



Release Notes for Cisco SFS 7024, Release 3.3

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This document describes the caveats and limitations for the Cisco SFS 7024™. Use this document in conjunction with documents listed in the [“Related Documentation” section on page 4](#).

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Introduction

The purpose of this document is to provide a description of Release 3.3 of the SFS 7024.

The SFS 7024 is modular InfiniBand (IB) switching system used for creating large, single-system grid/cluster server fabrics, or as a building block for larger fabrics.

Refer to the documents listed in the [“Related Documentation” section on page 4](#).

System Requirements

This section describes the system requirements for the SFS 7024.

[Table 1](#) lists the hardware supported on the SFS 7024.



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Table 1 SFS 7024 Supported Hardware Modules

Component	Part Number	Description	Applicable Products
SFS 7024 InfiniBand Server Switch 288 Port Chassis	74-4315-01	Cisco SFS 7024	SFS 7024 only
Switch Fabric Module - With Management	74-4319-01	SFS 7012/7024 managed switch fabric module	Cisco SFS 7012™ and SFS 7024 only
Switch Fabric Module - No Management	74-4318-01	SFS 7012/7024 unmanaged switch fabric module	SFS 7012 and SFS 7024 only
Switch Fabric Module - Blank Panel	74-4320-01	SFS 7012/7024 switch fabric module blank panel	SFS 7012 and SFS 7024 only
InfiniBand 4X 12-Port Line Card	74-4316-01	SFS 7012/7024 InfiniBand 4X 12-Port Line Card	SFS 7012 and SFS 7024 only
Line Card Blank Panel	74-4317-01	SFS 7012/7024 Line Card blank panel	SFS 7012 and SFS 7024 only
Power Supply	74-4321-01	SFS 7012/7024 power supply	SFS 7012 and SFS 7024 only
Power Supply Blank Panel	74-4322-01	SFS 7012/7024 power supply blank panel	SFS 7012 and SFS 7024 only
Fan Tray	74-4323-01	SFS 7012/7024 fan tray	SFS 7012 and SFS 7024 only
Firmware		SFS 7012/7024 firmware	SFS 7012 and SFS 7024 only
bootROM		SFS 7012/7024 bootrom	SFS 7012 and SFS 7024 only

Caveats

This section lists the caveats and corrected caveats for this release.

Resolved Caveats

- 1546
Symptom: Sensor error and failure messages found in log file.

Open Caveats

- 105397
Symptom: When hot-swapping spine and leaf modules, the master spine may temporarily report U31 access errors against the module that was just hot-swapped. The U31 device is an I2C switch on the inserted module providing access to the remaining I2C devices on the module. The management software normally recovers from these errors without any additional user interaction.
 - Workaround:** If the U31 errors do persist, remove and re-insert the affected module.
- Miscellaneous
Symptom: Hot-swapping a managed spine with Anafa-II firmware different from the rest of the chassis will cause a disruptive reboot.



Note All components in the chassis should have the same Anafa-II firmware version as well as the same SFS 7024 embedded firmware version. Following is a SFS 7024/Anafa-II compatibility matrix:

Table 2 Firmware Compatability Matrix

SFS 7024 Firware Version	Anafa-II Firmware Version
3.1.0.0.x	0.4.0
3.2.0.0.12	0.8.3
3.3.x	0.8.4

- Workaround:** Reboot each managed spine to make certain the firmware versions are the same throughout the chassis.

Related Documentation

The documentation set for the SFS 7024 includes the following documents:

- *Regulatory Compliance and Safety Information for the Cisco SFS 7012 and SFS 7024*
- *Cisco SFS 7024 Release Notes for Cisco Releases*
- *Cisco SFS 7024 Hardware Users Guide*

Obtaining Documentation

Cisco documentation and additional literature are available on Cisco.com. Cisco also provides several ways to obtain technical assistance and other technical resources. These sections explain how to obtain technical information from Cisco Systems.

Cisco.com

You can access the most current Cisco documentation at this URL:

<http://www.cisco.com/univercd/home/home.htm>

You can access the Cisco website at this URL:

<http://www.cisco.com>

You can access international Cisco websites at this URL:

http://www.cisco.com/public/countries_languages.shtml

Ordering Documentation

You can find instructions for ordering documentation at this URL:

http://www.cisco.com/univercd/cc/td/doc/es_inpk/pdi.htm

You can order Cisco documentation in these ways:

- Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Ordering tool:
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- Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco Systems Corporate Headquarters (California, USA) at 408 526-7208 or, elsewhere in North America, by calling 800 553-NETS (6387).

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Obtaining Technical Assistance



Note

If you purchased Cisco support through a Cisco reseller, contact the reseller directly. If you purchased support directly from Cisco Systems, contact Cisco Technical Support at this URL:
<http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml>

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Cisco Technical Support Website

The Cisco Technical Support Website provides online documents and tools for troubleshooting and resolving technical issues with Cisco products and technologies. The website is available 24 hours a day, 365 days a year at this URL:

<http://www.cisco.com/techsupport>

Access to all tools on the Cisco Technical Support Website requires a Cisco.com user ID and password. If you have a valid service contract but do not have a user ID or password, you can register at this URL:

<http://tools.cisco.com/RPF/register/register.do>

Submitting a Service Request

Using the online TAC Service Request Tool is the fastest way to open S3 and S4 service requests. (S3 and S4 service requests are those in which your network is minimally impaired or for which you require product information.) After you describe your situation, the TAC Service Request Tool automatically provides recommended solutions. If your issue is not resolved using the recommended resources, your service request will be assigned to a Cisco TAC engineer. The TAC Service Request Tool is located at this URL:

<http://www.cisco.com/techsupport/servicerequest>

For S1 or S2 service requests or if you do not have Internet access, contact the Cisco TAC by telephone. (S1 or S2 service requests are those in which your production network is down or severely degraded.) Cisco TAC engineers are assigned immediately to S1 and S2 service requests to help keep your business operations running smoothly.

To open a service request by telephone, use one of the following numbers:

Asia-Pacific: +61 2 8446 7411 (Australia: 1 800 805 227)

EMEA: +32 2 704 55 55

USA: 1 800 553 2447

For a complete list of Cisco TAC contacts, go to this URL:

<http://www.cisco.com/techsupport/contacts>

Definitions of Service Request Severity

To ensure that all service requests are reported in a standard format, Cisco has established severity definitions.

Severity 1 (S1)—Your network is “down,” or there is a critical impact to your business operations. You and Cisco will commit all necessary resources around the clock to resolve the situation.

Severity 2 (S2)—Operation of an existing network is severely degraded, or significant aspects of your business operation are negatively affected by inadequate performance of Cisco products. You and Cisco will commit full-time resources during normal business hours to resolve the situation.

Severity 3 (S3)—Operational performance of your network is impaired, but most business operations remain functional. You and Cisco will commit resources during normal business hours to restore service to satisfactory levels.

Severity 4 (S4)—You require information or assistance with Cisco product capabilities, installation, or configuration. There is little or no effect on your business operations.

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- Cisco Marketplace provides a variety of Cisco books, reference guides, and logo merchandise. Visit Cisco Marketplace, the company store, at this URL:

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- The Cisco *Product Catalog* describes the networking products offered by Cisco Systems, as well as ordering and customer support services. Access the Cisco Product Catalog at this URL:

<http://cisco.com/univercd/cc/td/doc/pcat/>

- *Cisco Press* publishes a wide range of general networking, training and certification titles. Both new and experienced users will benefit from these publications. For current Cisco Press titles and other information, go to Cisco Press at this URL:

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- *Packet* magazine is the Cisco Systems technical user magazine for maximizing Internet and networking investments. Each quarter, Packet delivers coverage of the latest industry trends, technology breakthroughs, and Cisco products and solutions, as well as network deployment and

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<http://www.cisco.com/go/iqmagazine>

- *Internet Protocol Journal* is a quarterly journal published by Cisco Systems for engineering professionals involved in designing, developing, and operating public and private internets and intranets. You can access the Internet Protocol Journal at this URL:

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