

IronPort Plug-in for Outlook
VERSION 1.8.2.0
RELEASE NOTES



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Part Number: 423-00231B

Revision Date: August 28, 2009

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IRONPORT SYSTEMS, INC.

IronPort Systems, Inc.
950 Elm Avenue
San Bruno, CA 94066

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U.S. Toll-Free: 1 (877) 641-IRON (4766)

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IronPort Plug-in for Outlook Release Notes

These release notes contain information critical to upgrading and running the IronPort Plug-in for Outlook, including known issues.

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WHAT'S NEW IN THE 1.8 RELEASE

Note — New features are fully described in the *IronPort Plug-in for Outlook Administrator Guide*.

Platform Support

The IronPort Plug-in for Outlook supports Outlook 2003 and Outlook 2007. Starting with version 1.8, the plug-in supports localized versions of Outlook in languages other than English.

Starting with version 1.8, the IronPort Plug-in for Outlook supports Microsoft Windows Vista 32-Bit.

UPGRADING INSTRUCTIONS

Before you upgrade to version 1.8.2.0 of the IronPort Plug-in for Outlook, you must uninstall all previous versions of the plug-in. Then, follow the instructions for installing the plug-in in the *IronPort Plug-in for Outlook Administrator Guide*.

ISSUES FIXED

Fixed: Reporting Multiple/Undownloaded Messages

Fixed an issue where reporting multiple messages including undownloaded messages would result in only the first message being reported. [Defect ID: 48095]

Fixed: Plug-in Crash on Close Without Proxy Settings

Fixed an issue where the plug-in could crash upon closing if access to HTTP/HTTPS is granted through the proxy server and proxy settings are not specified. [Defect ID: 49820]

Fixed: Error Reported When Plug-in Called Via 3rd Party Software

Fixed an issue where an error message was being displayed when the plug-in was called via third-party software. [Defect ID: 48203]

Fixed: Plug-in Not Reporting Messages

Fixed an issue where the plug-in was not reporting "Not Spam" messages in some cases. [Defect ID: 54138]

Fixed: Reporting Messages When Offline or Without a Network Connection

Fixed an issue where, when reporting messages to IronPort Systems, the plug-in would report that messages have been successfully queued for delivery, even when working in offline mode or when a network connection is not present. [Defect ID: 23830]

Fixed: Plug-in Crashes when Clipboard is Full

Fixed an issue where the plug-in would crash if the system clipboard was full. [Defect ID: 46536]

KNOWN ISSUES

The following is a list of known issues in this release of the IronPort Plug-in for Outlook:

Crashes When Used with Outlook, Vista, and Older Versions of Cloudmark

In some configurations using Vista and older versions of Cloudmark the plug-in can crash. As a workaround, use the latest Cloudmark software (e.g. CloudmarkDesktopOL5.3.5Eng.exe). That version supports the Vista operating system.

Outlook Displays a Security Alert When Reporting Messages

When Outlook reports messages, it may display the following security alert:



If this security alert displays, select Yes to allow Outlook to report the messages. [Defect ID: 27203]

Problems with ATI MultiDesk

The IronPort Plug-in for Outlook prevents ATI MultiDesk from switching desktops while Outlook is open. [Defect ID: 21453]

Multiple Instances of Microsoft Outlook

Using multiple instances of Microsoft Outlook is not supported. The plug-in will not work correctly in this case. [Defect ID: 16679]

Conflict with Microsoft Exchange Server Manager

The IronPort Plug-in for Outlook does not function properly when it runs on the same machine as Microsoft Exchange Server Manager. If you install the plug-in on the same machine with Exchange Server Manager components, the plug-in does not properly report spam messages. This issue occurs because the Exchange Server Manager components conflict with the Microsoft Outlook MAPI DLLs. For more information about the conflict, see the Microsoft Knowledgebase article at the following URL:
<http://www.support.microsoft.com/kb/266418>

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