **Identity**.

**Step 16:** Choose the profile for the user, and then click **Enter Password**. You are returned to the previous screen.



**Step 17:** Click **Join**. You are connected to the network using EAP-TLS and the newly provisioned certificate.

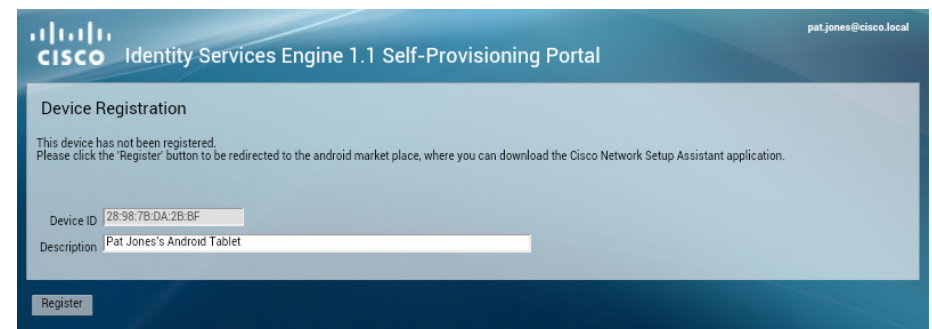
## Procedure 21 Provision an Android tablet

The infrastructure has been configured to support self-provisioning for personally owned Google Android tablets.

**Step 1:** On an Android tablet, connect to the wireless network by opening **Settings**, selecting **Wi-Fi**, and then choosing the network from the list.

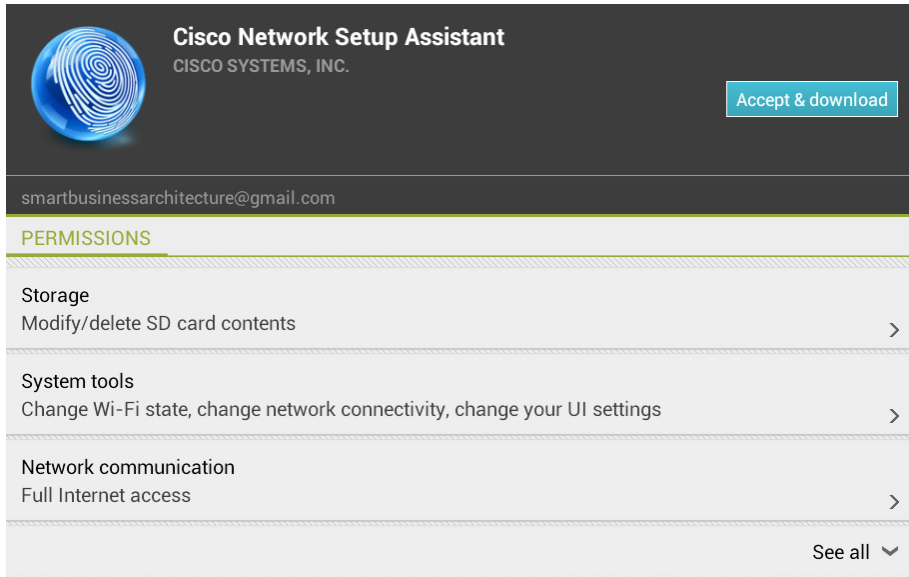
**Step 2:** Open the browser and browse to any site.

**Step 3:** In the Self-Provisioning Portal, enter a description of the device, and then click **Register**.

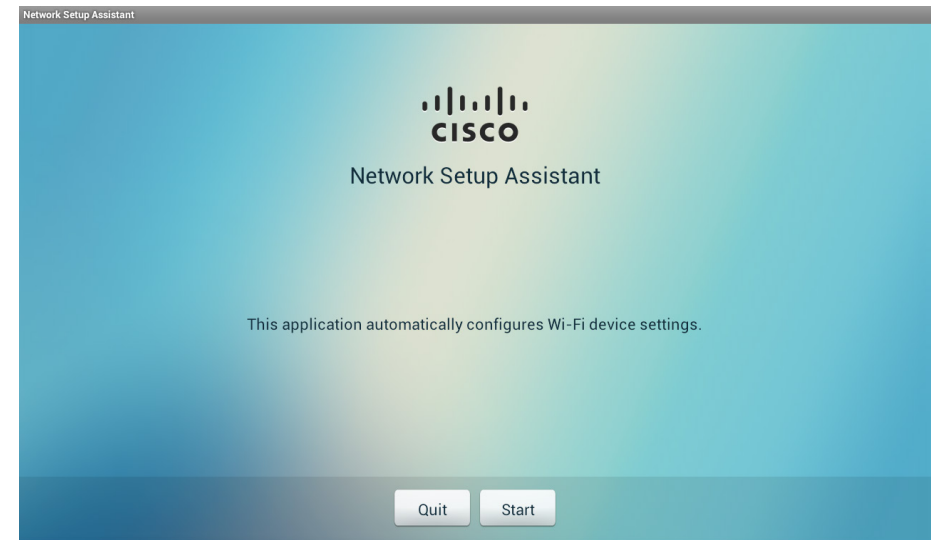


**Step 4:** Choose **Play Store**. The Google Play Store opens, where you can download the Cisco Network Setup Assistant.

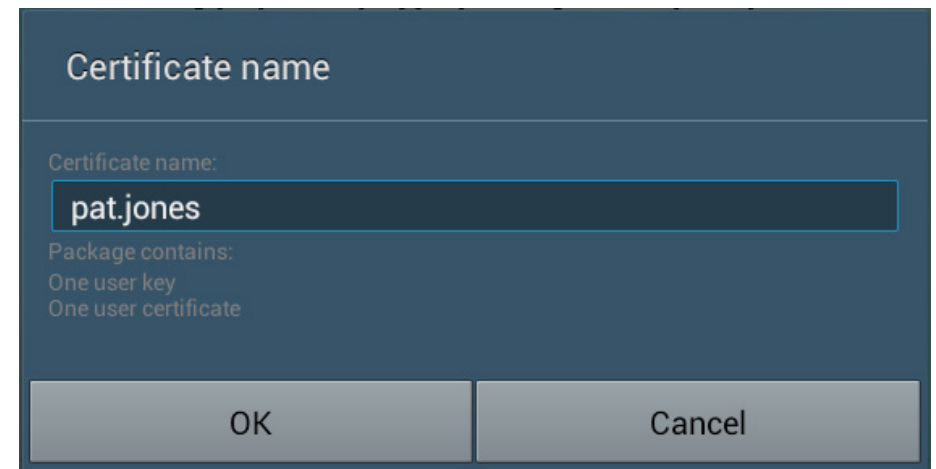
**Step 5:** In the Google Play Store, click **Download**, and then, on the verification window, click **Accept & download**. The Cisco Network Setup Assistant downloads.



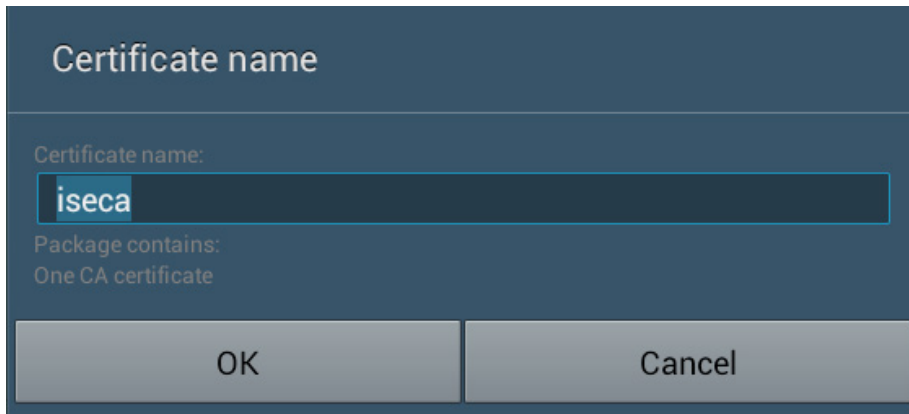
**Step 6:** Run the setup assistant by clicking **Open**, and then clicking **Start**.



**Step 7:** Click **OK**. The user certificate installs.



**Step 8:** Click **OK**. The trusted root certificate installs.



**Step 9:** The tablet connects to the network using the new profile.

**Step 10:** If you need to connect to the network with the new profile manually, open **Settings**, and then select **Wi-Fi**.

**Step 11:** Choose the network from the list, and then click **Forget**.

**Step 12:** Select the network from the list. This allows you to configure the options for connecting.

**Step 13:** For EAP method, select **TLS**.

**Step 14:** For CA certificate, select the certificate that was installed in Step 8.

**Step 15:** For User certificate, select the certificate that was installed in Step 7.

**Step 16:** Enter the username that matches the certificate for Identity, and then click **Connect**.

A screenshot of an EAP configuration screen. It has several dropdown menus and text input fields. The 'EAP method' is set to 'TLS'. 'Phase 2 authentication' is set to 'None'. 'CA certificate' is set to 'iseca'. 'User certificate' is set to 'pat.jones'. 'Identity' is set to 'pat.jones'. There are empty fields for 'Anonymous identity' and 'Password'. Below these are two checkboxes: 'Show password' and 'Show advanced options', both of which are unchecked. At the bottom, there are two buttons: 'Connect' and 'Cancel'.

## Process

### Monitoring Network Access

1. View the Cisco ISE dashboard
2. Configure identity groups
3. Add a custom profile
4. Examining the authentication log
5. Create custom authentication reports
6. Identify endpoints
7. Create device-type reports

The configuration of the network infrastructure is complete. Now it's time to answer the what, when, where, and who questions regarding network access by using the reporting functionality of Cisco ISE to gain a better understanding of current activity on the network.

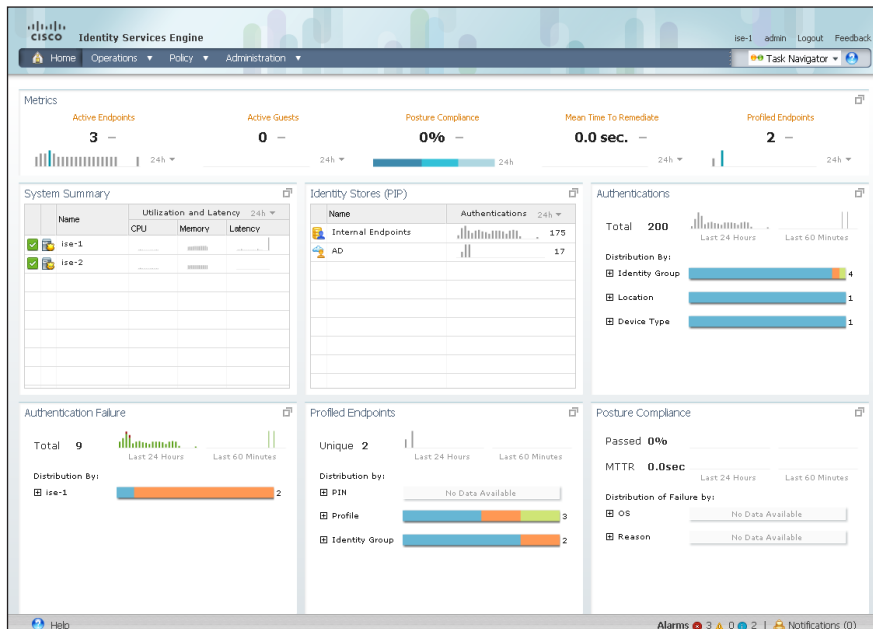
Cisco ISE is now configured to authenticate users and to profile endpoints based on RADIUS and DHCP information. The reporting capabilities of Cisco ISE allow you to determine what type of device is connecting to your network, when it connects, and where it connects from. Also, you will know who is connecting to your network and what authentication method was used.

## Procedure 1 View the Cisco ISE dashboard

The first place to view this information is on the Cisco ISE home dashboard. It gives a summary view of the health status of the servers in the group, how devices are authenticating, and what types of devices have been profiled.

**Step 1:** On the menu bar, click **Home**.

**Step 2:** If you want to view additional information for a section, click the upper-right corner of that section. The section expands.



## Procedure 2 Configure identity groups

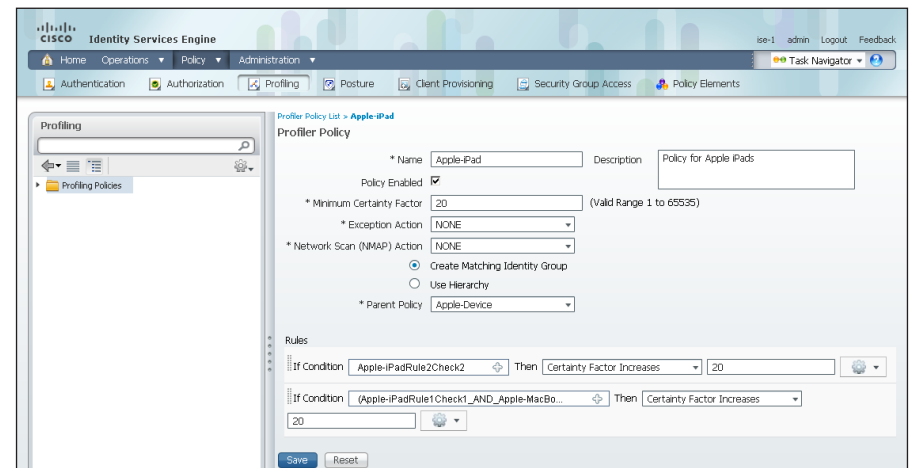
Cisco ISE has more in-depth reporting options to give more details on the devices connecting to the network. To identify the endpoints, you can use identity groups to classify profiled endpoints and to generate reports.

The example below describes how to do this for an Apple iPad. The procedure for other types of devices is similar.

**Step 1:** In the menu bar, mouse over **Policy**, and then choose **Profiling**.

**Step 2:** Click **Apple-iPad**. This enables you to edit this policy.

**Step 3:** Select **Create Matching Identity Group**, and then click **Save**.



You can repeat these steps for other endpoint types as needed. You can also investigate the rules used to profile the endpoint to understand the process. In the case of the Apple iPad, Cisco ISE uses two rules. One is based on DHCP information, and the other is based on HTTP.

### Procedure 3 Add a custom profile

Although there are many pre-defined profiles, you may find that a device you want to profile doesn't have an existing profile. You can create a new one using unique characteristics of the device. Review some of the existing profiles to get an idea of the options and methods available to you for device profiling.

The example below creates a profile for the Cisco Cius using information obtained from the device's DHCP request.

**Step 1:** Connect to <https://ise-1.cisco.local>.

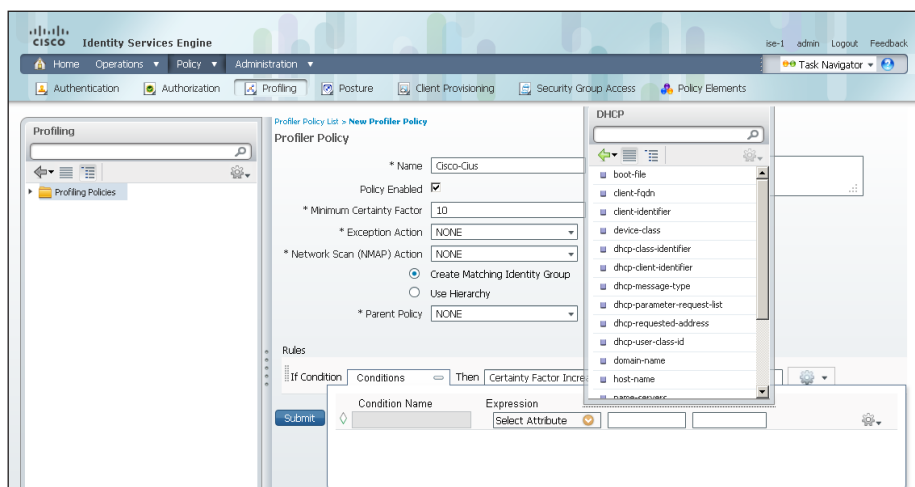
**Step 2:** Mouse over **Policy**, and then, from the drop-down menu, choose **Profiling**.

**Step 3:** Click **Create**.

**Step 4:** Give the policy the name **Cisco-Cius** and a description.

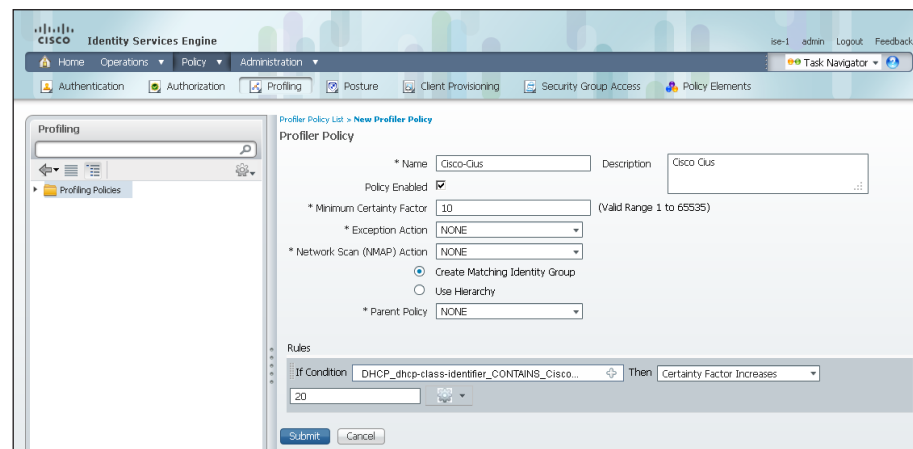
**Step 5:** In the rules section, next to **Conditions**, click the **+** symbol, and then click **Create New Condition (Advance Option)**.

**Step 6:** In the **Expression** list, next to **DHCP**, click the **>** symbol, and then select **dhcp-class-identifier**.



**Step 7:** In the second list, choose **CONTAINS**, and then, in the final box, enter **Cisco Cius**.

**Step 8:** Choose **Certainty Factor Increases**, set the value to **20**, and then click **Submit**.



### Procedure 4 Examining the authentication log

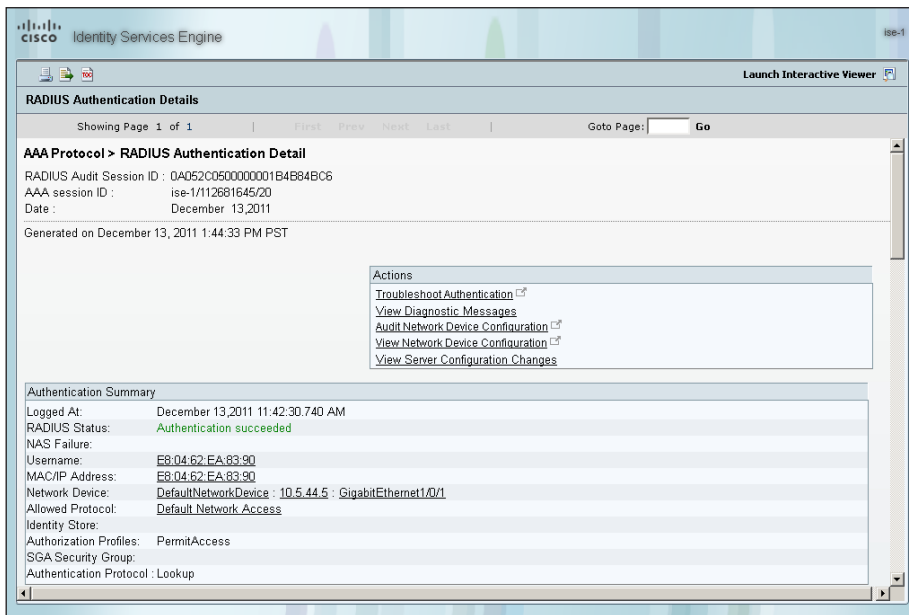
**Step 1:** On the menu bar, mouse over **Operations**, and then choose **Authentications**. The authentication log displays. The default option is to display the last 20 records from the last 24 hours.

For devices that authenticated via MAB, the MAC address of the client is listed as the user name and the endpoint. For devices that authenticated via RADIUS over wireless or VPN, the user name is displayed.

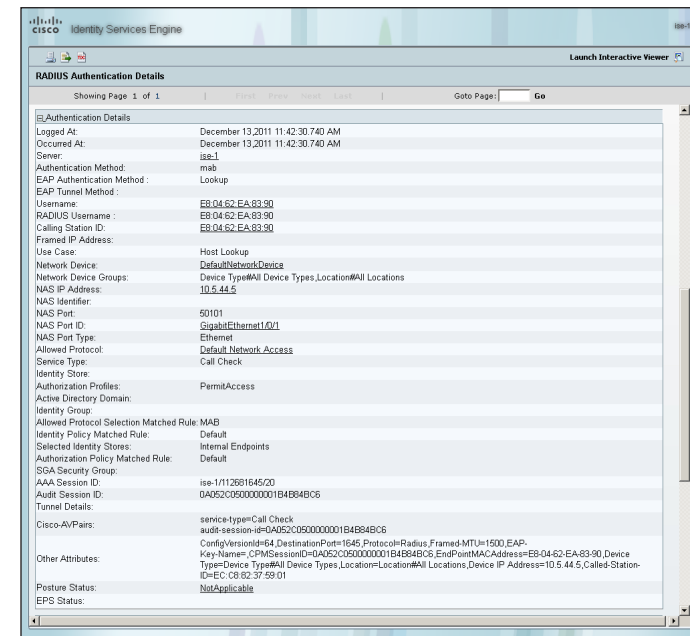
If the device was able to be profiled, that information is displayed.

**Step 2:** In the details column of the MAB record, click the "paper with magnifying glass" icon. This displays detailed authentication information for the record.

In the Authentication Summary section, the network device lists the IP address and the port of the switch that the endpoint is connected to.



You can find additional details, such as the Identity Group and Identity Policy, in the Authentication Details section.



Similar data can be found for endpoints that have authenticated with RADIUS. The user name is displayed in these records as well as the Extensible Authentication Protocol (EAP) method used.

## Procedure 5

## Create custom authentication reports

The default authentication log view is limited to displaying only the most recent entries. To get in-depth reporting, you need to create a custom report.

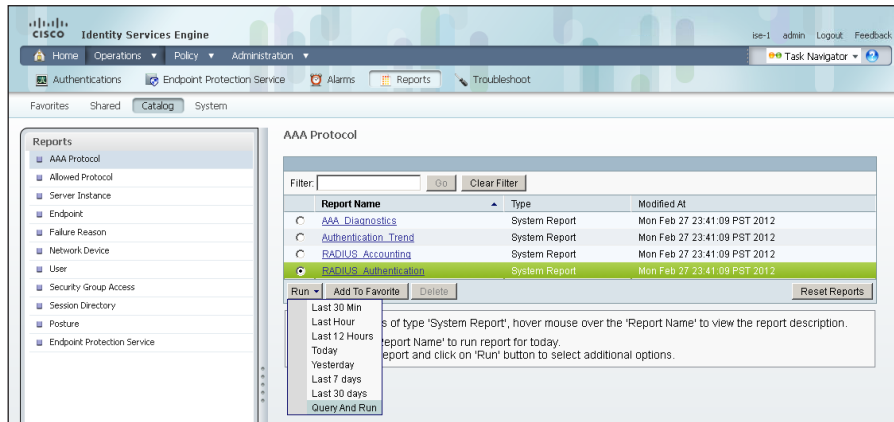
**Step 1:** On the menu bar, mouse over **Operations**, and then, in the Reports section, choose **Catalog**.

**Step 2:** In the left pane, select **AAA Protocol**.

**Step 3:** Select **RADIUS Authentication**.

**Step 4:** Click **Run**. Different time ranges for producing the default report are displayed.

**Step 5:** If you want to use one of the default time ranges, choose that time range.



**Step 6:** If you want to select a time range that is not listed, choose **Query and Run**. All the parameters available for the report display. After choosing the parameters you want, click **Run** to generate the report.

Figure 2 - RADIUS report parameters

Run Report

User:

Select

Clear

MAC Address:

Select

Clear

Identity Group:

Select

Clear

Device Name:

Select

Clear

Device IP:

Select

Clear

Device Group:

Select

Clear

Allowed Protocol:

Select

Clear

Identity Store:

Select

Clear

Server:

Select

Clear

Failure Reason:

Select

Clear

SGA SGT:

Select

Clear

Show only SGA SGT Assignments:

☐

Include SGA Environment:

☐

Radius Audit Session ID:

Clear

Session ID:

Clear

Authentication Status:

Pass Or Fail

Authentication Method:

Select

Clear

Time Range:

Today

Start Date:

(mm/dd/yyyy)

End Date:

(mm/dd/yyyy)

Run

Cancel

## Procedure 6 Identify endpoints

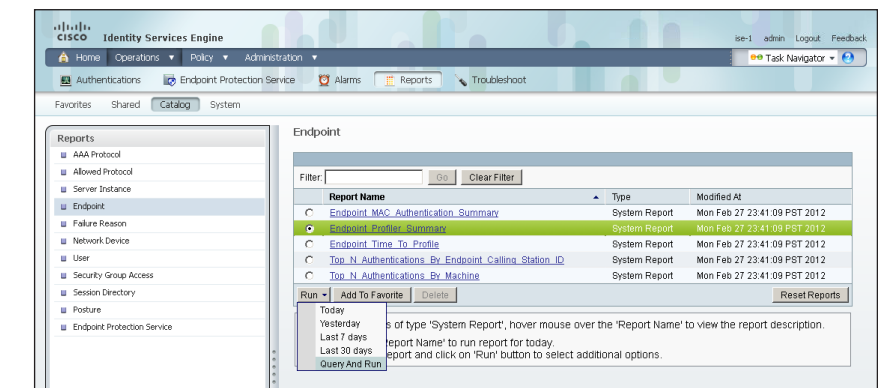
Using information gleaned from the RADIUS and DHCP requests, Cisco ISE can identify what types of devices are connecting to the network. This can assist in determining the network security policy based on the type of device that is in use.

**Step 1:** On the menu bar, mouse over **Operations**, and then, in the Reports section, choose **Catalog**.

**Step 2:** In the left pane, click **Endpoint**. This displays the available endpoint reports.

**Step 3:** Select **Endpoint Profiler Summary**, and then click **Run**.

Step 4: Select the desired time period to run the report.



Step 5: Once the report is generated, you can view the details of a profiled endpoint by clicking the magnifying glass icon.

The details given in the summary section are the MAC address, the endpoint policy, and the identity group for the endpoint. Additional details, such as IP address and network access devices, are available in the Endpoint Details section. For wireless and remote-access VPN endpoints that authenticated with RADIUS, the user name is also listed.

Figure 3 - Endpoint profile summary

Profiler Summary		Profiler History	
Logged At :	Dec 8, 2011 2:20 PM	Day	Endpoint policy
Server :	ise-1	Dec 8, 2011 2:20 PM	Apple-iPad
Event :	Profiler EndPoint profiling event occurred	Dec 8, 2011 2:20 PM	Apple-iPad
Endpoint MAC Address :	7C:6D:62:DE:05:8F	Dec 8, 2011 12:11 PM	Apple-Device
Endpoint Policy :	Apple-iPad		
Matched Rule :			
Certainty Metric :	30		
Endpoint Matched Policy :	Apple-iPad		
Endpoint Action Name :			
Identity Group :	Apple-iPad		

Figure 4 - Endpoint Details

Endpoint > Endpoint Profiler Detail	
Generated on December 13, 2011 1:59:11 PM PST	
Endpoint Session time : Not Applicable	
Endpoint Details	
Endpoint Static Assignment :	
Endpoint Source :	
Endpoint OUI :	Apple, Inc
Endpoint Host Name :	
Endpoint Subnet :	
Endpoint NAD Address :	10.4.46.65
Endpoint VLAN :	
Endpoint FQDN :	
Endpoint Nameserver :	
Endpoint Property :	CPMSessionID=0a042e4100000494ee13838 StaticAssignment=false NetworkDeviceGroups=Device Type#All Device Types Location#All Locations cisco-av-pair=audit-session-id=0a042e4100000494ee13838 Calling-Station-ID=7c-6d-62-de-05-8f DestinationPort=1812 AccSessionID=ise-1/112681645/7 grad=0.4.16.6 Device Type=Device Type#All Device Types Service-Type=Framed NAS-identifier=WLC-2 TimeToProfile=25 LastNmapScanTime=0 dhcp-client-identifier=01:7c:6d:62:de:05:8f StaticGroupAssignment=false dhcp-requested-address=128.107.108.109 AuthenticationMethod=MSCHAPV2 EapAuthentication=EAP-MSCHAPV2 NetworkDeviceName=DefaultNetworkDevice NAS-Port-Type=Wireless - IEEE 802.11 op=BOOTREQUEST PostureAssessmentStatus=NotApplicable IdentityGroupID=3e7b9a90-21db-11e1-aebd-0050569e2146 Total Certainty Factor=30 User-Name=patjones ciaddr=0.0.0.0 AuthenticationIdentityStore=AD1 dhcp-parameter-request-list=1 3 6 15 119 252 MatchedPolicyID=7679880-116b-11e1-ae1c-0050569e2146 DestinationIPAddress=10.4.46.41 NAS-Port=13 ADDomain=cisco.local NmapScanCount=0 dhcp-message-type=DHCPDISCOVER hType=Ethernet (10Mb) EndPointMACAddress=7C-6D-62-DE-05-8F ServiceSelectionMatchedRule=Wireless-Dot1X PortUser= EndPointMatchedProfile=Apple-Device RequestLatency=9 EapTunnel=PEAP AuthState=Authenticated Arespace-Wlan-Id=1 hlen=6 hops=2 host-name=SBA-iPad FirstCollection=1323375086686 EndPointPolicyID=7679880-116b-11e1-ae1c-0050569e2146 SelectedAccessService=Default Network Access secs=0 AuthorizationPolicyMatchedRule=Default IdentityPolicyMatchedRule=Default MessageCode=5200 DeviceRegistrationStatus=0 SelectedAuthorizationProfile=PermitAccess IdentityAccessRestricted=false SelectedAuthenticationIdentityStores=AD1 flags=0x0000 ciaddr=7c-6d:62:de:05:8f yaddr=0.0.0.0 Response=(User-Name=patjones; State=ReauthSession:0a042e4100000494ee13838; Class=CACS:0a042e4100000494ee13838:ise-1/112681645/7; TerminationAction=RADIUS-Request; MS-MPPE- SendKey=49:7c:0d:b6:69:6b:1b:b0:d1:91:ca:89:44:25:3a:bf:bf:ef:85:7c:45:9b:3d:59:1b:5f:a3:67:d4:d2:2e:0; MS-MPPE- RecvKey=c9:0b:04:4b:4e:9b:24:a8:9e:c1:5f:38:65:fc:e3:7d:eb:0a:5e:40:46:24:1b:aa:ee:0a:d7:4c:b4:fa:96:51; ) Location=Location#All Locations PolicyVersion=1 Device IP Address=10.4.46.65 NmapSubnetScanID=0 Called-Station-ID=1c-17-d3-cb-48-50:WLAN-Data

## Procedure 7

## Create device-type reports

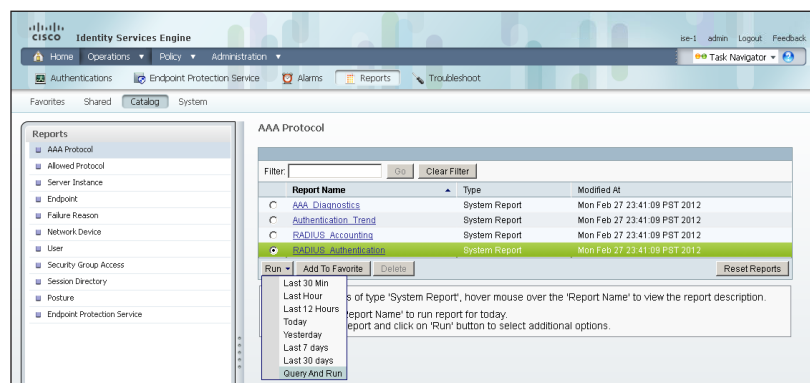
You can create reports to identify specific devices based on the identity groups configured previously. This example uses the group created to identify Apple iPads.

**Step 1:** On the menu bar, mouse over **Operations**, and then, in the Reports section, choose **Catalog**.

**Step 2:** In the left pane, click **AAA Protocol**.

**Step 3:** Select **RADIUS Authentication**.

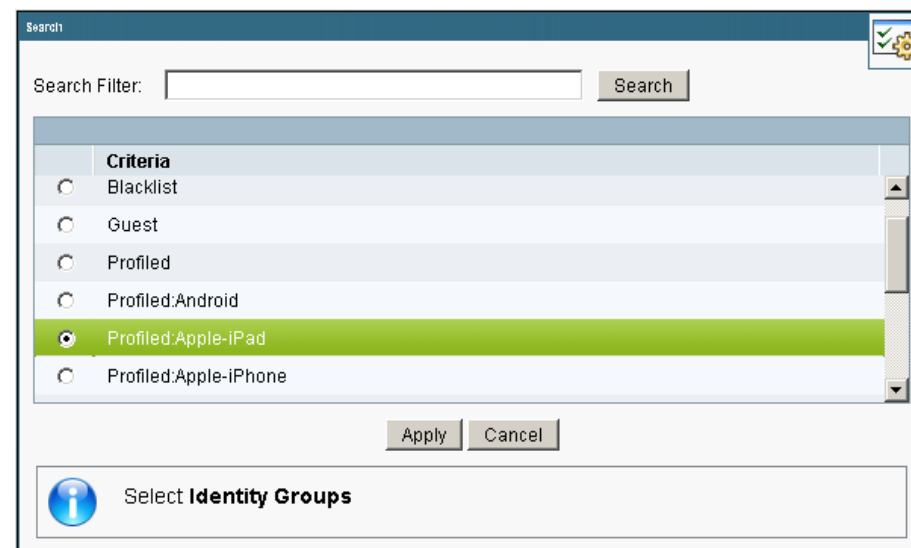
**Step 4:** Click **Run**, and then choose **Query and Run**.



**Step 5:** For the identity group you want to query, next the Identity Group field, click **Select**. A search window appears.

**Step 6:** Leave the search field empty, and then click **Select**. The search returns all groups.

**Step 7:** Select the group **Profiled:AppleiPad**, and then click **Apply**.



**Step 8:** Select a time range for the report, and then click **Run**. The report generates.

Figure 5 - Sample report

AAA Protocol > Query and Run > RADIUS Authentication

Showing Page 1 of 1

First Prev Next Last

Goto Page:  Go

AAA Protocol > RADIUS Authentication

Identity Group : Profiled Apple-iPad

Authentication Status : Pass or Fail

Date : November 13, 2011 - December 12, 2011 (Last 30 Minutes | Last Hour | Last 12 Hours | Today | Yesterday | Last 7 Days | Last 30 Days)

Generated on December 13, 2011 2:28:15 PM PST

✓=Pass ✗=Fail 🔍=Click for details 🖱=Mouse over item for additional information

Logged At	RADIUS Status	NAS Failure	Details	Event	Username	MAC/IP Address	Allowed Protocol	Service Type	Authentication Method	Authentication Protocol
Dec 8, 11 4:38:00 576 PM	✓		Authentication succeeded		patjones	7C:6D:62:DE:05:8E	Default Network Access	Framed	dot1x	PEAP (EAP-MSCHAPv2)

# Appendix A: Product List

## Network Management

Functional Area	Product Description	Part Numbers	Software
Identity Management	Identity Services Engine Virtual Appliance	ISE-VM-K9=	1.1.1.268
	Cisco ISE Wireless 5-year License for 2500 Endpoints	LS-ISE-AD5Y-W-2500=	
	Cisco ISE Wireless 5-year License for 1000 Endpoints	LS-ISE-AD5Y-W-1K=	
	Cisco ISE Wireless 5-year License for 500 Endpoints	LS-ISE-AD5Y-W-500=	
	Cisco ISE Wireless 5-year License for 250 Endpoints	LS-ISE-AD5Y-W-250=	
	Cisco ISE Wireless 5-year License for 100 Endpoints	LS-ISE-AD5Y-W-100=	

## Wireless LAN Controllers

Functional Area	Product Description	Part Numbers	Software
On Site, Remote Site, or Guest Controller	Cisco 5500 Series Wireless Controller for up to 500 Cisco access points	AIR-CT5508-500-K9	7.2.110.0
	Cisco 5500 Series Wireless Controller for up to 250 Cisco access points	AIR-CT5508-250-K9	
	Cisco 5500 Series Wireless Controller for up to 100 Cisco access points	AIR-CT5508-100-K9	
	Cisco 5500 Series Wireless Controller for up to 50 Cisco access points	AIR-CT5508-50-K9	
	Cisco 5500 Series Wireless Controller for up to 25 Cisco access points	AIR-CT5508-25-K9	
	Cisco 5500 Series Wireless Controller for up to 12 Cisco access points	AIR-CT5508-12-K9	
On Site Controller	Cisco 2500 Series Wireless Controller for up to 50 Cisco access points	AIR-CT2504-50-K9	7.2.110.0
	Cisco 2500 Series Wireless Controller for up to 25 Cisco access points	AIR-CT2504-25-K9	
	Cisco 2500 Series Wireless Controller for up to 15 Cisco access points	AIR-CT2504-15-K9	
	Cisco 2500 Series Wireless Controller for up to 5 Cisco access points	AIR-CT2504-5-K9	

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