

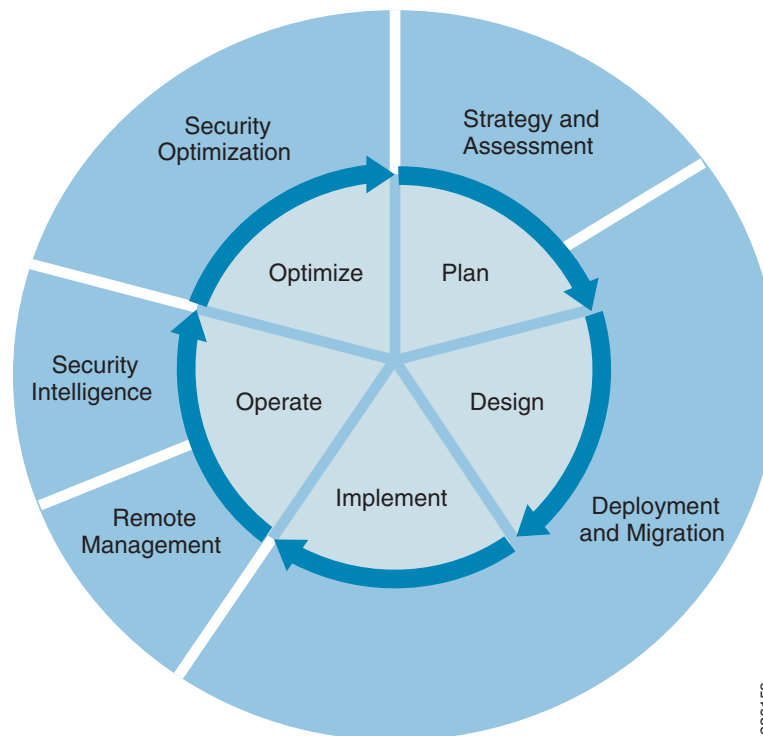


CHAPTER 12

Cisco Security Services

The Cisco SAFE is complimented by Cisco's rich portfolio of security services designed to support the entire solution lifecycle. Security is integrated everywhere and with the help of a lifecycle services approach, enterprises can deploy, operate, and optimize network platforms that defend critical business processes against attack and disruption, protect privacy, and support policy and regulatory compliance controls. [Figure 12-1](#) shows how the Cisco Lifecycle Security Services support the entire lifecycle.

Figure 12-1 Cisco Lifecycle Security Services



For more information on Cisco Services offering, refer to the following URL:

http://www.cisco.com/en/US/products/svcs/services_area_root.html

Strategy and Assessments

Cisco offers a comprehensive set of assessment services based on a structured IT governance, risk management, and compliance approach to information security. These services help the customer understand the needs and gaps, recommend remediation based on industry and international best practices, and help the customer to strategically plan the evolution of an information security program, including updates to security policy, processes, and technology.

Deployment and Migration

Cisco offers deployment services to support the customer in planning, designing, and implementing Cisco security products and solutions. In addition, Cisco has services to support the customer in evolving its security policy and process-based controls to make people and the security architecture more effective.

Remote Management

Cisco Remote Management services engineers become an extension of the customer's IT staff, proactively monitoring the security technology infrastructure and providing incident, problem, change, configuration, and release management as well as management reporting 24 hours a day, 365 days a year.

Security Intelligence

The Cisco Security Intelligence services provide early warning intelligence, analysis, and proven mitigation techniques to help security professionals respond to the latest threats. The customer's IT staff can use the latest threat alerts, vulnerability analysis, and applied mitigation techniques developed by Cisco experts who use in-depth knowledge and sophisticated tools to verify anomalies and develop techniques that help ensure timely, accurate, and quick resolution to potential vulnerabilities and attacks.

Security Optimization

The Cisco security Optimization service is an integrated service offering designed to assess, develop, and optimize the customer's security infrastructure on an ongoing basis. Through quarterly site visits and continual analysis and tuning, the Cisco security team becomes an extension of the customer's security staff, supporting them in long-term business security and risk management, as well as near-term tactical solutions to evolving security threats.