



Cisco IronPort Encryption Appliance 6.5.5.2.1 Release Notes

Published: February 01, 2013

Contents

These release notes contain important information about running the latest version of the IronPort Encryption Appliance:

- **Fixed Issue.** This section describes the issue that was fixed in this release. See [Fixed Issue, page 1](#).
- **Known Limitations.** This section describes known limitations in this release. See [Known Limitations, page 2](#).
- **Patch Installation Instructions.** This section provides patch installation instructions for this release. See [Patch Installation Instructions, page 3](#).
- **Service and Support.** This section provides information on obtaining service and support for your Cisco IronPort Encryption Appliance. See [Service and Support, page 4](#).

Fixed Issue

The following table includes a description of the fixed issue in the latest version of the Cisco IronPort Encryption Appliance.

Table 1 *Fixed Issue for the Cisco IronPort Encryption Appliance version 6.5.5.2.1*

Defect ID	Description
76719	Fixed: Non-ASCII filenames not displayed correctly in large file support (LFS). When using large file support, attachment names containing non-ASCII characters are not displayed correctly. This issue has been resolved.



Americas Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

Known Limitations

The following table includes descriptions of known issues in the latest version of the Cisco IronPort Encryption Appliance.

Table 2 *Known Issues for the Cisco IronPort Encryption Appliance version 6.5.5.2.1*

Defect ID	Description
79216	The “Forget Me on this Computer” field not present when the “Remember Me” checkbox is checked and message is opened via the Open Online link When decrypting a message using the Open Online link while the “Remember Me” checkbox is checked, the “Forget Me on this Computer” link is not present. Workaround: Uncheck the “Remember Me on this computer” checkbox or delete the cookie manually.
62168	Unable to modify some users whose account name contains special characters After entering a new user whose account name contains special characters, an error may appear stating that the user information cannot be modified.
72907	Temporary files are not removed if the application server is restarted before the user session times out When opening an envelope, temporary files that are created do not get removed if the application server is restarted before the user session times out. This can cause memory problems if the temporary directory becomes large.
72918	SMTP adapter is dependent upon scheduler service The Scheduler Service must start before the SMTP adaptor can start. The SMTP adapter is responsible for processing mail, so email may not be sent or received. This dependency can be removed through manual configuration. Please contact customer support if you encounter this problem. This issue will be resolved in a later release.
73127	When attempting to attach multiple files using the Java-based File Transfer Applet (Uploader Applet), clicking the <i>Remove</i> button causes the page to reset and attachments are lost When attempting to attach multiple files to an encrypted message, if you click the <i>Remove</i> button, this causes the page to reset and all attachments to be lost.
73128	When attempting to attach files using the Java-based File Transfer Applet (Uploader Applet), clicking the <i>Done</i> button while file uploads are in progress aborts any uploads in progress When attempting to attach files to an encrypted message, clicking the <i>Done</i> button causes the process to abort, and changes are lost.
76309	Individual file size limits are not checked when uploading files When uploading files during message composition, the individual file size is not checked. However, total message size limits are still working as expected. For example if the file size limit is 25 MB per file, and 50 MB for the total message size, the Cisco IronPort Encryption appliance would allow you to upload a 30 MB file, but it would not allow the total message size to exceed 50 MB.
76705	Java-based File Transfer Applet (Uploader Applet) does not warn when attachment process is aborted When adding attachments using the Java-based File Transfer Applet (Uploader Applet), if the <i>Done</i> button is clicked before the files finish uploading, the files do not get attached and no warning displays to notify customers that the files are not attached.

Patch Installation Instructions

Follow the instructions below to obtain and install the patch.

Pre-installation Requirements

Before you upgrade to the 6.5.5.2.1 version of the Cisco IronPort Encryption Appliance, verify that the appliance meets the following requirements:

- **Shell Access on Cisco IronPort Encryption Appliance.** You must have access to the shell for the Cisco IronPort Encryption Appliance. For more information, refer to Chapter 1, “Setting Up the Cisco IronPort Encryption Appliance,” in the Cisco IronPort Encryption Appliance 6.5 Installation Guide.
- **Version.** You must have the following versions of the Cisco IronPort Encryption Appliance:
 - 6.5.5.2

To verify the version, log into the appliance at the CentOS command prompt, and select option a - About from the main menu.

- **Internet access from Cisco IronPort Encryption Appliance.** You must be able to access the Internet from the Cisco IronPort Encryption Appliance. Internet access is required to download the tools that are necessary to install the patch.

Installation Steps

- Step 1** Use the following command to copy the software patch from the IronPort Support Portal to your appliance:

```
scp checksum_iea_6.5.5.2-6.5.5.2.1_patch.sh admin@<IEA IP Address>:
```

- Step 2** Use SSH to connect to the appliance.

```
ssh admin@<IEA IP Address>
```

- Step 3** At the main menu, enter option x to exit to the Unix command prompt.



Note The x option is a hidden command and does not appear in the list of menu options

- Step 4** Use the following command to install the patch:

```
sh ./checksum_iea_6.5.5.2-6.5.5.2.1_patch.sh
```

- Step 5** Type exit to return to the main menu for the Cisco IronPort Encryption Appliance.

- Step 6** To verify that the patch was properly installed, select option a - About from the main menu. If the patch installation was successful, the software version number is displayed as version 6.5.5.2.1.

Service and Support

You can request support by phone, email, or online 24 hours a day, 7 days a week.

During customer support hours (24 hours per day, Monday through Friday excluding U.S. holidays), an engineer will contact you within an hour of your request.

To report a critical issue that requires urgent assistance outside of our office hours, please contact Cisco IronPort using one of the following methods:

U.S. toll-free: 1 (877) 641- 4766

International: <http://cisco.com/web/ironport/contacts.html>

Support Portal: <http://cisco.com/web/ironport/contacts.html>

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